



THE CITY OF BOSTON

TAXI CONSULTANT REPORT

APPENDIX

DRAFT
OCTOBER 11, 2013



IN ASSOCIATION WITH:
TAXI RESEARCH PARTNERS

Appendix

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APPENDIX A: SUPPORTING DATA

A1 Surveys



DRAFT Boston Taxi Stakeholder Interviews

Company/Organization: _____

Contact Name: _____

Title: _____

Phone: _____ E-Mail: _____

1. How are you affiliated with the taxicab industry in the City of Boston?

2. Do you hear from your constituents, customers or clients that they are unable -- or find it difficult -- to find a taxicab during certain days and times and/or in certain areas? _____ Yes _____ No

3. If Yes, when and where? Please check all that apply.

Location	All the time	Weekday PM commute	Sun-Weds evenings	Thurs-Sat evening/late	Saturday daytime	Sunday daytime
Logan Airport						
Downtown/Financial District						
South Boston Waterfront /Innovation District						
Faneuil Hall/North End						
Back Bay						
South End						
Fenway/ Longwood Medical Area						
Other Boston Neighborhoods (specify)						

4. Do you think the Boston Taxi Industry is adequately serving hotels, medical, residential, hospitals, businesses, schools, and other major trip generators? _____ Yes _____ No

If no, where or when are they falling short?

5. In your opinion, are their discriminatory practices occurring in the Boston taxicab industry?
_____ Yes _____ No

If yes, please explain.

6. Are there too many or too few cabs operating in the City of Boston? _____ Too many _____ Too few
What evidence do you see of this?

7. Is there a need to adjust fares? _____ Yes _____ No

If yes, what evidence do you see of this?

8. Do you feel that most taxi vehicles are in good condition? _____ Yes _____ No

9. Do you feel that taxi drivers are well trained? _____ Yes _____ No

If no, what types of training could be improved?

10. Is there sufficient oversight and enforcement of taxi regulations in Boston? _____ Yes _____ No

If no, what improvements would you like to see?

11. What is your opinion of how livery interacts with taxicabs? Is there “unfair” or improper competition (e.g. through Uber)?

12. What is your opinion of mobile/computer taxi apps, such as Uber Taxi and Hailo?

13. Are you aware of the types of car sharing/ride sharing companies (e.g., Lyft) operating in Boston?

_____ Yes _____ No

If yes, what is your opinion of these services?

14. What trends have you seen in the taxi industry over the last five years? In your opinion, have these changes affected the City positively or negatively?

15. Do you have any other thoughts or ideas that you think will help the taxi industry in Boston?



Boston Taxi Study

Radio Dispatch Association Interview Guide

Radio Dispatch Company: _____

Contact Name: _____

Title: _____

Phone Number: _____

E-Mail: _____

1. Who owns your company?

____ Owned by an Individual (name) _____; Medallion owner? ____ Yes ____ No

____ Owned by Non-Driving Group of Investors; Medallion owners? ____ Yes ____ No

____ Owned by Drivers; Medallion owners? ____ Yes ____ No

____ Other, please describe: _____

2. Number of taxis associated with your company? _____

a. Number of medallions owned by company owners? _____

b. Number of medallions owned by other *drivers*? _____

c. Number of medallions owned by others and leased/managed by your company on behalf of the medallion owners? _____

3. Approximately how many trips do your taxis serve annually? _____

a. Dispatched from your Company: _____ %

What portion of these are ordered via web or smartphone app? _____ %

b. Non-Dispatched Trips: _____ %

1) Picked Up at Airport: _____ %

2) Picked Up at Hotels or Taxi Stands: _____ %

3) Hailed from Street: _____ %

4) Calls to drivers from Private Customers: _____ %

5) Hailo or Uber: _____ %

4. How does your company dispatch trips? (check all that apply):

By computerized dispatching system: _____ Name of system: _____

By two-way radio: _____

By telephone: _____

By some other means: _____

5. Are you unable -- or find it difficult -- to serve requests during certain days and times and/or in certain neighborhoods or areas? _____ Yes _____ No

If yes, when and where are you unable -- or find it difficult -- to serve requests?

Please check all that apply.

Location	All the time	Weekday PM commute	Sun-Weds evenings	Thurs-Sat evening/late	Saturday daytime	Sunday daytime
Logan Airport						
Downtown/Financial District						
South Boston Waterfront /Innovation District						
Faneuil Hall/North End						
Back Bay						
South End						
Fenway/ Longwood Medical Area						
Other Boston Neighborhoods (specify)						

6. In your opinion, are their discriminatory practices occurring in the Boston taxicab industry?

_____ Yes _____ No

If yes, please explain.

7. What is your opinion of the relationship between radio dispatch associations, medallion owners, and lease drivers?

8. What is your opinion on the treatment of taxicab drivers in Boston? In your opinion, do drivers have any legitimate grievances?

9. Is there sufficient oversight and enforcement of taxi regulations in Boston?

_____ Yes _____ No

If no, what improvements would you like to see?

10. In addition to oversight and enforcement, what improvements would you like to see in the way the City regulates taxicabs?

Licensing: _____

Reporting: _____

Other: _____

11. Are there too many or too few cabs operating in the City of Boston? _____ Too many _____ Too few

What evidence do you see of this?

12. Is there a need to adjust fares? _____ Yes _____ No

If yes, what evidence do you see of this?

13. What is your opinion of how livery interacts with taxi, e.g. "unfair" or improper competition, including Uber livery services?

14. What is your opinion of taxi mobile/computer apps, such as Uber and Hailo?

15. Are you aware of the types of car sharing/ride sharing companies (e.g., Lyft) operating in Boston?

_____ Yes _____ No

If yes, what is your opinion of these services?

16. What is your opinion of the lease fees set by the city? Are the fees fair? _____ Yes _____ No

If you feel should be raised, what costs do these fees not cover? Please explain.

17. What trends have you seen in the taxi industry over the last five years, such as the level of business, type of work available, competitors, etc? Have these changes affected your business positively or negatively?

18. Do you have any other thoughts or ideas that you think will help the taxi industry in Boston?

If you lease but are responsible for repairs to your vehicles, please complete Question 31 about parts that you have replaced or repaired on your vehicle within the last 12 months.

☐ Yes ☐ No (Skip to Question 36)

34. What is the model year of your cab? Year: _____

☐ Gasoline ☐ Gasoline-Hybrid ☐ Natural Gas (CNG) ☐ E85(Ethanol)
☐ Other (please specify): _____

37. If you responded "Yes" to the above question, how often does it occur that you are unable to get a vehicle for a shift? _____

38. How often do you have a non-working dispatch/meter system for all or part of your shift?
Please describe. _____

[illegible]

☐ 617TaxiCab Inc.
☐ Boston Cab Association
☐ City Cab Association
☐ I.T.O.A. Cab Association

☐ Metro Cab Association
☐ Top Cab
☐ Tunnel Taxi
☐ Other, Please Specify: _____

☐ Own ☐ Lease ☐ Shift Driver

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7

<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8
<input type="checkbox"/> 9	<input type="checkbox"/> 10	<input type="checkbox"/> 11	<input type="checkbox"/> 12	<input type="checkbox"/> 13	<input type="checkbox"/> 14	<input type="checkbox"/> 15	<input type="checkbox"/> 16
<input type="checkbox"/> 17	<input type="checkbox"/> 18	<input type="checkbox"/> 19	<input type="checkbox"/> 20	<input type="checkbox"/> 21	<input type="checkbox"/> 22	<input type="checkbox"/> 23	<input type="checkbox"/> 24

From Fares: _____ From Tips: _____

☐ 0% ☐ 1-4% ☐ 5% ☐ 10% ☐ 15% ☐ 20% ☐ 30%
☐ 40% ☐ 50% ☐ 60% ☐ 70% ☐ 80% ☐ 90% ☐ 100%

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14. If you have a second driver, how much revenue per week do you get from that?_____

15. What do you pay per week for each of these?

Vehicle Lease: _____ Medallion Lease: _____
Dispatch Fee: _____ Association Fee: _____ (Use of Company Logo, etc.)

16. Not including the fees you just listed, roughly what other average expenses do you have (per month)?

Vehicle Payment: _____ Insurance: _____
Maintenance/Repairs: _____ Fuel: _____
Other (Specify Items and Amount): _____

17. Does your company charge you an additional fee for a second driver?

☐ Yes ☐ No If yes, how much per week: _____

18. What percent (%) of trips do you get from each of these? (Total should equal 100%)

Percent pick-ups at the Airport: _____
Percent from walk ups (stands & hotels): _____
Percent hailed on the street: _____
Percent cell phone calls/personal: _____
Percent company dispatches: _____
Percent from online/mobile apps: _____

19. Do you work with an online or mobile app company? (check all applicable)

☐Hailo ☐ Uber Other (please specify): _____

20. If you do work with an online or mobile app provider, what percent of your trips are through these app providers? Hailo _____ Uber _____ Other: _____

21. What percent of your metered fare or flat fare do you pay to the app provider? _____

22. What are the benefits and drawbacks of working with an online or mobile app provider, such as Uber or Hailo? _____

23. What percent (%) of your time do you spend working (i.e. looking for fares) in the following locations? (Percents should add to 100%)

Percent of time at Logan Airport:	_____
Percent of time in Downtown/Financial District:	_____
Percent of time in South Boston Waterfront/Innovation District:	_____
Percent of time in Faneuil Hall/North End:	_____
Percent of time in Back Bay:	_____
Percent of time in South End:	_____
Percent of time in Fenway/Longwood Medical Area:	_____
Percent of time in other Boston Neighborhoods:	_____

24. Do you have any opinions regarding Boston taxi fares, fees, fines, or enforcement? _____

25. Do you own or lease your taxi? ☐ Own ☐ Lease (from Company or from Owner)

The next six questions should be answered only by drivers who own their vehicle. If you lease and you are not responsible for repairs, please skip to Question 32.

26. What is the make and model of your cab? Make: _____ Model: _____

27. What is the model year of your cab? Year: _____

28. What type of fuel does it use?

☐ Gasoline ☐ Gasoline-Hybrid ☐ Natural Gas (CNG) ☐ E85(Ethanol)
☐ Other (please specify): _____

29. If you own your cab, when did you purchase it? Year: _____

30. If you own your cab, in how many years will you probably replace it? Years: _____

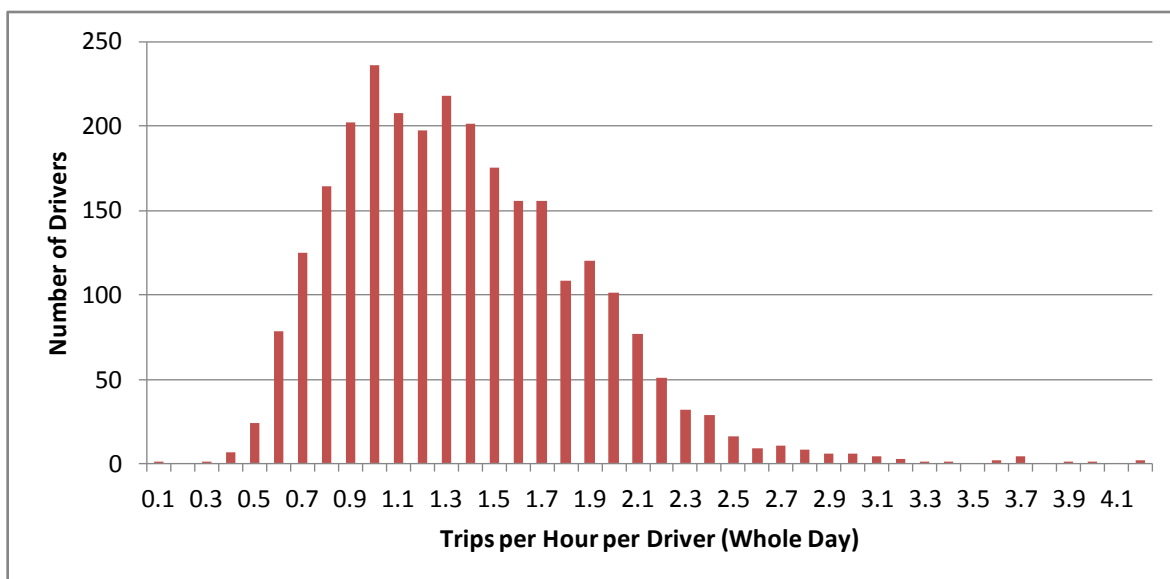
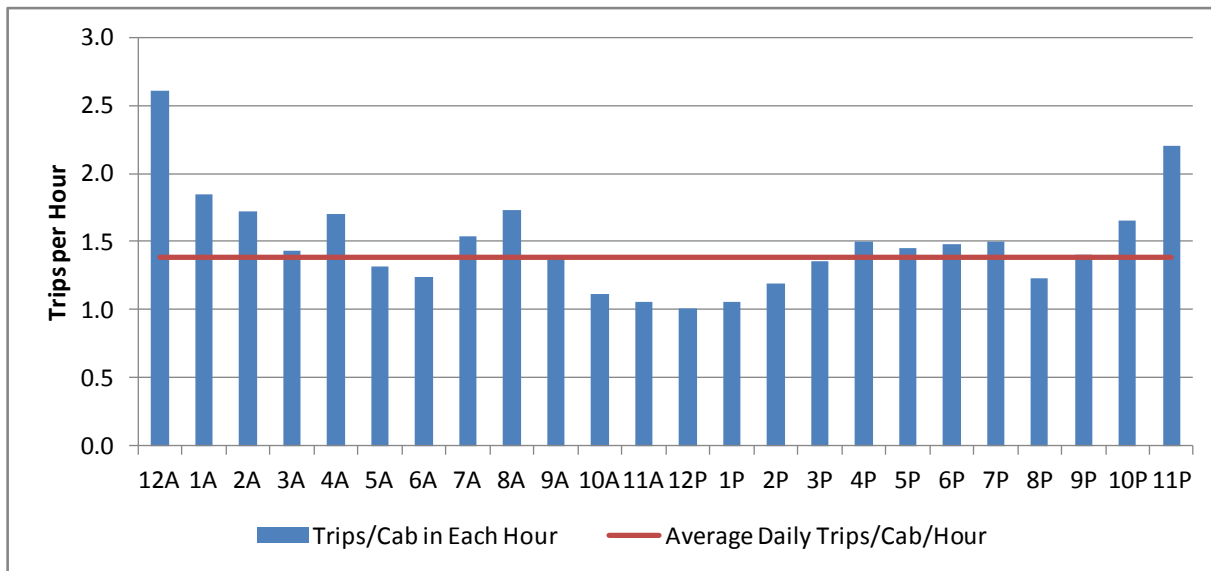
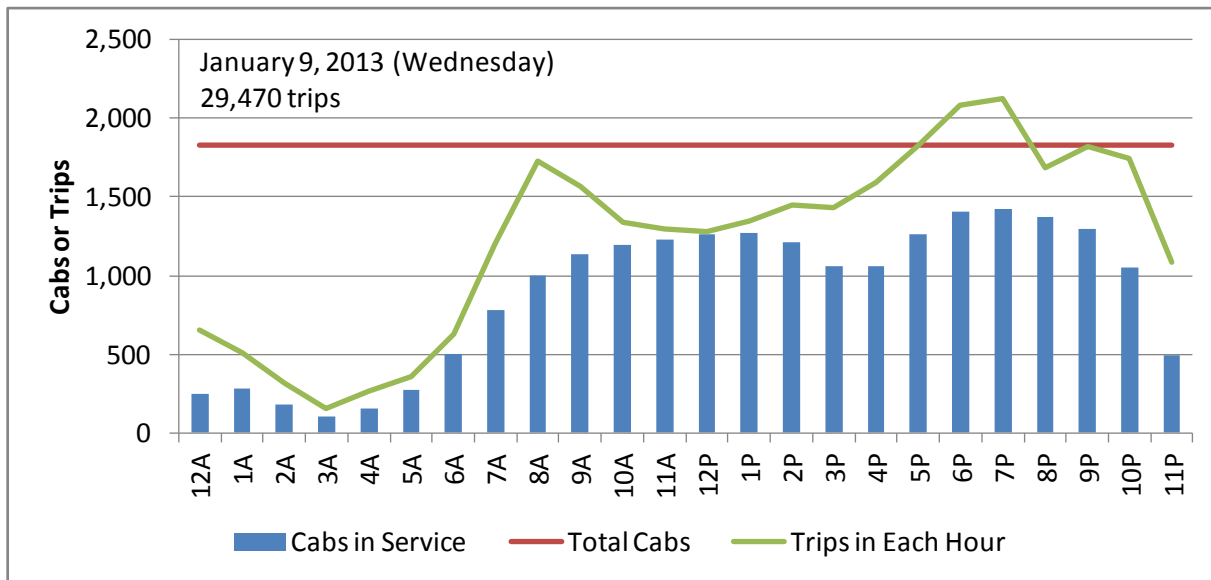
31. In the last 12 months, which of the following have been replaced or repaired on your cab? For each item, please enter how many items were replaced in the last 12 months (for example: “Tires - 4”)

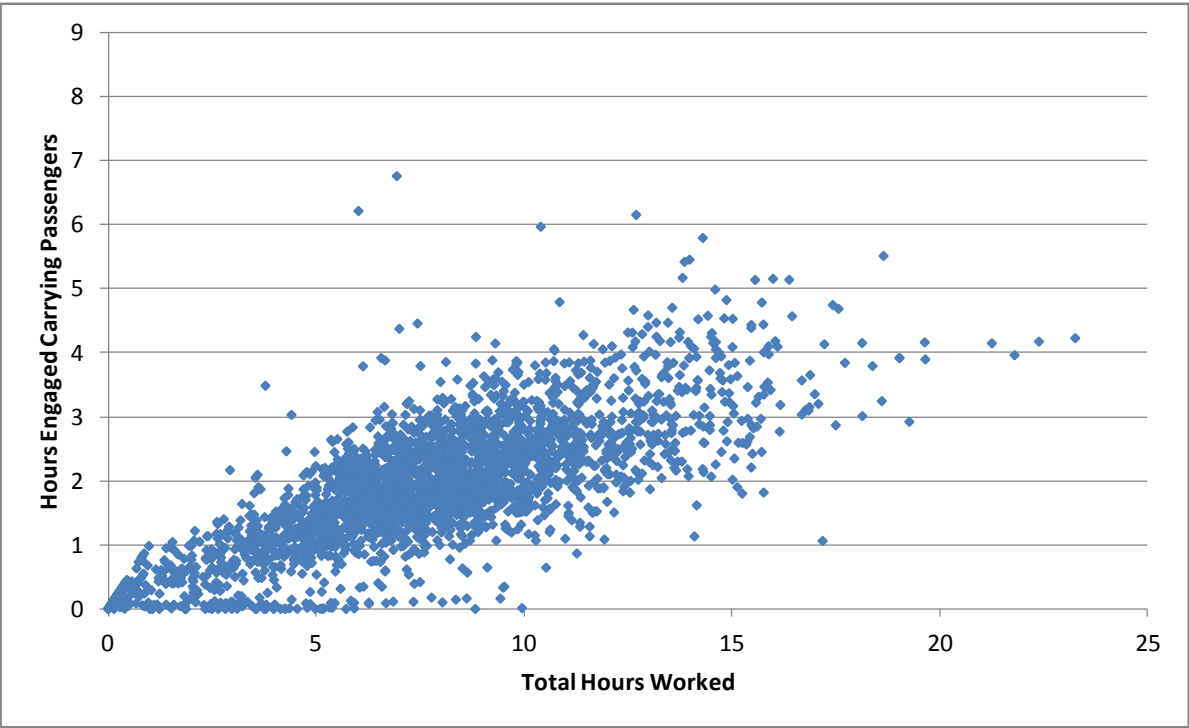
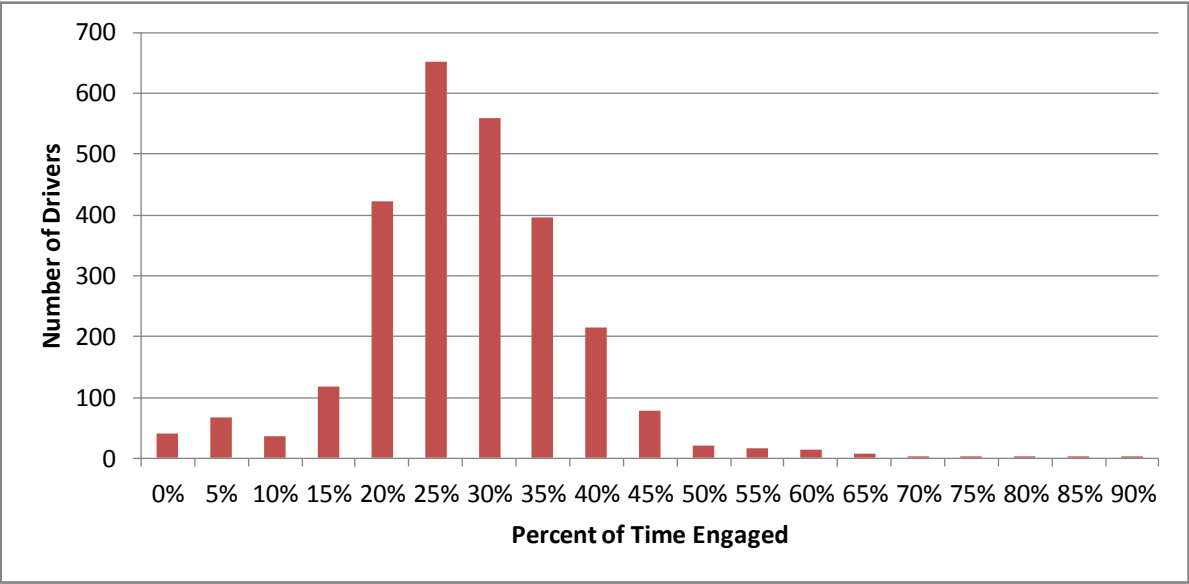
Battery: _____
Alternator: _____
Starter: _____
Radiator/Water Pump: _____
Brake Pads:_____
Brake Drum/Rotor: _____
Brake Lines: _____
Brake Booster: _____
Master Cylinder: _____
Muffler/Exhaust System: _____
Gearbox/Transmission: _____
Engine: _____
CV Joints:_____
Tires: _____
Shock Absorber: _____
Springs: _____
Lights (Tail, Head): _____
Body Panel: _____
Bumper: _____
Respray/Paint: _____
Seat:_____
A/C System: _____
Windshield: _____
Wiper Blade: _____
Wiper Motor: _____
Other (Specify Item and How Many): _____
Other (Specify Item and How Many): _____

If you own your cab, please skip to question 39.

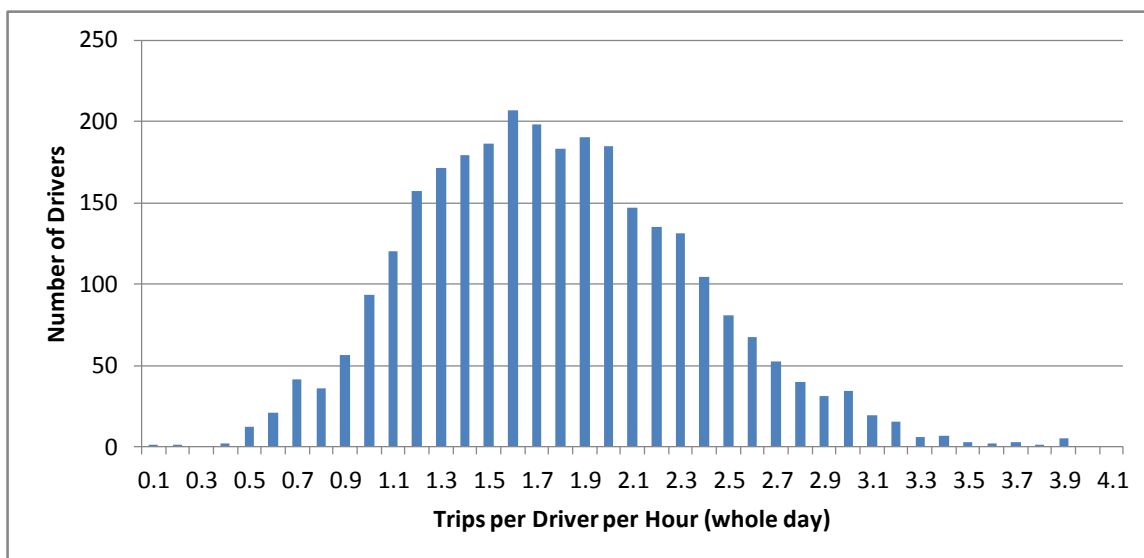
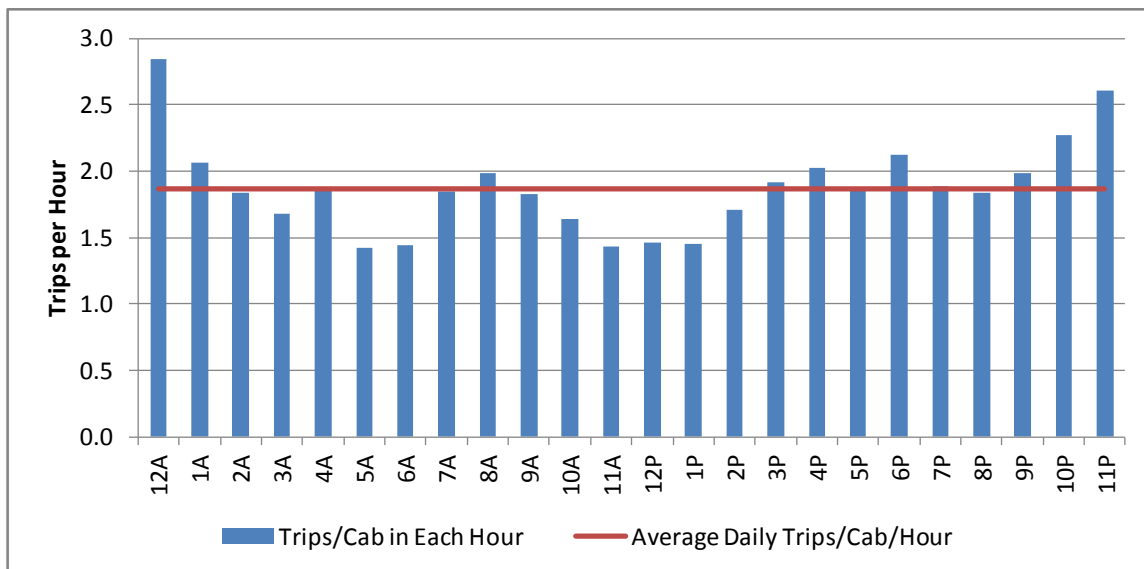
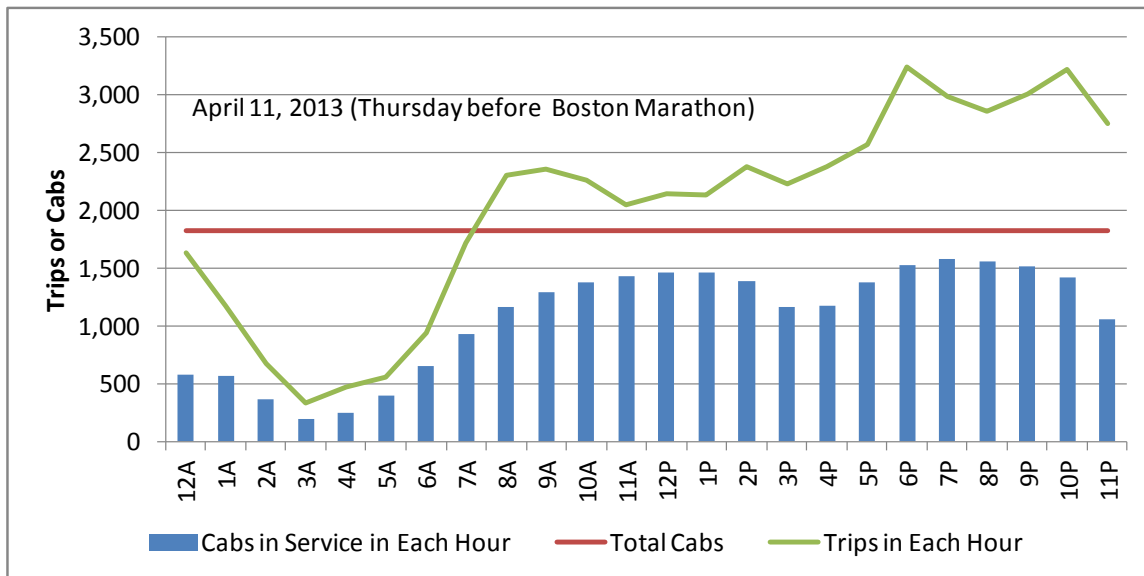
A2 Taxi Utilization

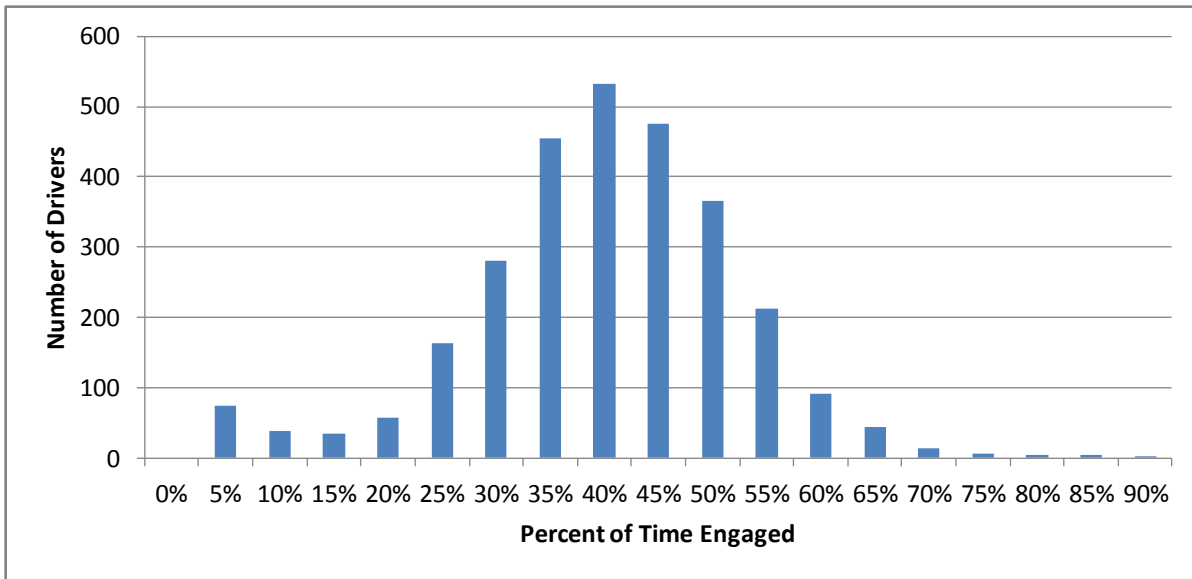
Light Day



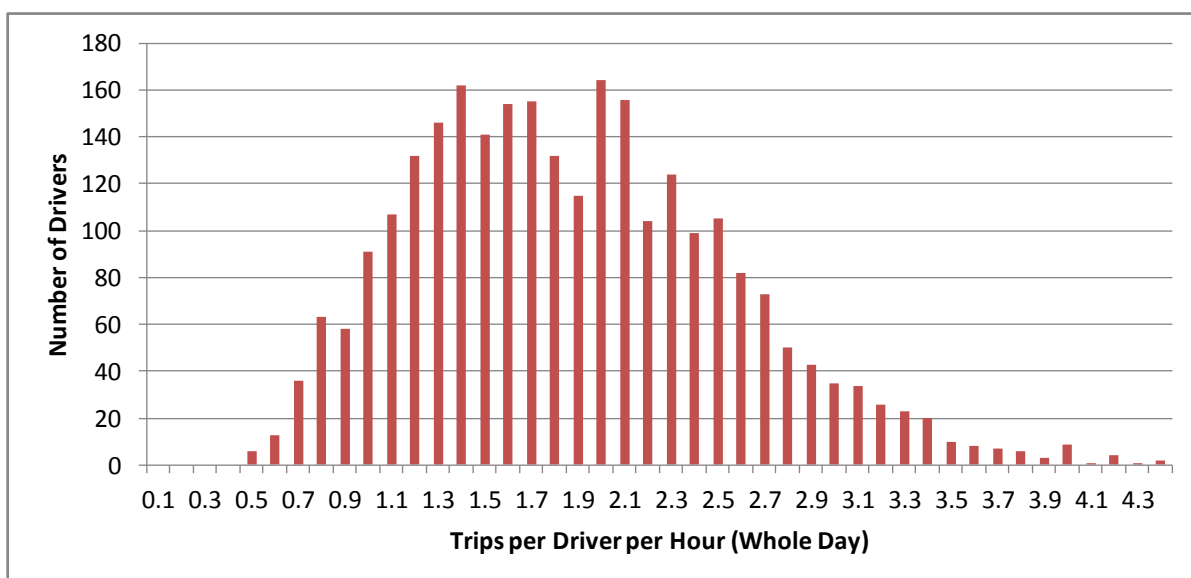
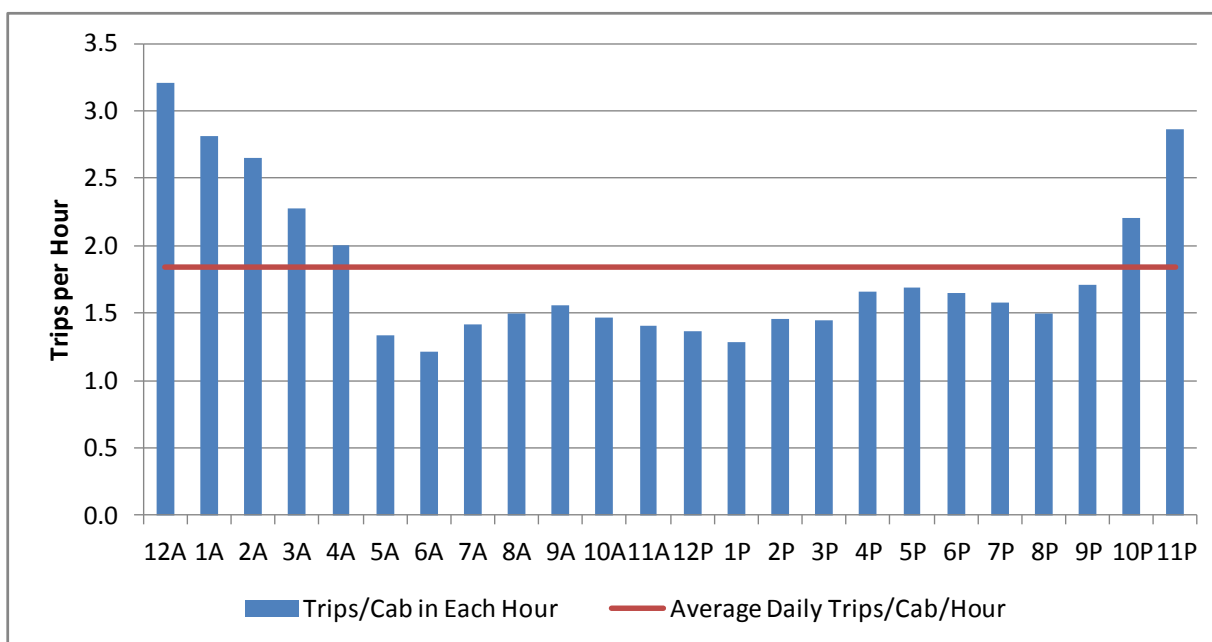
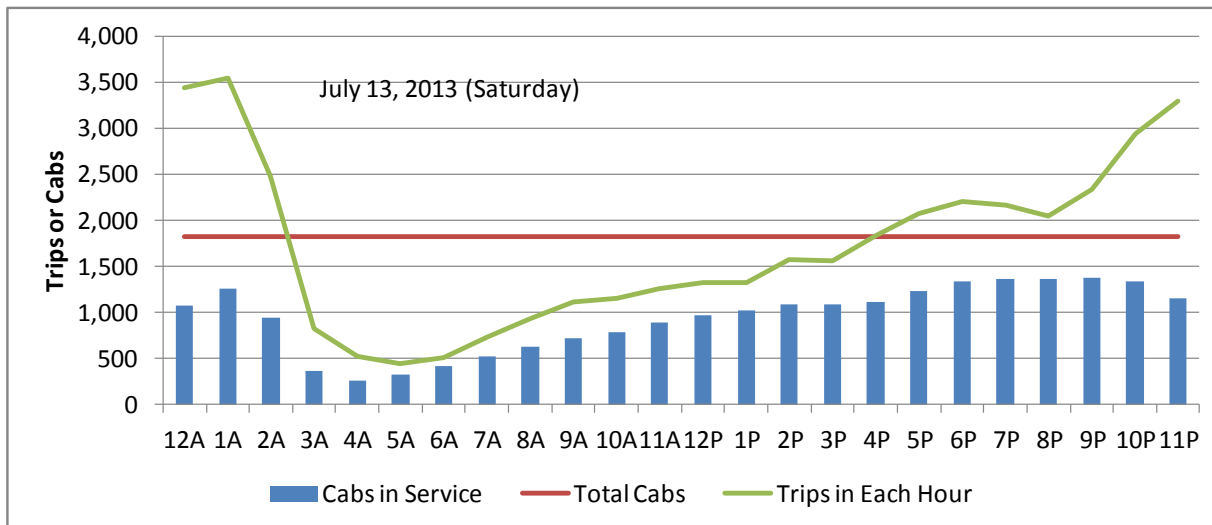


