

## Inspectional Services Cold Weather Notice

- Under the Massachusetts State Sanitary Code landlords are required to provide heat during the “heating season.”
- The heating season begins September 15 and ends June 15.
- Residential units must be heated at a minimum of 68° during the day and 64° at night.
- Residential dwelling occupants without heat should contact the property owner or manager; if they are unresponsive occupants should call Boston Inspectional Services at 617-635-5300 during normal business hours. After hours contact the Mayors 24-hr hotline at 617-635-4500.
- Do not use space heaters or ovens to heat your home.
- During the upcoming "Deep Freeze" additional staff will be on hand to answer no heat complaints,
- ISD staff will be on alert to assist homeless individuals obtain shelter by notifying the Mayor's emergency hotline.