

Material for Fact Sheet/Website

We want to prevent anyone from cutting into your new road or sidewalk for at least five years. Therefore we will deny permits or impose penalties to those who want to cut or alter your street after completion. In order for property owners to avoid permit denial or face penalties we ask owners who may have been considering changing their utility service do the following:

Water or Sewer Service*:

Owners who may have been considering changing water service, fire protection service, or sewer service (pipes) should contact the Boston Water and Sewer Commission's Engineering Division as soon as possible to receive an approved list of Contractors at 617-989-7600.

Gas Service*:

If you are considering an upgrade to an existing service or for a new gas connection and if you live in the Hyde Park section of Boston contact NSTAR GAS so they may plan your new service before we pave your street. Contact NSTAR Gas at 781-441-3943. All other neighborhoods contact National Grid at 1-877-370-5046.

Electric*:

If you are considering an upgrade to an existing service or for a new electric connection contact NSTAR at 1-888-633-3797.

Telephone*:

If you are considering an upgrade to an existing service or for any new telephone connections Contact Verizon at 1-800-837-4966.

Cable*:

If you are considering an upgrade to an existing service or for any new cable connections Contact 1-800-COMCAST.

*** NOTE.: Please inform the person you are speaking to that this request must be prioritized so that the City of Boston's paving project is not delayed.**