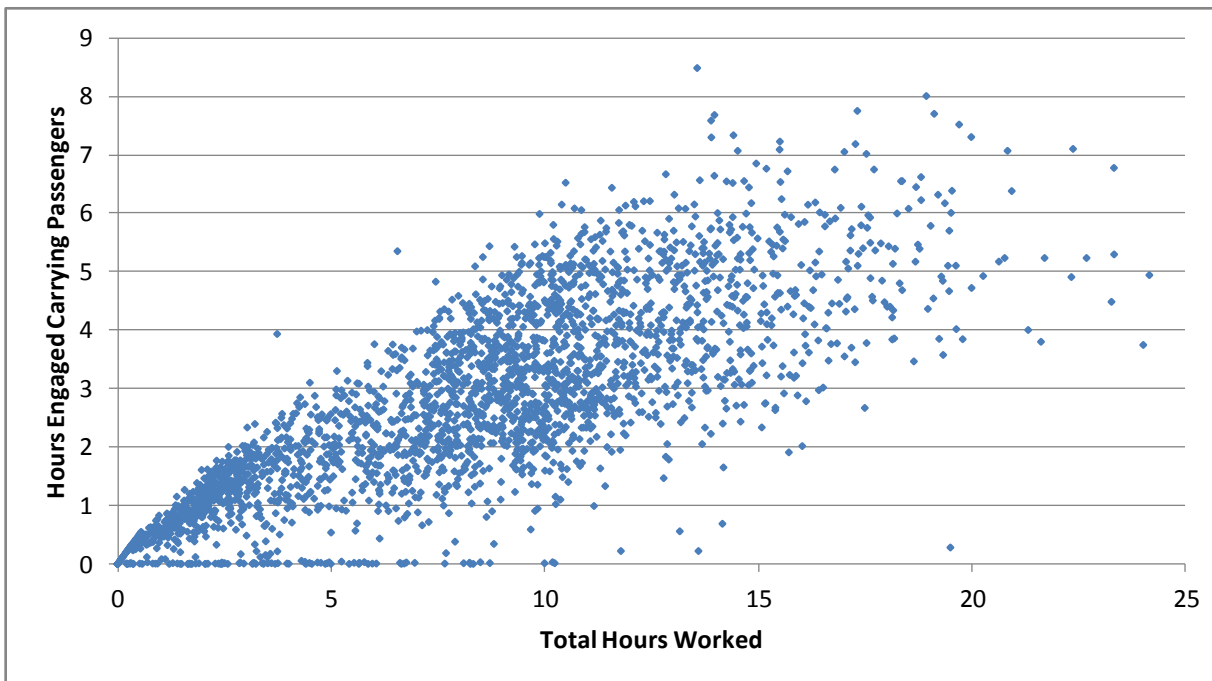
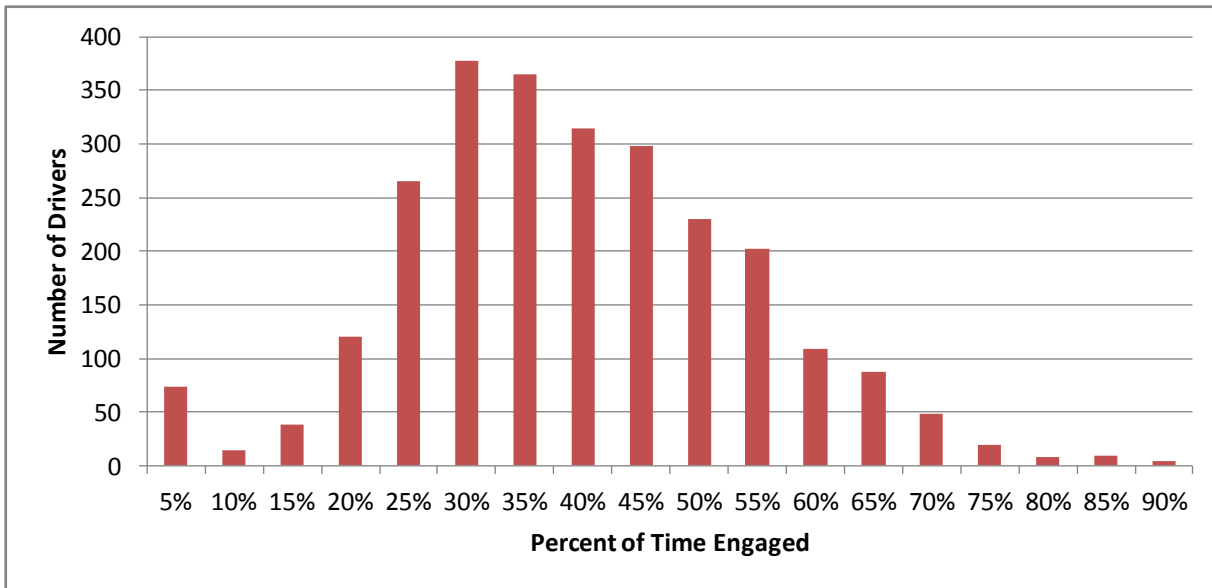
Heavy Day





Moderate Day





A3 Taxi Stand Observations

Taxi Arrival and Departure Observation – Please observe **taxicab** activity. The information you gather here will help us understand typical taxi wait times, passenger loads, vehicle type, and passenger special needs. Please fill out the spreadsheets as thoroughly as possible, adding notes where applicable. Include taxis already waiting when you arrive.

Date of Observation:		Time Period of Observation:			Location of Observation:
Medallion #or indicate livery/ illegal taxicab	Location**	Time Arrived	Time Departed	# of Passengers Taken	Notes*
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					
11.					
12.					
13.					
14.					
15.					
16.					
17.					
18.					
19.					
20.					
21.					
22.					
23.					
24.					

* Notes might include whether there was a special needs passenger (what kind of special need, whether it was accommodated), did driver assist with boarding/luggage, whether the passenger was refused a ride, etc.

**Use abbreviations: IN (in cab stand), B (behind cab stand), F (front of cab stand), DP (double parked)

Boston Taxi Surveys

Pedestrian Queuing Observation - Please observe **passenger/pedestrian queue** activity. The information you gather here will help us understand typical passenger wait times. Please fill out the spreadsheets as thoroughly as possible, adding notes where applicable. Include passengers already in queue when you arrive.

Passenger (s)	Arrived	Departed	Size of Group	Did they get a cab? (note medallion number)	Notes***
Individual/Group 1					
Individual/Group 2					
Individual/Group 3					
Individual/Group 4					
Individual/Group 5					
Individual/Group 6					
Individual/Group 7					
Individual/Group 8					
Individual/Group 9					
Individual/Group 10					
Individual/Group 11					
Individual/Group 12					
Individual/Group 13					
Individual/Group 14					

***Description of individual or group, special passenger needs, need for assistance with luggage or packages, whether driver assisted in boarding or stowing luggage/packages, etc.

General Observations & Other Notes

Number of spaces for taxis at the cab stand:

Was there any enforcement/police activity? If so, please explain.

How many car lengths is the cab stand from the primary entrance of the key landmark (e.g. T Station, Convention Center, etc):

Other Notes:

Date	Time Period	Location of Observation	Observer	Medallion or	Location	Time Arrived	Time Departed	# of Passengers	Notes
7/10/2013	2:45-435 PM	Downtown - South Station on / SW		Illegal	FR	-			Police Removal 2:51 - Ticketed (NJ Plate)
7/10/2013	2:45-435 PM	Downtown - South Station on / SW		Livery	FR	-			Police Removal 2:51 - No Ticket
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1455 IN	-	2:52:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1817 IN	-	2:53:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			312 IN	-	2:58:00 PM		
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			132 IN	-	3:00:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1551 IN	-	3:07:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			13 IN	-	3:09:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			738 IN	-	3:10:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			634 IN	-	3:13:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			179 IN	-	3:16:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1666 IN	-	3:20:00 PM	2	Bag assist x2
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			407 IN	-	3:22:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			820 IN	-	3:24:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1270 IN	-	3:20:00 PM	1	No bag assist
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1076 IN	-	3:24:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			629 IN	2:56:00 PM	3:26:00 PM	3	Bag assist x3
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			240 IN	2:57:00 PM	3:21:00 PM	1	No bag assist
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1558 IN	3:02:00 PM	3:28:00 PM	2	Bag assist x5
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery	AS	-	-	3:20:00 PM	1	Bag assist. Moved to FR
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery	AS	-	-	3:22:00 PM	1	Moved to FR
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			210 IN	3:08:00 PM	3:26:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			6 IN	3:09:00 PM	3:27:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			201 IN	3:14:00 PM	3:29:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			260 IN	3:16:00 PM	3:29:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			880 IN	3:16:00 PM	3:30:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1462 IN	3:19:00 PM	3:31:00 PM	1	Bag assist x2
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			249 IN	3:19:00 PM	3:32:00 PM	3	Bag assist x3
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery	FR	3:19:00 PM	3:22:00 PM		1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			413 IN	3:22:00 PM	3:33:00 PM	1	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			836 IN	3:27:00 PM	3:33:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			233 IN	3:30:00 PM	3:34:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			129 IN	3:31:00 PM	3:35:00 PM	1	No bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1511 IN	3:31:00 PM	3:36:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			927 IN	3:32:00 PM	3:33:00 PM	4	Only van for 4
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			694 IN	3:33:00 PM	3:35:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			982 IN	3:35:00 PM	3:36:00 PM	1	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			631 IN	3:37:00 PM	3:38:00 PM	2	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1331 IN	3:37:00 PM	3:39:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1557 IN	3:37:00 PM	3:40:00 PM	1	Bag assist x2
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery	FR	3:39:00 PM	3:43:00 PM		3	Bag assist x3 - No taxis available
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1296 IN	3:40:00 PM	3:41:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1436 IN	3:40:00 PM	3:41:00 PM	1	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery	FR	3:48:00 PM	3:50:00 PM		4	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1644 IN	3:49:00 PM	3:50:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			905 IN	3:49:00 PM	3:50:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			258 IN	3:51:00 PM	3:52:00 PM	2	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery - 63680	IN	3:51:00 PM	4:01:00 PM		1	At front of line in official stand
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			928 IN	3:51:00 PM	3:53:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			733 IN	3:52:00 PM	3:53:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1331 IN	3:54:00 PM	3:59:00 PM	2	Bag assist x2
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery	FR	3:54:00 PM				Left when police arrived
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1445 IN	3:56:00 PM	3:58:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			111 IN	3:56:00 PM	3:58:00 PM	2	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery - 63647	FR	3:46:00 PM	4:22:00 PM		1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			817 IN	3:58:00 PM	4:00:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			744 IN	3:58:00 PM	4:04:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			996 IN	4:01:00 PM	4:10:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			56 IN	4:01:00 PM	4:10:00 PM	1	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery - 61917	FR	4:02:00 PM	4:05:00 PM		1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery - 62483	IN	4:01:00 PM	4:03:00 PM			Left
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			54 IN	4:03:00 PM	4:11:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1060 IN	4:04:00 PM	4:18:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1586 IN	4:04:00 PM	4:18:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			135 IN	4:07:00 PM	4:18:00 PM	3	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1167 IN	4:07:00 PM	4:18:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			924 IN	4:12:00 PM	4:15:00 PM	0	Left line
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			803 IN	4:15:00 PM	4:18:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery - 65479	IN	4:16:00 PM				5 car lengths behind taxis in stand
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			903 IN	4:19:00 PM	4:19:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			414 IN	4:19:00 PM	4:19:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			641 IN	4:20:00 PM	4:22:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1575 IN	4:20:00 PM	4:22:00 PM	1	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			302 IN	4:21:00 PM	4:23:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			821 IN	4:21:00 PM	4:24:00 PM	1	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1350 IN	4:22:00 PM	4:25:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			407 IN	4:22:00 PM	4:23:00 PM	4	Van to fit four
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			952 IN	4:23:00 PM	4:25:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1400 IN	4:25:00 PM	4:25:00 PM	3	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			591 IN	4:26:00 PM	4:31:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			918 IN	4:26:00 PM	4:32:00 PM	1	Bag assist x1
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			1246 IN	4:27:00 PM	4:33:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			847 IN	4:27:00 PM	4:34:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW			636 IN	4:29:00 PM	4:35:00 PM	1	
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery - 63847	FR	4:33:00 PM				
7/10/2013	2:45-435 PM	Downtown - South Station on / SW	Livery - 63398	IN	4:34:00 PM				At front of line in official stand
7/9/2013	2:30-3:10 PM	Downtown - South Station on / SW			82 IN		2:32:00 PM	1	
7/9/2013	2:30-3:10 PM	Downtown - South Station on / SW			1455 IN		2:40:00 PM	1	No bag assist x1
7/9/2013	2:30-3:10 PM	Downtown - South Station on / SW			844 IN		2:42:00 PM	1	

7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1681 IN		2:46:00 PM	Driver left taxi empty until 2:38PM
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	112 IN		2:34:00 PM	1 Picked up in middle of line
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	201 IN		2:43:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	319 IN		2:44:00 PM	3 Bag assist x1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	420 IN		2:44:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1371 IN		2:48:00 PM	2 Bag assist x1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1061 IN		2:51:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	910 IN	2:32:00 PM	2:51:00 PM	1 Bag assist x1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	836 IN		2:35:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	831 IN	2:38:00 PM	2:56:00 PM	
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1060 IN	2:40:00 PM	3:04:00 PM	1 Bag assist x1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	417 IN	2:41:00 PM	3:05:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	544 IN	2:45:00 PM	3:05:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1673 IN	2:46:00 PM	3:06:00 PM	1 Bag assist x2
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1691 IN	2:47:00 PM	3:07:00 PM	1 No bag assist x2
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	700 IN	2:51:00 PM	3:08:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	490 IN	2:52:00 PM	3:08:00 PM	1
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1455 IN	2:54:00 PM	3:10:00 PM	2
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	105 IN	2:54:00 PM		Left line
7/9/2013 2:30-3:10 PM	Downtown - South Station on / SW	1331 IN	2:55:00 PM	3:10:00 PM	5 Bag assisted x5
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	918 IN		4:58:00 PM	1 Bag assist
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	880 IN		4:58:00 PM	1 Rude
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1015 IN		5:00:00 PM	1 Assisted Amtrak employee
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	683 IN			1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1487 IN			2 Bag assist
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	980 IN			1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1716 IN			2
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	190 IN		5:03:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	259 IN		5:03:00 PM	4
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1455 IN		5:03:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	516 B	5:02:00 PM	5:03:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1386 B	5:02:00 PM	5:03:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1488 IN	5:03:00 PM		3
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1412 IN	5:03:00 PM	5:06:00 PM	3 Bag assist
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	Livery - 64047 IN		5:08:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	Livery - 58109 FR		5:08:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1 IN	5:08:00 PM	5:12:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1353		5:12:00 PM	2
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1354		5:13:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1625		5:15:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1377		5:15:00 PM	3
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1493		5:15:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	573		5:16:00 PM	2
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	611		5:16:00 PM	1
7/15/2013 3:00-7:00 PM	Downtown - South Station on / PM	1619 B	5:09:00 PM	5:17:00 PM	3
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	445 IN		12:15:00 PM	1
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	1027 IN		12:23:00 PM	1
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	445 IN	12:24:00 PM	12:36:00 PM	1
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	1027 IN	12:37:00 PM	12:42:00 PM	0
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	95 IN	12:51:00 PM	12:51:00 PM	1 Stopped only to for immediate pickup
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	1032 IN	12:52:00 PM	12:52:00 PM	1 Stopped only to for immediate pickup
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	996 IN	12:54:00 PM	12:56:00 PM	1
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	734 IN	12:55:00 PM	12:57:00 PM	1
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	445 IN	1:06:00 PM	1:10:00 PM	1 Helped w/ groceries
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	299 IN	1:13:00 PM	1:15:00 PM	1
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	1027 IN	1:14:00 PM	1:25:00 PM	2
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	447 IN	1:16:00 PM	1:25:00 PM	0
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	734 IN	1:17:00 PM		
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	445 B	1:24:00 PM	1:25:00 PM	0
7/17/2013 12:00-1:35 PM	South Boston - East Broadway MO & MD	1635 IN	1:33:00 PM		
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	121 IN	3:15:00 PM	3:37:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	834 IN	3:15:00 PM	3:22:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	339 IN	3:15:00 PM	3:35:00 PM	
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	204 IN	3:15:00 PM	3:17:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	1409 IN	3:15:00 PM	3:38:00 PM	3
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	428 IN	3:15:00 PM	3:40:00 PM	1 Picked up passenger across street
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	1494 IN	3:22:00 PM	3:32:00 PM	4
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	674 IN	3:31:00 PM	3:33:00 PM	1 Took passenger that other cabs rejected
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	596 IN	3:34:00 PM	3:46:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	864 IN	3:35:00 PM	4:05:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	956 B	3:36:00 PM	4:00:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	1732 B	3:36:00 PM	3:37:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	1494 IN	3:41:00 PM	3:47:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	58 IN	3:59:00 PM	4:00:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	487 IN	4:06:00 PM	4:21:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	689 IN	4:08:00 PM	4:13:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	487 IN	4:38:00 PM	5:00:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	1696 IN	4:55:00 PM	4:55:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	646 IN	5:06:00 PM	5:15:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	568 IN	5:20:00 PM	5:26:00 PM	0
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	487 IN	5:27:00 PM	5:30:00 PM	3
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	988 IN	5:34:00 PM		
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	Illegal DP	5:38:00 PM	5:38:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	760 B	5:40:00 PM	5:40:00 PM	2
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	Illegal B	5:46:00 PM	5:46:00 PM	1 816LF1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	567 IN	5:46:00 PM	5:46:00 PM	3
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	487 IN	5:52:00 PM	5:53:00 PM	1
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	Illegal AS		5:58:00 PM	
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	1609 IN	5:58:00 PM		1 3LTY90
7/17/2013 3:15-6:10 PM	Dorchester - Ashmont Station GJ & VY	487 IN	6:09:00 PM		

7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	944 IN	1:15:00 PM	1:27:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1788 IN	1:15:00 PM	1:28:00 PM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1276 IN	1:16:00 PM	1:29:00 PM	1 Bag assist
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1568 IN	1:24:00 PM	1:30:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	528 AS	1:25:00 PM	1:25:00 PM	2 Cut line to hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	967 IN	1:27:00 PM	1:30:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	822 IN	1:29:00 PM		
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	905 IN	1:31:00 PM		
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	276 IN	1:31:00 PM		
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1334 IN	1:34:00 PM		
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1315 IN		12:31:00 PM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	999 IN			Missed fare for survey
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	661 IN		12:32:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	892 IN		12:39:00 PM	1 Picked up across street
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	914 IN		12:41:00 PM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	513 IN	12:31:00 PM	12:41:00 PM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	354 IN	12:32:00 PM	12:42:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1057 IN	12:35:00 PM	12:45:00 PM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	593 IN	12:40:00 PM		1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	821 IN	12:43:00 PM	12:47:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	211 IN	12:44:00 PM	12:52:00 PM	2
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	548 IN	12:45:00 PM	12:56:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	743 IN	12:46:00 PM	1:05:00 PM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1441 IN	12:46:00 PM	1:05:00 PM	2
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	152 IN	12:51:00 PM	1:03:00 PM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1568 IN	12:52:00 PM	1:03:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	109 B	12:55:00 PM	1:05:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	880 IN	1:05:00 PM	1:07:00 PM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	742 IN	1:05:00 PM	1:08:00 PM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	999 IN	1:06:00 PM	1:10:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1580 IN	1:09:00 PM	1:11:00 PM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	690 IN	1:11:00 PM	1:16:00 PM	2 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	334 IN	1:14:00 PM	1:24:00 PM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	928 IN	1:14:00 PM	1:25:00 PM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	955 IN	10:55:00 AM	11:04:00 AM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	625 IN	10:55:00 AM	11:04:00 AM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	659 IN	10:55:00 AM	11:05:00 AM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	213 IN	10:55:00 AM	11:00:00 AM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	513 IN	10:55:00 AM	11:10:00 AM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	285 Circling			
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1490 IN	11:00:00 AM	11:12:00 AM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1597 IN	11:01:00 AM	11:19:00 AM	
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1591 IN	11:05:00 AM	11:07:00 AM	3 Van
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	102 DP	11:05:00 AM	11:20:00 AM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	677 IN	11:07:00 AM	11:20:00 AM	2
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	905 IN	11:13:00 AM	11:25:00 AM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1344 IN	11:15:00 AM	11:25:00 AM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	482 IN	11:21:00 AM	11:35:00 AM	0 Left without fare
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1307 IN	11:25:00 AM	11:37:00 AM	2 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	672 IN	11:27:00 AM	11:37:00 AM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1452 IN	11:31:00 AM	11:41:00 AM	4
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	537 IN	11:32:00 AM	11:52:00 AM	1 Hotel
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	134 IN	11:32:00 AM	11:56:00 AM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1506 IN	11:36:00 AM	11:58:00 AM	3
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1553 IN	11:38:00 AM	11:59:00 AM	1
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	1812 IN	11:42:00 AM		
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	504 IN	11:44:00 AM		
7/15/2013 11:00-1:35 PM	Downtown - Pearl St	AL & LD	625 IN	11:56:00 AM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1745 IN		11:20:00 AM	2 Bag assist
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		184 IN		11:21:00 AM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1334 IN		11:22:00 AM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		822 IN		11:23:00 AM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		202 IN		11:24:00 AM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1212 IN		11:24:00 AM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		34 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		35 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1421 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		83 IN	11:25:00 AM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1468 IN	11:25:00 AM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1507 IN	11:25:00 AM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1781 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1585 IN	11:33:00 AM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1665 IN	11:34:00 AM	11:55:00 AM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		786 IN		11:56:00 AM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		986 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1765 IN			1 Bag assist
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		911 IN	12:14:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		6 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		34 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1569 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		3101 DP			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		262 IN		12:26:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1545 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1591 IN		12:27:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		211 IN		12:28:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		237 IN		12:31:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		860 IN		12:35:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		1616 IN	12:10:00 PM	12:44:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		979 IN	12:11:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY		215 IN		12:51:00 PM	

7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1553 IN			
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	822 IN	12:16:00 PM	12:47:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1822 IN	12:16:00 PM	12:59:00 PM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	288 IN		12:19:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	908 IN	12:21:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	902 IN	12:27:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	336 IN		12:59:00 PM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1585 IN	12:31:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1639 IN	12:37:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	755 IN	12:38:00 PM	1:00:00 PM	2 Bag assist
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1682 B	12:38:00 PM	12:38:00 PM	1 Skipped queue
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1682 IN	12:44:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1013 IN	12:48:00 PM	1:21:00 PM	2
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	820 IN	12:48:00 PM	1:14:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	172 IN	12:51:00 PM	1:22:00 PM	2 No bag assist
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	822 IN	12:55:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	64 IN	12:56:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1090 IN	1:00:00 PM	1:05:00 PM	0 Left without fare
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1024 IN	1:06:00 PM	1:08:00 PM	0 Left without fare
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1767 IN	1:07:00 PM	1:20:00 PM	0 Left without fare
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1157 IN	1:13:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1102 IN	1:15:00 PM	1:27:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	953 IN	1:15:00 PM	1:32:00 PM	1 No bag assist
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1389 IN	1:19:00 PM	1:33:00 PM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	241 IN	1:21:00 PM	1:22:00 PM	0
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	956 IN	1:24:00 PM	1:35:00 PM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1340 IN	1:26:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	213 IN	1:26:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1564 IN	1:27:00 PM	1:37:00 PM	0
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1468 IN	1:27:00 PM	1:40:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	902 IN	1:28:00 PM	1:44:00 PM	0
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1258 IN	1:33:00 PM	1:45:00 PM	2 No bag assist
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1682 IN	1:34:00 PM	1:48:00 PM	2 Bag assist
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	914 IN	1:36:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1291 IN	1:38:00 PM	1:53:00 PM	2
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	829 IN	1:39:00 PM	2:02:00 PM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1581 IN	1:40:00 PM	2:09:00 PM	0
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	513 IN	1:41:00 PM	2:09:00 PM	1
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1669 IN	1:43:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	710 IN	1:45:00 PM	2:14:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	811 IN	1:48:00 PM	2:23:00 PM	2
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1382 IN	1:51:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	796 IN	1:53:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1130 IN	1:54:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1823 DP	2:00:00 PM	2:00:00 PM	
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	410 IN	2:02:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	297 IN	2:02:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1372 IN	2:02:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	618 IN	2:03:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1355 IN	2:10:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	6 IN	2:14:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	254 IN	2:16:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	213 IN	2:18:00 PM		
7/15/2013 11:00-2:30 PM	Back Bay - Park Plaza on St. Jar SB & VY	1765 IN	2:27:00 PM		
7/15/2013 5:00-6:00 PM	North End - Hanover St	1698 IN			
7/15/2013 5:00-6:00 PM	North End - Hanover St	992 IN			
7/15/2013 5:00-6:00 PM	North End - Hanover St	945 IN		4:58:00 PM	3 From hotel
7/15/2013 5:00-6:00 PM	North End - Hanover St	1290 B	4:55:00 PM	5:15:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	84 B	4:56:00 PM	5:17:00 PM	
7/15/2013 5:00-6:00 PM	North End - Hanover St	1308 B	4:59:00 PM		Refused passenger @ 5:20
7/15/2013 5:00-6:00 PM	North End - Hanover St	1224 B	5:00:00 PM	5:20:00 PM	1 Took refused passenger
7/15/2013 5:00-6:00 PM	North End - Hanover St	1315 IN	5:20:00 PM	5:21:00 PM	
7/15/2013 5:00-6:00 PM	North End - Hanover St	1718 IN	5:22:00 PM	5:23:00 PM	
7/15/2013 5:00-6:00 PM	North End - Hanover St	262 IN	5:22:00 PM	5:23:00 PM	
7/15/2013 5:00-6:00 PM	North End - Hanover St	484 IN	5:23:00 PM	5:25:00 PM	
7/15/2013 5:00-6:00 PM	North End - Hanover St	1751 IN	5:23:00 PM	5:31:00 PM	0
7/15/2013 5:00-6:00 PM	North End - Hanover St	1150 IN	5:25:00 PM	5:33:00 PM	0
7/15/2013 5:00-6:00 PM	North End - Hanover St	529 IN	5:27:00 PM	5:34:00 PM	2 From hotel
7/15/2013 5:00-6:00 PM	North End - Hanover St	1499 IN	5:27:00 PM	5:36:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	178 IN	5:34:00 PM	5:38:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	295 IN	5:34:00 PM	5:39:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	472 IN	5:34:00 PM	5:39:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	453 B	5:35:00 PM	5:37:00 PM	0
7/15/2013 5:00-6:00 PM	North End - Hanover St	1575 B	5:38:00 PM	5:40:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	641 IN	5:40:00 PM	5:41:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	1224 IN	5:40:00 PM	5:44:00 PM	1
7/15/2013 5:00-6:00 PM	North End - Hanover St	1305 IN	5:40:00 PM	5:45:00 PM	3
7/15/2013 5:00-6:00 PM	North End - Hanover St	141 IN	5:43:00 PM	5:47:00 PM	
7/15/2013 5:00-6:00 PM	North End - Hanover St	619 IN	5:43:00 PM	5:44:00 PM	0
7/15/2013 5:00-6:00 PM	North End - Hanover St	580 IN	5:46:00 PM	5:46:00 PM	0
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	515 IN			
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	1303 IN	4:45:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	12 IN	4:55:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	1578 IN	4:55:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	1593 IN	4:55:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	1696 IN	4:55:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	1380 IN	4:55:00 PM	4:57:00 PM	
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	1472 IN			
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	1443 IN	4:55:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	793 IN	5:00:00 PM		

7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1360 IN	5:00:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	546 IN	5:00:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1766 B	5:01:00 PM	5:06:00 PM	0
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	Livery - 60659 B	5:01:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1578 IN	5:03:00 PM	5:16:00 PM	4
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1520 DP	5:05:00 PM		1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	145 B	5:07:00 PM		0
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1561 B	5:10:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1669 IN	5:10:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	401 B	5:14:00 PM	5:14:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1614 IN	5:20:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1259 IN	5:20:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1143 IN	4:56:00 PM	4:56:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1380 IN	4:57:00 PM	4:57:00 PM	2
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1303 IN	5:00:00 PM	5:18:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	468 IN	5:15:00 PM	5:19:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1669 IN	5:15:00 PM	5:19:00 PM	2
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1259 IN	5:15:00 PM	5:19:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1360 IN	4:57:00 PM	5:25:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	730 IN	5:20:00 PM	5:30:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	235 IN	5:21:00 PM	5:25:00 PM	2
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	432 IN	5:22:00 PM	5:30:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	883 IN	5:27:00 PM	5:35:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	592 IN	5:29:00 PM	5:39:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	797 IN	5:32:00 PM	5:39:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1469 IN	5:37:00 PM	5:41:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	38 IN	5:37:00 PM	5:41:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	573 IN	5:40:00 PM	5:41:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1338 IN	5:41:00 PM	5:42:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1034 IN	5:41:00 PM	5:44:00 PM	1
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1781 IN	5:45:00 PM		
7/15/2013 4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	1412 IN	5:47:00 PM	5:49:00 PM	0

Date	Time Period	Location of Observation	Observer	Arrived	Departed	Wait Time	Size of Group	Cab?	Medallion	Notes	Type
7/9/2013	2:30-3:10 PM	Downtown - South Station on Atlantic Ave	SW	3:12:00 PM	3:15:00 PM	0:03		2 Yes		1270 Turned down livery. Bag assist x2	PedQue
7/9/2013	2:30-3:10 PM	Downtown - South Station on Atlantic Ave	SW	3:14:00 PM	3:16:00 PM	0:02		1 Yes		811 Bag assist x1	PedQue
7/9/2013	2:30-3:10 PM	Downtown - South Station on Atlantic Ave	SW	3:31:00 PM	3:32:00 PM	0:01		1 Yes		1015	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:42:00 PM	3:43:00 PM	0:01		1 Illegal			PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:42:00 PM	3:43:00 PM	0:01		2 Livery		Livery - 62483	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:42:00 PM	3:44:00 PM	0:02		1 Yes		627	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:42:00 PM	3:43:00 PM	0:01		1 Yes		629	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:43:00 PM	3:44:00 PM	0:01		1 Yes		360	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:43:00 PM	3:47:00 PM	0:04		1 Yes		1346	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:44:00 PM	3:45:00 PM	0:01		2 Yes		146	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:45:00 PM	3:47:00 PM	0:02		1 Yes		663	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:45:00 PM	3:44:00 PM			1 Yes		1383	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:46:00 PM	3:48:00 PM	0:02		1 Yes		94 Dropoff 1/Pickup 1	PedQue
7/10/2013	2:45-4:35 PM	Downtown - South Station on Atlantic Ave	SW	3:46:00 PM	3:47:00 PM	0:01		1 Yes		611	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:06:00 AM	12:11:00 AM	0:05		2 Yes		386	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:07:00 AM	12:09:00 AM	0:02		1 Yes		210	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:12:00 AM	12:13:00 AM	0:01		2 Yes		1350	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:13:00 AM	12:14:00 AM	0:01		2 Yes		996	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:18:00 AM	12:18:00 AM	0:00		1 Yes		617	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:20:00 AM	12:20:00 AM	0:00		2 Livery			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:20:00 AM	12:24:00 AM	0:04		2 Yes		792 AS	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:22:00 AM	12:26:00 AM	0:04		2 Yes		5	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:23:00 AM	12:29:00 AM	0:06		2 Yes		1706	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:24:00 AM	12:25:00 AM	0:01		1 Yes		1586	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:25:00 AM	12:29:00 AM	0:04		2 Yes		1188	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:25:00 AM	12:26:00 AM	0:01		2 Yes		1588	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:34:00 AM	12:38:00 AM	0:04		1 Yes		621	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:38:00 AM	12:39:00 AM	0:01		3 Yes		155	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:39:00 AM	-			3 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:39:00 AM	12:44:00 AM	0:05		3 Yes		617	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:40:00 AM	12:44:00 AM	0:04		2 Yes		1394	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:42:00 AM	12:45:00 AM	0:03		3 Yes		885	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:45:00 AM	12:46:00 AM	0:01		2 Yes		917	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:46:00 AM	12:46:00 AM	0:00		2 Yes		1250	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:46:00 AM	12:46:00 AM	0:00		1 Yes		1405	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:48:00 AM	12:49:00 AM	0:01		2 Yes		53	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:49:00 AM	12:52:00 AM	0:03		3 Yes		21	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:52:00 AM	12:53:00 AM	0:01		1 Illegal			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:52:00 AM	1:07:00 AM	0:15		1 Yes		49	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:55:00 AM	1:00:00 AM	0:05		4 Yes		1707	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:56:00 AM	1:10:00 AM	0:14		4 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		12:58:00 AM	-			2 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:01:00 AM	1:09:00 AM	0:08		2 Pedicab			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:03:00 AM	1:06:00 AM	0:03		5 Yes		1555	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:06:00 AM	1:14:00 AM	0:08		2 Yes		1560	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:08:00 AM	1:17:00 AM	0:09		2 Yes		974	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:13:00 AM	1:14:00 AM	0:01		4 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:16:00 AM	1:17:00 AM	0:01		5 Yes		1333	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:18:00 AM	1:21:00 AM	0:03		3 Yes		714	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:18:00 AM	1:23:00 AM	0:05		2 Yes		1638	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:19:00 AM	1:20:00 AM	0:01		4 Yes		868	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:21:00 AM	1:26:00 AM	0:05		2 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:22:00 AM	1:24:00 AM	0:02		5 Livery		Livery - 61538	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:25:00 AM	1:27:00 AM	0:02		2 Yes		418	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:29:00 AM	1:31:00 AM	0:02		3 Yes		997	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:29:00 AM	1:36:00 AM	0:07		2 Yes		1604	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:31:00 AM	1:32:00 AM	0:01		6 Yes		1697	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:32:00 AM	1:39:00 AM	0:07		2 Yes		896	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:32:00 AM	1:38:00 AM	0:06		4 Yes		1657	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:35:00 AM	1:47:00 AM	0:12		4 Yes		1483	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:38:00 AM	1:40:00 AM	0:02		2 Yes		1190	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:41:00 AM	-			3 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:45:00 AM	1:50:00 AM	0:05		2 Yes		1183	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:53:00 AM	1:56:00 AM	0:03		3 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:54:00 AM	1:58:00 AM	0:04		1 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:54:00 AM	1:54:00 AM	0:00		2 Yes		1292	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:57:00 AM	1:57:00 AM	0:00		4 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:57:00 AM	-			2 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:58:00 AM	1:59:00 AM	0:01		4 Yes		1207	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:59:00 AM	2:02:00 AM	0:03		3 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		1:59:00 AM	2:11:00 AM	0:12		2 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:00:00 AM	2:24:00 AM	0:24		3 Yes		617	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:00:00 AM	2:09:00 AM	0:09		3 Yes		1012	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:04:00 AM	2:23:00 AM	0:19		1 Livery			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:04:00 AM	2:06:00 AM	0:02		2 No		Walked away	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:05:00 AM	2:07:00 AM	0:02		2 Livery			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:08:00 AM	2:15:00 AM	0:07		2 Livery			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:13:00 AM	2:21:00 AM	0:08		2 Pedicab			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:14:00 AM				3		Livery wanted \$70, offered \$50 to go t	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:15:00 AM	2:18:00 AM	0:03		1 Yes		16	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:15:00 AM							PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:24:00 AM	2:25:00 AM	0:01		3 Livery			PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:25:00 AM	2:27:00 AM	0:02		3 Yes		1583	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:27:00 AM	2:29:00 AM	0:02		2 Yes		405	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		2:27:00 AM	2:28:00 AM	0:01		2 Yes		433	PedQue
7/14/2013	12:01-2:30 AM	Back Bay - Boylston Street outside the Hynes Cor SW		-	12:07:00 AM			3 Yes		668	PedQue
7/15/2013	4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	4:50:00 PM	4:52:00 PM	0:02		1 No		Left on foot	PedQue
7/15/2013	4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	4:50:00 PM	4:52:00 PM	0:02		1 No		Left on foot	PedQue
7/15/2013	4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	4:50:00 PM	4:52:00 PM	0:02		1 No		Left on foot	PedQue
7/15/2013	4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	4:50:00 PM	4:52:00 PM	0:02		1 No		Left on foot	PedQue
7/15/2013	4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	4:50:00 PM	4:53:00 PM	0:03		1 Yes		1578	PedQue
7/15/2013	4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	4:50:00 PM	4:54:00 PM	0:04		1 Yes		1593	PedQue
7/15/2013	4:45-6:00 PM	Back Bay - Back Bay Station	MD & GJ	4:50:00 PM	4:55:00 PM	0:05		2 Yes		1696	PedQue
7/17/2013	3:15-6:10 PM	Dorchester - Ashmont Station	GJ & VY	4:48:00 PM	4:49:00 PM	0:01		1 Yes		1123	PedQue
7/17/2013	3:15-6:10 PM	Dorchester - Ashmont Station	GJ & VY	4:52:00 PM	4:55:00 PM	0:03		1 Yes		1696	PedQue
7/17/2013	3:15-6:10 PM	Dorchester - Ashmont Station	GJ & VY	4:59:00 PM	4:59:00 PM	0:00		3 Illegal		GBU8748 - NY	PedQue

