



# Boston About Results Mayor's Quarterly Performance Report



## Boston Police Department

Quarter 1, Fiscal Year 2011

July 1, 2010 – September 30, 2010

### Departmental Mission:

The mission of the Police Department is Neighborhood Policing. The Department dedicates itself to work in partnership with the community to fight crime, reduce fear, and improve the quality of life in Boston's neighborhoods.

### By The Numbers

**6.5%**

Decrease in Part 1 Crimes (Total) compared to the YTD Result for FY10 Q1

**6.3%**

Decrease in Part 1 Crimes (Property) compared to the YTD Result for FY10 Q1

**7.3%**

Decrease in Part 1 Crimes (Violent) compared to the YTD Result for FY10 Q1

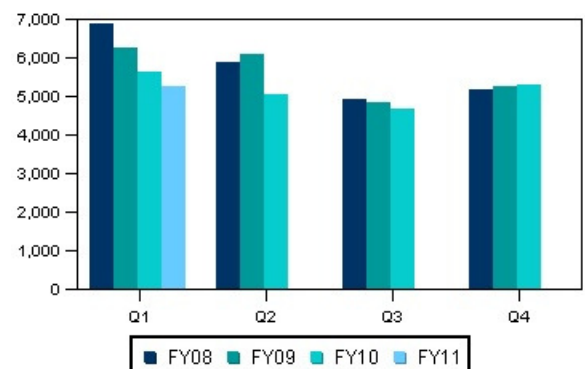
### Key Performance Indicators

|  | FY08       | FY09       | FY10       | FY11       |            |        |
|--|------------|------------|------------|------------|------------|--------|
|  | Jun        | Jun        | Jun        | Sep        |            |        |
|  | YTD Result | YTD Result | YTD Result | YTD Result | YTD Target | Status |
| Homicides(All Districts)                                     | 63         | 59         | 54         | 23         | 15         | Red    |
| Shootings (All Districts)                                    | 296        | 325        | 215        | 97         | 66         | Red    |
| Shootings - Fatal(All Districts)                             | 48         | 47         | 39         | 21         | 9          | Red    |
| Shootings - Non Fatal(All Districts)                         | 248        | 280        | 176        | 76         | 56         | Red    |
| Part 1 Crime Clearance Rate                                  | 19.5       | 17.8       | 18.8       | 17.0       | 18.0       | Green  |
| Part 1 Crimes - Total  | 29,352     | 29,023     | 26,707     | 6,783      | 7,257      | Green  |
| Part 1 Crimes - Property(All Districts)                      | 22,831     | 22,436     | 20,613     | 5,253      | 5,607      | Green  |
| Part 1 Crimes - Violent(All Districts)                       | 6,521      | 6,587      | 6,094      | 1,530      | 1,650      | Green  |
| Priority 1 Response time - Receipt to Arrival(All Districts) | 7.24       | 7.00       | 7.17       | 7.67       | 7.00       | Yellow |

### Recent Performance Highlights

- Overall, crimes have decreased in the City of Boston for the first quarter of FY11 in comparison to the same time period last year. Total (violent plus property) Part 1 crime has decreased by 6.5% for this time period in comparison to last year.
- Year-to-Date Part 1 Crime Clearance Rate data is only available for the month of July 2010, for which the clearance rate was 17%. Other data will be entered as it becomes available.

Part 1 Crimes – Property (All Districts)



For FY11 YTD, the City has experienced 6.3% fewer property crimes and 7.3% fewer violent crimes overall

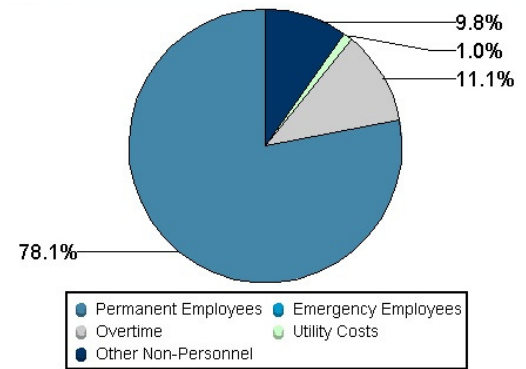
### Budget Data

|                           | FY08               | FY09               | FY10               | FY11               | Change FY10 - FY11 | Pct Change FY10 - FY11 |
|---------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|------------------------|
|                           | Actual Expense     | Actual Expense     | Appropriation      | Appropriation      | Change FY10 - FY11 | Pct Change FY10 - FY11 |
| Total Permanent Employees | 206,238,974        | 220,433,621        | 211,896,021        | 211,516,355        | -379,666           | -0.18%                 |
| Total Emergency Employees | 0                  | 0                  | 0                  | 0                  | 0                  | 0.00%                  |
| Total Overtime            | 43,663,357         | 38,810,463         | 30,325,500         | 30,000,000         | -325,500           | -1.07%                 |
| Utilities                 | 2,510,391          | 2,476,954          | 2,672,384          | 2,710,751          | 38,367             | 1.44%                  |
| Other Non-Personnel       | 29,197,773         | 26,910,909         | 25,981,039         | 26,647,838         | 666,799            | 2.57%                  |
| <b>Total Expense</b>      | <b>281,610,495</b> | <b>288,631,946</b> | <b>270,874,944</b> | <b>270,874,944</b> | <b>0</b>           | <b>0.00%</b>           |

