



MAYOR THOMAS M. MENINO

WELCOMES YOU TO BOSTON

Housing Tips

Did You Know?

- Landlords are required to exterminate rodents and insects
- Security deposits cannot exceed the cost of one month's full rent
- In units that are heated by the landlord the heat must be on from September 15th through June 15th the temperature must no less than 68° between 7a.m. and 11p.m. and 64° between 11p.m. and 7a.m.

For more information on rental housing within the City of Boston: **617-635-RENT**

www.cityofboston.gov/rentalhousing

Rental Housing Resource Center

Whether you're renting your first apartment or have questions about your lease, security deposit or a dispute with your landlord, Boston's Rental Housing Resource Center has experts on staff to offer advice and a web page just for students. *For additional information call 617-635-4200 or www.cityofboston.gov/rentalhousing*

Mandatory Rental Inspections- rented apartments or homes must be inspected by city inspectors.

Owners must request an inspection within 45 days of a new tenancy. Inspectors will certify that these units are safe, clean, and legal. ***Owner-occupied 1-6 unit buildings are exempt.*** Please visit our website to verify that your apartment has been inspected, request an inspection or to notify the department if the unit has **NOT** been inspected. *For additional information call 617-635-5322 or www.cityofboston.gov/isd/housing/rental*

Illegal Rooming Houses/ Overcrowded Apartments- is a dwelling used as a lodging house without legal occupancy or a license to do so: 1. Dwelling occupied by 4 or more occupants, 2. Occupants are unrelated, 3. Occupants have individual rental agreements, 4. Entire dwelling unit is not accessible to all occupants.

BED BUG ALERT



Cases of bed bug (Cimex Lectularius) infestation are increasing in the U.S. These insects are not known to spread diseases. The following tips will help you avoid or address an infestation:

- **AVOID USED FURNITURE.** If you choose to acquire used furniture inspect them carefully for bedbugs. **INSPECT YOUR NEW APARTMENT** carefully and ensure that your landlord obtains the required inspections from the city when renting apartments.
- **VACATING AN INFESTED UNIT,** notify your landlord and the City of Boston at (617) 635-5322. **DISCARDING INFESTED FURNITURE NOTIFY, YOUR LANDLORD and** arrange proper

- disposal or notify the City of Boston. **Disfigure and dismantle** the furniture if possible (prevents others from taking it home).
- **IF YOU BELIEVE YOUR APARTMENT IS INFESTED** notify your landlord immediately. If your landlord fails to act notify the City of Boston at **(617) 635-5322**, Monday through Saturday from 8:00 am until 5:45 PM. *For additional information on bedbugs contact the Boston Public Health Commission at 617-534-5611 or www.bphc.org*

TRASH REGULATIONS

- Trash must be stored in containers with tight fitting covers
 - Trash must be placed out for collection in barrels or two ply trash bags
 - Place trash outside after 5p.m. the day before pickup- violators can face up to \$25.00 fine
 - Use of paper bags or retail type bags is prohibited.
 - If your receptacles are inadequate or your storage area is not clean, contact your landlord
- For additional information regarding trash regulations contact the Boston Public works Department at (617) 635-4900 or www.cityofboston.gov/publicworks/recycling*



FRONT YARD PARKING

Parking in the front, side and rear of the property without a permit is illegal. Offenders can face up to \$300 fine. For additional information log onto www.cityofboston.gov/transportation



PLEASE HELP KEEP OUR CITY CLEAN. THESE RULES AND REGULATIONS WILL BE STRICTLY ENFORCED

IMPORTANT NUMBERS

Mayor's 24 Hour Hotline.....	617-635-4500	www.cityofboston.gov/mayor24
Inspectional Services Department (ISD)	617-635-5300	www.cityofboston.gov/ISD
Housing Division (ISD)	617-635-5322	www.cityofboston.gov/isd/housing
Code Enforcement (ISD)	617-635-4896	
Rental Housing Resource Office	617-635-4200	www.cityofboston.gov/isd/housing/rental
BTD parking tickets/stickers.....	617-635-4410	www.cityofboston.gov/transportation
MBTA Information.....	617- 222-3200	www.mbta.com
Trash and Recycling info.....	617-635-4900	www.cityofboston.gov/publicworks/recycling
Nstar (electric).....	1-800-592-2000	www.nstaronline.com
KEYSPAN (GAS).....	1-800-532-9600	www.keyspanenergy.com
Boston Public Health Commission	617-534-5395	www.bphc.org
Boston Public works Department at	(617) 635-4900	www.cityofboston.gov/publicworks
Boston Police Department (Non-Emergency)		
Area A-1 (Beacon Hill)	(617) 343-4240	
Area B-2 (Mission Hill)	(617) 343-4270	
Area D-4 (Fenway)	(617) 343-4250	
Area D-14 (Allston/Brighton)	(617) 343-4260	

HAVE A SAFE AND ENJOYABLE YEAR AND REMEMBER – NOT ALL OF YOUR NEIGHBORS ARE HERE TO ATTEND SCHOOL