A4 BPD Data Reports

Medallions by Owner Status		
Operator Status	Total	%
Shift drivers lease a medallioned cab	883	48%
Owner operates medallioned taxicab	453	25%
Owner leases medallion(s) to driver with a vehicle	356	20%
Other party manages medallions	88	5%
Owner operates taxicab - exempt from medallion	31	2%
Unknown	13	1%
Other	1	0%
Total	1825	100%

Medallions by Owner			
Owners	Owners	Medallions	%
384 Medallions	1	384	0.1%
20-41 Medallions	6	163	0.8%
10-19 Medallions	11	142	1.5%
5-9 Medallions	33	209	4.5%
1- 4 Medallions	677	927	93.0%
Total	728	1825	100.0%

Medallions by Association		
Association	Total	%
METRO CAB	527	29%
BOSTON CAB	473	26%
ITOA CAB	303	17%
CITY CAB	223	12%
TOP CAB	203	11%
617-TAXI CAB	57	3%
EXEMPT	32	2%
TUNNEL TAXI	4	0%
Unknown	1	0%
STATE	1	0%
PROBATE	1	0%
Grand Total	1825	100%

WAV Vehicles by Make, Model, Year		
Make/Model	Year	Total
Toyota Sienna	2013	9
	2012	7
	2011	17
	2010	5
	2009	7
	2008	9
	2006	2
Toyota Sienna Total		56
Dodge Caravan	2013	5
	2012	9
	2011	3
	2010	15
	2009	3
	2008	1
	2007	1
	2006	3
	1993	1
Dodge Caravan Total		41
Toyota Sienna - Hybrid	2010	1
	2009	1
	2008	1
Toyota Sienna - Hybrid Total		3
Total		100

Medallions by Vehicle	
MAKE	Total
Toyota Camry - Hybrid	1036
Toyota Sienna	221
Ford Escape - Hybrid	104
Dodge Caravan	88
Nissan Altima - Hybrid	69
Toyota Camry Non-Hybrid	63
Ford Crown Victoria	59
Subaru Outback	32
Mercury Grand Marquis	24
Ford Escape Non-Hybrid	22
Toyota Highlander - Hybrid	22
Nissan Altima Non Hybrid	19
Ford Fusion - Hybrid	16
Toyota Sienna - Hybrid	5
Mercury	5
Ford	5
Ford Fusion Non-Hybrid	5
Ford CMAX	4
Ford Crown Victoria CNG	4
Ford Taurus	4
Toyota Highlander - Non-Hybrid	3
Toyota	3
Unknown	2
Chevrolet	2
Honda Odyssey	2
Ford Flex	1
Ford Tracon	1
Ford Freestyle	1
Lincoln	1
Chrystler	1
Toyota Sequoia	1
Grand Total	1825

WAV Vehicles by Association			
Association	WAV	Total	Percent
City Cab	31	223	13.9%
Metro Cab	26	527	4.9%
ITOA Cab	15	303	5.0%
Boston Cab	13	473	2.7%
Top Cab	9	203	4.4%
617-TAXI Cab	5	57	8.8%
Probate	1	1	100.0%
Total	100	1787	

Medallions by Association and Owner Status									
Operator Status									
ASSOCIATION	Shifted	Owner operated	Leased	Managed	Owner Operated exempt	Unknown	Other	Blank	Total
METRO CAB	202	120	156	40		9			527
BOSTON CAB	401	38	32	2					473
ITOA CAB	187	72	19	25					303
CITY CAB	30	110	83						223
TOP CAB	51	79	51	21		1			203
617-TAXI CAB	11	31	15						57
EXEMPT					31	1			32
TUNNEL TAXI	1	3							4
PROBATE							1		1
STATE						1			1
Unknown								1	1
Total	883	453	356	88	31	12	1	1	1825

Medallions by Vehicle Type	
TYPE	Total
Sedan - Hybrid	1152
Van - non WAV	218
Sedan	158
SUV - Hybrid	126
Station Wagon	35
SUV	25
Van -WAV	100
Van - Hybrid	5
CNG	4
Unknown	2
Grand Total	1825

Medallion by Type of Vehicle							
	WAV	Non-WAV	Hybrid	Non-Hybrid	CNG	Total	Percent
Sedan			1152	158	4	1314	72%
SUV			126	25		151	8%
Station Wagon				35		35	2%
Van	100	218	5			323	18%
Unknown				2		2	0%
Total	100	218	1283	220	4	1825	
Percent	5%	11.9%	70%	12%	0.2%	100%	

Medallions by Vehicle Years	
Year	Total
2011	682
2010	382
2012	380
2013	139
2009	129
2006	43
2008	40
2007	28
1984	1
1993	1
Total	1825

To: Captain S. McLaughlin, Boston Hackney Division

From: Richard La Capra

Date: April 19, 2013

RE: Update of Taxi Operations

The results of the Fall 2012 inspections analyses compares well with the credit card data received from VeriFone and CMT. All data show that the taxi industry has continued revenue growth through 2012¹. This data is further complemented by the airport data on the number of rides emanating from Logan Airport which have returned to their historical highs. A summary of the inspection and credit card analyses for each six month period of 2011 show continuing improvement¹.

Comparing the overall result of 2012 to 2011, there is a more distinct improvement in taxi earnings.

PERIOD	Average Daily Fare (ex Tips)	Average Daily Trips
Inspection - 2012	\$334.78	22.28
Inspection - 2011	\$322.97	21.43
Credit Card - 2012	\$344.96	21.93
Credit Card - 2011	\$322.98	21.42

Additionally, electronic data indicates that the typical tip on ride has consistently averaged 15% of the fare.

While all the values for fare revenues and trips per day show an improving taxi business, the inspection and credit card analyses for 2012 show a remarkable correspondence in absolute value². Thus, we can attribute a high confidence to a growing health of the taxi industry in Boston.

Another reinforcing measure of the improving taxi industry are the rides from the airport. The business in this sector declined in the 2001-2003 period, recovered through 2004 - 2007 and declined sharply in 2008 and again in 2009. The airport business recovered

¹ NOTE: The Credit Card data was assembled to match the inspection periods, i.e., The six month periods are December through May and June through November. The annual yearly data are the twelve months December through November.

² This analysis is limited to the gross meter revenues and number of trips experienced on average; it does not necessarily imply the same increase in net earnings which are also a function of the costs of operation.

in 2010 and 2011 and increased further in 2012 to a eleven year high. The airport rides in 2012 are back to the levels experienced in the late 1990's and are just slight less than the all-time peak of 2,141,724 set in 2000. A summary of airport business over the last ten years illustrates this cycle and recovery.

YEAR	Number of Airport Rides	Change - Prior year
2002	1,709,056	-0.9%
2003	1,559,098	-8.8%
2004	1,714,697	+9.9%
2005	1,771,022	+3.3%
2006	1,860,930	+5.1%
2007	1,926,340	+3.5%
2008	1,741,929	-9.6%
2009	1,629,758	-6.4%
2010	1,834,505	+12.6%
2011	1,938,913	+5.6%
2012	2,022,239	+4.3%

Lastly, the addition of gaming to the Boston commercial scene could have another dramatic impact on the revenue from cab operation and, in fact, the overall need for cabs. While a great deal of analysis is needed to project the resultant demands for cab service resulting form a new gaming industry in Boston; a range can be estimated based on a few statistics. A gaming industry in Boston would best be compared to, say, a Reno-Carson City³. From a perspective of the operations in that region, gaming revenue per square foot is roughly \$900 and the gaming revenue per visitor is about \$250. A reasonable estimate for the increase in number of additional visitors (to an already convention destination city) would be between 3% - 6%, with 15% - 20% of convention visitors participating in gaming. Additionally, in a metro area, about 40% of gaming participation would be local. Thus, depending on the expected casino location(s) and square footage, a estimate of the revenue and visitor levels can be made. The visitor and local gaming participants and the consequent revenue levels would directly correlate to the increase demand for taxi service.

³ Boston is a major commercial hub and thus would not compare well to Atlantic City which is not a economic engine of its area, nor a Foxwoods/Mohegan Sun which are isolated resorts, nor a Las Vegas which is largely built around gaming. Rather, Reno-Carson City is more comparable because it is the economic engine of the area, apart from gaming, as well as the state capitol.

CMT / VERIFONE TRIP DATA

	CMT PICK UP	VERIFONE PICK UP	CMT DROP	VERIFONE DROP		TOTAL TRIPS	AVRG FARE
100 MAIN ST CHARLESTOWN						2546	12
February 4, 2013	160	83	269	136	648		
February 8, 2013	105	47	159	108	419		
March 4, 2013	131	65	268	142	606		
March 8, 2013	222	106	357	188	873		
100 CONGRESS ST BOSTON						42261	13
February 4, 2013	4392	1853	3285	1681	11211		
February 8, 2013	2571	1014	1562	710	5857		
March 4, 2013	4587	1775	3273	1660	11295		
March 8, 2013	5758	2140	4224	1776	13898		
100 WASHINGTON ST (GROVEHALL)						895	15
February 4, 2013	60	3	77	7	147		
February 8, 2013	57	2	54	9	122		
March 4, 2013	73	1	81	6	161		
March 8, 2013	379	2	73	11	465		
1500 BLUEHILL AV (MATTAPAN)						333	13
February 4, 2013	42	0	45	3	90		
February 8, 2013	28	0	34	1	63		
March 4, 2013	48	3	57	4	112		
March 8, 2013	19	3	42	4	68		
135 DUDLEY ST						739	11
February 4, 2013	71	9	124	30	234		
February 8, 2013	35	8	65	20	128		
March 4, 2013	67	10	92	37	206		
March 8, 2013	47	12	80	32	171		
1500 DORCHESTER AV (FIELDSCORNER)						741	15
February 4, 2013	97	4	103	12	216		
February 8, 2013	65	2	80	12	159		
March 4, 2013	96	3	98	9	206		
March 8, 2013	61	3	85	11	160		
100 DORCHESTER ST (SOUTH BOSTON)						4269	13
February 4, 2013	97	112	420	157	786		
February 8, 2013	441	114	520	199	1274		
March 4, 2013	425	81	82	153	741		
March 8, 2013	704	229	228	307	1468		
500 TREMONT ST (SOUTH END)						24510	14
February 4, 2013	2165	1082	1840	1058	6145		
February 8, 2013	1353	663	961	450	3427		
March 4, 2013	2132	1015	1857	1076	6080		
March 8, 2013	3238	1518	2760	1342	8858		
300 WASHINGTON ST (BRIGHTON)						1110	20
February 4, 2013	58	27	83	28	196		
February 8, 2013	60	25	109	41	235		
March 4, 2013	80	29	109	48	266		
March 8, 2013	115	63	159	76	413		
1700 CENTRE ST (WEST ROXBURY)						111	28
February 4, 2013	10	2	21	4	37		
February 8, 2013	2	2	8	7	19		
March 4, 2013	5	0	15	0	20		
March 8, 2013	7	0	28	0	35		
500 CENTRE ST (JAMAICA PLAIN)						895	20
February 4, 2013	67	14	96	14	191		
February 8, 2013	43	8	81	23	155		
March 4, 2013	54	14	109	34	211		
March 8, 2013	85	22	175	56	338		

200 METROPOLITAN (ROSLINDALE)						256	15
February 4, 2013	15	4	20	4	86		
February 8, 2013	6	1	15	4	26		
March 4, 2013	12	1	35	8	56		
March 8, 2013	22	4	50	10	86		
TOTAL	30367	12178	24368	11708	78621		

Complaints - Summary Information - 2012

Complaints	1658
Drivers with more than one complaint	116
Drivers with more than five complaints	13
Most complaints for one driver	34

Common Complaints

Overcharge	370
Conducts	308
Investigation	179
Reckless Driving	175
Refusal of Service	156
Credit Card Issues	143
Wrong Route	67
Charged Twice	54

Complaint Outcome

No Action	633
Sustained	311
Unfounded	285
Not Identified	222
Not Sustained	201
Exonerated	179
Not a Boston Cab	9
Duplicate	7
Resolved	1
Warning	1
In Discussion	1
Under Investigation by A-1	1
Police Report	1

Penalty

Warning	210
1 Day Suspension	39
3 Day Suspension	37
Trip Refunded	6
2 Day Suspension	6
5 Day Suspension	5

APPENDIX B: BACKGROUND DOCUMENTS

B1 Rules and Regulations

sixteenth paragraph, the words "one dollar" and inserting in place thereof the words:— fifty cents,— so that said fifteenth and sixteenth paragraphs will read as follows:—

Fee for transferring registration of automobile.

For the substitution of the registration of an automobile for that of a vehicle previously registered, in accordance with section two, one dollar.

Fee for transferring registration of motor cycle.

For the substitution of the registration of a motor cycle for that of a vehicle previously registered, in accordance with section two, fifty cents. *Approved May 28, 1930.*

Chap. 392 AN ACT PROVIDING FOR THE REGULATION AND LIMITATION OF HACKNEY STANDS AND HACKNEY CARRIAGES IN THE CITY OF BOSTON.

Be it enacted, etc., as follows:

Rules and orders for regulation of hackney stands and hackney carriages in city of Boston.

SECTION 1. Except as otherwise provided in chapter two hundred and sixty-three of the acts of nineteen hundred and twenty-nine, the police commissioner of the city of Boston shall have exclusive authority to make rules and orders for the regulation of hackney carriages and hackney stands, both as defined in section two, within the limits of said city, with penalties for the violation thereof not exceeding twenty dollars for each offence. Such rules and orders shall not take effect until they have been published at least once in a newspaper published in said city.

Violation.

Publication.

What shall be deemed to be a hackney carriage within meaning of sections 2 to 9, inclusive.

SECTION 2. Each vehicle used or designed to be used for the conveyance of persons for hire from place to place within the city of Boston, except a street or elevated railway car or a trackless trolley vehicle, within the meaning of section two of chapter one hundred and sixty-three of the General Laws, or a motor vehicle, known as a jitney, operated in the manner and for the purposes set forth in section forty-five of chapter one hundred and fifty-nine of the General Laws, or a sight-seeing automobile licensed under chapter five hundred and ninety-two of the acts of nineteen hundred and thirteen, shall be deemed to be a hackney carriage within the meaning of sections two to nine, inclusive, of this act; and in said sections, unless the context otherwise expressly requires, the words "drive" and "driver" shall be respectively deemed to include "operate" and "operator", a special hackney stand shall be one for the exclusive use, for hackney carriage purposes, of the licensee thereof, a private hackney stand shall be one established only upon private property, and a public hackney stand shall be one for the common use, for hackney carriage purposes, of all licensees under section four except those licensed to use special hackney stands.

* Words "drive" and "driver" to include "operate" and "operator."

Special, private and public hackney stands defined.

Licensing of drivers of hackney carriages, etc.

SECTION 3. In said city, no person shall drive or have charge of a hackney carriage, nor shall any person, firm or corporation set up and use a hackney carriage, unless licensed thereto by the police commissioner of the city of Boston; nor shall any person having the care or ordering of such a vehicle in said city suffer or allow any person other than a driver so licensed to drive such a vehicle.

SECTION 4. Said police commissioner of the city of Boston may annually grant hackney licenses in said city to suitable persons, firms and corporations who are owners of vehicles known as hackney carriages, if such person, or one member of such firm, resides in such city, or if the principal place of business of such corporation is in such city. Licenses granted under this section shall be subject to such terms, conditions and regulations, and be issued subject to the payment of such fees, as said police commissioner shall from time to time prescribe. Said commissioner shall also from time to time fix maximum and minimum rates to be charged by said licensees for use of such vehicles.

Granting of licenses to owners of hackney carriages, if, etc.

Regulations, fees, etc.

Rates.

SECTION 5. Upon the receipt from the owner, lessee or official representative of a hotel, railroad station, steamboat pier or public or semi-public building in said city, of a request that a certain named licensee or licensees under section four or association of such licensees may use as a special hackney stand a designated portion of a public way abutting such hotel, station, pier or building, the police commissioner of the city of Boston may, if consistent with the public interest, assign such stand to such licensee, licensees or association of licensees; provided, that said commissioner shall not make any such assignment unless and until he is satisfied that, in connection with such request or designation, no valuable consideration has been paid or promise given to such owner, lessee or official representative. Said commissioner shall grant no location for a special hackney stand which does not abut such a hotel, station, pier or building.

Assignment of designated portion of public way abutting a hotel, railroad station, steamboat pier or public building as a special hackney stand.

Proviso.

SECTION 6. Any owner, lessee or official representative referred to in section five, who solicits, demands or accepts compensation for requesting or designating a portion of any public way in said city for use by a licensee as a special hackney stand shall be punished by a fine in an amount not exceeding double the compensation so solicited, demanded or accepted and by imprisonment for not more than six months. Payment by the licensee of a special hackney stand of any compensation to the owner, lessee or official representative of any property abutting said stand for the use of a doorway or other entrance, lobby, waiting room or telephone stand in connection with the use of such hackney stand, shall be prima facie evidence of a violation of this section.

Penalty for soliciting, etc., compensation for requesting etc., a portion of any public way for use as a special hackney stand.

Prima facie evidence of violation.

SECTION 7. Any person, firm or corporation licensed under section four may occupy as a private hackney stand, subject to general provisions of law, private property in said city, if thereto authorized by the owner, lessee or official representative thereof.

Private hackney stands.

SECTION 8. Said police commissioner shall, from time to time, designate certain portions, other than sidewalks, of public ways in said city, to be used and known as public hackney stands. Such stands shall be equally free and open of access to all vehicles whose owners are licensed under section four, who have not been assigned special hackney stands and who have complied with all provisions of sections

Designation and regulation of certain portions of public ways as public hackney stands.

two to eight, inclusive, of this act, relative to such stands, and with all rules and regulations of said commissioner relative thereto. Within that portion of the city proper, as defined in the present rules and regulations of the police department of said city relative to hackney carriages, lying north and east of Massachusetts avenue, said commissioner shall, so far as practicable, establish such stands at intervals of not more than one quarter of a mile. All such stands shall be plainly marked as public hackney stands. No motor vehicle other than a hackney carriage licensed for use at such a stand shall make use of any such public hackney stand. Said police commissioner shall, upon application for a public hackney stand by an applicant for a license under section four, issue to such applicant for each hackney carriage for which a license under said section four is granted, a license for said carriage to use public hackney stands unless such carriage has been assigned to a special stand under section five.

Inconsistent provisions repealed.

Inconsistent rules and regulations null and void.

Licenses in effect on effective date of act to continue in force until, etc.

SECTION 9. All acts and parts of acts inconsistent with sections two to eight, inclusive, of this act, are hereby repealed, and all rules and regulations of the police commissioner of Boston inconsistent with said sections are hereby made null and void.

SECTION 10. Notwithstanding the provisions of this act, all licenses otherwise affected thereby which are in effect on its effective date shall continue in force until the expiration date of such licenses, unless sooner revoked in accordance with law.

Approved May 28, 1930.

Chap. 393 AN ACT REVISING AND RECODIFYING THE LAWS RELATIVE TO GAME AND INLAND FISH.

Be it enacted, etc., as follows:

Certain sections of G. L. 130, as amended, repealed.

SECTION 1. Sections two to eight, inclusive, ten, eleven, twelve to thirty-eight, inclusive, forty to forty-three, inclusive, forty-nine to sixty-two B, inclusive, sixty-four to sixty-six, inclusive, seventy-five to seventy-eight A, inclusive, one hundred and fifty, one hundred and fifty-one, one hundred and fifty-three and one hundred and fifty-four of chapter one hundred and thirty of the General Laws, as amended, are hereby repealed.

G. L. 131, etc., amended.

SECTION 2. Chapter one hundred and thirty-one of the General Laws, as amended, is hereby further amended by striking out all of said chapter and inserting in place thereof the following:—

CHAPTER 131.

POWERS AND DUTIES OF THE DIVISION OF FISHERIES AND GAME. GAME AND INLAND FISHERIES.

Definitions.

Definitions.

Section 1. In this chapter the following words shall have the following meanings and the following rules of construction shall apply:



Boston Police Department

Rule 403

Hackney Carriage Rules and Flat Rate Handbook

Effective August 29, 2008



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HACKNEY CARRIAGE RULES AND REGULATIONS

SECTION 1: OVERVIEW

I. Definitions

- a. Boston Police Officer: An individual appointed by the Police Commissioner to carry out the functions of the Boston Police Department, including but not limited to, the preservation of the public peace, the protection of life and property, the prevention of crime, the arrest and prosecution of violators of the law, the proper enforcement of all laws and ordinances and the effective delivery of police services.
- b. Hackney Carriage: A vehicle used or designed to be used for the conveyance of persons for hire from place to place within the city of Boston, except a street or elevated railway car or a trackless trolley vehicle, within the meaning of Massachusetts General Laws chapter 163 section 2, or a motor vehicle, known as a jitney, operated in the manner and for the purposes set forth in Massachusetts General Laws chapter 159 A, or a sight-seeing automobile licensed under Chapter 399 of the Acts of 1931. Also known as a taxicab or taxi.
- c. Inspector of Carriages: A superior officer of the Boston Police Department assigned by the Police Commissioner to command the Hackney Carriage Unit.
- d. Licensed Hackney Driver: An individual, also referred to as a “Driver,” granted a license to operate a Hackney Carriage by the Police Commissioner.
- e. Medallion Owner: An individual, also referred to as an “Owner,” who has been deemed a suitable individual by the Police Commissioner to own a Hackney Carriage Medallion and who has purchased one or more such Medallions.
- f. Police Commissioner: An individual appointed by the Mayor of the City of Boston who commands the Boston Police Department and has powers over licensees of such Department as per Chapter 291 of the Acts of 1906 and Chapter 322 of the Acts of 1962, as well as powers regarding the Hackney Carriage industry as per Chapter 392 of the Acts of 1930.

II. Police Commissioner's Regulation of the Hackney Carriage Industry

- a. Pursuant to the authority granted by the Commonwealth of Massachusetts and the City of Boston, the Police Commissioner of the Boston Police Department is granted the authority to regulate the Hackney Carriage industry within the City of Boston. See Appendix 1.
- b. To this end, the Commissioner has promulgated these regulations and established an enforcement unit within the Boston Police Department to oversee the implementation and enforcement of these regulations.
- c. This document is intended to be a comprehensive and definitive listing of all regulations affecting the Hackney Carriage industry in the City of Boston as of August 29, 2008.
- d. From time to time, the Police Commissioner may amend these regulations in order to promote public wellbeing, convenience, safety, and to respond to the changing needs of the industry.

III. Timelines Contained Herein

All timelines as referred to in this rule are guidelines, unless required by law. As such, no time limit is placed on the decision making process or powers of the Police Commissioner or his designee(s). A failure to adhere to such timelines shall not be deemed to vitiate the discipline proscribed or the administrative process indicated.

IV. Reservation of Police Commissioner as to Powers and Duties

The Police Commissioner hereby reserves to himself all powers and duties under Chapter 392 of the Acts of 1930, as amended, to which these rules and regulations are subject.

V. Reservation of Authority

As described above, the Police Commissioner may from time to time delegate his authority to regulate Hackney Carriages and his authority to enforce those regulations. These delegations, for whatever purpose, or duration, shall not be construed as a surrender of authority and power to regulate Hackney Carriages within the City of Boston. The Police Commissioner reserves all power and authority granted by the laws of the Commonwealth of Massachusetts and the City of Boston

VI. Delegation of Authority

The Inspector of Carriages supervises the processing of all applications for Hackney Carriage medallions and Hackney Carriage Driver's licenses, as well as regulating the operation of the Hackney Carriage industry within the city. The Inspector of Carriages

shall have the authority to make minor rules necessary for the conduct and administration of his duties and may impose discipline up to and including suspension for violations of those rules.

SECTION 2: APPLICATIONS

I. Definitions

- a. Administrative Hearing Officer: An individual designated by the Police Commissioner to manage the scheduling of hearings, to rule on pre- and post-hearing motions, and to conduct pre-hearing conferences and disciplinary trial boards.
- b. Appeal Board: A board of three Boston Police Department Captains selected by the Police Commissioner or his designee to hear appeals of decisions of the Inspector of Carriages according to Rule 403.
- c. Closing: A term denoting the actual sale or transition in ownership of a Medallion.
- d. Director of Licensing: An individual designated by the Police Commissioner to command the Licensing Division of the Boston Police Department.
- e. Driver's File: A file maintained at the Hackney Carriage Unit that includes the individual's Application for a Driver's License, any subsequent Application(s), as well as a record of the Driver's disciplinary and License history.
- f. Hackney Carriage Unit: The enforcement unit designated by the Police Commissioner to implement, oversee, and enforce these regulations. Also known as the Office of the Inspector of Carriages.
- g. Hackney Driver's License: The license granted to an individual to operate a Hackney Carriage, as per a format determined by the Inspector of Carriages.
- h. Legal Advisor's Office: This office formulates legal opinions and provides legal perspectives on policy matters. Also, provides legal advice to members of the Department, represents the Department in selected civil litigation, presents cases where disciplinary charges are brought against Department employees, and defends the Department in employment related matters.
- i. Medallion: A license granted to a suitable individual to operate a vehicle as a Hackney Carriage in the City of Boston.
- j. Medallion File: A physical file kept at the Office of the Inspector of Carriages that includes documentation of the ownership, the history of ownership, the

Corporate name chosen by the Owner, applications and suitability determinations, liens, and any Hackney Violation, Hackney Complaint, or discipline related to the Medallion.

- k. Transfer of Medallion: The process by which a Medallion is sold or otherwise conveyed from one individual or corporation to another suitable individual or corporation.

II. Medallion-Related Applications

- a. Application for New Medallion:
Reserved
- b. Application for Transfer of Medallion:
 - i. Suitability: Individuals deemed suitable pursuant to Chapter 392 of the Acts of 1930 by the Inspector of Carriages shall be granted permission to purchase a Medallion. As the courts have held, such determinations of the Inspector of Carriages as to who is suitable may not be arbitrary and capricious.
 - ii. Process:
 - 1. An individual who seeks to purchase a Medallion shall procure an agreement to purchase the Medallion from an existing Owner who seeks to sell their Medallion and will forward the agreement to the Inspector of Carriages along with any documents and information as the Inspector shall require. Such requirements shall be listed in writing and a copy of the requirements shall be available from the Hackney Carriage Unit upon request.
 - 2. The Inspector of Carriages will notify the purchaser within ten (10) business days of receipt of the status of the application to purchase a Medallion and will make every effort to notify the purchaser within ten (10) business days as to whether the purchase will be approved.
 - 3. Any individual seeking to purchase a Medallion shall notify the Inspector of Carriages twenty (20) days before the Closing. The Closing shall then be scheduled by the Inspector of Carriages to occur at a mutually agreeable time at the Office of the Inspector of Carriages in the presence of the Inspector of Carriages or his designee.

iii. Appeal of Denial of Transfer of Medallion:

1. An individual who wishes to appeal the denial of an application by the Inspector of Carriages may file a written appeal with the Director of Licensing within fourteen (14) business days of receipt of the application denial.
2. The Director of Licensing will forward the written appeal, the application file, the Inspector of Carriages' denial, and a recommendation on the appeal to the Police Commissioner within seven (7) business days of receipt of the appeal.
3. The Commissioner will render a decision on the appeal within thirty (30) days of receipt of the appeal documents from the Director of Licensing.
4. Any person aggrieved by a final decision issued under this section may seek relief in any court of competent jurisdiction as provided by the laws of the Commonwealth of Massachusetts, and must notify the Inspector of Carriages in writing within thirty (30) days of the filing of that appeal so that the administrative record may be forwarded to the appropriate Court.

c. Medallion Renewal Applications:

- i. Suitability: Individuals shall be granted permission to renew a Medallion if deemed suitable pursuant to Chapter 392 of the Acts of 1930 by the Inspector of Carriages. As the courts have held, such determinations of the Inspector of Carriages as to who is suitable may not be arbitrary and capricious.
- ii. Process:
 1. The Medallion Owner will submit such documents and information, as the Inspector of Carriages shall require. Such requirements shall be in writing and a copy of said requirements shall be available from the Hackney Carriage Unit upon request.
 2. The Inspector of Carriages will notify the Medallion Owner within twenty (20) days of receipt of renewal application of the status of the application to renew a Medallion and will make every effort to notify the Owner within twenty (20) days as to whether the renewal application will be approved.

iii. Appeal of Denial by Inspector of Medallion Renewal:

1. An individual who wishes to appeal the denial of their application by the Inspector of Carriages may file a written appeal with the Director of Licensing within fourteen (14) business days of receipt of the application denial.
2. The Director of Licensing will forward the written appeal, the application file, the Inspector of Carriages' denial, and a recommendation on the appeal to the Police Commissioner within seven (7) business days of receipt of the appeal.
3. The Commissioner will render a decision on the appeal within thirty (30) days of receipt of the appeal documents from the Director of Licensing.
4. Any person aggrieved by a final decision issued under this section may seek relief in any court of competent jurisdiction as provided by the laws of the Commonwealth of Massachusetts, and must notify the Inspector of Carriages in writing within thirty (30) days of the filing of that appeal so that the administrative record may be forwarded to the appropriate Court.

- d. Medallion File: All application materials and other documents referred to in this section shall be retained as part of the Medallion File.

III. Hackney Carriage Driver's License

a. License Application Procedure and Requirements:

- i. Any person seeking to become a licensed Hackney Carriage Driver or to renew a Hackney Carriage Driver's license in the City of Boston must present themselves at Boston Police Headquarters and must complete an application for a new Hackney Driver's License. Such applications shall be available from the Hackney Carriage Unit.
- ii. Any person who submits an application for a license, or to renew a license, with untruthful, deceptive or fraudulent information shall have his or her license application or his or her renewal application denied immediately.
- iii. The Applicant must:
 1. be twenty-one (21) years of age or older;

2. pass a standard examination demonstrating the ability to speak, read, write and understand the English Language;
3. participate in Hackney Carriage testing and training as determined by the Inspector of Carriages;
4. have an original Birth Certificate, Alien Card, Asylum Document, US Passport or Naturalization Papers;
5. not have a Hackney Carriage Driver's License that is revoked or suspended in any jurisdiction;
6. have a valid Massachusetts Driver's License;
7. have had a Driver's license in the United States for at least two (2) years;
8. not have been adjudged a Habitual Traffic Offender, as defined by Massachusetts General Law Chapter 90 section 22F, or the equivalent in any jurisdiction, within the past five (5) years;
9. not have any outstanding or unresolved driving infractions which could result in the applicants Driver's license being suspended or revoked in any jurisdiction;
10. not have had his or her Driver's License suspended for five (5) or more Surchargeable Incidents¹, as defined by Chapter 211 of the Code of Massachusetts Regulations section 134, or the equivalent in any jurisdiction, within the past five (5) years;
11. not have more than four violations of the Traffic Laws and/or At-Fault Accidents² as defined by Chapter 211 of the Code of Massachusetts Regulations section 134 or an equivalent department in the last three (3) years (violations and accidents occurring on the same date will count as only one) in any jurisdiction;
12. not have any Operating Under the Influence of drugs or alcohol convictions or dispositions under Massachusetts General Law Chapter 90 section 24D within the past five (5) years or the equivalent in any jurisdiction;

¹ Currently, a Surchargeable Incident is "an at fault accident, traffic law violation, or Comprehensive Coverage Claim, which may result in an increase in the Policy Holder's Premium."

² Currently, an At-Fault Accident is "an accident involving a vehicle subject to 211 CMR 134 wherein the Involved Operator was more than 50% a fault, as determined by the application of the Standards of Fault of the Board of Appeal."

13. not have any felony convictions within the last five (5) years in any jurisdiction;
14. not have any drug convictions in the last five (5) years in any jurisdiction;
15. not have any dispositions for a criminal offense, in any jurisdiction, that would result in the denial of a license, including admissions to sufficient facts or continues of an offense without resolution, unless the circumstances of such incident are reviewed by the Inspector of Carriages as to the specific facts and circumstances and the applicant is thus approved by the Inspector of Carriages;
16. not be required to register as a sex offender in any jurisdiction; and
17. not have any outstanding or unresolved criminal court cases in any jurisdiction which could result in the license being denied if the Applicant was convicted of the alleged offense.

b. License Renewal and Expiration:

- i. A Hackney Carriage Driver's License must be renewed annually.
 1. A Hackney Carriage Driver's License shall expire upon whichever of the following events occurs first:
 - a. the one year anniversary of the date of issuance;
 - b. the Hackney Carriage Driver's birthday;
 - c. the date the Hackney Carriage Driver's ICE Employment Authorization Card expires; or
 - d. any other date as determined by the Inspector of Carriages.
- ii. A renewal application for a Hackney Carriage Driver's License shall be considered as if the Hackney Carriage Driver were a new applicant, but a renewal applicant will not be required to participate in Hackney Carriage testing and training as determined by the Inspector of Carriages.
- iii. If an individual fails to apply to renew his or her Hackney Carriage Driver's License, that license shall expire.

- iv. Any applicant for renewal whose license has been expired for more than seven (7) business days shall be required to participate in Hackney Carriage testing and training as determined by the Inspector of Carriages.
- c. Suitability: All license applicants must be suitable individuals in addition to meeting the above requirements. Nothing herein shall limit the Inspector of Carriages' power to deny an application or renewal application should he determine that the applicant is not a suitable Hackney Carriage Driver. As the courts have held, such determinations of the Inspector of Carriages as to who is suitable may not be arbitrary and capricious.
- d. Appeal of Denial of Application for Hackney Carriage Driver's License:
 - i. An individual who wishes to appeal the denial of an application by the Inspector of Carriages may file a written appeal with the Director of Licensing within fourteen (14) business days of receipt of the application denial.
 - ii. The Director of Licensing will forward the written appeal, the application file, the Inspector of Carriages' denial, and a recommendation on the appeal to the Police Commissioner within seven (7) business days of receipt of the appeal.
 - iii. The Commissioner will render a decision on the appeal within thirty (30) days of receipt of the appeal documents from the Director of Licensing.
 - iv. Any person aggrieved by a final decision issued under this section may seek relief in any court of competent jurisdiction as provided by the laws of the Commonwealth of Massachusetts, and must notify the Inspector of Carriages in writing within thirty (30) days of the filing of that appeal so that the administrative record may be forwarded to the appropriate Court.
- e. Driver's File: All application materials and other documents referred to in this section shall be retained as part of the Driver's File.