### Administrative Measures

|  | FY08       | FY09       | FY10       | FY11       |
|--|------------|------------|------------|------------|
|  | Jun        | Jun        | Jun        | Sep        |
|  | YTD Result | YTD Result | YTD Result | YTD Result |
| A.1 Police FTE- uniformed and civilian                           | 3,085      | 2,896      | 2,758      | 2,824.7    |
| A.1 Police Externally Funded FTE                                 | 42         | 19         | 81         | 36         |
| A.2 Police-% of Uniformed Workforce-people of color              | 35         | 34         | 35         | 35         |
| A.3 Police-% of uniformed workforce-women                        | 13         | 13         | 13         | 13         |
| A.4 Police-% of total person hours absent-uniformed and civilian | 2.9        | 3.1        | 3.4        | 3.5        |
| A.5 Police-Hours absent per employee-uniformed and civilian      | 54.0       | 57.5       | 62.7       | 16.3       |
| A.6 Police - Overtime Hours per FTE                              | 356.9      | 304.9      | 305.2      | 96.6       |

### Summary of Annual Budget: FY11



### Recent Performance Highlights (Continued from Page 1)

- Particular violent crimes, however, have been an exception to the above trends. With 23 homicides and 97 shootings between July 1st and September 30th, the City is up 64.2% and 47.0% respectively from the same time period last year.
- The Year-to-Date Response Time from Receipt to Arrival for Priority-One 911 calls is 7.67 minutes, which is slightly higher (9.6%) than the target response time of 7 minutes.

### Measure Notes

- The BPD uses an ongoing Compstat process to measure the performance of its districts and their management in controlling crime in the 11 districts that comprise the City of Boston. Compstat ensures that key managers are using available resources in an efficient and effective manner and implementing effective problem solving in the community.
- Crime data reported for the current quarter is preliminary, as defined by the FBI's Uniform Crime Reporting Program. Previous reporting periods have been updated with certified data when available.
- Part 1 Crime Clearance Rate: Results for this measure are often reported with a lag due to certification. The BPD uses the FBI's definition of clearance, whereby some clearances that an agency records in a particular year may pertain to offenses that occurred in previous years. For more information see: <http://www.fbi.gov/ucr/cius2008/offenses/clearances/index.html>

## Measure Definitions

**Homicides (all districts):** This measure represents the number of homicides in the City in all districts.

**Shootings—total (all districts):** This measure represents the total number of reported shootings, both fatal and non-fatal.

**Shootings—fatal (all districts):** This measure represents the number of fatal shootings citywide.

**Shootings—non-fatal (all districts):** This measure refers to shooting incidents where a victim was struck by gunfire.

**Part 1 crime clearance rate:** This measure is calculated as the number of Part 1 crimes cleared over the number of Part 1 crimes that occurred.

**Part 1 crimes—total:** This measure represents the total number of Part 1 crimes citywide.

**Part 1 crimes—property (all districts):** This measure represents the total number of crimes and attempted crimes for the following: burglary, larceny and motor vehicle theft.

**Part 1 crimes—violent (all districts):** This measure represents the total number of crimes and attempted crimes for the following: criminal homicide, forcible rape, robbery, and aggravated assault.

**Priority 1 response time—receipt to arrival (all districts):** This measure represents the median response time in minutes for the police to arrive at a Priority 1 call for service after receipt of the call.

**FTE:** This measure represents the number of full time equivalents in the department for each quarter.

**Externally Funded FTE:** This measure represents the number of full time equivalents in the department funded by outside sources for each quarter.

**% of Workforce-people of color:** This measure represents the percentage of people in the department who are not categorized as white for each quarter.

**% of Workforce-women:** This measure represents the percentage of people in the department who are women for each quarter.

**% of total person hours absent:** This measure represents the percentage of total hours lost due to sick, AWOL, FMLA & tardy, among others. Hours lost due to vacation, personal time, and injury are not included. The year-to-date results are averages of the quarterly results in a given fiscal year.

**Hours absent per employee:** This measure represents the total number of hours absent per employee. Hours absent includes such categories as Sick, FMLA, AWOL, & tardy, among others. It does not include lost time due to vacation, personal time, or injuries. The year-to-date results are averages of the quarterly results in a given fiscal year.

**Overtime hours per FTE:** This measure is calculated by taking a department's cumulative total overtime hours for the fiscal year and dividing by the number of full-time equivalent (FTE) employees at the end of a given quarter.

## The Boston About Results (BAR) Program

Mayor Menino believes that high quality city services are the building blocks for healthy neighborhoods and a successful city. For that reason, the City of Boston is continually developing new strategies that deliver improved services across all City departments at the same or lower cost. A key component of these efforts is Boston About Results (BAR), the City's performance management program.

BAR Performance Reports are management tools used by the Mayor and his senior staff to analyze performance, develop strategies, and track progress toward achieving performance service delivery goals on key performance measures. These reports are used in regular performance meetings with department heads and are also published online in order to increase accountability and transparency both within government and with citizens.

Please visit the Boston About Results website at [www.cityofboston.gov/bar](http://www.cityofboston.gov/bar) to learn more.