



Dear students,

Welcome! As Boston's mayor, I am glad you are here. Boston is one of the world's greatest hubs of higher education, and students are a vital part of our community.

Boston is distinguished by its rich history; by its innovation in science, education, and the arts; and by its vibrant, walkable neighborhoods. We have all the amenities of a leading international city, but we also enjoy the communal spirit of a small town. I encourage you to explore the city and share in our community.

As you learn and grow, make Boston a part of who you are. Join in our proud tradition of civic engagement by learning about local issues, volunteering your time and talent, and registering to vote. And start your career here by taking advantage of the internships and job opportunities our diverse economy offers.

We value our student population, and we want to help you thrive. This brochure will help you identify services that may be useful to you as a Boston resident. More information can be found at: www.cityofboston.gov.

With best wishes,

Marty Walsh
Mayor Martin J. Walsh

HOUSING

Having trouble with your landlord? Concerned about unsafe or unhealthy living conditions?

Call the Inspectional Services Department at 617.635.5300 or at: www.cityofboston.gov/isd.

Need to set up your electric and gas accounts? Need cable and internet?

- NStar Gas and Electric: 800.592.2000
- National Grid Gas: 800.322.3223
- Comcast: 800.COMCAST
- RCN: 800.748.4726
- Verizon: 800.VERIZON

TRASH AND RECYCLING

Need to know when to put out your trash and recycling?

Check out the My Neighborhood section of the city's website at: www.cityofboston.gov/myneighborhood.

What can I put in the trash? What can I recycle?

Can I put a mattress out with the trash? How about potted plants? The answers to these questions and more can be found by calling the Mayor's 24-hour Hotline at 617.635.4500, or in the city's trash directory online at: www.cityofboston.gov/publicworks/lookup.

SAFETY

Be mindful of your surroundings.

Always be respectful of your neighbors. Remember, there may be families living in your building. At night, walk in groups and avoid distractions like headphones and cell phones. Be sure to take note of your school's police department phone numbers, and in an emergency dial 911.

Emergencies can happen anywhere, anytime.

Alert Boston, the city's emergency notification system, will keep you connected. Sign up to get emergency alerts on your phone, by email or text messages at: www.cityofboston.gov/alertboston.

Be safe on balconies, roofs, and decks.

Decks, roofs, and balconies pose a safety hazard when allowed to deteriorate or when misused.

Be smart about outdoor grilling.

Charcoal grills must be on the ground away from buildings. Propane tanks are only allowed on first floor porches with steps to the ground. More fire safety tips at: www.cityofboston.gov/fire.

TRANSPORTATION AND PARKING

Looking for an affordable and eco-friendly way to get around the city fast?

The T is an obvious choice! Get your hands on a Charlie Card at: www.mbta.com. Or sign up for a New Balance Hubway bike share membership at: www.thehubway.com.

Live off campus and need a resident parking sticker?

Go online to: www.cityofboston.gov/parking to check the requirements and apply for a sticker. Your car must be registered at your new Boston address. To change your registration or get a Massachusetts driver's license go online to the RMV's website at: www.massrmv.com.

VOTING

Have you registered to vote? Make your voice heard! Get more information online at: www.cityofboston.gov/elections.

STAY IN TOUCH

Want to help us improve the city?

Unresponsive landlord? Streetlight out? Sidewalk need to be patched? Let the city know! Call the Mayor's Hotline at 617.635.4500, visit www.cityofboston.gov/online_services, download the Citizens Connect mobile app on your smartphone, or tweet.

🐦 @NotifyBoston

ONEin3

Connect with the 35% of Bostonians between the ages of 20-34 through ONEin3!

🐦 @ONEin3

City Hall To Go

City Hall To Go visits Boston's neighborhoods year round and offers a select menu of city services directly to you!