SECTION 3: VEHICLES

I. Definitions

- a. Boston Licensed Taxi Decal: A sticker, as supplied by the Hackney Carriage Unit, affixed to locations on the taxi indicating the vehicle is an official Boston Licensed Hackney Carriage.
- b. Boston Police Hackney Vehicle License (or “Tin”): The actual license, usually in the form of a metal plate, affixed to a vehicle operating as a Hackney Carriage indicating that the Owner of a certain Medallion has appointed that vehicle as the one to operate under his Medallion as a Hackney Carriage in the City of Boston. This is commonly referred to as “the tin” or “the Medallion.”
- c. City of Boston Department of Weights and Measures: A Division of the City of Boston that enforces Massachusetts General Law relating to the inspection of commercial weighing and measuring devices.
- d. Clean Taxis: A Clean Taxi is as one that meets efficiency and cleanliness standards as set forth by the Inspector of Carriages and the Commissioner of the City of Boston Environment Department. A list of acceptable vehicles will be maintained by and available from the Hackney Carriage Unit.
- e. Commonwealth of Massachusetts Inspection Sticker or Certificate of Inspection: A serially numbered, adhesive sticker, device, or symbol, as may be prescribed by the Registrar of Motor Vehicles, indicating a motor vehicle has met the inspection requirements established by the Registrar of Motor Vehicles for issuance of a certificate.
- f. Exempt Owner/Operator: An individual Owner/Operator who is exempt from Radio Association membership as per an agreement made in 1998 with the Inspector of Carriages.
- g. Leased: A business structure in which a Medallion Owner leases a Medallion to a Licensed Hackney Carriage Driver (hereinafter known as a Lessee) who then purchases and equips a vehicle as a Hackney Carriage and drives it themselves. Also known as a “Medallion-only lease.”
- h. New Motor Vehicle: A motor vehicle which has not been previously sold to any person except a manufacturer, distributor or motor vehicle dealer for resale.
- i. Protective Partition: A divider between the front and rear portions of the passenger compartment of a Hackney Carriage that has been approved by the Inspector of Carriages.

- j. Set Up Card: A document issued by the Inspector of Carriages containing the name of the Medallion Owner or Lessee and such other information as the Inspector of Carriages may from time to time determine.
- k. Taximeter: A mechanical or electrical instrument or device by which the charge for hire is calculated for distance traveled, waiting time, or toll fees, and upon which such charges shall be indicated by means of illuminated figures, as approved by the Inspector of Carriages.
- l. Trade Name: The company name selected by the Owner of the Medallion to serve as the nomenclature of the Corporation.
- m. Wheel Chair Accessible Vehicle (“WAV”): A licensed Hackney Carriage that meets the Americans with Disabilities Act specifications for Wheelchair accessibility as listed in Appendix II.

II. Clean Vehicle Transition and Implementation

- a. Date of Implementation: Every vehicle put into service as a taxi as of August 29, 2008 shall be a new Clean Taxi vehicle or must have been purchased before August 29, 2008.
- b. WAV Medallion Implementation: As of August 29, 2008, all WAV Medallion vehicles put into service as a taxi must be new WAVs.
- c. Extension for Fall Inspection in 2008: Any vehicle that would have been removed from service under the model-age rule (see Section III(c)(xvii) below) at the Fall 2008 inspection shall be allowed to remain in service as a taxi until January 1, 2009. Further extensions will be granted after that date only if the Medallion Owner or Lessee can show a signed purchase and sale agreement for a new Clean Taxi or for a new WAV vehicle (if a WAV Medallion).
- d. Waiver: Single owner-operators or Lessees may petition for waiver of the Clean Taxi requirement at the discretion of the Inspector of Carriages for a vehicle owned as of August 29, 2008. Such waivers shall be granted by the Inspector of Carriages only for suitable hackney carriages and to owner-operators or Lessees upon proven financial hardship. All non-WAV vehicles used as Hackney Carriages in the City of Boston must be new, Clean Taxis by January 1, 2015, and all WAV vehicles must be new, approved vehicles by January 1, 2015.

III. Vehicle Requirements

The following section describes the requirements to register a specific vehicle as a Hackney Carriage in the City of Boston.

- a. Presentation of Vehicle: The Medallion Owner or Lessee must present the vehicle to the Inspector of Carriages for approval. The vehicle shall be thoroughly inspected in regard to mechanical condition and general appearance, as per written guidelines provided by the Inspector of Carriages.
- b. Title for New Clean Taxi: The Medallion Owner or Lessee must present a copy of a motor vehicle title for a new vehicle (as defined by the Registry of Motor Vehicles) of a class of Clean Taxis as approved by the Inspector of Carriages.
- c. The vehicle must also:
 - i. Be registered to an address in the City Of Boston.
 - 1. A post office box is acceptable.
 - 2. Proof is established by submitting a copy of the Commonwealth of Massachusetts Registration to the Inspector of Carriages.
 - ii. Have a current Commonwealth of Massachusetts Inspection Sticker.
 - iii. Be outfitted with an approved Protective Partition dividing the driver's and passenger's seats as defined in writing by the Inspector of Carriages. Any such approval shall be in writing and shall be stored in the Medallion File. The Protective Partition must meet the following requirements:
 - 1. The top portion of the Partition shall be enclosed in an adequate frame and constructed of minimum thickness of 3/8" Lexan® (or equivalent as approved by the Inspector of Carriages) and shall be approved by the Inspector of Carriages before the vehicle is approved for use as a Hackney Carriage.
 - 2. The top portion of the Partition may be either stationary or may slide horizontally or vertically. If a sliding Partition is utilized, it shall be capable of being fastened in a fully closed position by the Driver and when so fastened, shall not be capable of being opened from the rear seat. The Partition may contain an appropriate opening for the payment of fares on the right half thereof.
 - 3. The Partition shall be designed so as to prevent any object from being inserted into the front of the vehicle.
 - 4. The Partition cannot obstruct either the Driver's rear vision or the passenger's view of the Driver, taximeter, or rate card.
 - 5. The bottom section of the Partition shall constitute metal covering over the entire portion of the back of the front seat.

6. When the vehicle is first placed in service as a licensed Hackney Carriage, the Partition must be new or remanufactured, and cannot be re-used from an old vehicle.
- iv. Be outfitted with an approved taximeter as defined in writing by the Inspector of Carriages. Any such approval shall be in writing and shall be stored in the Medallion File. If a Hackney Carriage does not have a fully functioning taximeter, it shall be deemed unfit for service as a Hackney Carriage. The taximeter must meet the following requirements:
 1. The taximeter must be officially sealed by the City of Boston Department of Weights and Measures.
 2. All taxicabs must have taximeters that dispense printed receipts containing the following information:
 - a. Boston license taxi number;
 - b. Date-Trip number;
 - c. Times (start and stop);
 - d. Mileage traveled (distance per trip);
 - e. Extras;
 - f. Totals;
 - g. Hackney Carriage Unit Taxi Hot Line: (617) 536-TAXI; and
 - h. Hackney Carriage Unit E-mail: Taxi.bpd@cityofboston.gov
 3. All taxicabs must have a taximeter capable of gathering, storing and retrieving the following information:
 - a. Medallion number; and
 - b. Summary of service for a one (1) year period that includes:
 - i. Total trips;
 - ii. Total fare miles; and
 - iii. Total number of fares.
 - v. Be enrolled in a Radio Association and painted with the approved Radio Association colors and markings, unless otherwise exempted pursuant to Rule 403. All Hackney Carriages must:
 1. Have a Radio:
 2. Have the approved Radio Association equipment.
 3. Only those Owner/Operator taxis exempt pursuant to the 1998 Inspector of Carriages agreement are released from this provision of Rule 403.

vi. Display Vehicle Color:

1. All taxis must be painted white as originally manufactured, including all doors, door jambs, trunk lid interiors and any other portion of the vehicle visible to the public.
2. All taxis must be painted in approved Radio Association markings and colors except those Owner/Operator taxis included in the 1998 Inspector of Carriages agreement.

vii. Obtain a Hackney Carriage Set Up Card from the Hackney Carriage Unit as per the form provided by the Hackney Carriage Unit.

viii. Be inspected by the Hackney Carriage Unit to obtain a current Hackney Carriage Inspection Sticker.

ix. Display a Police Medallion License “Tin”:

1. Every licensed Hackney Carriage shall have affixed on the rear thereof, plainly visible to the public, a single metal plate of a style approved by the Police Commissioner, bearing the Medallion number associated with said Hackney Carriage.
2. This Medallion shall be firmly fastened to the body of the vehicle using Phillips head screws in such a manner that it will not easily become detached, and under no conditions will the Medallion be attached to the Massachusetts registration plate or to the bumper of the taxicab.

x. Be Equipped for Credit Card Processing:

1. Effective January 1, 2009 all taxicabs shall be equipped with an electronic credit card processing capability. Such equipment shall allow the passenger to swipe the card in the rear compartment of the taxicab without handing the card to the Driver. Such equipment shall list fare, tolls, fees, and tips separately for processing purposes. Such equipment shall have the ability to electronically authorize the transaction in a timely manner. Such equipment will provide a printed receipt that includes:
 - a. Boston Licensed Taxi Number,
 - b. Date,
 - c. Time,
 - d. Charge Amount,
 - e. Hackney Carriage Unit Taxi Hot Line: (617) 536-TAXI, and

f. Hackney Carriage Unit E-mail: Taxi.bpd@cityofboston.gov.

2. All Hackney Carriages shall have a functioning credit card reader at all times. If a Hackney Carriage does not have a functioning credit card reader, it shall be deemed unfit for service as a taxi.

- xi. Have rear seats of a vinyl, washable material.
- xii. Have black automotive vinyl rear floor mats that cover from door to door and are secured under the rocker panel.
- xiii. Be equipped with functioning air conditioning that is capable of reaching the rear compartment upon passenger's request.
- xiv. Have Locks:
 1. All licensed taxis must have rear door lock handles that extend for no less than 1" to enable passengers to open the doors.
 2. Passengers must be free to exit the rear compartment at any time without Driver assistance.
- xv. Have a metal roof. (No sun-roofs or landau tops are allowed.)
- xvi. Display Only Approved Advertisements:
 1. No advertising matter shall be permitted in or upon Hackney Carriages without the written permission of the Inspector of Carriages. Such permission shall be stored with the Medallion File.
 2. When the vehicle is first placed in service as a licensed Hackney Carriage, any advertising mounts must be new or remanufactured, not re-used from an old vehicle.
- xvii. Follow the Model Year Rule:

No vehicle shall be allowed to remain in service as a Hackney Carriage for more than six (6) model years, except those Hackney Carriages operated by the Owner or Lessee of a single Medallion which may, upon review by the Inspector of Carriages, remain in service for seven (7) model years.
- xviii. Display a Rate Card:
 1. The Driver of a Hackney Carriage shall display current fare rate cards on the inside of the vehicle, in clear view of the passengers.

The cards indicate the current rate of fare as approved by the Police Commissioner.

2. These Rate Cards shall include the:

- a. Fare Rate Card;
 - b. Logan Airport Special Emergency Conditions;
 - c. Logan International Airport Fees and Tolls; and
 - d. Transponder Card.
- xix. Have Lease/Shift Rate Stickers: Current lease/shift rate stickers shall be displayed in the Driver's compartment of the vehicle, in clear view of the Driver, in a place designated by the Inspector of Carriages. The stickers indicate the current rate as approved by the Police Commissioner.
- xx. Have a Roof Light: Effective January 1, 2010 all Licensed Boston Hackney Carriages being newly placed into service shall mount on the roof a taxi roof light, as determined by the Inspector of Carriages, that shall indicate at all times the status of the vehicle.
- xxi. Have Trouble Lights: All vehicles shall have two amber lights on the roof which can be activated via a switch capable of being reached by the Driver from behind the steering wheel. The amber sidelights shall flash when activated, and shall serve to notify police officers that the Driver of the vehicle requires police assistance.
- xxii. Have Only Authorized Decals and Signage: No stickers or decals other than those required by law or regulation or referred to herein, shall be placed on licensed Hackney Carriages unless expressly authorized by the Inspector of Carriages. The Inspector of Carriages may require, with seven (7) business days written notice, any decal, sticker, or signage be affixed to any Hackney Carriage. Such stickers may be obtained from the Office of the Inspector of Carriages.
- xxiii. Have Only Authorized Lettering and Numbering: Every Hackney Carriage must have lettering that includes the Medallion number 2" back from the forward edge of each vehicles front fender, and on the trunk so as to be legible from the rear of the vehicle. Each Hackney Carriage must also have the Boston Licensed Taxi decal on both rear fenders.
1. Radio Association Members must have the following displayed on their Hackney Carriage:
- a. Radio Association's color scheme as approved by the Inspector of Carriages,

- b. Medallion numbers with 4" lettering in Arial black font in a single color without shadowing,
 - c. Boston Licensed Taxi decals on both rear fenders, and
 - d. Trade Name Lettering with 2" lettering in Arial black font in a single color without shadowing
- 2. Exempt Owners/Operators must have the following displayed on their Hackney Carriages:
 - a. Medallion numbers with 4" blue lettering in Arial black font in a single color without shadowing displayed 2" from the forward edge of the vehicle front fenders, and displayed on the trunk so as to be legible from the rear of the vehicle,
 - b. Boston Licensed Taxi decals on both rear fenders, and
 - c. Trade Name Lettering with 4" blue lettering in Arial black font in a single color without shadowing

xxiv. Be in Clean Condition:

- 1. The Medallion Owner or Lessee must ensure the vehicle is clean at all times.
- 2. The exterior of all Taxicabs shall be washed daily.
- 3. The interior (Driver's compartment, rear seat area and trunk) shall be vacuumed, the windows and partition washed, and seats wiped daily.
- 4. No Shift Driver shall be made to pay for washing or cleaning of the vehicle exterior or interior. No Shift Driver shall be made to hand wash a vehicle.

xxv. Be Free of Unsafe Damage:

- 1. Any damage to the vehicle must be repaired within a reasonable time, as determined by the Inspector of Carriages given the nature of the damage.
- 2. Any damage deemed by the Hackney Carriage Unit to be unsafe, must be repaired immediately and while the vehicle is under repair, the Hackney Carriage Medallion must be surrendered to the Hackney Carriage Unit and may not be used on another vehicle.

xxvi. Have a Transponder: In order to help manage the flow of traffic in and around the City of Boston, any vehicle licensed for use as a Hackney Carriage will be equipped with a FASTLANE transponder and the

transponder will be used whenever the vehicle passes through a tollbooth whether empty or carrying passengers, on-duty or off.

- d. Periodic Inspections: Every vehicle shall be periodically inspected to ensure that it meets the above requirements on a schedule determined by the Inspector of Carriages and available from the Office of the Inspector of Carriages. Notice will be sent to all Medallion Owners or Lessees at least thirty (30) days before any such inspection.
- e. Wheelchair Accessible Vehicles (WAV):
 - i. Public convenience and necessity require that a suitable number of wheelchair accessible taxi vehicles be available at all times within the City of Boston.
 - ii. The Police Commissioner shall approve a set number of designated WAV taxi medallions. These WAV medallions must be wheelchair accessibly equipped as described in Appendix II.
 - iii. A standard Medallion may be placed on a WAV taxi provided the Hackney Carriage Driver is certified for WAV operation and the vehicle meets the Clean Taxi provisions of Rule 403.
 - iv. WAV vehicles must meet all the vehicle requirements specified in Appendix II.

SECTION 4: MEDALLION OWNERS

I. Definitions

- a. Managed: A business structure in which a Medallion Owner leases a Medallion to a person or corporation who then purchases and equips a vehicle as a Hackney Carriage and rents the Medallion and Hackney Carriage to Licensed Hackney Carriage Drivers for a shift or series of shifts.
- b. Manager: An individual who leases a Medallion from an Owner and who then purchases and equips a vehicle as a Hackney Carriage and rents the Medallion and Hackney Carriage to Drivers for a shift or series of shifts.
- c. Shift: A period of time, typically twelve hours, for which a Hackney Carriage is rented to a Licensed Hackney Driver.
- d. Shifted: A business structure in which a Medallion Owner rents a Medallion and Hackney Carriage to Licensed Hackney Carriage Drivers for a shift or series of shifts.
- e. Waybill: A record of all trips taken in a Hackney Carriage.

II. Medallion Owners Requirements

- a. Suitability: Medallion Owners must be suitable individuals pursuant to Chapter 392 of the Acts of 1930. Nothing herein shall limit the Inspector of Carriages' power to deny an application or renewal application should he determine that the applicant is not a suitable Hackney Carriage Driver. As the courts have held, such determinations of the Inspector of Carriages as to who is suitable may not be arbitrary and capricious.
- b. Properly Equipped and Functioning Vehicles: Medallion Owners (or Lessees in a Medallion-only lease) are responsible for ensuring that the Hackney Carriage is properly equipped and functioning in accordance with this order (see Section 3). Medallion Owners or Lessees who fail to ensure compliance with Rule 403 shall be subject to suspension or revocation of their Hackney Carriage Medallions.
- c. City of Boston Address: Medallion Owners, or one member of the Corporation or firm owning a Medallion, must have a City of Boston address. Post Office boxes located in the City are acceptable.
- d. Failure to Utilize Medallion: If for any reason a Medallion is not used to license a vehicle for use as a Hackney Carriage for more than three months in any calendar year, the Medallion License must be surrendered to the Hackney Carriage Unit.

- e. Medallion Owner Change of Address: The Medallion Owner must notify the Inspector of Carriages in person at the Hackney Carriage Unit or by certified mail post marked within twenty-four (24) hours of when said Owner changes his address or the place at which a Hackney Carriage owned by him is garaged.
- f. Sealed Taximeter: No Medallion Owner shall at any time permit his taxicab to be used for the conveyance of passengers for hire with a taximeter that has not been sealed by the City of Boston Department of Weights and Measures.
- g. Credit Card Processing Fee: Medallion Owner (or Lessee in a Medallion-only lease) may charge a Hackney Carriage Driver a maximum 6% fee for processing Credit Card transactions. The Medallion Owner (or Lessee in a Medallion-only lease) may not charge any fee for that portion of the fare due to tolls, tips, or airport fees. If the Medallion Owner (or Lessee in a Medallion-only lease) chooses a source of the required equipment that charges less than a 6% fee, only that amount actually paid by the Medallion Owner (or Lessee in a Medallion-only lease) may be charged to the Hackney Carriage Driver. If the owner chooses a source for the required equipment that charges more than 6%, said Medallion Owner (or Lessee in a Medallion-only lease) shall be responsible for any credit card processing fee charged that is greater than 6% of the fare.
- h. Set-up Card: The Medallion Owner (or Lessee in a Medallion-only lease) must at all times be aware of who has control of or is driving the Hackney Carriage by indicating so on a Set-Up Card. The Set-Up Card must be filed with the Hackney Carriage Unit and will be recorded in the Medallion File.
 - i. An Owner (or Lessee in a Medallion-only lease) shall not authorize or allow a Driver to operate a Hackney Carriage unless either the Driver's name has been entered on the Set-Up card by the Medallion Owner (or Lessee in a Medallion-only lease) unless, "Shift" or "Managed" has been entered on the Set-Up Card by the Medallion Owner (or Lessee in a Medallion-only lease).
 - ii. If "Shift" or "Managed" is entered on the Set-Up Card the Manager or Owner (or Lessee in a Medallion-only lease) must maintain a telephone number available twenty-four (24) hours a day from which the Police Commissioner or his designee may immediately ascertain the identity of the Driver. This number shall be entered on the Set-Up card.
- i. Training Classes: The Police Commissioner may require a Medallion Owner, or one representative of a Medallion-owning company, to attend such training classes regarding the Rules and Regulations of the Hackney Carriage Industry.
- j. Trade Names: All trade names used by Medallion Owners shall be approved by the Inspector of Carriages and recorded at the Hackney Carriage Unit in the Medallion File.

- k. Property Checks/Found Property: The Medallion Owner (or Lessee in a Medallion-only lease) shall ensure that rear compartments are checked for lost items before the start and at the end of each shift. Any property found in the vehicle shall be immediately delivered to the Hackney Carriage Unit. After normal business hours, found property shall be delivered to the Front Desk personnel at Police Headquarters who shall secure it for the Hackney Carriage Unit.
- l. Storage Facilities: Effective January 1, 2009 all persons, firms, corporations or others who own or manage, or intend to purchase, transfer or acquire, seven (7) or more Hackney Carriage medallions are required to have adequate storage facilities (as determined by the Inspectional Services Division of the City of Boston) within the City of Boston for said vehicles. The Owner or Manager of said Hackney Carriages shall provide the registration certificate to the Inspector of Carriages indicating that the vehicles are garaged in Boston, and the garage complies with all City of Boston license and permit codes.
- m. Disclosure of Ownership Interest(s): The Medallion Owner must disclose all ownership interests in the Medallion to the Inspector of Carriages in order to allow the Police Commissioner to determine a Medallion Owner's suitability, adequately perform his rate setting function, and properly regulate the Taxi industry in the City of Boston. Should a new individual or corporation take an ownership interest in a Medallion, the Owner must provide signed, written notice either in person or by certified mail to the Hackney Carriage Unit, postmarked within forty-eight (48) hours of the change in ownership.
 - i. All Medallion Owners shall file financial reports annually on forms furnished by the Inspector of Carriages, and shall provide any financial information requested by the Inspector of Carriages, including tax returns, within thirty (30) days of any such request in order to ensure that the Inspector of Carriages may accurately perform the rate setting function and regulatory responsibilities over the taxi industry.
 - ii. The annual financial reports shall include, but are not limited to, a copy of all liens, mortgages, or judgments against the Medallion and a list of all individuals or entities with any ownership interest or potential ownership interest in the Medallion (such as a trust).
 - iii. The annual financial reports shall be filed at the time of annual renewal on or before a date as determined by the Inspector of Carriages.
- n. Annual Renewal Applications:
 - i. The Inspector of Carriages will provide annual renewal applications to Medallion Owners and shall provide notice sixty (60) days prior to any change in renewal date.

- ii. All annual renewal applications shall be completed, notarized, signed under the pains and penalties of perjury, and submitted to the Inspector of Carriages by the Medallion Owner.
- o. Medallion Owners' Books, Accounts, Records and Minutes:
 - i. The Police Commissioner or his designee may examine the books, accounts, records and minutes of any Medallion Owner at any time. The Police Commissioner or his designee may at any time call for additional information not required by annual reports when in his discretion such additional information is necessary in the fulfillment of his duties and responsibility to regulate the taxi industry. Such information shall be provided within fourteen (14) business days of the request from the Police Commissioner or his designee.
 - ii. Each Medallion Owner, whether a corporation or an individual, must keep its books of accounts and all other books, records and memoranda, which support the entries in its books of account and be able to furnish readily full information as to any item included in any account for a five (5) year period.
 - iii. Each Medallion Owner, whether a corporation or an individual, shall keep its books on a monthly basis so that for each month all applicable transactions are entered in the books of the company for a five (5) year period.
- p. Waybills: The Medallion Owner (or Lessee in a Medallion-only lease) is strongly encouraged to keep a Waybill for any day within the last calendar year.
 - i. The Waybill should be kept on a form approved by the Inspector of Carriages.
 - ii. The Waybill should be a separate form for each calendar day.
 - iii. Waybills should be held by the Medallion Owner (or Lessee in a Medallion-only lease) for a period of one (1) year.
 - iv. The Waybill should include, for each passenger, the:
 - 1. Date;
 - 2. Medallion number;
 - 3. Hackney Driver's name and Hackney License Number;
 - 4. Time of trip;
 - 5. Pick up location;
 - 6. Drop off location;
 - 7. Fare;
 - 8. Safety Refusal; and

9. Type of call, whether:
- a. Radio call
 - b. Street hail
 - c. Airport pickup;
 - d. Cell phone call
 - e. WAV Call

q. Member of Approved Radio Association:

- i. All persons, firms, or corporations holding a Medallion must belong to an approved dispatch service or radio association, which provides twenty-four (24) hour two-way communication solely, and exclusively, for Boston Licensed Hackney Carriages. All vehicles licensed as Hackney Carriages must be equipped with two-way communication linked to an approved dispatch service or radio association. The Inspector of Carriages shall maintain, and make available at the Office of the Inspector of Carriages, a list of approved Radio Associations.
 - ii. In a Medallion-only lease, the Lessee will determine which Radio Association to join.
 - iii. Only those Medallion Owners previously exempted by the 1998 Inspector of Carriages agreement can operate without membership in an approved Radio Association. If at any time a second Driver has control of the previously exempted Hackney Carriage, the Medallion Owner must immediately notify the Inspector of Carriages and must immediately join an authorized Radio Association. However, the Medallion Owner may place a second Driver on this Medallion for up to two weeks per calendar year while the original Driver is on vacation, provided written notice is submitted to the Inspector of Carriages seven (7) business days prior to said vacation (such notice will be stored with the Medallion File). Once in a Radio Association, the Medallion cannot be taken out of a Radio Association. Upon transfer or sale of an exempt Medallion, the vehicle associated with the Medallion is subject to the Radio Association requirement.
- r. Retaliation: No Medallion Owner (or Lessee in a Medallion-only lease) may retaliate in any way against a Hackney Carriage Driver for disclosing, reporting, or testifying about any violation of any regulation or law. Any violation of this section shall result in revocation of the Medallion.

SECTION 5: DRIVERS

I. Definitions

- a. Public Stand: A Public Taxi Stand shall be space established where any Licensed Boston Hackney Carriages may wait on public property for passengers.
- b. Private Stand: A Private Taxi Stand shall be space established where any Licensed Boston Hackney Carriages may wait on private property for passengers.

II. Driver Requirements

- a. Display of Hackney Carriage License:
 - i. A Hackney Carriage Driver must publicly display his/her Hackney Carriage License, with the identification number on the back, at all times when operating a Hackney Carriage. The Hackney Carriage License shall be displayed on the rear-view mirror mount in the plastic holders issued by the Inspector of Carriages. The photo ID side must be visible to the passenger. The ID number on the rear must be legible and visible through the front windshield.
 - ii. A Hackney Carriage Driver may display only his own Hackney Carriage License while operating a Hackney Carriage, and no licenses belonging to any other individual.
- b. Surrender of a Hackney Carriage License for Lack of Use, Travel or when at Hackney Carriage Unit:
 - i. Hackney Carriage Drivers must surrender their Hackney Driver's License upon demand of any Boston Police Officer.
 - ii. All Hackney Carriage Drivers must surrender their Hackney Driver's License to the Hackney Carriage Unit while conducting any business at the Hackney Carriage Unit. Drivers may retrieve their license upon exiting the Hackney Carriage Unit, provided that the business to be conducted is completed and the Inspector of Carriages has issued no suspension or revocation to the Hackney Carriage Driver.
 - iii. Hackney Carriage Drivers must surrender their Hackney Carriage Driver's Licenses to the Hackney Carriage Unit immediately when they no longer wish to continue operating as Hackney Drivers.
 - iv. Hackney Carriage Drivers must turn in their Hackney Carriage Driver's license to the Hackney Carriage Unit when they leave the country for more than thirty (30) days. The license will be held until the Driver returns, but

not for a period of more than one year. Failure to surrender this license, during which time the license expires, will result in the applicant being required to re-apply for a Hackney Driver's License as a new applicant.

c. Lost Hackney Carriage Driver's License:

- i. A Hackney Carriage Driver shall immediately report the loss of his Hackney Carriage Driver's License to the Hackney Carriage Unit and the Hackney Carriage Unit shall complete a police report documenting the loss. The police report documenting the lost Hackney Carriage Driver's License shall be retained in the Driver's File.
- ii. The Inspector of Carriages shall furnish a replacement license on payment of a replacement fee.

d. Alcohol and Drugs:

- i. No Hackney Carriage Driver shall operate a Hackney Carriage while under the influence of any alcohol, illegal drug, or prescription narcotic that may impair the Driver's ability to operate a motor vehicle.
- ii. No Hackney Carriage Driver shall operate a Hackney Carriage while in the possession of any alcoholic beverage.
- iii. No Hackney Carriage Driver shall allow any open container of alcohol in the Hackney Carriage.

e. Charging: A Hackney Carriage Driver may only charge the amount indicated by the meter, the amount of a flat rate, or the amount set due to an emergency condition.

f. Mandatory Passenger Metered Fare Receipts: In the case of a metered fare, the Hackney Carriage Driver must give an automated printed receipt to a passenger for the amount charged.

g. Mandatory Passenger Flat Rate Fare Receipts: In the case of a flat rate, the Hackney Carriage Driver must give the passenger a Flat Rate Receipt on the approved receipt form that contains:

- i. The name of the Medallion Owner and the Medallion number;
- ii. Date, time and mileage;
- iii. Amount of fare and extras;
- iv. The Driver's name, printed legibly, and his Hackney Carriage license number;
- v. Signature of Driver; and

- vi. Any other requirements the Inspector of Carriages may deem necessary. Any additional requirements will be issued in writing by the Inspector of Carriages.
- h. On Call Procedures:
 - i. Hackney Carriages will be allowed to use "On Call" signs for the purpose of dropping off passengers or for delivering property as authorized by the Hackney Carriage Unit.
 - ii. Authorized "on call" locations:
 - 1. "Loading Zone"; or
 - 2. The last space of a multiple taxi stand.
 - iii. No Hackney Carriage may remain at an authorized location for more than a maximum of twenty (20) minutes for any purpose.
 - iv. All parking regulations apply, especially:
 - 1. No double parking;
 - 2. No parking in a "No Parking zone"; and
 - 3. No parking at expired parking meters.
- i. Waybills: Every Hackney Carriage Driver is encouraged to keep a Waybill of all trips made, together with a list of any articles found in the Hackney Carriage, on a form approved by the Inspector of Carriages, as per Section 4(II)(p)(iv).
- j. Change of Address/Telephone Number: Any Hackney Carriage Driver who changes his address or telephone number must provide signed, written notice either in person or by certified mail to the Hackney Carriage Unit, postmarked within forty-eight (48) hours of the change in address.
- k. Sealed Taximeter: No Hackney Carriage Driver shall at any time permit his taxicab to be used for the conveyance of passengers for hire with a taximeter that has not been sealed by the City of Boston Division of Weights and Measures.
- l. Respectful Treatment of Passengers: All Hackney Carriage Drivers shall treat customers in a professional, respectful and courteous manner at all times.
 - i. Hackney Carriage Drivers shall be respectful to and are required to answer fully and civilly any questions put to them by Boston Police Officers or City of Boston Parking Enforcement Officers in the performance of their duties.

- ii. Hackney Carriage Drivers shall obey all such lawful commands as may be given to them by any Boston Police Officer or City of Boston Parking Enforcement Officer.
- m. Driver Appearance: Every Hackney Carriage Driver having charge of a licensed taxicab in a public place shall be suitably and professionally dressed, neat and clean in appearance. No ripped or torn clothing or clothing imprinted with profanity, offensive language or offensive images is allowed while a Hackney Carriage Driver is in charge of a Hackney Carriage. The following articles of clothing are considered inappropriate when worn as an outer garment and are not permitted, when the Hackney Carriage Driver, male or female, is in charge of a licensed Boston taxicab:
 - i. T-shirts;
 - ii. underwear;
 - iii. tank tops;
 - iv. body shirts;
 - v. swimwear;
 - vi. jogging suits or similar types of attire;
 - vii. bathing trunks; or
 - viii. jogging shorts.
- n. Cellular Phone Usage: A Hackney Carriage Driver may not use a cellular telephone for any purpose, including text messaging, while the Hackney Carriage is occupied by a passenger except in emergency situations, to verify a passenger's destination, or to receive a call for service. Utilizing a cellular phone while transporting a passenger jeopardizes public safety, the passenger's safety, and hinders the passenger's ability to communicate with the Driver and other passengers.
- o. No Smoking Policy: All Boston licensed Hackney Carriages shall be designated as "No Smoking Vehicles" at all times. No smoking is allowed in Hackney Carriages by either the Hackney Carriage Driver or passenger(s). All Hackney Carriage vehicles will have stickers announcing this regulation, visible on both the exterior window and interior passenger compartment. This sticker will be supplied by the Hackney Carriage Unit. A Hackney Carriage Driver may ask a passenger who refuses to stop smoking in the Hackney Carriage to leave the Hackney Carriage until such time as the item is extinguished. If the passenger refuses to stop smoking, the Driver should contact the dispatcher who will notify the Boston Police Department. A Hackney Carriage Driver may refuse to allow a passenger entry into the Hackney Carriage until such passenger has extinguished all smoking materials.
- p. Anti-Discrimination Clause: A Hackney Carriage Driver may not refuse any passenger on the basis of race, sex, religion, disability, sexual orientation, national origin, or location of the passenger's pick-up or destination in any circumstance.

- q. Refusal to Transport Passengers: A Hackney Carriage Driver may refuse a passenger in the event that there is a justifiable fear for the Driver's personal safety or the passenger is incapacitated. If the Driver maintains a Waybill, such refusal should be entered on the Waybill. A Driver may not refuse a passenger at any time simply because the passenger is intoxicated. When a passenger becomes noisy or otherwise disorderly while in a Hackney Carriage and persists in such conduct after warning, the Driver shall call 9-1-1 for assistance. When a potential passenger or passenger appears incapacitated, the Driver shall call 9-1-1 for assistance.
- r. No Disabling Locks: The Hackney Carriage Driver shall ensure that there are no rear compartment disabling locks and ensure that passengers are able to exit at any time.
- s. Hackney Carriage Driver's Control of Protective Partition: At all times, the Hackney Carriage Driver shall determine, at his discretion, whether to keep the Protective Partition open or closed.
- t. Hackney Carriage Unit Approval of Any Hackney Carriage: No Boston licensed Hackney Carriage Driver may operate a vehicle not approved by the Inspector of Carriages as a Hackney Carriage and no Boston licensed Hackney Carriage Driver may pick up passengers in violation of the Boston vehicle-for-hire ordinance. (See Appendix I)
- u. Public Stands: All public stands shall be plainly marked and shall be free and accessible to all Hackney Carriages licensed by the Police Commissioner. Hackney Carriage Drivers shall observe the following rules at all times when using a public stand:
 - i. Take proper position in rear of the Hackney Carriage line;
 - ii. No Hackney Carriage Driver shall park his car in a double line at a public stand nor shall any Driver park his vehicle in such a manner as to interfere with traffic, vehicular or pedestrian, at any location, at any time;
 - iii. Do not overcrowd, crash (break into an existing line of taxicabs) or back on to line;
 - iv. Any Hackney Carriage Driver has the right to stop and take position where there is a vacancy;
 - v. The Drivers of all Hackney Carriages shall remain in the immediate vicinity of their vehicle, ready to be hired at once;
 - vi. As soon as any Hackney Carriage leaves a public stand, all other Hackney Carriages shall immediately move up in line so that the only vacant space shall be to the rear of the last Hackney Carriage;
 - vii. No Hackney Carriage Driver shall make, or permit anyone else to make, any repairs to his vehicle while on a public stand;
 - viii. The Hackney Carriage Driver may solicit passengers from inside the vehicle by motion of the hand; and
 - ix. A Driver may perform small cleaning tasks while on a public stand.

- v. Private Stands: Persons, firms or corporations may establish private Hackney Carriage stands on private property for Boston Licensed Hackney Carriages and may make reasonable rules for the management of said stands. Said stands shall be free and accessible to all Hackney Carriages licensed by the Police Commissioner.
- w. Soliciting:
 - i. No Hackney Carriage Driver shall pick-up any passengers within one hundred (100) feet of an established public stand when there are Hackney Carriages at the public stand. This shall not be interpreted so as to prevent a Driver from picking up a passenger that has properly hailed the Driver.
 - ii. No individual shall solicit on behalf of a Hackney Carriage while in a public way or place.
- x. Occupied Hackney Carriages: No Hackney Carriage Driver having charge of any licensed taxicab shall take up or carry any other passenger after the Hackney Carriage has been occupied or engaged by any prior passenger, without the consent of the original passenger. The original passenger shall not be obliged or requested to pay any extra fare or fee for refusing such consent.
- y. Passenger's Right to Direct Route: Hackney Carriage Drivers shall take such route to the destination as the passenger shall so direct.
- z. Duty to Inspect for Property/Found Property: Hackney Carriage Drivers shall, immediately after delivering any passenger, inspect the Hackney Carriage for any property, which may have been left behind by the passenger(s). Any property found in the vehicle shall be immediately delivered to the Hackney Carriage Unit. After normal business hours, found property shall be delivered to the Front Desk personnel at Police Headquarters who shall secure it for the Hackney Carriage Unit.
- aa. Seating:
 - i. Only the Hackney Carriage Driver may occupy the Driver's seat while the Hackney Carriage is in motion.
 - ii. Licensed Hackney Carriage Drivers shall allow passengers to sit in the front passenger seat unless the Driver has a reasonable fear for his / her safety. The Driver should document any such reasonable fear in the waybill.
- bb. Credit Card Payments: No Hackney Carriage Driver shall refuse to accept a credit card as payment for a fare after January 1, 2009 and no Driver may demand a fee above the fare in return for accepting a credit card payment. (Massachusetts General Laws chapter 140D sec. 28a).

