## Training

## The Letter "O" and the Number "0" on Registration Plates

M assachusetts
Registry of
M otor V ehicles

The RMV has redesigned the letter "O' that appears on all plates that contain the letter "O" (including Passenger Reserved and Vanity Plates.) In the past, you could not distinguish the letter "O" from the number " 0 " on registration plates which has been an on- going concern for law enforcement. Now, the letter "O" will appear more box shaped whereas the number " 0 " will remain the same. See sample plate below.


## Vanity Plates

Beginning immediately, all new vanity plate orders will be manufactured with the redesigned letter "O."

## Replacement Plates

Customers who order a replacement plate that has the letter "O" will be sent two plates. The customer will be advised to put both plates on the vehicle because of the new redesign. The customer will only be charged the $\$ 10$ replacement plate fee.

## Questions?

Please contact the Special Plates Department.

