

# Mayor's Performance Report

Boston Fire Department  
 Quarter 3, Fiscal Year 2009  
 January 1, 2009 – March 31, 2009

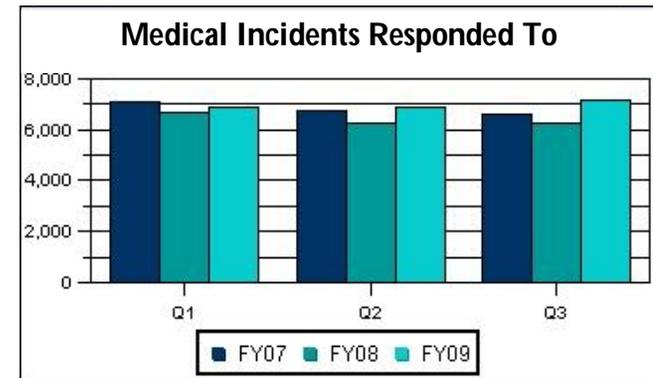


Thomas M. Menino, Mayor

## Performance Data

### Key Performance Indicators

	FY06	FY07	FY08	FY09		Status
	Jun	Jun	Jun	Mar		
	YTD Result	YTD Result	YTD Result	YTD Result	YTD Target	
Incidents responded to	71,635	72,071	70,176	53,971	53,850	Green
Pct. of calls responded to in under 4 minutes	71	70	68	67	70	Yellow
Fires responded to	4,157	4,492	4,811	3,819	3,371	Red
Building/Structural Fires	2,249	2,501	2,713	2,609	1,905	Red
Multiple alarms/Working fires	41	55	59	34	37	Green
Pct. of fires in which cause is determined	96	96	96	97	94	Green
Fires deemed intentional	219	272	225	225	200	Red
Medical incidents responded to	28,461	26,762	25,950	20,970	19,500	Yellow
Medical incidents as a % of total incidents	40	37	37	39	36	Green
Cause and origin investigations	--	408	391	274	300	Yellow
Avg. age of frontline apparatus	9.15	9.93	9.92	9.31	8.75	Yellow
Avg # firefighters/tour who are absent due to injury	34	36	43	36	--	Yellow
Avg # firefighters/tour absent due to injury & have filed for disability	--	--	21	21	--	Yellow

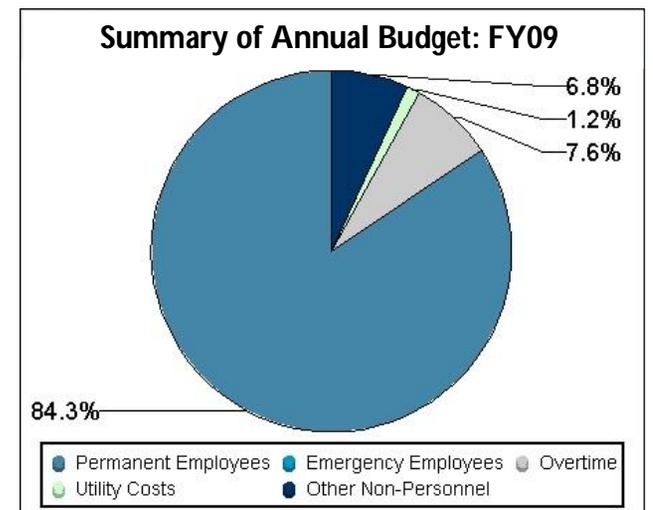


### Administrative Performance Data

	FY06	FY07	FY08	FY09
	Jun	Jun	Jun	Mar
	YTD Result	YTD Result	YTD Result	YTD Result
A.1 Fire FTE	1,602	1,652	1,707	1,618
A.2 Fire-% of Workforce-people of color	30	30	30	30.5
A.3 Fire-% of Workforce-women	5	5	5	5
A.4 Fire-% of total person hours absent	5	4.63	4.63	4.76
A.5 Fire-Hours absent per employee	99.1	97.58	99.72	76.82

## Budget Data

	FY06	FY07	FY08	FY09	Change FY08 - FY09	Pct Change FY08 - FY09
	Actual Expense	Actual Expense	Appropriation	Appropriation	Change FY08 - FY09	Pct Change FY08 - FY09
Total Permanent Employees	131,018,052	131,438,461	135,877,854	136,251,033	373,179	0.27%
Total Emergency Employees	2,862	0	5,466	0	-5,466	-100.00%
Total Overtime	17,512,855	16,837,673	12,250,400	12,250,400	0	0.00%
Utilities	1,692,967	1,804,716	1,885,756	2,004,673	118,917	6.31%
Other Non-Personnel	10,288,563	12,135,365	9,720,112	11,062,817	1,342,705	13.81%
<b>Total Expense</b>	<b>160,515,298</b>	<b>162,216,215</b>	<b>159,739,588</b>	<b>161,568,922</b>	<b>1,829,334</b>	<b>1.15%</b>



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## Boston Fire Department

Quarter 3, Fiscal Year 2009

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Thomas M. Menino, Mayor

### Measure Notes

- **Fires Deemed Intentional:** This measure is collected annually at the end of each fiscal year. Because of this, there is no data listed for the first and second quarters of FY09.
- **Average Age of Frontline Apparatus:** The average age of frontline apparatus in the Boston Fire Department was initially misreported on the Boston Fire Department Performance Report. Past reports have been updated to reflect the correct data on average age of frontline apparatus.

### Measure Definitions

**Incidents Responded to:** This number represents the total number of all calls for service.

**Pct. of calls responded to in under 4 minutes:** This represents the % of overall calls arrived at the scene in under 4 minutes.

**Fires Responded to:** This represents the actual number of fire responses.

**Building/Structural Fires:** This number represents those calls related to building and structural fires.

**Multiple Alarm/Working Fires:** This measure represents any response requiring additional personnel and equipment beyond that required for a working fire (Multiple Alarm) and any fire requiring additional personnel and equipment beyond that required for an initial response to a fire (Working Fire).

**Pct. of fires in which cause is determined:** This represents the percent of suspicious fires in which a cause is identified.

**Fires Deemed Intentional:** This represents the number of fires that are suspected of being set intentionally.

**Medical Incidents Responded to:** This represents the number of Medical calls for assistance.

**Medical incidents as a % of total incidents:** This number represents the percentage of calls responded to that are of a medical nature.

**Cause and Origin Investigations:** The measure represents the number of cause and origin investigations conducted by the Fire Department.

**Avg. age of frontline apparatus:** This measure represents the average age of the frontline apparatus of the Boston Fire Department.

**Avg # firefighters/tour who are absent due to injury:** This measure represents the average number of firefighters who are absent from regular duty due to injury.

**Avg # firefighters/tour absent due to injury & have filed for disability:** This measure represents the average number of firefighters who are absent from regular duty due to injury and who have filed for disability retirement and who are not doing light duty.

**FTE:** This measure represents the number of full time equivalents in the department.

**% of Workforce-people of color:** This measure represents the percentage of people in the department which are not categorized as white.

**% of Workforce-women:** This measure represents the percentage of people in the department which are women.

**% of total person hours absent:** This measure represents the percentage of total hours lost due to sick, AWOL, FMLA & tardy, among others. Hours lost due to vacation, personal time, and injury are not included.

**Hours absent per employee:** This measure represents the total number of hours absent per employee. Hours absent includes such categories as Sick, FMLA, AWOL, & tardy, among others. It does not include lost time due to vacation, personal time, or injuries.