- cc. Passengers Requiring WAV vehicles: All available operators of Hackney Carriages shall follow the special procedure set forth herein in order to ensure timely service to any and all taxi patrons using a wheelchair.
- i. If a Hackney Carriage Driver is not carrying a passenger and is not on call, he shall stop and inquire of the patron using a wheelchair whether the patron wishes to ride in that Hackney Carriage or would prefer to have a wheelchair-accessible taxi radio dispatched. If the latter, the Hackney Carriage Driver shall immediately notify the dispatcher.
 - ii. If a Hackney Carriage Driver has a passenger, or is on radio call to pick up a passenger, the Hackney Carriage Driver shall immediately notify his dispatcher of time, location and identity of the handicapped passenger.
 - iii. Upon notification by any Hackney Carriage Driver, a radio dispatcher shall forthwith dispatch a WAV taxi to the handicapped passenger on a priority basis. If a dispatcher has no available WAV taxi for immediate dispatch, he shall forthwith inquire of other taxi companies and other radio dispatch services to find an available WAV taxi for dispatch. The dispatcher shall be obligated to continue such inquiries until a WAV taxi is dispatched.
 - iv. Notwithstanding any provision in this order, every licensed Hackney Carriage Driver, upon becoming aware of a request for service from a person using a wheelchair, shall be under an affirmative obligation to use any available means of communication to assure that a WAV taxi is dispatched to such person as soon as possible.

III. Wheel Chair Accessible Vehicle Driver Requirements

WAV Drivers must meet all of the requirements of all licensed Hackney Carriage Drivers and must also:

- a. Complete WAV Certification training conducted as determined and required by the Inspector of Carriages.
- b. Make best efforts to ensure every request for a WAV taxi is filled, where possible. Failure to take reasonable steps to fill such a request shall be grounds for revocation of the Driver's WAV certification.
- c. Continuously monitor his dispatch system at all times and respond to each call for a WAV taxi. Failure to monitor and/or respond shall be grounds for revocation of the Driver's WAV certification.
- d. Keep daily contemporaneous, accurate, complete and detailed records of all trips, which shall include:
 - i. the time a radio dispatch call or street hail was received; and
 - ii. the time and the location where each patron using a WAV taxi was used in its specially designed capacity as a wheelchair accessible vehicle.

SECTION 6: LEASING AND SHIFTING OF HACKNEY CARRIAGES

I. Mandated Lease or Shift Agreements For Hackney Carriages

The Inspector of Carriages or the Police Commissioner may from time to time issue documents that shall be used by Medallion Owners, Lessees and Hackney Carriage Drivers as lease agreements or shift rental agreements for Hackney Carriages. No lease or shift agreement may be altered without express permission of the Inspector of Carriages. All lease and shift agreements that are in force as of August 29, 2008 shall remain in effect for the duration of that agreement. The Medallion Owner, Manager, or Lessee shall provide an immediate receipt to the Hackney Carriage Driver for all payments and/or transactions.

SECTION 7: RADIO ASSOCIATIONS

I. Radio Association Regulations

- a. Membership: All persons, firms, or corporations holding a Hackney Carriage Medallion must belong to an approved dispatch service or radio association which provides twenty-four (24) hour two-way communication solely and exclusively for Boston Licensed Hackney Carriages. All vehicles licensed as Hackney Carriages must be equipped with two-way communication linked to an approved dispatch service or radio association, as listed at the Office of the Inspector of Carriages.
- b. Exemption: Only those Medallion Owners previously exempted by the 1998 Inspector of Carriages agreement can operate without membership in an approved Radio Association. If at any time a second Driver has control of the previously exempted Hackney Carriage, the Medallion Owner must immediately notify the Inspector of Carriages and must immediately join an authorized Radio Association. However, the Medallion Owner may place a second Driver on this Medallion for up to two weeks per calendar year while the original Driver is on vacation, provided written notice is submitted to the Inspector of Carriages seven (7) business days prior to said vacation (such notice will be stored with the Medallion File). Once in a Radio Association, the Medallion cannot be taken out of a Radio Association. Upon transfer or sale of an exempt Medallion, the vehicle associated with the Medallion is subject to the Radio Association requirement.
- c. Approved Associations: Only those Radio Associations approved by the Inspector of Carriages are authorized to accept Licensed Hackney Carriage Medallion Owners as their members.
- d. Approved Radio Association Services: All Radio Associations shall provide, at a minimum, the following services to their members:
 - i. Twenty-Four (24) Hour Dispatch Capabilities;
 - ii. Two-Way Radio and Dispatch Service;
 - iii. Wheelchair Accessible Vehicle (WAV) Availability;
 - iv. Elderly Discount Re-imbursement Services;
 - v. Call/Dispatch Record Keeping and Reporting;
 - vi. Lost Or Found Property Reporting Procedures; and
 - vii. Dispatch services shall include record keeping that specifies:
 1. the total number of calls for service;
 2. the time and location of each request;
 3. the Medallion number of the cab dispatched; and
 4. the time and location of WAV's dispatched.
- e. Records: Records of the Radio Association shall be kept for a period of not less than one (1) year. A summary report shall be forwarded to the Office of the Inspector of Carriages upon request within five (5) business days of the request.

- f. Email: A Radio Association must maintain a current, functional e-mail address through which the Police Commissioner or his designee may exchange correspondence.
- g. Payment: The Radio Association shall only accept membership payment by check or credit card drawn on the corporate account of the Hackney Carriage Medallion Owner. The Radio Association shall provide an immediate receipt to the Medallion Owner, Manager, or Lessee for all payments and/or transactions.
- h. Radio Association Colors:
 - i. All Medallion Owners (or Lessees in a Medallion-only lease) shall paint the Hackney Carriage in the proper colors and design of the radio association, company or radio dispatch service to which he is a member.
 - ii. All Radio Association colors, markings, designs, decal or logos must be approved by the Inspector of Carriages, as required by Hackney Rules.
 - iii. All Radio Association colors must be on file with the office of the Inspector of Carriages.
 - iv. Any change to the Radio Association colors must be approved by the Inspector of Carriages.
 - v. A set of color photos depicting the Radio Association colors as prescribed by the Inspector of Carriages must be on file.
 - vi. Medallion Owners (or Lessees in a Medallion-only lease) must be notified by their approved dispatch service of any Radio Association color change(s) approved by the Inspector of Carriages.
- i. Sole and Exclusive Use: The Radio Association shall provide all services solely and exclusively for City of Boston Licensed Hackney Carriages. No referrals, references, or links shall be made to anything other than a Licensed City of Boston Hackney Carriage.
- j. Financial Reporting Requirements:
 - i. The Police Commissioner or his designee may examine the books, accounts, records and minutes of any Radio Association in order to allow the Police Commissioner to adequately perform his rate setting function, and properly regulate the taxi industry in the City of Boston.

- ii. The Police Commissioner or his designee may at any time call for information when in his discretion such information is necessary in the fulfillment of his duties and responsibility to regulate the taxi industry.
- iii. Each Radio Association must keep its books of accounts and all other books, records and memoranda, which support the entries in its books of account and be able to furnish readily full information as to any item included in any account. Each Radio Association shall keep its books on a monthly basis so that for each month all applicable transactions are entered in the books of the Radio Association.
- k. Credit Card Processing Fee: Effective January 1, 2009 no Boston Licensed Hackney Carriage may belong to a Radio Association or Dispatch Service which charges a processing fee for that portion of a credit card charge or voucher designated as Tolls, Airport Fee, or Tip.
- l. Voucher Processing Fee: Effective January 1, 2009 no Boston Licensed Hackney Carriage may belong to a Radio Association or Dispatch Service which charges more than 8% fee for voucher processing.

II. Penalties

- a. Removal: Failure to meet these standards shall be cause for immediate removal of the Radio Association from the list of approved Radio Associations.
- b. Notice: The Inspector of Carriages shall notify in writing any Radio Association so removed.
- c. Appeal from Radio Association Removal:
 - i. Should a Radio Association be removed from the list of Approved Associations, the Owner of said Association may file a letter of appeal with the Director of Licensing within fourteen (14) business days of receipt of notice that the Association has been removed from the approved list.
 - ii. The Director of Licensing will forward, within five (5) business days, the Radio Association information, the Inspector of Carriages' reasons for removing the Association, and a recommendation on the appeal to the Police Commissioner.
 - iii. The Police Commissioner will render a decision within thirty (30) days of receipt of the appeal documents from the Director of Licensing, and will serve that decision upon the Radio Association by mail to the address listed for the Radio Association in the Hackney Carriage Unit.

III. Owner Responsibility

In the event a Radio Association is removed from the approved list, the Medallion Owner, with the approval of the Lessee in a Medallion-only lease, shall have thirty (30) days from the date of notification by the Inspector of Carriages to enroll in an approved Radio Association.

SECTION 8: HACKNEY VIOLATIONS AND COMPLAINTS

I. Definitions

- a. Notice of Hackney Complaint: Any vehicle reported, by someone other than a Police Officer, to have violated any requirement of Rule 403 shall be noticed of the filing of a Hackney Complaint by the Inspector of Carriages.
- b. Notice of Hackney Violation: Any vehicle operated as a Hackney Carriage that is observed by a Police Officer while in violation of any requirement of Rule 403 shall be cited for a Hackney Violation.

II. Service

- a. Service of Hackney Violation: A Hackney Violation will be served upon the Medallion Owner either in hand to the Owner or Driver by the Police Officer, or by certified mail directed to the address contained in the Medallion or Driver File. If the violation relates to an equipment deficiency, and the Driver is personally served the Notice of Violation, the Driver shall be responsible for providing the Notice of Violation to the Medallion Owner.
- b. Service of Hackney Complaint: A Hackney Complaint will be served upon the Medallion Owner either in hand by a Police Officer or by certified mail directed to the address contained in the Medallion or Driver File (if a corporation lists a post office box as the corporation address, mailing to that post office box is deemed service for the purposes of Rule 403).

III. Police Commissioner's Powers

Nothing herein shall be construed to prevent the Police Commissioner, the Inspector of Carriages or his designee from revoking, suspending or making inoperative for any cause deemed satisfactory to him any license issued by him without a hearing in accordance with Chapter 322 of the Acts of 1962 and Chapter 392 of the Acts of 1930.

IV. Hearings and Appeals

- a. Findings: For purposes of this section, any violation or complaint will be characterized as one of the following after hearing:
 - i. not sustained (investigation failed to prove or disprove the allegations);
 - ii. exonerated (the action complained of did occur, but investigation revealed that action was proper, legal and reasonable);
 - iii. unfounded (investigation revealed that conduct did not occur); or
 - iv. sustained (investigation disclosed sufficient evidence to support allegations in the complaint).

- b. Representation: At any level of hearing or appeal, a Hackney Carriage Driver or Owner may be represented by an attorney. A reasonable amount of time to retain counsel will be allowed. Any other individual wishing to appear on behalf of a Hackney Carriage Driver or Owner will be allowed to attend any hearing, but may not participate in the hearing without the express permission of the Police Officer, Inspector of Carriages, or Appeals Board hearing the matter.
- c. Hackney Violations for Vehicle Deficiency:
 - i. Initial Hearing: On any Hackney Violation reporting a vehicle deficiency, the Medallion Owner shall either correct such deficiency within two (2) days and bring said vehicle to the Hackney Carriage Unit for re-inspection, unless otherwise directed on the Hackney Violation, or notice the Inspector of Carriages in writing of his intent to appeal the violation within two (2) business days.
 - ii. Appeal: If the Medallion Owner wishes to appeal the Hackney Violation for a vehicle deficiency, he may notify the Inspector of Carriages within two (2) business days of receipt of the Hackney Violation, who shall, within fourteen (14) business days of service of such notice, conduct a hearing at which the Medallion Owner may present evidence and testimony. This hearing need not be a formal proceeding, may take place contemporaneously with the violation, and the Rules of Evidence do not apply.
 - iii. The decision of the Inspector of Carriages shall be final and will issue, in writing, within seven (7) business days. Any such decision and all associated documentation will remain in the Medallion File.
- d. All Other Hackney Violations and Complaints:
 - i. Initial Hearing at the Hackney Carriage Unit: Within fourteen (14) business days of receipt of notice of the Violation or Complaint, the Inspector of Carriages or his designee will conduct a hearing at which the Medallion Owner or Driver may present evidence and testimony. This hearing need not be a formal proceeding, may take place contemporaneously with the violation, and the Rules of Evidence do not apply.
 - ii. Initial Decision:
 - 1. Driver: If the Complaint concerns a Driver, the Inspector of Carriages or his designee will render a written decision within seven (7) business days and may subject said Driver to penalties up to and including revocation of the license to operate a Hackney Carriage in the City of Boston. Such decision shall be delivered in hand or by certified mail directed to the Driver's address contained in the Driver's File. If the Complaint against the Driver concerns an

overcharge or a ride longer than was required, and the Complaint is sustained, the Driver may, above any beyond any other penalty, be required to pay the passenger the amount of the overcharge.

2. Medallion Owner: If the Complaint refers to a violation by a Medallion Owner, the Inspector of Carriages or his designee will render a written decision within seven (7) business days of the initial hearing and may subject said Medallion Owner to penalties up to and including revocation of the right to utilize said Medallion as a license to operate a vehicle as a Hackney Carriage in the City of Boston. Such decision shall be delivered in hand or by certified mail directed to the business address contained in the Medallion File.

iii. Intermediate Appeal to the Inspector of Carriages:

1. An intermediate appeal is available to Medallion Owners and Licensed Hackney Drivers who wish to appeal the decision made by the Inspector of Carriages' designee who conducted the initial hearing. If the initial hearing was before the Inspector of Carriages, a Medallion Owner or Licensed Hackney Driver may appeal pursuant to the Final Appeal process below.
2. A Medallion Owner or Licensed Hackney Driver who wishes to appeal the decision of the Inspector of Carriages' designee may file a written appeal with the Inspector of Carriages within five (5) business days of receipt of the Initial Hearing decision.
3. The Inspector of Carriages will, within seven (7) business days, conduct a *de novo* hearing. This hearing need not be a formal proceeding, may take place contemporaneously with the violation, and the Rules of Evidence do not apply.
4. The Inspector of Carriages will render a written decision within seven (7) business days of the hearing and may subject said Owner or Driver to penalties up to and including revocation of the license to operate a Hackney Carriage in the City of Boston or declaring the Owner an unsuitable individual. The Inspector of Carriages shall notify the Driver and Medallion Owner of any decision by causing a copy of the decision to be delivered in hand or by certified mail directed to the address contained in the Medallion or Driver's File.

iv. Final Appeal to the Appeals Board:

1. A Medallion Owner or Driver who wishes to appeal the decision of the Inspector of Carriages may file a written appeal with the Director

of Licensing within fourteen (14) business days of receipt of the Inspector of Carriages' decision.

2. The Director of Licensing will forward that written appeal to the Administrative Hearing Officer within forty-eight (48) hours of receipt of the appeal.
3. The Administrative Hearing Officer will, within sixty (60) days of receipt of the appeal from the Director of Licensing, convene an Appeal Board.
4. The Appeal Board will conduct a hearing at which the Inspector of Carriages, represented by the Legal Advisor's Office, and the Medallion Owner or Driver, may present witnesses and documentary evidence. The Rules of Evidence do not apply and hearsay may be considered by the Appeal Board.
5. The Appeal Board will within thirty (30) days of the hearing deliver a written recommendation to the Police Commissioner.
6. The Police Commissioner will then render a decision within seven (7) business days of receipt of the Appeals Board's recommendation, to be delivered in hand or by certified mail directed to the address contained in the Medallion or Driver's File.
7. Any person aggrieved by a final decision issued under this section may seek relief in any court of competent jurisdiction as provided by the laws of the Commonwealth, and must notify the Inspector of Carriages in writing within thirty (30) days of the filing of that appeal so that the administrative record may be forwarded to the appropriate Court.

V. Misconduct by Medallion Owners, Managers or Lessees

- a. If, after investigation, the Inspector of Carriages sustains a complaint for Owner, Manager or Lessee misconduct against a Medallion Owner, Manager, or Lessee, the Police Commissioner or the Inspector of Carriages may suspend or revoke any or all medallions under the control of said Medallion Owner, Manager or Lessee, and take any other disciplinary action deemed appropriate by the Police Commissioner or the Inspector of Carriages.
- b. Where a Medallion is suspended for Owner, Manager or Lessee misconduct causing a Hackney Carriage Driver to lose work, the Owner, Manager, or Lessee shall pay the Driver for up to sixteen (16) hours per every twenty-four (24) hours at the waiting time rate as defined in Appendix III.

- c. In addition to any penalty listed in this section, where the Owner, Manager or Lessee misconduct involves overcharging, or the charging of any fee to the Hackney Carriage Driver not previously authorized in writing by the Police Commissioner or the Inspector of Carriages, the Owner, Manager or Lessee shall refund the Hackney Carriage Driver the amount of any and all overcharges.

SECTION 9: MISCELLANEOUS PROVISIONS

I. Definitions

- a. Emergency Condition: Unusual conditions which cause a shortage of taxis.

II. Special Programs

- a. Taxi Inspection Program For Safety (TIPS):
 - i. The Taxi Inspection Program for Safety (TIPS) program was created in partnership with members of the taxi industry to promote the safety of Hackney Carriage Drivers and encourage frequent inspections of taxis by Boston Police Department Officers to check on the safety of the Drivers.
 - ii. Hackney Carriages participating in the program will have TIPS decals affixed to their rear windows and displayed prominently in the passenger compartment.
 - iii. Hackney Carriages Drivers should be aware that Boston Police Officers will be conducting stops whenever necessary, particularly during the evening and early morning hours. Attention will be given to isolated and high crime areas.
 - iv. Hackney Carriages Drivers will be detained no longer than necessary to check on the welfare of the operator. Passengers will be given a brief explanation of the purpose of the stop.
 - v. Hackney Carriages Drivers can alert Boston Police Officers that they feel endangered by activating the amber lights located on the roof of the taxi. These flashing amber lights indicate that the Driver requires assistance.
- b. Boston Taxi Industry Elderly Program (BTIEP)/Cancer Crusade:
 - i. The BTIEP discount program has been established for elderly, handicapped and cancer crusade taxicab passengers. This program allows qualifying participants to purchase discount fare coupons.
 - ii. All Drivers must accept BTIEP/Cancer Crusade coupons at face value from any passenger offering such coupons.
 - iii. The coupons can be redeemed at the Radio Association or the Hackney Carriage Unit for full face value.

III. Manager Regulations *Reserved*

IV. Emergency Conditions

- a. Jurisdiction to Declare Emergency Condition: The Transportation Managers at Logan Airport, the Boston Convention and Exhibition Center, and/or South Station or the Inspector of Carriages shall have exclusive jurisdiction to determine when an Emergency Condition shall be declared.
- b. When an Emergency Condition is declared:
 - i. Multiple fares (2 or more) may be loaded into the taxi (with the primary passenger's permission);
 - ii. The fares shall be determined as a metered rate minus two dollars (\$2.00) at each destination;
 - iii. No airport fees shall be charged; and
 - iv. Turnpike and tunnel tolls may be added to the fare.

SECTION 10: RATES

I. Definitions

- a. Drop rate: The charge recorded on the taximeter for the first increment measured. Also known as the “flag drop”.
- b. Mileage rate: The charge recorded on the taximeter for each mileage increment after the drop rate.
- c. Flat rate: The per mile charge for trips outside the meter zone.
- d. Waiting time rate: The charge recorded on the taximeter for each time increment after the drop rate when the vehicle is not moving.

II. Rates

- a. Lease/Shift Rates: The Police Commissioner, after giving proper notice, shall establish from time to time the rates for hire of a Hackney Carriage by shift and by lease. Current shift and lease rates are listed in Appendix III.
- b. Taximeter rate: The Police Commissioner shall from time to time establish the rate for hire of a taxi. Notice will be provided to all Medallion Owners and Hackney Carriage Drivers that shall include the maximum allowable rates, as listed in Appendix IV:
 - i. Drop rate;
 - ii. Mileage rate;
 - iii. Flat rate; and
 - iv. Waiting time rate.
- c. Flat Rate Service:
 - i. A Uniform Flat Rate pricing guide is in effect from Boston to suburban cities and towns beyond 20 miles from Boston.
 - ii. The Hackney Carriage Driver may collect agreed Flat Rate Fares as published in the Official Flat Rate Book in advance of service.
 - iii. When a passenger is taken to a Flat Rate community and returned to Boston on a round trip, the passenger shall be charged the entire trip on the taximeter.
 - iv. When the passenger has the Hackney Carriage Driver wait, the Hackney Carriage Driver may charge for waiting time at the set rate as shown in Appendix IV.

- v. No charge will be made for time lost because of traffic or weather conditions.
- vi. The Hackney Carriage Driver shall be reimbursed by passengers for all tunnel, bridge and turnpike tolls except as specified in Appendix IV.

Appendix I: Authority

1. Chapter 392 Of The Acts Of 1930: An Act Providing For The Regulation And Limitation Of Hackney Stands And Hackney Carriages In The City Of Boston

Section 1

Authority of the Police Commissioner

Except as otherwise provided in chapter two hundred and sixty-three of the acts of nineteen hundred and twenty-nine, the Police Commissioner of the city of Boston shall have exclusive authority to make rules and orders for the regulation for hackney carriages and hackney stands, both as defined in section two, within the limits of said city, with penalties for the violation thereof not exceeding twenty dollars for each offense. Such rules and orders shall not take effect until they have been published at least once in a newspaper published in said city.

Section 2

Definition of a Hackney Carriage

Each vehicle used or designed to be used for the conveyance of persons for hire from place to place within the city of Boston, except a street or elevated railway car or a trackless trolley vehicle, within the meaning of section two of chapter one hundred and sixty-three of the General Laws, or a motor vehicle, known as a jitney, operated in the manner and for the purposes set forth in chapter one hundred and fifty-nine A of the General Laws, or a sight-seeing automobile licensed under chapter three hundred and ninety-nine of the acts of nineteen hundred and thirty-one, shall be deemed to be a hackney carriage within the meaning of sections two to nine, inclusive, of this act: and in said section, unless the context otherwise expressly requires, the words "drive" and "driver" shall be respectively deemed to include "operate" and "operator", . . . a private hackney stand shall be one established only upon private property, and public hackney stand shall be one for the common use, for hackney carriage purposes of all licenses under section four

Section 3

Licensing of Drivers of Hackney Carriages

In said city, no person shall drive or have charge of a hackney carriage, nor shall any person, firm or corporation set up and use a hackney carriage, unless licensed thereto by the Police Commissioner of the City of Boston; nor shall any person having the care or ordering of such a vehicle in said city suffer or allow any other person other than a driver so licensed to drive such a vehicle.

Section 4

Granting of Licenses to Owners of Hackney Carriages

Said Police Commissioner shall annually grant hackney licenses in said city to suitable persons, firms and corporations who are owners of vehicles known as hackney carriages, if such person or one member of such firm resides in such city, and if the principal place of business of such corporation is in such city; provided, that, at any time within one year after the expiration of a license under this section, the holder thereof shall be entitled as

of right, upon payment of the proper fee to a renewal of such license, unless after a hearing before said commissioner it appears that he has good cause to refuse to issue the same. Licenses granted under this section shall be assignable, subject to the approval of said commissioner, and shall be subject to such other terms, conditions and limitation, and be issued subject to the payment of such fees, as said commissioner shall from time to time prescribe. Said commissioner shall also from time to time fix maximum and minimum rates to be charged by said licensees for use of such vehicles. Said commissioner shall, as soon as may be, fix a limit for the number of licenses to be issued under this section, which limit shall be based upon the number of licenses then issued and outstanding but shall not be in excess of fifteen hundred and twenty-five, and he may from time to time, after reasonable notice and a hearing, decrease the limit so fixed, but in no event to a number less than nine hundred. If an applicant is refused a license hereunder by reason of the fact that the maximum number of licenses limited hereunder has been issued, the department of public utilities, on petition of such applicant may, after a hearing, determine that public convenience and necessity require a higher limit than that fixed by said commissioner or previously established by said department and shall be considered final until again changed as herein provided.

Section 5

Private Hackney Stands

Any person, firm or corporation licensed under section four may occupy as a private hackney stand, subject to general provisions of law, private property in said city, if thereto authorized by the owner, lessee or official representative thereof.

Section 6

Designation and Regulation of Certain Portions of Public ways as Public Hackney Stands
Said Police Commissioner shall, from time to time, designate certain portions, other than sidewalks, of public ways in said city, to be used and known as public hackney stands. Such stands shall be equally free and open of access to all vehicles whose owners are licensed under section four...and who have complied with all provisions of sections two to eight, inclusive, of this act, relative to such stands, and with all rules and regulations of said commissioner relative thereto. Within that portion of the city proper, as defined in the present rules and regulations of the police department of said city relative to hackney carriages, lying north and east of Massachusetts Ave, said commissioner shall so far as practicable, establish such stands at intervals of not more than one quarter of a mile. All such stands shall be plainly marked as public hackney stands. No motor vehicle other than a licensed hackney carriage... shall make use of any such public hackney stand. Said Police Commissioner shall, upon application for a public hackney stand by an applicant for a license under section four, issue to such applicant for each hackney carriage for which a license under said section four is granted, a license for said carriage to use public hackney stands.

Section 7

Inconsistent Provisions Repealed

All acts and parts of acts inconsistent with sections two to eight, inclusive, of this act, are hereby repealed, and all rules and regulations of the police commissions of Boston inconsistent with said sections are hereby made null and void.

Note – Section 7 applies only to legislative acts passed prior to 1930 and does not apply to the initiative measure (Chapter 508, Acts of 1938), referred to, or to any other acts passed after 1930.

2. Chapter 508 Of The Acts Of 1938: An Act With Relation To Public Stands For The Use Of Taxicabs And Motor Vehicles For Hire In Cities And Towns.

Be it enacted by the People and by their Authority:

In any city which accepts the provisions of this act by vote of its city council, or in any town which accepts the provisions of this act by a majority vote of the qualified voters present and voting at an annual town meeting, the licensing authorities for licensing taxicabs and motor vehicles for hire shall establish, for the use of taxicabs and motor vehicles for hire licensed within such city or town, public taxicab stands on any public highway within such city or town. Such public taxicabs and motor vehicles for hire whose owners are licensed by said licensing authorities.

3. Chapter 508 Of The Acts Of 1938: Establishing Special and Public Hackney Stands

The Police Commissioner established Public Taxicab Stands in the city of Boston, which stands are free and accessible to all taxicabs and motor vehicles for hire whose owners are licensed by the Police Commissioner.

4. Chapter 386 Of The Acts Of 1963: An Act Relative To The Regulation Of Taxicabs Within The City Of Boston.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of same, as follows:

In the city of Boston, no person driving or having charge of a taxicab shall solicit the carriage of a passenger or passengers for hire unless said person is licensed as a hackney carriage driver and said taxicab is licensed as a hackney carriage, by the police commissioner of said city. This act shall not be construed as prohibiting the driver of a taxicab licensed as such outside said city from accepting a passenger or passengers for hire within said city if summoned by telephone or radio for the purpose. Whoever violates the provisions of this act shall be punished by a fine of not more than fifty dollars.

5. City of Boston Code 16-15.05: Vehicle for Hire Ordinance

In the City of Boston, no person, firm, or corporation driving or having charge of a taxicab or other private vehicle shall offer the vehicle for hire for the purpose of transporting, soliciting and/or picking up a passenger or passengers unless said person is

licensed as a hackney driver and said vehicle is licensed as a hackney carriage by the Police Commissioner. In addition, no person, firm, or corporation having charge of a taxicab or other private vehicle shall operate identifiable taxi top lights for the purpose of transporting, soliciting and/or picking up a passenger or passengers unless said person is licensed as a hackney driver and said vehicle is licensed as a hackney carriage by the Police Commissioner of said City.

Any Police Officer witnessing a violation of paragraph a. of this subsection may arrest the driver of the vehicle and seize evidence of said violation. Such evidence shall include but is not limited to, meters, whether mechanical or electrical, for the computation of fares based on mileage or predetermined periods of time. Any Officer who seizes such items as evidence of a violation of paragraph a. of this subsection shall take them to a place of safety until they are produced or used as evidence in any trial or other Court proceedings. All such property seized shall be disposed of as the Court Orders, and may be forfeited, sold or destroyed in the discretion of the Court.

No owner or association of owners, whose principal place of business is located in the City of Boston, and who owns a taxicab or taxicabs licensed by the City of Boston, shall be allowed to dispatch taxicabs within the City of Boston unless said taxicabs are licensed by the Boston Police Commissioner and the operators of said taxicabs possess valid hackney carriage driver licenses issued by the Boston Police Department. However, nothing herein contained shall be construed as prohibiting a driver of a taxicab licensed outside the City of Boston from driving through said City, or from accepting within the City of Boston, a passenger, passengers, packages or other merchandise if summoned by or at the request of said passenger or client by telephone, or by radio dispatch from the owner or operator's principal place of business outside the City of Boston provided that the name, pick-up address, and destination of said passenger or client are immediately supplied by the driver to any inquiring Police Officer.

Anyone found in violation of this subsection shall be punished by fine of not more than five hundred (\$500.00) dollars for each violation.

(CBC 1975 Ord. T14 § 323; Ord. 1986 c. 13 § 2-5; Ord. 2002 c. 8)

Appendix II: WAV Vehicle Wheelchair Accessibility Specifications

1. Accessible Entrance Standards:

- a. 56" High – Floor to top of doorway
- b. Ramp
 - i. Design Load – Ramps 30" or longer shall support a load of 600 pounds. Ramps shorter than 30" shall support a load of 300 pounds.
 - ii. Ramp Width – 30 inches measured 2" above ramp surface.
 - iii. Ramp Surface – The ramp surface shall be continuous and slip resistant; shall not have protrusions from the surface greater than 1/4" high.
 - iv. Ramp Barriers – Each side of the ramp shall have barriers at least 2" high.
- c. Attachment: When in use for boarding, the ramp shall be firmly attached to the vehicle so that it is not subject to displacement when loading or unloading a heavy power mobility aid and that no gap between vehicle and ramp exceeding 5/8".
- d. Approximate Ramp Slope: No more than vehicle floor height to 6" curb
 - i. 1:4 inch ratio floor to ground 9" or less
 - i.e.: 8 3/4" = minimum ramp length of 35"
 - i.e.: 9" = minimum ramp length of 36"
 - ii. 1:6 inch ratio floor to ground more than 9" or less than 12"
 - i.e.: 9 1/8" = minimum ramp length of 54 3/4"
 - i.e.: 12" = minimum ramp length of 72"
 - iii. 1:8 inch ratio floor to ground more than 12"
 - i.e.: 12 1/5" = minimum ramp length of 97"
 - i.e.: 15" = minimum ramp length of 120"
 - iv. 1:12 inch ratio floor to ground all greater than 15"
 - i.e.: 15 1/8" = minimum ramp length of 181 1/2"

2. Interior Standards:

- a. 56" Headroom (Floor to ceiling) path to designated wheelchair position
- b. 30" x 48" unencumbered wheelchair position

3. Wheelchair securement system: forward facing only to include shoulder harness and crash-tested, A.D.A. approved, 4-point tie-down system.

4. Must have Accessible Entrance Lighting

Appendix III: Leasing and Shift Rates

1. Effective August 29, 2008, the following maximum lease/shift rates are in effect on an industry wide basis:
 - a. The maximum rate for Medallion Only Leasing shall be \$500 per week plus radio dues.
 - b. All existing contracts for medallion leasing shall be frozen at their current rates.
 - c. Shift/Lease rates shall be publicly posted in each garage in a manner for all to view.
 - d. The maximum Shift Rates are as follows:

12 Hour Shift	\$77.00
24 Hour Shift	\$139.00
Weekly Rental	\$700.00
Two-Driver Weekly Rental	\$800.00
 - e. Where a Medallion Owner or Lessee enters into a one-year agreement with a Shift Driver, he shall be entitled to a \$10 per week premium. This premium shall apply only to the Weekly Rental or the Two-Driver Weekly Rental.
 - f. When a Hackney Carriage Driver works seven (7) consecutive twenty-four hour shifts he shall be charged the weekly rental rate.
 - g. When a Hackney Carriage Driver works fourteen (14) consecutive twelve hour shifts, he shall be charged the weekly rental rate.
 - h. Time lost in excess of one hour on 12 and 24 hour shifts, to maintenance, repair, cleaning, or administration shall be refunded to the Hackney Carriage Driver at the rate of \$8.00 per hour.
 - i. Time lost in excess of one (1) hour on 12 and 24 hour shifts due to Owner, Manager or Lessee misconduct shall be refunded to the Hackney Carriage Driver at the rate of \$28.00 per hour for a maximum of up to sixteen (16) hours per twenty-four (24) hour period.
 - j. Time lost in excess of four (4) hours on weekly shifts, to maintenance, repair, cleaning, or administration shall be refunded to the Hackney Carriage Driver at the rate of \$8.00 per hour.
 - k. Time lost in excess of four (4) hours on weekly shifts due to Owner, Manager or Lessee misconduct shall be refunded to the Hackney Carriage Driver at the rate of

\$28.00 per hour for a maximum of up to sixteen (16) hours per twenty-four (24) hour period.

1. The Medallion Owner, Manager, or Lessee shall provide an immediate receipt to the Hackney Carriage Driver for all payments and/or transactions.
2. Additional Charges: No additional charges shall be authorized except for the following:
 - a. The Hackney Carriage Driver (or Lessee) shall have the responsibility for gasoline costs incurred during his/her shift. The Hackney Carriage Driver may not be required to purchase such gas from the owner/lessor.
 - b. The Hackney Carriage Driver may only be charged for additional insurance at the Hackney Carriage Driver's option. Such insurance shall constitute a Collision Damage Waiver and shall hold the Hackney Carriage Driver (Lessee) blameless for all but intentional damage to the vehicle. Collision Damage Waiver shall not exceed \$5 per twelve (12) hour shift, \$9 per twenty-four (24) hour shift, or \$45 per weekly shift.
 - c. The Shift Driver may be charged for a violation assessment (\$0.30 per 12-hour shift).
 - d. The Shift Driver may be charged a "Clean Taxi Premium" at the following rates:

12 Hour Shift	\$18.00
24 Hour Shift	\$33.00
Weekly Shift	\$170.00
Yearly Shift	\$8840.00
 - e. The Hackney Carriage Driver may be charged \$8.00 per hour for failure to return a shifted vehicle on time.
 - f. The Hackney Carriage Driver may be required to place a damage deposit of no more than \$500.
 - g. The Hackney Carriage Driver may be charged all applicable sales taxes associated with the shift transaction.
 - h. The Shift and Lease rates listed in this Appendix are maximums only. A Medallion Owner may charge less than the listed Shift or Lease rate.

Appendix IV: Meter Rates

1. Per Mile and Tolls:
 - a. First 1/7 Mile: \$2.60
 - b. Each 1/7 Mile thereafter .40
 - c. Tolls Additional
2. Idling/Waiting Time: \$28.00 Per Hour
3. Passenger pays \$2.75 toll for all trips from Boston proper to Logan Airport and North Shore Communities.
4. Passenger pays no toll from Boston proper to East Boston, not including Logan Airport.
5. Flat Rates as published in the Flat Rate Handbook at a per mile rate of \$3.20.



Police Commissioner's Special Order

Number:	SO-09-037
Date:	December 10, 2009
Post/Mention:	Indefinite

SUBJECT: Amendment to Rule 403, Hackney Carriage Rules and Regulations

The following amendments to Rule 403 are adopted to regulate the Hackney Carriage Industry in Boston.

Section 3, (III), (b), is hereby rescinded and replaced with the following:

- b. Title or Purchase and Sales Agreement for a New Taxi: The Medallion Owner or Lessee must present a copy of a motor vehicle title or purchase and sale agreement for a new vehicle (as defined by the registry of Motor Vehicles) as approved by the Inspector of Carriages

Section 3, (III), (c), (xviii), is hereby rescinded and replaced with the following:

- xviii Passenger Information Monitors Each Hackney Carriage shall have mounted on the partition a Passenger Information Monitor which shall display the following:
 - a. Fare Rate Card
 - b. Logan International Airport Special Emergency Conditions
 - c. Logan International Airport Fees and Tolls.
 - d. Vehicle GPS location
 - e. Such other information as the Inspector of Carriages shall require.