🐦 @CityHallToGo



JOIN THE CONVERSATION

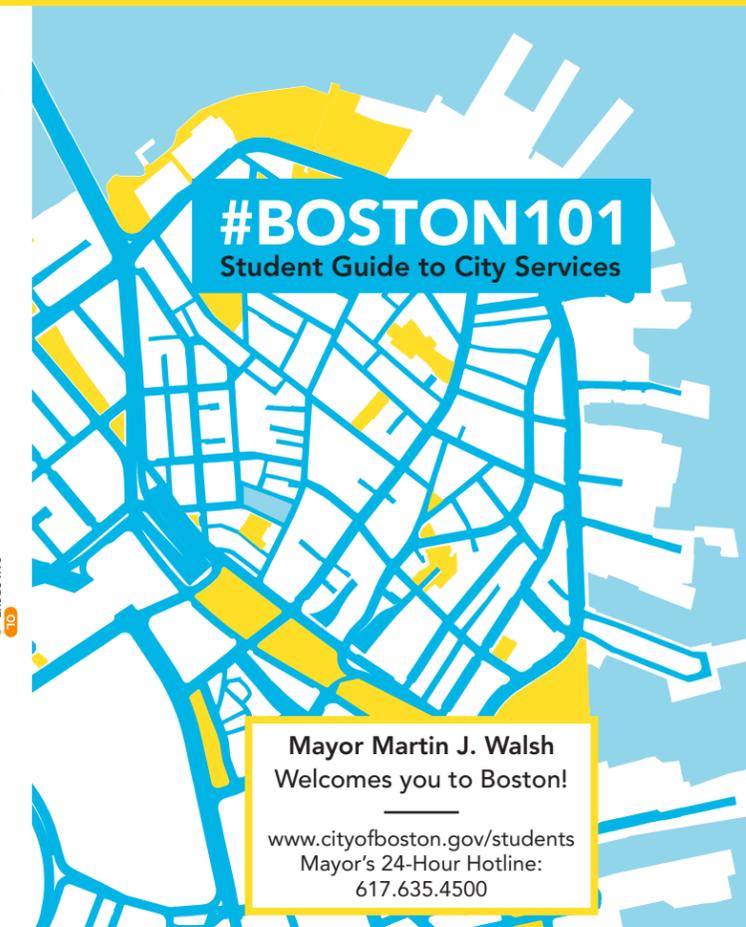
fb.com/cityofboston

🐦 @NotifyBoston

🐦 @Marty_Walsh

#BOSTON101

Our full social media directory: bit.ly/SocialBOS



#BOSTON101
Student Guide to City Services

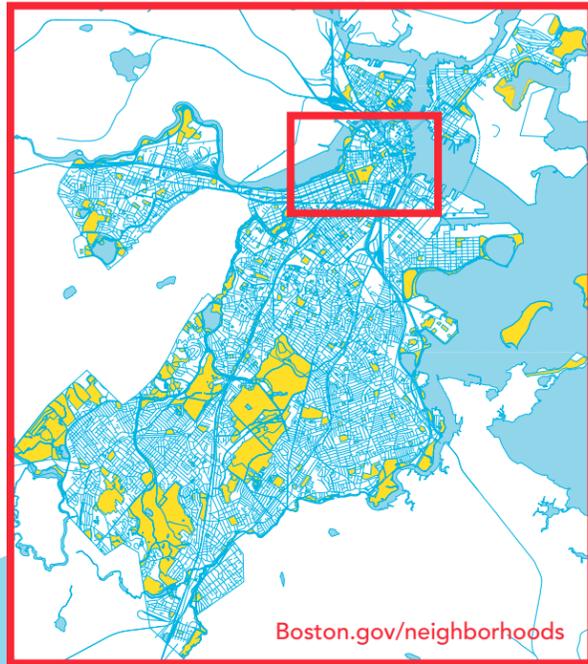
Mayor Martin J. Walsh
Welcomes you to Boston!
www.cityofboston.gov/students
Mayor's 24-Hour Hotline:
617.635.4500



For more information:
www.cityofboston.gov/students



DOWNTOWN BOSTON



Fast Boston

- Allston
- Brighton
- Longwood
- Mission Hill
- Roxbury
- Jamaica Plain
- Roslindale
- West Roxbury
- Hyde Park
- South Boston
- Dorchester
- Mattapan
- Harbor Islands