Section 5, (II), (f) is hereby rescinded and replaced with the following.

- (f). Mandatory Passenger Fare Receipts: Upon request by a passenger, the Hackney Carriage Driver must provide the passenger with an automated printed receipt.

Section 5, (II), (g) is hereby rescinded.

Section 5, (II), (l) is hereby rescinded and replaced with the following:

- (l) Respectful Treatment: Hackney Carriage Drivers shall treat all persons in a professional, respectful and courteous manner at all times.
 - i. Hackney Carriage Drivers shall be respectful to and are required to answer fully and civilly any questions put to them by a Police Officer or Parking Enforcement Officer in the performance of their duties.

- ii. Hackney Carriage Drivers shall obey all such lawful commands as may be given to them by any Police Officer or Parking Enforcement Officer.

Section 7, (I), (d) Radio Association Services is hereby amended, adding subparagraph (viii)

(viii) Global Positioning System tracking devices are mandatory and all Hackney Carriages shall be equipped with a GPS system approved by the Inspector of Carriages which shall allow the Inspector of Carriages and Medallion Owner to ascertain the whereabouts, activities and fare data of each vehicle via the internet at all times. Said system shall store such information in a retrievable form for 365 days. The association must provide the Inspector of Carriages with the user name and password necessary to access said system. Such information shall be searchable for the following data.

- Date, time, and location of passenger pick-up and drop-off
- Trip duration measured in time and mileage
- Trip number
- Itemized fare (tolls, surcharges, and tip amount for card payments)
- Payment type (Cash, Credit, Debit, Student ID, Voucher)
- Last four (4) digits of customer credit/debit, etc. account number
- Hackney Medallion number
- Hackney Drivers License number
- Status codes
- Date and time of taxicab dispatch
- “Breadcrumb trail” GPS-based location data. (real-time and historical)

(ix) GPS enhanced dispatch services which enable the radio association to dispatch the Boston Licensed Taxi which can arrive at the location most quickly. Said system shall be equipped with a panic button utilized by the driver which will automatically notify the dispatcher of an emergency and the vehicle’s location.

Section 7, (I), Radio Association Regulations is hereby amended, adding paragraph (m)

- (m) Each Radio Association shall maintain a membership of at least 40 Boston Licensed Hackney Carriages.

Appendix III, (2), (d) is hereby rescinded and replaced with the following:

The Shift Driver may be charged a “New Car Premium” for an approved vehicle that is 4 model years old or less at the following rates:

12-hour shift	\$18.00
24-hour shift	\$33.00
Weekly shift	\$170.00
Yearly Shift	\$8840.00

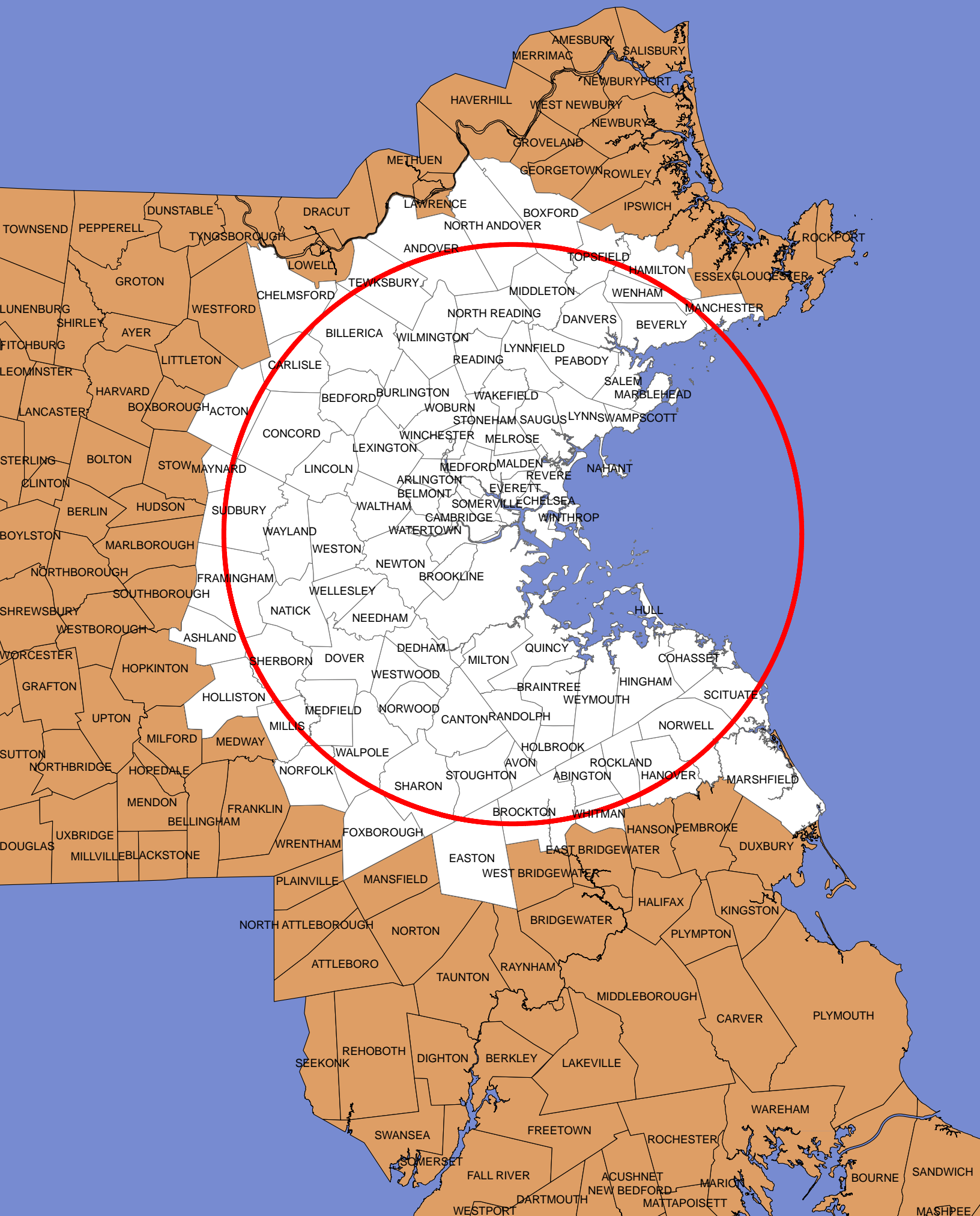
Edward F. Davis
Police Commissioner



Boston Police Hackney Carriage Official Flat Rate Handbook

Effective August 29, 2008





**Official Flat Rate Handbook
2008**

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
ABINGTON	M	METER	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO 18 SOUTH TO ABINGTON
ACTON	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST TO ACTON
ACUSHNET	51	\$163.20	TAKE RTE 93 SOUTH TO RTE 24 SOUTH TO RTE 140 SOUTH
ADAMS	133	\$425.60	TAKE THE MASS PIKE TO WEST TOT EXIT 2 TO RTE 20 WEST TO PITTSFIELD TO RTE 9 EAST TO COLTSVILLE TO RTE 8 NORTH TO ADAMS
N ADAMS	131	\$419.20	
AGAWAM	94	\$300.80	TAKE THE MASS PIKE WEST TO EXIT 6, 1-291 SOUTH, TO 1-391 SOUTH AGAWAM
ALFORD	140	\$448.00	TAKE THE MASS PIKE WEST TO EXIT 1 TO RTE 41 SOUTH TO ALFORD
AMESBURY	38	\$121.60	TAKE RTE 1 NORTH TO 1-95 NORTH TO RTE 110 WEST
AMHERST	87	\$278.40	TAKE THE MASS PIKE WEST TO EXIT 8 TO RTE 32 NORTH TO RTE 9 WEST TO AMHERST
ANDOVER	M	METER	TAKE 1-93 NORTH TO RTE 125 NORTH TO RTE 28 NORTH TO ANDOVER
N ANDOVER	29	\$92.80	
ARLINGTON	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST
ASHBURNHAM	55	\$176.00	TAKE RTE 2 WEST TO RTE 12 NORTH OT ASHBURNHAM
ASHBY	49	\$156.80	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 112 NORTH TO RTE 31 NORTH
ASHFIELD	109	\$348.80	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 112 SOUTH
ASHLAND	M	METER	TAKE THE MASS PIKE WEST TO EXIT 13 TO RTE 30 WEST TO RTE 126 SOUTH TO RTE 135 WEST TO ASHLAND
ATHOL	69	\$220.80	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 32 NORTH TO ATHOL
ATTLEBORO	35	\$112.00	TAKE 1-93 SOUTH TO EXIT 1 TO 1-95 SOUTH TO EXIT 5 TO RTE 152 SOUTH TO ATTLEBORO
N ATTLEBORO	32	\$102.40	
AUBURN	44	\$140.80	TAKE THE MASS PIKE WEST TO EXIT 10 TO RTE 12 NORTH TO AUBURN
AVON	M	METER	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO EXIT 19 EAST TO AVON
AYER	39	\$124.80	TAKE STORROW DRIVE TO RTE 2 WEST TO AYER
BARNSTABLE	70	\$224.00	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER THE SAGAMORE BRIDGE TO RTE 6 EAST TO EXIT 6 TO RTE 132 NORTH TO RTE 6A TO BARNSTABLE
BARRE	61	\$195.20	TAKE TO MASS PIKE WEST TO EXIT 11, RTE 122 NORTH TO BARRE
BECKET	128	\$409.60	TAKE MASS PIKE WEST TO EXIT 3 TO RTE 20 WEST TO RTE 8 NORTH TO BECKET
BEDFORD	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST TO 1-95 NORTH TO RTE 4/225
BELCHERTOWN	77	\$246.40	TAKE THE MASS PIKE WEST TO EXIT 8 TO RTE 181 NORTH TO BELCHERTOWN
BELLINGHAM	32	\$102.40	TAKE THE MASS PIKE WEST TO EXIT 11A, 1-495 SOUTH, TO EXIT 18 TO RTE 126 SOUTH TO BELLINGHAM
BELMONT	M	METER	
BERKLEY	37	\$118.40	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO EXIT 11
BERLIN	34	\$108.80	TAKE MASS PIKE WEST TO EXIT #11A TO 1-495 NORTH TO EXIT #26, RTE 62 WEST TO BERLIN. STORROW DRIVE TO RTE 2 TO 495 SOUTH TO RTE 62 WEST
BERNARDSTON	100	\$320.00	TAKE STORROW DRIVE TO RTE 2 WEST TO 91 NORTH
BEVERLY	M	METER	TAKE RTE 1-A NORTH TO RTE 107
BEVERLY FARMS	M	METER	TAKE 1-A NORTH TO RTE 107 NORTH TO 127 EAST OR RTE 1 NORTH TO 128 NORTH TO BEVERLY FARMS EXIT.
BILLERICA	M	METER	TAKE 1-93 NORTH TO 1-95 (128) SOUTH TO RTE 3 NORTH TO BILLERICA, OR STORROW DRIVE TO RTE 2 WEST TO 1-95 NORTH TO RTE 3 NORTH
N BILLERICA	M	METER	
BLACKSTONE	39	\$124.80	TAKE MASS PIKE WEST TO EXIT 11A TO 495 SOUTH, TO EXIT 18 TO 126 SOUTH
BLANDFORD	110	\$352.00	TAKE MASS PIKE WEST TO EXIT #3 TO RTE 20 WEST TO RTE 23 WEST
BOLTON	31	\$99.20	TAKE MASS PIKE WEST TO EXIT 11A, 1-495 NORTH, TO RTE 117 WEST TO BOLTON. STORROW DRIVE TO RTE 2 WEST TO 1-495 SOUTH TO RTE 117
BOURNE	57	\$182.40	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 6 WEST TO RTE 28 SOUTH TO BOURNE
BOXBOROUGH	28	\$89.60	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 111 WEST
BOXFORD	M	METER	TAKE RTE 1 NORTH TO 1-95 NORTH TO BOXFORD
BOYLSTON	38	\$121.60	TAKE MASS PIKE WEST TO EXIT #11A, 1-495 NORTH TO 1-290 WEST TO EXIT #24, UNNUMBERED ROAD NORTH TO BOYLSTON
W BOYLSTON	41	\$131.20	
BRAINTREE	M	METER	TAKE 1-93 SOUTH TO RTE 2 SOUTH TO EXIT #18 WASHINGTON STREET TO BRAINTREE
BRAINTREE MALL	M	METER	TAKE RTE 93 SOUTH TO EXIT 6 TO RTE 37
S BRAINTREE	M	METER	
BREWSTER	83	\$265.60	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER SAGAMORE BRIDGE TO RTE 6 TO RTE 124 NORTH TO BREWSTER
BRIDGEWATER	28	\$89.60	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 106 EAST TO RTE 28 SOUTH TO BRIDGEWATER
E BRIDGEWATER	25	\$80.00	
W BRIDGEWATER	25	\$80.00	
BRIMFIELD	66	\$211.20	MASS PIKE WEST TO EXIT 9 TO 1-84 WEST TO RTE 20 WEST

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
BROCKTON	M	METER	Official Flat Rate Handbook 2008 TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 27 TO BROCKTON
BROOKFIELD	55	\$176.00	MASS PIKE WEST TO EXIT 10 TO 1-290 TO RTE 9 WEST
N BROOKFIELD	55	\$176.00	
E BROOKFIELD	54	\$172.80	
W BROOKFIELD	62	\$198.40	
BROOKLINE	M	METER	
BUCKLAND	110	\$352.00	TAKE STORROW DRIVE TO 2 WEST TO RTE 112 SOUTH
BURLINGTON	M	METER	TAKE 1-93 NORTH TO 1-95 (128) SOUTH TO RTE 3A NORTH TO BURLINGOTN
BUZZARDS BAY	60	\$192.00	TAKE 1-93 SOUTH TO 3 SOUTH TO 6 WEST
BYFIELD	30	\$96.00	TAKE RTE 1 NORTH TO 95 NORTH TO BYFIELD EXIT
CAMBRIDGE	M	METER	
CANTON	M	METER	TAKE 1-93 SOUTH TO 128 SOUTH
CARLISLE	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST TO 1-95 (128) NORTH TO RTE 4/225 WEST
CARVER	40	\$128.00	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 44 WEST TO 58 SOUTH
CHARLEMONT	114	\$364.80	TAKE STORROW DRIVE TO RTE 2 ALL THE WAY
CHARLTON	56	\$179.20	TAKE MASS PIKE WEST TO EXIT #10, TO RTE 20 WEST TO CHARLTON
CHATHAM	89	\$284.80	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER SAGAMORE BRIDGE (RTE 6) TO EXIT #11, RTE 137 SOUTH TO RTE 28 EAST TO CHATHAM
CHELMSFORD	M	METER	TAKE 1-93 NORTH TO 1-95 SOUTH TO RTE 3 NORTH, OR STORROW DRIVE TO RTE 2 WEST TO 1095 NORTH TO RTE 3 NORTH
N CHELMSFORD	28	\$89.60	
CHELSEA	M	METER	
CHESHIRE	138	\$441.60	TAKE MASS PIKE WEST TO EXIT #4 TO RTE 9 WEST TO RTE 8A TO RTE 8
CHESTER	117	\$374.40	TAKE MASS PIKE WEST TO EXIT #3, RTE 20 WEST TO CHESTER
CHESTERFIELD	108	\$345.60	TAKE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 9 WEST TO RTE 143 WEST
CHICOPEE	92	\$294.40	TAKE MASS PIKE WEST TO EXIT #6 TO RTE 20 WEST TO CHICOPEE
CLARKSBURG	134	\$428.80	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 8 NORTH TO END
CLINTON	35	\$112.00	TAKE MASS PIKE WEST TO EXIT #11A 1-495 NORTH TO RTE 62 WEST TO RTE 110 TO CLINTON OR STORROW DRIVE TO RTE 2 WEST TO RTE 110 SOUTH
COCHITUATE	18	\$57.60	TAKE MASS PIKE WEST TO EXIT 13, TO RTE 126 NORTH
COHASSET	M	METER	TAKE 1-93 SOUTH TO EXIT #12, NEPONSET EXIT TO RTE 3A SOUTH TO RTE 228 NORTH TO COHASSET
COLRAIN	112	\$358.40	TAKE STORROW DRIVE TO 2 WEST TO 112 NORTH
CONCORD	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST TO CONCORD
CONWAY	102	\$326.40	TAKE MASS PIKE WEST TO EXIT 4 TO 91 NORTH TO 116 WEST OR STORROW DRIVE TO RTE 2 WEST TO 1-91 SOUTH TO RTE 116 WEST
CUMMINGTON	114	\$364.80	TAKE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 9 WEST
DALTON	138	\$441.60	TAKE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 9 WEST
DANVERS	M	METER	TAKE RTE 1 NORTH TO RTE 62 TO DANVERS
DARTMOUTH	60	\$192.00	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 140 SOUTH
N DARTMOUTH	64	\$204.80	
DEDHAM	M	METER	TAKE RTE 1 SOUTH (JAMAICAWAY), OR RTE 93 SOUTH TO RTE 128 NORTH
DEERFIELD	99	\$316.80	TAKE THE MASS PIKE WEST TO 1-91 NORTH TO RTE 5 NORTH TO 2A SOUTH TO RTE 5 SOUTH TO DEERFIELD, OR STORROW DRIVE TO RTE 2 WEST TO RTE 5 SOUTH
DENNIS	76	\$243.20	TAKE 1-93 SOUTH OVER THE SAGAMORE BRIDGE TO RTE 6 EAST TO EXIT 9 TO RTE 134 NORTH TO DENNIS
DENNISPORT	81	\$259.20	TAKE 1-93 SOUTH OVER THE SAGAMORE BRIDGE TO RTE 6 EAST TO EXIT 9 TO RTE 134 NORTH
DIGHTON	40	\$128.00	TAKE 1-93 SOUTH TO 24 SOUTH TO 44 WEST TO 138 SOUTH
N DIGHTON	36	\$115.20	
DOUGLAS	49	\$156.80	TAKE MASS PIKE WEST TO EXIT 11A TO 1-495 SOUTH TO RTE 16 WEST
DOVER	M	METER	TAKE MASS PIKE WEST TO 1-95 SOUTH TO EXIT 16, RTE 109 WEST 2ND RIGHT, SUMMER STREET OT DOVER
DRACUT	28	\$89.60	TAKE 1-93 NORTH TO 1-495 SOUTH TO RTE 38 NORTH
DUDLEY	59	\$188.80	TAKE MASS PIKE WEST TO EXIT #10 TO 1-395 SOUTH TO 197 WEST
DUNSTABLE	34	\$108.80	TAKE 1-93 NORTH TO 1-95 SOUTH TO RTE 3 NORTH TO RTE 113 WEST TO DUNSTABLE OR STORROW DRIVE TO RTE 2 TO RTE 95 NORTH TO RTE 3 NORTH TO RTE 113 WEST
DUXBURY	33	\$105.60	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 14 EAST TO DUXBURY
S DUXBURY	38	\$121.60	
E BRIDGEWATER	25	\$80.00	EAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 18 SOUTH
E BROOKFIELD	54	\$172.80	SEE BROOKFIELD
EASTHAM	88	\$281.60	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER THE SAGAMORE BRIDGE TO RTE 6 EAST TO EASTHAM
EASTHAMPTON	96	\$307.20	TAKE THE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 141 NORTH TO EASTHAMPTON
EASTON	M	METER	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 123 SOUTH TO EASTON

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
N EASTON	M	METER	Official Flat Rate Handbook
EGREMONT	139	\$444.80	TAKE THE MASS PIKE WEST TO EXIT 2 RTE 102 SOUTH TO RTE 7 SOUTH TO RTE 3
ERVIN	81	\$259.20	TAKE STORROW DRIVE TO RTE 2 WEST TO ERVIN
ESSEX	30	\$96.00	TAKE RTE 1 NORTH TO RTE 128 NORTH RTE 22 TO ESSEX
EVERETT	M	METER	
FAIRHAVEN	63	\$201.60	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 140 SOUTH TO 1-195 EAST TO FAIRHAVEN
FALL RIVER	52	\$166.40	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 79 SOUTH TO FALL RIVER
FALMOUTH	70	\$224.00	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 6 WEST TO RTE 28 TO FALMOUTH
FITCHBURG	48	\$153.60	TAKE STORROW DRIVE TO RTE 2 WEST TO FITCHBURG
FLORIDA	127	\$406.40	TAKE STORROW DRIVE TO RTE 2 WEST TO FLORIDA
FORT DEVENS	37	\$118.40	TAKE STORROW DRIVE TO RTE 2 WEST FOLLOW SIGNS TO FORT DEVENS
FOXBORO	M	METER	TAKE 1-93 SOUTH TO 1-95 SOUTH TO EXIT 8 TO MECHANIC STREET SOUTH TO FOXBORO OR RTE 1 SOUTH TO RTE 140 SOUTH
FRAMINGHAM	M	METER	TAKE THE MASS PIKE WEST TO EXIT 13 TO RTE 30 WEST TO RTE 126 SOUTH TO FRAMINGHAM OR RTE 9 WEST TO RTE 126 SOUTH
FRANKLIN	32	\$102.40	TAKE 1-93 SOUTH TO 1-95 SOUTH TO EXIT 9 RTE 1 SOUTH TO RTE 140 NORTH TO FRANKLIN
FREETOWN	41	\$131.20	TAKE 1-93 SOUTH TO RTE 24 TO RTE 140 SOUTH
GARDNER	57	\$182.40	TAKE STORROW DRIVE WEST TO RTE 2 WEST ALL THE WAY TO GARDNER
GEORGETOWN	28	\$89.60	TAKE RTE 1 NORTH TO 1-95 NORTH TO RTE 133 WEST TO GEORGETOWN
GILL	95	\$304.00	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 63 NORTH
GLOUCESTER	36	\$115.20	TAKE RTE 1 NORTH TO RTE 128 TO GLOUCESTER
GOSHEN	107	\$342.40	TAKE THE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 9 WEST
GRAFTON	30	\$96.00	TAKE THE MASS PIKE WEST TO EXIT 11 TO RTE 122 SOUTH TO GRAFTON
GRANBY	84	\$268.80	TAKE THE MASS PIKE WEST TO 1-91 NORTH TO RTE 202 EAST
GRANVILLE	107	\$342.40	TAKE THE MASS PIKE WEST TO EXIT 3 TO RTE 202 SOUTH TO RTE 57 WEST
GREAT BARRINGTON	135	\$432.00	TAKE MASS PIKE TO EXIT #2 RTE 102 SOUTH TO RTE 7 TO GREAT BARRINGTON
GREENFIELD	98	\$313.60	TAKE MASS PIKE WEST TO 1-91 NORTH TO GREENFIELD OR STORROW DRIVE TO RTE 2 WEST TO GREENFIELD
GROTON	34	\$108.80	TAKE RTE 2 WEST TO RTE 495 NORTH TH RTE 119 WEST TO GROTON
GROVELAND	31	\$99.20	TAKE RTE 1 NORTH TO 1-95 NORTH TO RTE 133 WEST TO GEORGETOWN, RTE 97 NORTH TO GROVELAND
HADLEY	92	\$294.40	TAKE MASS PIKE WEST EXIT #4 TO 1-91 NORTH TH RTE 9 EAST
S HADLEY	87	\$278.40	
HALIFAX	33	\$105.60	TAKE 1-93 SOUTH TO RTE 24 TO RTE 106 EAST TO HALIFAX
HAMILTON	M	METER	TAKE RTE 1 NORTH TO RTE 128 NORTH TO RTE 1A TO HAMILTON
HAMPDEN	89	\$284.80	TAKE MASS PIKE WEST TO EXIT #8 TO 32 SOUTH TO SOUTH MONSON, FOLLOW SIGNS TO HAMPDEN
HANCOCK	149	\$476.80	TAKE MASS PIKE WEST TO EXIT 2 RTE 22 WEST TO RTE 7 NORTH OR RTE 2 WEST TO RTE 43 SOUTH
HANOVER	M	METER	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 53 SOUTH TO HANOVER
HANSON	25	\$80.00	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 18 SOUTH TO FITE 58 SOUTH TO HANSON
HARVARD	31	\$99.20	TAKE RTE 2 WEST TO RTE 11 TO HARVARD
HARWICH	80	\$256.00	TAKE RTE 93 SOUTH TO RTE 3 SOUTH OVER SAGAMORE BRIDGE TO 6 EAST TO EXIT #10
HARWICHPORT	83	\$265.60	
HARWICK	69	\$220.80	TAKE MASS PIKE WEST TO EXIT 8, RTE 32 NORTH
HATFIELD	98	\$313.60	TAKE MASS PIKE WEST TO EXIT #4 TO 91 NORTH
HAVERHILL	32	\$102.40	TAKE 1-93 NORTH TO EXIT #44 1-495 NORTH TO HAVERHILL EXIT
HAWLEY	116	\$371.20	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 112 SOUTH
HEATH	120	\$384.00	TAKE RTE 2 WEST TO FITE 8A NORTH
HINGHAM	M	METER	TAKE 1-93 SOUTH TO EXIT #12 (NEPONSET EXIT), RTE 3A SOUTH TO HINGHAM
HINSDALE	126	\$403.20	TAKE MASS PIKE WEST TO EXIT #4, 1-91 NORTH TO RTE 9 WEST TO RTE 143 WEST
HOLBROOK	M	METER	TAKE 1-93 SOUTH TO EXIT #6 RTE 37 TO HOLBROOK
HOLDEN	46	\$147.20	TAKE MASS PIKE WEST TO EXIT #10, 1-290 TO 1-190 NORTH T EXIT #3, DOYLE STREET WEST TO SHREWSBURY STREET, WEST TO RTE 122A TO HOLDEN
HOLLAND	70	\$224.00	TAKE MASS PIKE WEST TO EXIT 9 TO 1-84 SOUTH TO RTE 20 WEST AND FOLLOW SIGNS
HOLLISTON	M	METER	TAKE MASS PIKE WEST TO EXIT #13, RTE 30 WEST TO RTE 126 SOUTH TO HOLLISTON OR RTE 9 WEST TO RTE 16 WEST TO HOLLISTON
HOLYOKE	94	\$300.80	TAKE MASS PIKE WEST TO EXIT #4, 1-91 NORTH TO EXIT #16 TO HOLYOKE
HOPEDALE	31	\$99.20	TAKE MASS PIKE WEST TO EXIT 11A, TO 495 SOUTH TO EXIT 20, RTE 16 WEST
HOPKINTON	26	\$83.20	TAKE MASS PIKE WEST TO EXIT 11A, 1-495 SOUTH TO EXIT #21 RTE 135 EAST TO HOPKINTON
HUBBARDSTON	56	\$179.20	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 68 SOUTH
HUDSON	30	\$96.00	TAKE MASS PIKE WEST TO EXIT 11A, 1-495 NORTH TO EXIT #26 RTE 62 EAST TO HUDSON
HULL	M	METER	TAKE 1-93 SOUTH TO EXIT #12 RTE 3A SOUTH TO RTE 228 NORTH TO HULL
HUNTINGTON	111	\$355.20	TAKE MASS PIKE WEST TO EXIT #3 TO RTE 10 202 SOUTH TO RTE 20 WEST

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
HYANNIS	73	\$233.60	Official Flat Rate Handbook 2008 TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER THE SAGAMORE BRIDGE TO RTE 9 EAST TO EXIT 6 TO RTE 132 SOUTH TO HYANNIS
HYANNISPORT	76	\$243.20	FOLLOW DIRECTIONS TO HYANNIS
IPSWICH	28	\$89.60	TAKE RTE 1 NORTH TO RTE 128 NORTH TO EXIT 20 TO RTE 1A NORTH TO IPSWICH
JACKSON	137	\$438.40	
KINGSTON	30	\$96.00	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO KINGSTON
LAKEVILLE	40	\$128.00	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO 1-495 SOUTH TO RTE 18 SOUTH
LANCASTER	36	\$115.20	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 110 SOUTH
LANESBOROUGH	140	\$448.00	TAKE THE MASS PIKE WEST TO EXIT 2 TO RTE 20 WEST TO RTE 7 NORTH
LAWRENCE	29	\$92.80	TAKE 1-93 NORTH TO 1-495 NORTH TO LAWRENCE
LEE	115	\$368.00	TAKE THE MASS PIKE TO WEST TO EXIT 2 TO RTE 20 WEST TO LEE
LEEDS	100	\$320.00	TAKE THE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 9 WEST TO LEEDS
LEICESTER	48	\$153.60	TAKE THE MASS PIKE WEST TO EXIT 10 TO 1-290 TO RTE 9 WEST TO RTE 20 WEST TO RTE 56 NORTH TO LEICESTER
LENOX	120	\$384.00	TAKE THE MASS PIKE WEST TO EXIT 2 TO RTE 20 WEST TO LENOX
LEOMINSTER	41	\$131.20	TAKE STORROW DRIVE TO RTE 2 WEST TO LEOMINSTER
LEVERETT	92	\$294.40	TAKE STORROW DRIVE TO RTE 2 EAST TO RTE 63 SOUTH
LEXINGTON	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 4 NORTH TO LEXINGTON
LEYDEN	110	\$352.00	TAKE RTE 2 WEST TO EXIT 1-91 NORTH TO LEYDEN
LINCOLN	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST TO LINCOLN
LINWOOD	42	\$134.40	TAKE THE MASS PIKE WEST TO EXIT 11 TO RTE 122 SOUTH TO LINWOOD
LITTLETON	28	\$89.60	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 110 WEST TO LITTLETON
LONGMEADOW	104	\$332.80	TAKE THE MASS PIKE WEST TO EXIT 6, 1-291 SOUTH TO 1-91 SOUTH RTE 5 SOUTH TO LONG MEADOW
LOWELL	29	\$92.80	TKAE 1-93 NORTH TO 1-95 (128) SOUTH TO RTE 3 NORTH TO LOWELL
LUDLOW	88	\$281.60	TAKE THE MASS PIKE WEST TO EXIT 7, RTE 21 SOUTH TO LUDLOW
LUNENBERG	43	\$137.60	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 13 NORTH
LYNN	M	METER	TAKE RTE 1 NORTH TO RTE 1A NORTH TO LYNN
LYNNFIELD	M	METER	TAKE RTE 1 NORTH TO WALNUT STREET NORTH IN (SAUGUS) TO SUMMER STREET NORTH TO LYNNFIELD
MAGNOLIA	33	\$105.60	TAKE RTE 1 NORTH TO RTE 128 NORTH TO RTE 127 NORTH TO MAGNOLIA OR RTE 1 NORTH TO RTE 107 NORTH TO RTE 127 NORTH
MALDEN	M	METER	TAKE RTE 1 NORTH TO RTE 60 OR RTE 93 NORTH TO MALDEN EXIT
MANCHESTER	M	METER	TAKE RTE 1 NORTH TO RTE 128 NORTH TO MANCHESTER EXIT
MANSFIELD	27	\$86.40	TAKE 1-93 SOUTH TO EXIT 1, 1-95 SOUTH TO EXIT 7, RTE 140 SOUTH TO RTE 106 EAST TO MANSFIELD
MARBLEHEAD	M	METER	TAKE TO RTE 1A NORTH TO RTE 129 NORTH TO MARBLEHEAD
MARION	55	\$176.00	TAKE 1-93 SOUTH TO RTE 24 TO 1-495 (25) SOUTH TO RTE 1-195 WEST TO RTE 105 TO MARION OR 1-93 SOUTH TO RTE 3 SOUTH TO RTE 6 WEST
MARLBORO	28	\$89.60	TAKE MASS PIKE TO EXIT 12, RTE 9 WEST TO RTE 85 NORTH TO RTE 20 TO MARLBORO
MARSHFIELD	M	METER	TAKE 1-92 SOUTH TO RTE 3 SOUTH TO RTE 123 EAST OT MARSHFIELD
MASHPEE	66	\$211.20	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER SAGAMORE BRIDGE TO RTE 6 TO RTE 130
MATTAPOISITT	56	\$179.20	TAKE 1-93 SOUTH TO RTE 24 SOUTH, 1-495 (25) SOUTH TO 1-195 WEST TO MATTAPOISITT EXIT OR RTE 93 SOUTH TO RTE 3 SOUTH TO RTE 6 WEST
MAYNARD	M	METER	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 62 (MAIN STREET) TO MAYNARD
MEDFIELD	M	METER	TAKE MASS PIKE WEST TO 1-95 (128) SOUTH RTE 109 WEST TO MEDFIELD
MEDFORD	M	METER	TAKE 1093 NORTH TO MEDFORD EXITS
MEDWAY	25	\$80.00	TAKE MASS PIKE WEST TO 1-95 (128) SOUTH TO RTE 109 WEST TO MEDWAY
MELROSE	M	METER	1-93 NORTH TO MELROSE EXIT
MENDON	35	\$112.00	TAKE MASS PIKE WEST TO EXIT 11A, 1-495 SOUTH TO EXIT 20 TO RTE 16 WEST TO MENDON
MERRIMAC	37	\$118.40	TAKE 1-93 NORTH TO 1-495 NORTH TO MERRIMAC
METHUEN	28	\$89.60	TAKE 1-93 NORTH TO METHUEN
MIDDLEBORO	38	\$121.60	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO 1-495 (25) SOUTH TO RTE 105 NORTH TO MIDDLEBORO
MIDDLEFIELD	123	\$393.60	TAKE MASS PIKE WEST TO EXIT 3 TO 10 SOUTH TO 20 WEST TO CHESTER, AT CHESTER WATCH FOR SIGNS
MIDDLETON	M	METER	TAKE RTE 1 NORTH TO RTE 114 NORTH TO MIDDLETON
MILFORD	29	\$92.80	TAKE MASS PIKE WEST TO EXIT 11A 1-495 SOUTH TO EXIT 20, RTE 85 SOUTH TO MILFORD
MILLBURY	45	\$144.00	TAKE MASS PIKE WEST TO EXIT 11, RTE 122 SOUTH TO 122A
MILLER FALLS	101	\$323.20	TAKE STORROW DRIVE TO RTE 2 WEST AT RTE 63
MILLIS	M	METER	TAKE MASS PIKE WEST TO 1-95 (128) SOUTH TO RTE 109 WEST TO MILLIS
MILLVILLE	42	\$134.40	TAKE MASS PIKE WEST OT EXIT 11 TO 122 SOUTH
MILTON	M	METER	TAKE 1-93 SOUTH TO MILTON EXIT
MONROE	127	\$406.40	TAKE STORROW DRIVE TO RTE 2 AL THE WAY TO MONROE (DEERFIELD RIVER)
MONSON	77	\$246.40	TAKE MASS PIKE WEST TO EXIT 8 TO RTE 32 SOUTH
MONTAGUE	96	\$307.20	TAKE RTE 2 WEST TO RTE 63 SOUTH

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
MONTEREY	127	\$406.40	Official Flat Rate Handbook
MONTGOMERY	100	\$320.00	2008
MT. WASHINGTON	145	\$464.00	TAKE MASS PIKE WEST TO EXIT 2 TO RTE 7 TO RTE 41
NAHANT	M	METER	TKAE RTE 1A NORTH TO LYNNWAY EAST TO NAHANT RD SOUTH TO NAHANT
NANTASKET	M	METER	TAKE 1-93 SOUTH TO EXIT 12, RTE 3A SOUTH TO RTE 228 NORTH TO NANTASKET
NATICK	M	METER	TAKE MASS PIKE WEST TO EXIT 13 OR RTE 9 TO RTE 27 SOUTH
NEEDHAM	M	METER	TAKE MASS PIKE WEST TO 1-95 (128) SOUTH TO EXIT 19 TO HIGHLAND AVE T NEEDHAM
NEW ASHFORD	147	\$470.40	TAKE MASS PIKE WEST TO EXIT 2 TO RTE 20 NORTH TO RTE 7 NORTH FOLLOW SIGNS
NEW BEDFORD	56	\$179.20	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 140 SOUTH TO NEW BEDFORD
NEW BRAINTREE	63	\$201.60	TAKE MASS PIKE WEST TO EXIT 10 TO 1-290 TO RTE 9 WEST TO 67 NORTH (CHECK STATE MAP-IMPORTANT DEVELOPMENT)
NEW MARLBORO	136	\$435.20	TAKE MASS PIKE WEST TO EXIT 2 TO RTE 102 TO RTE 7 SOUTH TO 57-WEST
NEW SALEM	83	\$265.60	TAKE STORRW DRIVE TO RTE 2 WEST TO 202 SOUTH
NEWBURY	33	\$105.60	TAKE RTE 1 NORTH TO 1A NORTH
W NEWBURY	34	\$108.80	
NEWBURYPORT	39	\$124.80	TKE RTE 1 NORTH TO NEWBURYPORT
NEWTON	M	METER	TAKE RTE 9 WEST OR MASS PIKE TO EXIT 17, 16, OR 15 (1-95)
NORFOLK	M	METER	TAKE 1-93 SOUTH TO 95 SOUTH TO EXIT 9 TO RTE 1 SOUTH TO RTE 115 NORTH
N ADAMS	131	\$419.20	TAKE STORROW DRIVE TO RTE 2 WEST TO NORTH ADAMS
N ANDOVER	M	METER	TAKE 1-93 NORTH TO 1-495 NORTH TO EXIT 43, MASSACHUSETTS AVE, EAST TO NORTH ANDOVER
N ATTLEBORO	32	\$102.40	TAKE 1-93 SOUTH TO EXIT 1, 1-95 SOUTH TO EXIT 9 RTE 1 SOUTH OR NORTH ATTLEBORO
N BILLERICA	25	\$80.00	SEE BILLERICA
N BROOKFIELD	55	\$176.00	SEE BROOKFIELD
N CHELMSFORD	28	\$89.60	SEE CHELMSFORD
N DARTMOUTH	64	\$204.80	TAKE 1-93 SOUTH TO EXIT 4 RTE 24 SOUTH TO EXIT 12 SOUTH TO RTE 6 WEST TO NORTH DARTMOUTH
N DIGHTON	36	\$115.20	DIGHTON-DIRECTIONS UNDER DIGHTON
N EASTON	24	\$76.80	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 139 WEST TO 138 SOUTH
N OXFORD	48	\$153.60	TAKE MASS PIKE WEST TO EXIT 10 TO RTE 20 WEST TO RTE 12
N READING	M	METER	TAKE 1-93 NORTH TO 1-95 (128) NORTH TO EXIT 40 HAVERHILL STREET NORTH TO NORTH READING
N RUTLAND	57	\$182.40	TAKE MASS PIKE TO 1-290 NORTH TO RTE 9 WEST TO RTE 56 NORTH
NORTHHAMPTON	93	\$297.60	TAKE MASS PIKE WEST TO EXIT 4 1-91 NORTH TO NORTHHAMPTON
NORTHBOROUGH	35	\$112.00	TAKE MASS PIKE WEST TO EXIT 12 TO RTE 9 WEST TO 135 NORTH
NORTHBRIDGE	40	\$128.00	TAKE MASS PIKE WEST TO EXIT 11 TO 122 SOUTH
NORTHFIELD	95	\$304.00	TAKE RTE 2 WEST TO MILLERS FALLS RTE 63 NORTH TO NORTHFIELD
NORTON	35	\$112.00	TAKE 1-93 SOUTH TO EXIT 1 1-95 SOUTH TOT RTE 140 SOUTH TO NORTON
NORWELL	M	METER	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO EXIT 13 RTE 53 NORTH TO RTE 123 EAST TO NORWELL
NORWOOD	M	METER	TAKE RTE 93 SOUTH TO 1-95 SOUTH TO EXIT 11 (NEPONSET ST) OR RTE 1A SOUTH THROUGH DEDHAM
OAKHAM	57	\$182.40	TAKE MASS PIKE WEST TO EXIT 10, TO 1-290 TO RTE 9 WEST TO 56 NORTH TO 122 NORTH
ONSET	56	\$179.20	TAKE RTE 93 SOUTH TO RTE 3 SOUTH TO RTE 6 WEST
ORANGE	75	\$240.00	TAKE STORROW DRIVE TO RTE 2 TO RTE 78 NORTH
ORLEANS	85	\$272.00	TAKE 1-93 SOUTH TO RTE 3 OVER SAGAMORE TO RTE 6 EAST
OTIS	120	\$384.00	TAKE MASS PIKE WEST TO EXIT 3 RTE 10 SOUTH WESTFIELD RTE 20 WEST TO WORONOCO RTE 23 WEST TO OTIS
OXFORD	51	\$163.20	TAKE MASS PIKE WEST TO EXIT 10 TO 1-395 SOUTH TO EXIT 4 LOCAL ROAD WEST TO OXFORD
N OXFORD	48	\$153.60	
PALMER	70	\$224.00	TAKE MASS PIKE WEST TO EXIT 8 RTE 32 SOUTH TO PALMER
PAXTON	47	\$150.40	TAKE MASS PIKE WEST TO EXIT 10 , 1-290 NORTH TO RTE 9 WEST TO RTE 56 NORTH TO PAXTON
PEABODY	M	METER	TAKE RTE 1 NORTH TO RTE 128 NORTH TO EXIT 26, LOWELL ST EAST TO PEABODY
PELHAM	85	\$272.00	TAKE MASS PIKE WEST TO EXIT 8, RTE 181 TO RTE 202 NORTH OR RTE 2 WEST TO RTE 202 SOUTH PELHAM
PEMBROKE	26	\$83.20	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO 53 SOUTH TO RTE 14 WEST OT PEMBROKE
PEPPERILL	40	\$128.00	TAKE 93 NORTH TO 128 SOUTH TO 3 NORTH TO 113 WEST TO PEPPERILL, OR RTE 2 WEST TO RTE 110 NORTH TO RTE 111 NORTH
PERU	122	\$390.40	TAKE MASS PIKE WEST TO EXIT 3 TO 20 WEST TO 112 NORTH TO 143
PETERSHAM	169	\$540.80	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 101 SOUTH
PHILLIPSTOWN	62	\$198.40	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 101 SOUTH
PIGEON COVE	38	\$121.60	TAKE RTE 1 NORTH TO RTE 128 NORTH OT RTE 127 NORTH TO P.C.
PITTSFIELD	132	\$422.40	TAKE MASS PIKE TO WEST TO EXIT 2 RTE 20 WEST TO PITTSFIELD
PLAINFIELD	117	\$374.40	TAKE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 9 WEST TO RTE 112 TO RTE 11 6 WEST
PLAINVILLE	30	\$96.00	TAKE 1-93 SOUTH O 1095 SOUTH TO RTE 1 SOUTH TO RTE 1A SOUTH

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
PLYMOUTH	40	\$128.00	Official Flat Rate Handbook
PLYMPTON	36	\$115.20	2008 TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 106 WEST TO NORTH PLYMPTON MAIN STREET PLYMPTON
PRINCETON	47	\$150.40	TAKE STORROW DRIVE TO 2 WEST TO RTE 31 SOUTH
PROVINCETOWN	119	\$380.80	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER SAGAMORE BRIDGE TO RTE 6 EAST TO END
QUINCY	M	METER	TAKE 1-93 SOUTH TO EXIT 12 (NEPONSET) TO QUINCY
RANDOLPH	M	METER	TAKE 1-93 SOUTH TO EXIT #5 RTE 28 SOUTH TO RANDOLPH
RAYNHAM	30	\$96.00	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 106 WEST TO RTE 138 SOUTH TO RAYNHAM
READING	M	METER	TAKE 1-93 NORTH TO 1-95 (128) NORTH TO RTE 28 NORTH TO READING
N READING	M	METER	
REHOBOTH	42	\$134.40	TAKE 1-93 SOUTH TO EXIT #4 RTE 24 SOUTH TO EXIT #13, US-44 WEST TO REHOBOTH
REVERE	M	METER	TAKE RTE 1 NORTH TO REVERE
RICHMOND	145	\$464.00	TAKE MASS PIKE WEST TO EXIT #1 TO 41 NORTH
ROCHESTER	50	\$160.00	TAKE 1-93 SOUTH TO RTE 24 TO RTE 25 TO RTE 105 SOUTH
ROCKLAND	M	METER	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 18 SOUTH TO RTE 139 EAST
ROCKPORT	38	\$121.60	TAKE RTE 1 NORTH TO RTE 128 NORTH T O RTE 127 NORTH TO ROCKPORT
ROWE	122	\$390.40	TAKE RTE 2 WEST TO ZOAR T ROWE
ROWLEY	30	\$96.00	TAKE RTE 1 NORTH TO 1-95 NORTH TO RTE 133 EAST TO RTE 1A NORTH TO ROWLEY
ROYALSTON	74	\$236.80	TAKE STORROW DRIVE T 2 WEST TO 68 NORTH
RUSSELL	107	\$342.40	TAKE MASS PIKE WEST TO EXIT #3 TO RTE 20WEST
RUTLAND	52	\$166.40	TAKE MASS PIKE WEST TO EXIT #10 TO 1-290 TO RTE 9 WEST TO 56 NORTH
N RUTLAND	57	\$182.40	
SAGAMORE	55	\$176.00	TAKE RTE 93 SOUTH TO RTE 3 SOUTH OVER SAGAMORE BRIDGE TO RTE 6 TO SAGAMORE EXIT
SALEM	M	METER	TAKE RTE 1 NORTH TO 107 NORTH TO SALEM
SALISBURY	38	\$121.60	TAKE RTE 1 NORTH TO 1-95 NORTH TO RTE 110 EAST TO SALISBURY
SANDSFIELD	132	\$422.40	TAKE MASS PIKE WEST TO EXIT #3 TO 202 SOUTH TO 57 WEST
SANDWICH	58	\$185.60	TAKE 1-93 SOUTH TO RTE #3 SOUTH OVER SAGAMORE BRIDGE TO RTE 6 EAST TO SANDWICH
SAUGUS	M	METER	TAKE RTE 1 NORTH TO SAUGUS
SAVOY	125	\$400.00	TAKE RTE 2 WEST TO RTE 8A SOUTH TO 116 NORTH
SCITUATE	M	METER	TAKE 1-93 SOUTH TO EXIT 12 (NEPONSET) TO RTE 3A SOUTH SCITUATE RTE 53 NORTH TO RTE 123 EAST TO GREENBUSH, LOCAL ROADS TO SCITUATE
SEEKONK	45	\$144.00	TAEK 1-93 SOUTH TO EXIT #1, 1-95 SOUTH TOWARD PROVIDENCE, 195 EAST TO SEEKONK
SHARON	M	METER	TAKE 1-93 SOUTH TO 1-95 SOUTH TO EXIT #10, TO RTE 27 SOUTH TO SHARON
SHEFFIELD	133	\$425.60	TAKE MASS PIKE WEST TO EXIT #2 TO RTE 102 WEST TO RTE 7 SOUTH
SHELBOURNE	102	\$326.40	RTE 2 WEST ALL THE WAY
SHERBORN	M	METER	TAKE MASS PIKE WEST TO EXIT #13, RTE 30 EAST TO SPLEEN STREET T RTE 27 SOUTH TO SHERBORN
SHIRLEY	40	\$128.00	TAKE STORROW DRIVE TO RTE 2 TO RTE 111
SHREWSBURY	38	\$121.60	TAKE MASS PIKE WEST TO EXIT #12 RTE 9 WEST TO RTE 140 NORTH TO SHREWSBURY
SHUTESBURY	88	\$281.60	TAKE RTE 2 WEST TO RTE 202 SOUTH
SOMERSET	54	\$172.80	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 44 WEST TO RTE 138 SOUTH TO SOMERSET
SOMERVILLE	M	METER	
S BRAINTREE	15	\$48.00	SEE BRAINTREE MALL DIRECTIONS TO RTE 37 SOUTH ALL THE WAY
S DUXBURY	38	\$121.60	TAKE 1-93 SOUTH TO RTE 3 SOUTH SOUTH TO RTE 14 TO RTE 3A
S HADLEY	87	\$278.40	TAKE MASS PIKE WEST TO EXIT #5 TO 33 NORTH TO 116 NORTH
S WEYMOUTH	17	\$54.40	TAKE 1-93 SOUTH TO 3 SOUTH TO EXIT 15
SOUTHBOROUGH	28	\$89.60	TAKE MASS PIKE WEST TO EXIT 12 TO 9 WEST OT 85 NORTH
SOUTHBRIDGE	57	\$182.40	TAKE MASS PIKE WEST AT RTE 30 TO EXIT 10 T RTE 20 WEST TO RTE 169 SOUTH
SOUTHAMPTON	100	\$320.00	TAKE MASS PIKE WEST TO EXIT 4 TO 1-91 NORTH TO RTE 9 AND RTE 10
SOUTHWICK	101	\$323.20	TAKE MASS PIKE WEST TO EXIT 3 TO RTE 10 SOUTH
SPENCER	54	\$172.80	TAKE MASS PIKE WEST TO EXIT #10 TO 1-290 TO RTE 9 WEST
SPRINGFIELD	89	\$284.80	TAKE MASS PIKE WEST TO EXIT #6, 1-291 SOUTH TO SPRINGFIELD
W SPRINGFIELD	91	\$291.20	
STERLING	46	\$147.20	TAKE STORROW DRIVE TO RTE 2 WEST TO 1-190 SOUTH TO STERLING
STOCKBRIDGE	118	\$377.60	TAKE MASS PIKE WEST TO EXIT #2 RTE 102 SOUTH TO STOCKBRIDGE
W STOCKBRIDGE	142	\$454.40	
STONEHAM	M	METER	TAKE 1-93 NORTH TO STONEHAM
STOUGHTON	M	METER	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 139 WEST TO STOUGHTON, OR RTE 93 SOUTH TO RTE 138 SOUTH
STOW	25	\$80.00	TAKE 2 WEST TO RTE 62 SOUTH

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
STURBRIDGE	60	\$192.00	Official Flat Rate Handbook 2008 TAKE MASS PIKE WEST TO EXIT #9, 1-84 SOUTH TO RTE 20 WEST TO WILBRAHAM AND TO STURBRIDGE
SUDBURY	M	METER	TAKE MASS PIKE WEST TO 1-95(128) NORTH TO RTE 20 WEST TO WILBRAHAM AND TO RTE 27 NORTH TO SUDBURY
SUNDERLAND	94	\$300.80	TAKE MASS PIKE WEST TO EXIT 5 RTE 9 NORTH TO RTE 116 EAST
SUTTON	46	\$147.20	TAKE MASS PIKE WEST TO EXIT 11 TO 20 WEST TO 146 SOUTH, WATCH FOR SIGNS
SWAMPSCOTT	M	METER	TAKE RTE 1A NORTH TO SWAMPSCOTT
SWANSEA	50	\$160.00	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 79 SOUTH TO 1-195 WEST TO SWANSEA
TAUNTON	34	\$108.80	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 44 WEST TO TAUNTON
TEMPLETON	62	\$198.40	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 101
TEWKSBURY	M	METER	TAKE 1-93 NORTH TO EXIT #42 TO EAST STREET TO TEWKSBURY
TOLLAND	115	\$368.00	TAKE MASS PIKE WEST TO EXIT #3 TO 10 SOUTH OT 57 WEST
TOPSFIELD	M	METER	TAKE RTE 1 NORTH TO TOPSFIELD
TOWNSEND	42	\$134.40	TAKE STORROW DRIVE TO RTE 2 WEST TO 1-95 NORTH TO RTE 119 WEST TO TOWNSEND
TRURO	108	\$345.60	TAKE 1-93 TO RTE 3 SOUTH OVER SAGAMORE BRIDGE TO RTE 6 EAST TO TURO
TURNERS FALLS	116	\$371.20	RTE 2 WEST TO TURNERS FALLS (AFTER MILLERS FALLS)
TYNGSBOROUGH	31	\$99.20	TAKE 1-93 NORTH TO 1-95 (128) SOUTH TO RTE 3 NORTH TO TYNGSBOROUGH
TYRINGHAM	137	\$438.40	TAKE MASS PIKE WEST TO EXIT 2 TO 20 EAST WATCH FOR SIGNS
UPTON	38	\$121.60	TAKE MASS PIKE TO 1-495 SOUTH TO EXIT 21 UPTON
UXBRIDGE	42	\$134.40	TAKE MASS PIKE WEST TO EXIT 11 TO 122 SOUTH
WAKEFIELD	M	METER	TAKE RTE 1 NORTH
WALES	70	\$224.00	TAKE MASS PIKE WEST TO EXIT 9 TO RTE 20 WEST TO 19 SOUTH
WALPOLE	M	METER	TAKE 1-93 SOUTH TO EXIT 1, 1-95 SOUTH TO EXIT 10, RTE 27 NORTH TO WALPOLE
WALTHAM	M	METER	TAKE RTE 2 WEST, OR MASS PIKE TO 1-95 NORTH (128) TO WALTHAM EXITS
WARE	68	\$217.60	TAKE MASS PIKE WEST TO EXIT 8 RTE 32 NORTH TO WARE
WAREHAM	52	\$166.40	TAKE 1-93 SOUTH TO RTE 24, 1-495 (25) SOUTH TO RTE 28 SOUTH TO WAREHAM
WARREN	58	\$185.60	TAKE MASS PIKE WEST TO EXIT 9 TO 1-84 TO RTE 20 WEST TO RTE 19 NORTH
WARWICK	84	\$268.80	TAKE STORROW DRIVE TO RTE 2 TO RTE 78 NORTH AT WEST ORANGE
WASHINGTON	132	\$422.40	TAKE MASS PIKE WEST TO EXIT 3 TO 20 WEST TO 8 NORTH
WATERTOWN	M	METER	TAKE STORROW DRIVE TO SOLIDERS FIELD ROAD
WAYLAND	M	METER	TAKE MASS PIKE WEST TO 1-95 (128) NORTH TO RTE 20 WEST TO WAYLAND
WEBSTER	56	\$179.20	TAKE MASS PIKE WEST TO EXIT 10 TO 1-395 SOUTH TO FITE 12 SOUTH
WELLESLEY	M	METER	TAKE MASS PIKE WEST TO 1-95 (128) SOUTH TO EXIT 20 RTE 16 WEST TO WELLESLEY OR RTE 9 TO WELLESLEY
WELLFLEET	104	\$332.80	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER THE SAGAMORE BRIDGE TO RTE 6 EAST TO WELLFLEET
WENDELL	84	\$268.80	TAKE STORROW DRIVE TO RTE 2 WEST, IN ORANGE WATCH FOR SIGNS
WENHAM	M	METER	TAKE RTE 1 NORTH TO RTE 128 NORTH TO 1A NORTH TO WENHAM
W BOYLSTON	41	\$131.20	TAKE MASS PIKE WEST TO EXIT 11A,1-495 NORTH TO 1-290 WEST TO RTE 140 NORTH TO WEST BOYLSON
W BRIDGEWATER	25	\$80.00	FOLLOW DIRECTIONS TO BRIDGEWATER
W BROOKFIELD	62	\$198.40	TAKE MASS PIKE WEST T O EXIT 10 TO 1-290 TO RTE 9 WEST
W NEWBURY	34	\$108.80	TAKE 1-95 NORTH TO RTE 113 WEST
W SPRINGFIELD	91	\$291.20	TAKE MASS PIKE WEST TO EXIT 4 TO 1-91 SOUTH
W STOCKBRIDGE	142	\$454.40	TAKE MASS PIKE WEST TO EXIT 1 RTE 41 NORTH TO WEST STOCKBRIDGE
WESTBOROUGH	33	\$105.60	TAKE MASS PIKE WEST TO EXIT 12 RTE 9 WEST TO RTE 30 WEST OT WESTBOROUGH
WESTFIELD	98	\$313.60	TAKE MASS PIKE WEST TO EXIT 3 TO RTE 10 SOUTH
WESTFORD	30	\$96.00	TAKE 1-93 NORTH TO 495 SOUTH TO WESTFORD OR RTE 2 WEST TO 495 NORTH OT WESTFORD
WESTHAMPTON	102	\$326.40	TAKE MASS PIKE WEST TO EXIT 4 TO RTE 91 NORTH TO RTE 66 WEST
WESTMINISTER	54	\$172.80	TAKE STORROW DRIVE TO RTE 2 WEST WESTMINISTER
WESTON	M	METER	TAKE MASS PIKE WEST TO 1-95 (128) NORTH TO RTE 20 WEST TO WESTON
WESTPORT	55	\$176.00	TAKE 1-93 SOUTH TO EXIT 4 RTE 24 SOUTH TO FALL RIVER TO RTE 6 EAST TO RTE 88 SOUTH TO WESTPORT
WESTWOOD	M	METER	TAKE MASS PIKE WEST 1-95 (128) SOUTH RTE 109 WEST TO WESTWOOD
WEYMOUTH	M	METER	TAKE 1-93 SOUTH TO RTE 3 TO EXIT 16 OR SEE SOUTH WEYMOUTH
S WEYMOUTH	M	METER	
WHATELY	99	\$316.80	TAKE MASS PIKE WEST TO EXIT 4 TO RTE 91 NORTH
WHITTINSVILLE	44	\$140.80	TAKE MASS PIKE WEST TO EXIT 11 TO RTE 122 SOUTH
WHITMAN	M	METER	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 18 SOUTH TO WHITMAN
WILBRAHAM	81	\$259.20	TAKE MASS PIKE WEST TO EXIT 8, RTE 32 SOUTH TO PALMER RTE 20 WEST TO NROTH WILBRAHAM, LOCAL RD SOUTH TO WILBRAHAM
WILLIAMSBURG	108	\$345.60	TAKE MASS PIKE WEST TO EXIT 4 TO RTE 91 NORTH 9 WEST
WILLIAMSTOWN	138	\$441.60	TAKE RTE 2 WEST TO THE END

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
WILMINGTON	M	METER	TAKE 1-93 NORTH TO RTE 129 WEST TO WILMINGTON Official Flat Rate Handbook
WINCHENDON	62	\$198.40	TAKE STORROW DRIVE TO RTE 2 WEST TO RTE 140 NORTH TO RTE 202 NORTH
WINCHESTER	M	METER	TAKE 93 NORTH
WINDSOR	125	\$400.00	TAKE MASS PIKE WEST TO EXIT 4 TO RTE 91 NORTH OT RTE 9 WEST
WINTHROP	M	METER	TAKE RTE 1C T RTE 145
WOBURN	M	METER	TAKE RTE 93 NORTH
WOODS HOLE	78	\$249.60	TAKE 1-93 SOUTH TO RTE 3 SOUTH TO RTE 6 WEST TO RTE 28 SOUTH TO FALMOUTH, WOODS HOLE RD SOUTH TO WOODS HOLE
WORCESTER	40	\$128.00	TAKE MASS PIKE WEST TO EXIT 10 TO 290 WEST OR MASS PIKE WEST TO EXIT 11-122 NORTH TO WORCESTER
WORTHINGTON	115	\$368.00	TAKE MASS PIKE WEST TO EXIT 3 TO RTE 10 SOUTH TO RTE 20 WEST TO RTE 112 NORTH
WRENTHAM	30	\$96.00	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 1 SOUTH TO RTE 1A SOUTH
YARMOUTH	80	\$256.00	TAKE 1-93 SOUTH TO RTE 3 SOUTH OVER THE SAGAMORE BRIDGE, RTE 6 EAST TO EXIT 8 UNION ST NORTH TO RTE 6A TO YARMOUTH
YARMOUTHPORT	83	\$265.60	
CONNECTICUT		\$0.00	
ANDOVER	100	\$320.00	TAKE MASS PIKE TO EXIT 9 TO 1-84 RTE 44 EAST TO RTE 6 EAST
ANSONIA	158	\$505.60	TAKE MASS PIKE TO EXIT 9 TO 1-84 TO RTE 8 SOUTH
ASHFORD	79	\$252.80	TAKE MASS PIKE TO EXIT 9 TO 1-84 TO RTE 89 SOUTH
BRADLEY INT AIRPORT	110	\$352.00	TAKE MASS PIKE TO EXIT 4 (1-91), 1-91 SOUTH TO WINSOR LOCKS
BRANFORD	147	\$470.40	TAKE 93 SOUTH TO 1-95 SOUTH TO BRANFORD (JUST BEFORE NEW HAVEN)
BRIDGEPORT	156	\$499.20	TAKE 1-93 SOUTH TO 1-95 SOUTH TO BRIDGEPORT (JUST AFTER MILFORD)
BRISTOL	128	\$409.60	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 72 WEST
CANAAN	143	\$457.60	TAKE MASS PIKE TO EXIT 2,TAKE 102 SOUTH TO RTE 7 SOUTH
CANTON	123	\$393.60	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 44 WEST
CHESHIRE	136	\$435.20	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 70
CLINTON	127	\$406.40	TAKE 1-93 SOUTH TO 1-95 SOUTH TO 1-95 SOUTH, OR MASS PIKE TO EXIT 10, 1-395 SOUTH TO 1-95 SOUTH
COLCHESTER	107	\$342.40	TAKE MASS PIKE TO EXIT 10 1-395 SOUTH TO RTE 2 WEST
COLEBROOK	126	\$403.20	TAKE MASS PIKE TO EXIT 3, RTE 202 SOUTH TO RTE 44 WEST TO RTE 183 NORTH
CORNWALL	150	\$480.00	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 44 WEST, TO 202 SOUTH , TO RTE 4 WEST
DANBURY	159	\$508.80	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH ALL THE WAY
DANIELSON	68	\$217.60	TAKE MASS PIKE TO EXIT 10, RTE 395 SOUTH TO RTE 6
DARIEN	179	\$572.80	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY (JUST PAST NORWALK)
DEEP RIVER	122	\$390.40	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 9 NORTH (JUST PAST NIAN TIC,) OR MAS PIKE TO EXIT 10, RTE 395 SOUTH TO RTE 82 WEST TO RTE 9 SOUTH
DURHAM	128	\$409.60	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH TO RTE 9 SOUTH TO RTE 17 SOUTH
E.HADDAM	116	\$371.20	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH TO RTE 9 SOUTH TO RTE 154
E.HAMPTON	111	\$355.20	TAKE MASS PIKE TO EXIT 9 TO 1-84 SOUTH TO RTE 2 EAST (EXIT 55 GLASTONBURY) TO RTE 66 WEST
E.LYME	106	\$339.20	TAKE 1-93 SOUTH TO 1-95 SOUTH, OR MASS PIKE TO EXIT 10 1-395 SOUTH TO 95 SOUTH (JUST PAST NEW LONDON)
EASTON	175	\$560.00	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 25 SOUTH TO RTE 59 SOUTH
FAIRFIELD	166	\$531.20	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY, OR MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH TO 1-95 SOUTH
FOXWOODS CASINO	90	\$288.00	TAKE 95 SOUTH TO EXIT 92 IN CONNECTICUT TO RTE 2 WEST (ABOUT 8 MILES) TO CASINO (ON RTE 2) TOLL FREE 1-800 369-9663
GLASONBURY	113	\$361.60	TAKE MASS PIKE TO EXIT 9 TO 1-84 SOUTH TO RTE 2 EAST (EXIT 55)
GRANBY	109	\$348.80	TAKE MASS PIKE TO EXIT 3 RTE, RTE 202 SOUTH
GREENWICH	193	\$617.60	TAKE 1-93 SOUTH TO 1-95 ALL THE WAY, OR MASS PIKE TO EXIT 9, 1-84 TO 1-91 SOUTH TO 1-95 SOUTH (JUST PAST STANFORD)
GROTON	99	\$316.80	TAKE 1-93 SOUTH TO 1-95 SOUTH , OR MASS PIKE TO EXIT 10, 1-395 SOUTH TO 1-95 SOUTH
GUILFORD	136	\$435.20	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY, OR MASS PIKE TO EXIT 10, 1-395 SOUTH TO 1-95 SOUTH (JUST PAST CLINTON)
HARTFORD (STATE CAR)	102	\$326.40	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO HARTFORD
JEWETT CITY	82	\$262.40	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH TO RTE 201
KENT	163	\$521.60	TAKE MASS PIKE TO EXIT 2, TAKE RTE 102 TO RTE 7 SOUTH ALL THE WAY
KILLINGSWORTH	130	\$416.00	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 81 NORTH OR MASS PIKE TO EXIT 10, 1-395 SOUTH TO 1-95 SOUTH TO RTE 81 NORTH
LEBANON	97	\$310.40	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH TO RTE 6 WEST TO WILLIMANTIC, TAKE RTE 289 SOUTH
LEDYARD CENTER	98	\$313.60	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 117 NORTH AT MYSTIC
LITCHFIELD	144	\$460.80	TAKE MASS PIKE TO EXIT 3, RTE 202 SOUTH ALL THE WAY
MANCHESTER	101	\$323.20	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 83 SOUTH
MANSFIELD	87	\$278.40	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 320 SOUTH AT EXIT 71
MARLEBOROUGH	28	\$89.60	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 2 EAST (EXIT 55)
MERIDEN	128	\$409.60	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH ALL THE WAY
MIDDLETOWN	121	\$387.20	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH
MILFORD	156	\$499.20	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY, OR MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH AL THE WAY

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
MOHEGAN SUN CASINO	120	\$384.00	Official Flat Rate Handbook 2008 TAKE MASS PIKE TO EXIT 92 (395 SOTUH) TO EXIT 79A TO MOHEGAN BLVD TOLL FREE # 1-800-226-7711
NEW BRITIAIN	136	\$435.20	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH ALL THE WAY
NEW CANAAN	184	\$588.80	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY TO DARIEN EXIT, RTE 124 NORTH, OR MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH TO RTE 15 SOUTH (MERRITT PKWY)
NEW HAVEN	139	\$444.80	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH, OR 1-93 SOUTH ALL THE WAY
NEW LONDON	103	\$329.60	TAKE 1-93 SOUTH TO 1-95 SOUTH, OR MASS PIKE TO EXIT 10, 1-93 SOUTH ALL THE WAY
NEW MILFORD	165	\$528.00	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH ALL THE WAY TO RTE 7 AND 202 NORTH
NEWTOWN	160	\$512.00	TAKE MASS PIKE TO EXIT 9, 1-84 ALL THE WAY
NORFOLK	132	\$422.40	TAKE MASS PIKE TO EXIT 3, RTE 202 SOUTH TO RTE 20 (GRANBY) TO RTE 219 TO RTE 44 WEST
NO. STONINGTON	84	\$268.80	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 2 (AT PAWCATUK) WEST, OR MASS PIKE TO EXIT 10 1-395 TO RTE 2 EAST ON RTE 2
NORWALK	186	\$595.20	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO 1-91 SOUTH TO 1-95 SOUTH OR 1-93 SOUTH TO 1-95 SOUTH
NORWICH	91	\$291.20	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH ALL THE WAY
PLAINFIELD	75	\$240.00	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH ALL THE WAY
PUTNAM	73	\$233.60	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH ALL THE WAY
REDDING	181	\$579.20	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH ALL WAY TO DANBURY TO RTE 53 SOUTH
RIDGEFIELD	180	\$576.00	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH ALL THE WAY TO DANBURY TO RTE 7 SOUTH
ROCKY HILL	118	\$377.60	TAKE MASS PIKE TO EXIT 9, 1-84 TO 1-91 SOUTH TO RTE 99
SALEM	103	\$329.60	TAKE RTE 93 SOUTH TO RTE 95 SOUTH TO RTE 85 NORTH JUST PAST GROTON
SALISBURY	146	\$467.20	TAKE MASS PIKE TO EXIT 2, RTE 102 SOUTH TO RTE 7 SOUTH ALLTHE WAY
SHARON	155	\$496.00	TAKE MASS PIKE TO EXIT 2, RTE 202 SOUTH TO RTE 7 SOUTH TO RTE 128 WEST AT WEST CORNWELL
STAMFORD	177	\$566.40	TAKE MASS PIKE TO EXIT 9, 1-84 TO 1-91 SOUTH TO 1-95 SOUTH, OR RTE 93 SOUTH TO RTE 95 SOUTH ALL THE AY
STONINGTON	92	\$294.40	TAKE RTE 93 SOUTH TO RTE 95 SOUTH TO RTE 2 WEST JUST PAST THE R.I. BORDER
THOMPSON	61	\$195.20	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH
TORRINGTON	135	\$432.00	TAKE MASS PIKE TO EXIT 9, 1-84 SOUTH TO RTE 44 WEST ALL THE WAY
UNION	70	\$224.00	TAKE MASS PIKE TO EXIT 9, 1-84 TO RTE 171 JUST OVER MASS BORDER
WATERBURY	130	\$416.00	TAKE MASS PIKE TO EXIT 9, 1-84 ALL THE WAY
WILLIMANTIC	80	\$256.00	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH TO RTE 6 WEST AT DANIELSON
WINDSOR LOCKS	102	\$326.40	TAKE MASS PIKE TO EXIT 46 1-91 SOUTH ALL THE WAY
WOODBURY	148	\$473.60	TAKE MASS PIKE TO EXIT 9, 1-84 TO RTE 64, JUST AFTER WATERBURY
WOODSTOCK	64	\$204.80	TAKE MASS PIKE TO EXIT 10, 1-395 SOUTH TO RTE 12 TO I-290 TO I-395 S, EXIT 95
MAINE			
ACTON	89	\$284.80	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 NORTH TO RTE 109 EAST
ALFRED	105	\$336.00	TAKE 1-95 NORTH TO RTE 109 WEST TO RTE 4 NORTH
ANDOVER	188	\$601.60	TAKE 1-95 NORTH TO MAINE TURNPIKE TO RTE 26 NORTH TO RTE 232 NORTH TO RTE 5 NORTH
AUBURN	138	\$441.60	TAKE 1-95 NORTH TO MAINE TURNPIKE TO AUBURN TO RTE 202 AND A
AUGUSTA	169	\$540.80	TAKE 1-95 NORTH ALL THE WAY
BANGOR	236	\$755.20	TAKE 1-95 NORTH ALL THE WAY
BAR HARBOR	265	\$848.00	TAKE 1-95 NORTH TO BRUNSWICK, MAINE, PICK UP RTE 1 NORTH TO RTE 3
BATH	141	\$451.20	TAKE 1-95 NORTH TO BRUNSWICK, PICK UP RTE 1 NORTH
BELFAST	208	\$665.60	TAKE 1-95 NORTH TO BRUNSWICK TO RTE 1 NORTH
BERWICK	75	\$240.00	TAKE 1-95 NORTH TO RTE 236 IN KITTERY, RTE 236 NORTH
BIDDEFORD	90	\$288.00	TAKE 1-95 NORTH ALL THE WAY
BOOTHSBAY HARBOR	154	\$492.80	TAKE 1-95 NORTH TO RTE 1 IN BRUNSWICK TO RTE 27 SOUTH
BRIDGTON	135	\$432.00	TAKE 1-95 NORTH TO RTE 302 NORTH IN PORTLAND ALL THE WAY
BRUNSWICK	133	\$425.60	TAKE 1-95 NORTH ALL THE WAY
BUCKSPORT	229	\$732.80	TAKE 1-95 NORTH TO RTE 3 EAST AT AUGUSTA ALL THE WAY
CALAIS	346	\$1,107.20	TAKE 1-95 NORTH TO BANGOR TO RTE 9 NORTH ALL THE WAY
CARIBOU	405	\$1,296.00	TAKE 1-95 NORTH TO HOULTON TO RTE 1 NORTH ALL THE WAY
DANFORTH	328	\$1,049.60	TAKE 1-95 NORTH TO RTE 6 (LINCOLN) TO RTE 169 NORTH
DEXTER	231	\$739.20	TAKE 1-95 NORTH TO RTE 7 NORTH
DURHAM	135	\$432.00	TAKE 1-95 NORTH TO RTE 136 NORTH AT FREEPORT
EASTPORT	315	\$1,008.00	TAKE 1-95 NORTH TO BRUNSWICK, PICK UP RTE 1 NORTH ALL THE WAY
ELLSWORTH	248	\$793.60	TAKE 1-95 NORTH TO BRUNSWICK PICK UP RTE 1 NORTH ALL THE WAY
FARMINGTON	189	\$604.80	TAKE 1-95 NORTH TO RTE 27 NORTH
FRANKLIN	248	\$793.60	TAKE 1-95 NORTH T BRUNSWICK , PICK UP RTE 1 NORTH TO RTE 182

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
GUILFORD	240	\$768.00	TAKE RTE 1-95 NORTH TO NEWPORT PICK UP RTE 7 NORTH TO RTE 1 NORTH
HIRAM	118	\$377.60	TAKE 1-95 NORTH TO RTE 25 TO RTE 5 NORTH
HOULTON	346	\$1,107.20	TAKE 1-95 NORTH ALL THE WAY
KENNEBUNK	92	\$294.40	TAKE 1-95 NORTH TO RTE 1
KENNEBUNKPOR	85	\$272.00	TAKE 1-95 NORTH TO RTE 1 (EXIT 2) TO RTE 9
KITTERY	60	\$192.00	TAKE 1-95 NORTH TO KITTERY EXIT
LEWISTON	140	\$448.00	TAKE 1-95 NORTH TO RTE 196 NORTH ALL THE WAY
LINCOLN	282	\$902.40	TAKE 1-95 NORTH TO RTE 6 EAST
LIVERMORE	166	\$531.20	TAKE 1-95 NORTH TO RTE 136 NORTH TO RTE 4 NORTH ALL THE WAY
MILLINOCKET	319	\$1,020.80	TAKE 1-95 NORTH TO 157 WEST
MOODY	68	\$217.60	TAKE 1-95 NORTH TO (EXIT 1) RTE 1 NORTH (JUST PAST OGUNQUIT)
NEWPORT	213	\$681.60	TAKE 1-95 NORTH ALL THE WAY
NO. BERWICK	75	\$240.00	TAKE 1-95 NORTH TO RTE 9 WEST (EXIT 2)
NO. WINDHAM		\$0.00	TAKE 1-95 NORTH TO RTE 302 NORTH
OAKFIELD	346	\$1,107.20	TAKE 1-95 NORTH ALL THE WAY
OGUNQUIT	73	\$233.60	TAKE 1-95 NORTH TO (EXIT 1) RTE 1 NORTH
OLD ORCHARD BEACH	88	\$281.60	TAKE 1-95 NORTH TO (SACO EXIT) RTE 5 EAST
OLD TOWN	245	\$784.00	TAKE 1-95 NORTH ALL THE WAY
PORTLAND	106	\$339.20	TAKE 1-95 NORTH TO 295
RANGLEY	234	\$748.80	TAKE 1-95 NORTH TO RTE 136 NORTH TO RTE 4 NORTH ALL THE WAY
ROCKLAND	188	\$601.60	TAKE 1-95 NORTH TO BRUNSWICK PICK UP RTE 1 NORTH ALL THE WAY
ROCKWOOD	176	\$563.20	TAKE 1-95 NORTH TO RTE 7 NORTH TO RTE 23 NORTH (TOWARD GUILFORD) TO RTE 6 NORTH
RUMFORD	182	\$582.40	TAKE 1-95 NORTH TO MAINE TURNPIKE TO RTE 26 NORTH TO RTE 232
SACO	96	\$307.20	TKAE 1-95 NORTH ALL THE WAY
SANFORD	87	\$278.40	TAKE 1-95 NORTH TO RTE 109
SCARBOROUGH	108	\$345.60	TAKE 1-95 NORTH ALL THE WAY (JUST PAST SACO)
SKOWHEGAN	200	\$640.00	TAKE 1-95 NORTH TO RTE 201 NORTH
SOUTH PARIS	155	\$496.00	TAKE 1-95 NORTH TO RTE 26 NORTH
SPRINGFIELD	301	\$963.20	TAKE 1-95 NORTH TO RTE 6 (LINCOLN) ALL THE WAY
STONINGTON	272	\$870.40	TAKE 1-95 NORTH TO RTE 1 NORTH TO RTE 175 AT ORLAND TO RTE 15
STRATTON	238	\$761.60	TAKE 1-95 NORTH TO RTE 27, TAKE 27 NORTH ALL THE WAY
UNITY	198	\$633.60	TAKE 1-95 NORTH TO AUGUSTA PICK UP RTE 9 AND 202 ALL THE WAY
VAN BUREN	427	\$1,366.40	TAKE 1-95 NORTH TO THE END PICK UP RTE 1 NORTH ALLTHE WAY
WATERVILLE	182	\$582.40	TAKE 1095 NORTH ALL THE WAY
WESTBROOK	109	\$348.80	TAKE 1-95 ALL THE WAY
WISCASSET	154	\$492.80	TAKE 1-95 TO BRUNSWICK PICK UP RTE 1 NORTH
YORK	63	\$201.60	TAKE 1-95 TO YORK EXIT TO RTE 1
		\$0.00	
NEW HAMPSHIRE		\$0.00	
ACWORTH	97	\$310.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 202 (9) WEST TO RTE 31 NORTH
ALLENSTOWN	69	\$220.80	TAKE 1-93 NORTH TO RTE 28 NORTH
ALTON BAY	91	\$291.20	TAKE 1-95 NORTH TO PORTSMOUTH PICK UP THE SPAULDING TURNPIKE TO RTE 11
BARNSTEAD	82	\$262.40	TAKE 1-93 NORTH TO RTE 28 NORTH
BEDFORD	55	\$176.00	TAKE 1-95 NORTH TO MANCHESTER TO RTE 3 TO RTE 101 (ST. ANSELM'S COLLEGE)
BERLIN	170	\$544.00	TAKE 1-95 NORTH TO SPAULIDING TURNPIKE TO RTE 16 NORTH ALL THE WAY
BETHLEHEM	163	\$521.60	TAKE 1-93 ALL THE WAY TO RTE 302 EAST
BRISTOL	101	\$323.20	TAKE 1-93 NORTH TO RTE 109 WEST
CAMPTON	128	\$409.60	TAKE 1-93 NORTH TO RTE 49
CANAAN CENTER	121	\$387.20	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 4 EAST
CHARLESTOWN	113	\$361.60	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 202 (9) WEST TO 123 NORTH
CHATHAM	150	\$480.00	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 TO 302 TO FRYEBURG, NORTH ON RTE 113
CLAREMONT	117	\$374.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 11 WEST
COLEBROOK	212	\$678.40	TAKE 1-93 NORTH TO RTE 3 NORTH IN LINCOLN, CONTINUE ON RTE 3 ALLTHE WAY
CONCORD	73	\$233.60	RTE 1-93 NORTH ALL THE WAY
CONWAY	136	\$435.20	TAKE 1-93 NORTH TO RTE 112 EAST, OR 1-95 NORTH TO SPAULIDING TURNPIKE TO RTE 16 NORTH
DEERING	75	\$240.00	TAKE 1-93 NORTH TO MANCHESTER, PICK UP RTE 114 TO 149

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
DERRY	55	\$176.00	TAKE 1-93 NORTH TO RTE 102 NORTH
DIXVILLE NOTCH	214	\$684.80	TAKE 1-93 NORTH TO RTE 102 NORTH TO RTE 26 SOUTH TO COLEBROOK
DOVER	67	\$214.40	TAKE 1-95 NORTH TO THE SPAULDING TURNPIKE TO DOVER
DURHAM	65	\$208.00	TAKE 1-95 NORTH TO THE SPAULDING TURNPIKE
ERROL	202	\$646.40	TAKE 1-95 NORTH TO THE SPAULDING TURNPIKE TO RTE 16 NORTH ALL THE WAY
EXETER	54	\$172.80	TAKE 1-95 NORTH TO RTE 51 WEST IN HAMPTON
FARMINGTON	81	\$259.20	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 11 IN ROCHESTER
FRANKLIN	91	\$291.20	TAKE 1-93 NORTH ALL THE WAY
GILMANTON	96	\$307.20	TAKE 1-93 NORTH TO RTE 202 EAST IN CONCORD TO RTE 129 NORTH TO RTE 107
GROVETON	186	\$595.20	TAKE 1-93 NORTH TO RTE 102 NORTH
HAMPTON BEACH	50	\$160.00	TAKE 1-95 NORTH TO RTE 1 IN SEABROOK TO RTE 1A
HANOVER	149	\$476.80	TAKE 1-93 NORTH TO 1-89 NORTH TO 1-91 NORTH
HARRISVILLE	83	\$265.60	TAKE RTE 2 TO 1-95 NORTH TO RTE 3 NORTH TO RTE 101 WEST TO DUBLIN TAKE STATE RD NORTH TO HARRISVILLE
HAVERHILL	160	\$512.00	TAKE 1-93 NORTH TO 1-89 NORTH TO 1-91 NORTH
HENNIKER	82	\$262.40	TAKE 1-93 NORTH TO RTE 202 (9) WEST
HILLSBORO	90	\$288.00	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 202 (9) WEST
HINSDALE	91	\$291.20	TAKE RTE 2 TO FITCHBURG TAKE RTE 12 TO 119 WEST
JACKSON	137	\$438.40	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 NORTH TO RTE 202 NORTH
JAFFREY	69	\$220.80	TAKE RTE 2 TO RTE 2A TO RTE 119 INTO NEW HAMPSHIRE
KEENE	85	\$272.00	TAKE STORROW DRIVE TO RTE 2 TO RTE 12 NORTH ALL THE WAY
LACONIA	98	\$313.60	TAKE 1-93 NORTH TO RTE 11 EAST
LANCASTER	176	\$563.20	TAKE 1-93 NORTH TO RTE 3 NORTH
LEBANON	139	\$444.80	TAKE 1-93 NORTH TO 1-89 NORTH ALL THE WAY
LINCOLN	143	\$457.60	TAKE 1-93 NORTH TO RTE 112 (LOON MT.)
LISBON	170	\$544.00	TAKE 1-93 NORTH TO RTE 117 TO RTE 302
LITTLETON	158	\$505.60	TAKE 1-93 NORTH ALL THE WAY
LYME	142	\$454.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 10 NORTH
MADISON	23	\$73.60	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 (PAST OSSIPEE) TO RTE 113 NORTH
MANCHESTER	54	\$172.80	TAKE 1-93 NORTH TO MANCHESTER
MELVIN VILLAGE	114	\$364.80	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 NORTH TO RTE 109 WEST
MEREDETH	110	\$352.00	TAKE 1-93 NORTH TO RTE 104
MERRIMACK	51	\$163.20	TAKE 1-93 NORTH (PAST NASHUA)
MILFORD	48	\$153.60	TAKE 1-93 NORTH TO RTE 101 IN NASHUA
NASHUA	43	\$137.60	TAKE 1-93 NORTH
NEW BOSTON	59	\$188.80	TAKE 1-93 NORTH TO RTE 101 (IN NASHUA) TO RTE 13 NORTH
NEW LONDON	103	\$329.60	TAKE 1-93 NORTH TO 1-89 NORTH
NEWPORT	102	\$326.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 103 WEST
NORTH CONWAY	145	\$464.00	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 ALL THE WAY
NORTHWOOD	66	\$211.20	TAKE 1-93 NORTH TO RTE 101 EAST (IN MANCHESTER) TO RTE 107 TO RTE 43
OSSIPEE	104	\$332.80	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 NORTH
PETERBOROUGH	66	\$211.20	TAKE 1-93 NORTH TO RTE 101 WEST (IN NASHUA)
PIERMONT	147	\$470.40	TAKE 1-93 NORTH TO 1-89 NORTH TO 1-91 NORTH
PLYMOUTH	120	\$384.00	TAKE 1-93 NORTH ALL THE WAY
PORTSMOUTH	59	\$188.80	TAKE 1-95 NORTH ALL THE WAY
RAYMOND	52	\$166.40	TAAKE 1-93 NORTH TO RTE 101 EAST
ROCHESTER	73	\$233.60	TAKE 1-95 NORTH TO SPAULDING TURNPIKE
RYE BEACH	54	\$172.80	TAKE 1-95 NORTH TO RTE 1A (IN HAMPTON)
SALEM	44	\$140.80	TAKE 1-93 NORTH
SALISBURY	91	\$291.20	TAKE 1-93 NORTH TO RTE 4 (IN PENACOOK)
SANBORNVILLE	92	\$294.40	TAKE 1-95 NORTH TO SPAULDING TUNPIKE TO RTE 16 NORTH
SANDWICH	122	\$390.40	TAKE 1-93 NORTH TO RTE 113 IN ASHLAND
SEABROOK	43	\$137.60	TAKE 1-95 NORTH TO SEABROOK
TWIN MOUNTAIN	165	\$528.00	TAKE 1-93 NORTH TO RTE 3 NORTH
WALPOLE	130	\$416.00	TAKE RTE 2 WEST TO RTE 91 NORTH
WASHINGTON	87	\$278.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 202 WEST TO RTE 31 NORTH
WEIRS BEACH	110	\$352.00	TAKE 1-93 NORTH TO RTE 3 AND 11 (AT TILTON)

TOWN	MLGE	mlge x \$3.20 FROM BOSTON	DIRECTIONS
WESTMORELAND	99	\$316.80	TAKE RTE 2 WEST TO RTE 12 NORTH (PAST KEENE) Official Flat Rate Handbook
WHITEFIELD	170	\$544.00	TAKE 1-93 NORTH TO RTE 116 NORTH AT LITTLETON 2008
WOLFBORO	115	\$368.00	TAKE 1-95 NORTH TO SPAULDING TURNPIKE TO RTE 16 NORTH TO RTE 109 WEST
		\$0.00	
NEW YORK		\$0.00	
ALBANY	177	\$566.40	TAKE MASS PIKE TO THE END
HUDSON	167	\$534.40	TAKE MASS PIKE TO END, CONTINUE ON 1-90 TO EXIT 2B IN N.Y., TAKE RTE 295 SOUTH TO RTE 66 SOUTH
NEWBURG	191	\$611.20	TAKE MASS PIKE TO EXIT 9, TO 1-84 ALL THE WAY
NEW YORK CITY	219	\$700.80	TAKE MASS PIKE TO EXIT 9, 1-84 TO 1-91 SOUTH TO 1-95 SOUTH
PEEKSKILL	200	\$640.00	TAKE MASS PIKE TO EXIT 9, 1-84 ACROSS THE NEW YOUR BORDER TO RTE 6
POUGHKEEPSIE	188	\$601.60	TAKE MASS PIKE TO EXIT 9, 1-84 ACROSS THE NEW YOUR BORDER NORTH ON RTE 9
SCHENECTADY	186	\$595.20	TAKE MASS PIKE TO THE END STAY ON 1-90
WHITE PLAINS	189	\$604.80	TAKE MASS PIKE TO EXIT 9, 1-84 TO 1-91 SOUTH TO 1-95 SOUTH
		\$0.00	
CANADA		\$0.00	
MONTREAL	315	\$1,008.00	1-93 NORTH TO 1-89, ALL THE WAY AND WATCH FOR SPECIFIC ROUTES
		\$0.00	
RHODE ISLAND		\$0.00	
BARRINGTON	60	\$192.00	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 1-95 TO RTE 114
BRISTOL	64	\$204.80	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 1-95 SOUTH TO RTE 114
BURRILLVILLE	59	\$188.80	TAKE 1-93 SOUTH TO 1-95 SOUTH TO 1-295 TO RTE 146
CENTRAL FALLS	45	\$144.00	TAKE 1-93 SOUTH TO 1-95 SOUTH
CHARLESTOWN	87	\$278.40	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 112 SOUTH AT EXIT 3
COVENTRY	72	\$230.40	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 117 (PAST WEST WARWICK)
CRANSTON	54	\$172.80	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 14
CUMBERLAND	48	\$153.60	TAKE 1-93 SOUTH TO 1-95 SOUTH TO 1-295
EAST GREENWICH	65	\$208.00	EAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 1 (IN WARNICK)
EAST PROVIDENCE	54	\$172.80	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 114
EXETER	71	\$227.20	EAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 6 WEST 2 SOUTH TO RTE 102
FOSTER	63	\$201.60	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 6 WEST
GLOUCESTER	63	\$201.60	TAKE 1-93 SOUTH O 1-95 SOUTH TO RTE 44 WEST
HOPKINTON	88	\$281.60	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY
JAMESTOWN	75	\$240.00	TAKE 1-93 SOUTH TO RTE 24 SOUTH ALL THE WAY TO RTE 114
JOHNSON	55	\$176.00	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 6 WEST
LINCOLN	50	\$160.00	TALE 1-93 SOUTH TO 1-95 SOUTH TO 1-146
LINCOLN DOWNS	52	\$166.40	SAME AS ABOVE
LITTLE COMPTON	69	\$220.80	TAKE 1-93 SOUTH TO RTE 24 ALL THE WAY TO SOUTH ON RTE 77
MIDDLETOWN	67	\$214.40	TAKE 1-93 SOUTH TO 24 SOUTH TO RTE 114
NARRAGANSETT	80	\$256.00	TAKE 1-93 SOUTH O 1-95 SOUTH TO RTE 1 (IN PROVIDENCE) AL THE WAY
NEWPORT	70	\$224.00	TAKE 1-93 SOUTH TO RTE 24 TO RTE 114
NORTH KINGSTON	72	\$230.40	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 1 SOUTH (IN PROVIDENCE) TO WICKFORD
NORTH PROVIDENCE	41	\$131.20	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY TO RTE 15
NORTH SMITHFIELD	46	\$147.20	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 146 NORTH
PAWTUCKET	45	\$144.00	TAKE 1-93 SOUTH TO 1-95 SOUTH
PORTSMOUTH	63	\$201.60	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 138 SOUTH
PROVIDENCE	51	\$163.20	TAKE 1-93 SOUTH TO 1-95 SOUTH
PROVIDENCE AIRPORT	59	\$188.80	TAKE 1-93 SOUTH TO 1-95 SOUTH TO AIRPORT EXIT
QUANSET POINT	68	\$217.60	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 1 SOUTH IN PROVIDENCE
SCITUATE	64	\$204.80	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 6 WEST IN PROVIDENCE
SMITHFIELD	53	\$169.60	TAKE 1-93 SOUTH TO 1-95 SOUTH TO 1-295 TO SMITHFIELD
SOUTH KINGSTON	73	\$233.60	TAKE 1-93 SOUTH TO 1-95 SOUTH TO RTE 138 EAST
TIVERTON	60	\$192.00	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO RTE 138 SOUTH
WARREN	57	\$182.40	TAKE 1-93 SOUTH TO RTE 24 SOUTH TO 1-195 TO WARREN
WARWICK	63	\$201.60	
WESTERLY	95	\$304.00	TAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY
WEST GREENWICH	76	\$243.20	WAKE 1-93 SOUTH TO 1-95 SOUTH ALL THE WAY

TOWN	MLGE	mige x \$3.20 FROM BOSTON	DIRECTIONS
WOONSOCKET	37	\$118.40	TAKE 1-93 SOUTH TO 1-95 SOUTH TO 1-295 TO RTE 116
		\$0.00	Official Flat Rate Handbook
VERMONT		\$0.00	2008
ARLINGTON	153	\$489.60	TAKE RTE 2 WEST TO 1-91 NORTH TO RTE 9 WEST TO RTE 7 NORTH
BARRE	182	\$582.40	TAKE 1-93 NORTH TO CONCORD N.H., 89 NORTH TO RTE 62 EAST
BELLOWS FALLS	110	\$352.00	TAKE RTE 2 WEST TO 1-91 NORTH TO BELLOWS FALLS
BENNINGTON	137	\$438.40	TAKE RTE 2 WEST TO 1-91 NORTH TO RTE 9 WEST TO BENNINGTON
BRATTLEBORO	98	\$313.60	TAKE RTE 2 WEST 1-91 NORTH TO BRATTLEBORO
BRIDGEWATER	147	\$470.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 4 THROUGH BRIDGEWATER
BURLINGTON	227	\$726.40	TAKE 1-93 NORTH TO CONCRD, N.H. 89 NORTH ALL THE WAY
CAMBRIDGEPORT	118	\$377.60	TAKE RTE 2 WEST TO 1-91 NORTH TO RTE 121 AT BELLOWS FALLS
CHELSEA	162	\$518.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 110 NORTH
CLARENDON	158	\$505.60	TAKE RTE 2 WEST TO 1-91 NORTH TO RTE 103 NORTH
ENOSBERG FALLS	252	\$806.40	TAKE 1-93 NORTH TO ST. JOHNSBURY TO RTE 2W TO RTE 15W TO RTE 108 NORTH
HARDWICK	202	\$646.40	TAKE 1-93 NORTH TO RTE 2 WEST TO RTE 15
ISLAND POND	214	\$684.80	TAKE 1-93 NORTH TO END TO 1-91 NORTH TO 114 NORTH
LONDONDERRY	132	\$422.40	TAKE RTE 2 WEST TO 1-91 NORTH TO RTE 121 WEST
MANCHESTER	132	\$422.40	TAKE RTE 2 WEST TO 1-91 NORTH TO RTE 9 WEST TO RTE 7 NORTH
MONTPELIER	182	\$582.40	TAKE 1-93 NORTH TO 1-89 NORTH ALL THE WAY
NEWPORT	24	\$76.80	TAKE 1-93 NORTH TO 1-91 NORTH
PLYMOUTH	150	\$480.00	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 4 WEST
RUTLAND	171	\$547.20	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 4 WEST
ST. ALBANS	247	\$790.40	TAKE 1-93 NORTH TO 1-89 TO THE END
ST. JOHNSBURY	176	\$563.20	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 100 NORTH
STOWE	207	\$662.40	TAKE 1-93 NORTH TO 1-93 NORTH TO RTE 100 NORTH
WATERBURY	201	\$643.20	TAKE 1-93 NORTH TO 1-89 NORTH
WHITE RIVER JUNCTION	134	\$428.80	TAKE 1-93 NORTH TO 1-89 NORTH TO 1-91 JUNCTION
WINDOR	122	\$390.40	TAKE 1-93 NORTH TO 1-89 NORTH TO RTE 11 WEST TO RTE 120 NORTH
WOODSTOCK	139	\$444.80	TAKE 1-93 NORTH TO 1-89 NORTH INTO VERMONT, THEN TAKE RTE 4 WEST

B2 Applications



Hackney Carriage Drivers License Application Checklist

Date: _____ **Hackney #** _____

Applicant Name: _____

- | | |
|--|--|
| <input type="checkbox"/> 21 years of age or older | <input type="checkbox"/> Not have more than four violations/accidents as defined by the Registry of Motor Vehicles or equivalent department in the last 3 years in any jurisdiction. (same day equals one) |
| <input type="checkbox"/> English Language | |
| <input type="checkbox"/> Birth Certificate, Alien Card, Asylum Document, US Passport or Naturalization Papers (circle one) | <input type="checkbox"/> No Operating Under the Influence of drugs or alcohol convictions or dispositions under Massachusetts General Law Chapter 90 section 24D within the past 5 years or the equivalent in any jurisdiction. |
| <input type="checkbox"/> Work Authorization | <input type="checkbox"/> No felony convictions within the last 5 years in any jurisdiction. |
| <input type="checkbox"/> Hackney Carriage Driver's License not revoked or suspended in any jurisdiction. | <input type="checkbox"/> No drug convictions in the last 5 years in any jurisdiction. |
| <input type="checkbox"/> Valid Massachusetts Driver's License Driver's license in the United States for at least 2 years. | <input type="checkbox"/> No disposition for an offense in any jurisdiction that admits to such facts or continues such offense without resolution (for any criminal offense that would result in the denial of a license. (See Inspector of Carriages) |
| <input type="checkbox"/> Not have been adjudged a Habitual Traffic Offender, as defined by the Commonwealth of Massachusetts Registry of Motor Vehicles standards, or the equivalent in any jurisdiction, within the past 5 years. | <input type="checkbox"/> Not required to register as a sex offender in any jurisdiction. |
| <input type="checkbox"/> Not have any outstanding or unresolved driving infractions which could result in the applicants Driver's license being suspended or revoked in any jurisdiction. | <input type="checkbox"/> Not have any outstanding or unresolved criminal court cases in any jurisdiction which could result in the license being denied if the Driver were convicted of the alleged offense. |
| <input type="checkbox"/> Not have had his or her Driver's License suspended for 5 or more surchargeable events, within the past 5 years in any jurisdiction. | |

Officer Signature _____

CASHIER'S PAYMENT FORM – W2

NO PERSONAL CHECKS — CASH, CORPORATION CHECKS ONLY

[illegible]

Total Amount Due: \$ _____

BPD Employee Initial: _____ ID#: _____

page 2

0053-BAT-0313

NEW Hackney License Application Guidelines

YOU MUST MEET ALL OF THE REQUIREMENTS LISTED BELOW

- Be 21 years of age or older
- Be able to Speak, Read, Write and Understand the English Language
- Have either a Birth Certificate, Alien Card, Asylum Document, US Passport or Naturalization Papers
If you are not a US citizen but have work authorization you must show written documentation / Work Authorization Card
- Hackney Carriage Driver's License not revoked or suspended in any jurisdiction.
- Have a Valid Massachusetts Driver's License in the United States for at least 2 years.
- Not have been adjudged a Habitual Traffic Offender, as defined by the Commonwealth of Massachusetts Registry of Motor Vehicles standards, or the equivalent in any jurisdiction, within the past 5 years.
- Not have any outstanding or unresolved driving infractions which could result in the applicants Driver's license being suspended or revoked in any jurisdiction.
- Not have had his or her Driver's License suspended for 5 or more surchargeable events, within the past 5 years in any jurisdiction.
- Not have more than four violations/accidents as defined by the Registry of Motor Vehicles or equivalent department in the last 3 years in any jurisdiction. (same day equals one)
- No Operating Under the Influence of drugs or alcohol convictions or dispositions under Massachusetts General Law Chapter 90 section 24D within the past 5 years or the equivalent in any jurisdiction.
- No felony convictions within the last 5 years in any jurisdiction.
- No drug convictions in the last 5 years in any jurisdiction.
- No disposition for an offense in any jurisdiction that admits to such facts or continues such offense without resolution (for any criminal offense that would result in the denial of a license. (See Inspector of Carriages)
- Not required to register as a sex offender in any jurisdiction.
- Not have any outstanding or unresolved criminal court cases in any jurisdiction which could result in the license being denied if the Driver were convicted of the alleged offense.
- **The application fee is Seventy-Five dollars (\$75.00) ~ NO REFUNDS.**
- **You MUST be able to attend Five (5) training classes, starting on Tuesday, Wednesday and Thursday evening from 5:00 PM to 9:00 PM. Classes are held at Boston Police Department - Area A-15 ~ 20 Vine Street, Charlestown, Ma 02129**
You MUST be able to take a test after attending 5 nights of classes. Tests are on Thursday evenings at 5:00 PM at Boston Police Department - Area A-15 ~ 20 Vine Street, Charlestown, Ma 02129
- **Applicants must complete the entire training and testing process within sixty (60) days of applying. Failure to do so will result in the applicant repeating the entire process.**



Boston Pedicab Operators License Application

PEDICAB ID NUMBER:

☐

NEW APPLICANT

☐

RENEWAL APPLICANT

To the Police Commissioner for the City of Boston: the undersigned respectfully petitions for a Pedicab Operators License.

NAME: _____
LAST FIRST MI

ADDRESS: _____
NO STREET APT. # CITY /STATE / ZIP

GENDER: MALE / FEMALE

HOME TELEPHONE #: (_____) _____ CELL PHONE #: (_____) _____

MOTOR VEHICLE LICENSE NUMBER: _____ STATE: _____

SOCIAL SECURITY NUMBER: _____

DATE OF BIRTH: _____ PLACE OF BIRTH: _____

NAME OF PEDICAB COMPANY I AM ASSOCIATED WITH: _____

COMPANY ADDRESS: _____
NO STREET APT. # CITY /STATE / ZIP

COMPANY TELEPHONE #: (_____) _____

I am aware of all Traffic Rules and Regulations with respect to vehicular traffic and understand fully that my license to operate a Pedicab may be suspended or revoked for cause by the Police Commissioner or his designees at any time. I have received, read and understand the Police Commissioners Special Order # 07-062.

APPLICANT'S SIGNATURE: _____

_____, 20____
MONTH / DAY YEAR

BPD Initial: _____



Boston Sightseeing Driver License Application

SIGHTSEEING ID NUMBER:

☐ NEW APPLICANT

☐ RENEWAL APPLICANT

MASS. DRIVER'S LICENSE NUMBER: _____ EXPIRES: _____

SOCIAL SECURITY NUMBER: _____ DATE OF BIRTH _____

FULL NAME: _____
LAST FIRST MI

ADDRESS: _____
NO STREET APT. # CITY / STATE / ZIP

HOME TELEPHONE: (_____) _____ CELL PHONE: (_____) _____

IN CASE OF AN EMERGENCY PLEASE CONTACT:

LAST FIRST PHONE # RELATIONSHIP

RACE/ETHNICITY: ☐ BLACK HISPANIC ☐ WHITE HISPANIC ☐ WHITE NON-HISPANIC
☐ BLACK NON-HISPANIC ☐ NATIVE AMERICAN ☐ ASIAN ☐ EAST INDIAN

ARE YOU A U.S. CITIZEN ? ☐ YES ☐ NO

CITIZENSHIP: ☐ US CITIZEN ☐ RESIDENT ALIEN ☐ WORK CARD ☐ EMPLOYMENT AUTHORIZATION #

ALIEN REGISTRATION #: _____ EXPIRATION DATE: _____

MOTHER'S MAIDEN NAME: _____

EMPLOYER: _____

ADDRESS: _____
NO. STREET APT. # CITY / STATE / ZIP

APPLICANT'S SIGNATURE: _____ DATE: ____/____/____

INTERVIEW DATE: _____ INTERVIEW OFFICER: _____



BOSTON POLICE HACKNEY CARRIAGE EXAM

Cover goes on each test

DATE: _____

HACKNEY ID #: _____

NAME: _____
Last, First

DRIVER LICENSE #: _____

CONTACT #: _____

☐ **NEW DRIVER** ☐ **EXPIRED DRIVER** ☐ **RETEST** / **Geography**
Rules and Regulations
Professionalism

Instructions:

- ◆ Print all answers clearly. Unreadable answers will be marked incorrect.
- ◆ Answer all questions clearly and briefly.
- ◆ This is a three-part exam. Be certain to complete all three sections of the exam.
- ◆ There will be no talking once the exam begins.
- ◆ No papers or notes of any kind will be allowed in the classroom.
- ◆ Failure to follow these instructions will result in a failure of this exam.

COPY

office use only:

EXAM SCORE:

PASS

FAIL

Date

Failed which section of the exam:

First Time Exam: _____

Geography

Rules and Regulations

Professionalism

(please circle failed section)

Second Time Exam: _____

Geography

Rules and Regulations

Professionalism

(please circle failed section)

Third Time Exam: _____

Geography

Rules and Regulations

Professionalism

(please circle failed section)

COMMENTS: _____

HACKNEY CARRIAGE OFFICER SIGNATURE

DATE



BostonPolice DEPARTMENT

HACKNEY RULES AND REGULATIONS

1. You receive a call to pick up a blind person upon arrival the person has a guide dog, can you refuse this passenger?
2. Explain what you would do if a passenger complains about being overcharged?
3. A passenger refuses to pay you the fare, what should you do? (circle one answer)
 - A. Hold an item belonging to the passenger until he/she pays fare
 - B. Refuse to let passenger out until he pays the fare
 - C. Let him go and forget about it
 - D. Take passenger back to where you picked them up
4. When may a passenger be seated in the front seat?
5. A school bus stopped with front and rear red lights flashing with children getting on the bus, at what speed may you pass the bus?
6. A driver shall not operate his taxi under what conditions? (circle one answer)
 - A. During snow storms
 - B. While using drugs and alcohol
 - C. During a heat wave
 - D. During rain storms

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7. Five cabs are parked on a cabstand a passenger gets into the last cab, when is this allowed?
8. When a taxi driver changes the Taxi Company he works for or his home address, how soon should he notify the Hackney office? *(circle one answer)*
- A. 30 days
 - B. 48 hours
 - C. 24 hours
 - D. At the end of his shift
9. What should a cab driver do if he finds guns and drugs that were left in his cab? *(circle one answer)*
- A. Turn them in to lost and found at headquarters
 - B. Bring them into the nearest police station
 - C. Call the police immediately
 - D. Leave for the next driver to turn in
10. When does a cab driver ask his passenger(s) their destination? *(circle one answer)*
- A. As the passenger walks towards his cab
 - B. Once they are seated and give directions
 - C. Outside the taxi while passenger is standing
 - D. As they are coming out of their workplace
11. When can a driver allow repairs to be done on his cab while on a taxi stand? *(circle one answer)*
- A. Never
 - B. After 8:00 pm
 - C. Before his shift starts
 - D. After his shift ends

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12. When must a driver have receipts in his possession? *(circle one answer)*
- A. Only if he is taking flat rates
 - B. Only at the airport
 - C. At all times
 - D. Never
13. When property is found in the back seat or trunk of your cab, what should you do with it?
14. What is the maximum speed in a school zone when in session? *(circle one answer)*
- A. 20 mph
 - B. 25 mph
 - C. 30 mph
 - D. 40 mph
15. What type of fares go into the meter? *(circle one answer)*
- A. Tolls
 - B. Airport fees
 - C. Flat rates
 - D. Short trips
 - E. All of the above
16. A driver is not required to take certain passengers. Name them
17. All taxi drivers must take elderly coupons. *(circle one answer)*
- A. True
 - B. False

COPY

17. How much money must a cab driver be capable of making change for? (*circle one answer*)

- A. \$20.00
- B.
- C. \$25.00
- C. \$30.00
- D. \$40.00

19. Under what conditions do you use your horn? (*circle one answer*)

- A. Try to get a slower driver to move faster
- B. Try to get other vehicles to move in a traffic jam
- C. Complain about other driver's mistakes
- D. Avoid accidents

20. Hackney Carriage Drivers must turn in their Hackney Carriage Driver's License to the Hackney Carriage Unit when they leave the (1) _____
for more than (2) _____ days.

21. No Hackney Carriage Driver Shall pick up any passengers within _____
Of an established public stand when there are Hackney Carriages at the public stand.

- A. 100 feet
- B. 1/2 mile
- C. sight
- D. 500 yards

COPY

22. The passenger may drink alcohol in the rear seat as long as it is in a red cup

- A. True
- B. False

23.. What are the taxipools hours of operation?

- A. 5:00 am to 11:00 pm
- B. 4:00 am to midnight
- C. 24 hours a day

24. Are drivers allowed to pick up on the departure level after dropping off at Logan Airport?

- A. Yes
- B. No

25. If you have an issue with an agent at the Airport taxi stand, what should you do?

- A. Argue with the Agent
- B. Return to the taxipool and request to speak to a supervisor
- C. Call the State Police

COPY

PROFESSIONALISM

1. **A passenger comes to your taxi and requests to go to a location that you are not familiar with. What would you do?**
2. **You can refuse a blind person with a Seeing Eye dog? (circle one answer)**
 - A. True
 - B. False
3. **A passenger, who is in a folding wheelchair, attempts to get into your cab. How should the driver handle this? (circle one answer)**
 - A. Call for a wheelchair van
 - B. Tell customer to call for a wheelchair van
 - C. Refuse to take the customer
 - D. Assist customer into the cab and place wheelchair into trunk of vehicle
4. **A passenger is picked up at the Boston Harbor Hotel, tells the driver he wants to go to Abington and requests the driver to wait one hour in Abington, then return to the hotel. How should you charge for this fare? (circle one answer)**
 - a. Metered rate all the way
 - b. Flat rate to Abington and metered back
 - C. Flat rate to Abington, hour waiting time, plus ½ flat rate back
 - D. Flat rate to Abington, plus ½ flat rate back
5. **A driver ends his shift, and after cleaning out his cab, he finds some property left in his cab. What should the driver do? (circle one answer)**
 - A. Keep it until the passenger calls
 - B. Bring it to Boston Police Headquarters
 - C. Leave it in the cab for next driver
 - D. Bring it to the cab dispatcher

COPY

6. If you are being robbed, what should you do? *(circle one answer)*
- A. Give it up
 - B. Argue with them
 - C. Take them to where they want to go
 - D. Lock them in your cab and call the police
7. When do pedestrians have the right of way? *(circle one answer)*
- A. Always
 - B. When traffic is stopped
 - C. When light is flashing red and yellow
 - D. When light is flashing green
8. When fire and police vehicles or ambulances have their lights and sirens flashing and they are coming up behind your cab, what should you do? *(circle one answer)*
- A. Pull to the right and stop immediately
 - B. Stop and wait for them to pass
 - C. Proceed with caution
 - D. Pull to the left and stop immediately
9. How do you charge when “emergency conditions” are declared at Logan Airport?
10. What information is recorded on a waybill (trip sheet)? *(circle one answer)*
- A. Listing of all trips
 - B. Listing of all flat rates
 - C. Hackney’s phone number
 - D. Location of police headquarters

COPY

11. How much is the flat rate per mile? *(circle one answer)*
- A. \$2.00
 - B. \$3.20
 - C. \$2.60
 - D. \$3.00
12. You have picked up two elderly passengers and taken them to their destination. Now they try to pay with Boston Elderly Coupons. You can refuse to take these coupons and ask for cash?
13. How much do you get per hour for waiting time/idling time? *(circle one answer)*
- A. \$20.00
 - B. \$28.00
 - C. \$24.00
 - D. \$30.00
14. Under what circumstances may a driver pick up a fare outside of Boston? *(circle one answer)*
- A. At any time
 - B. A person waving their hand
 - C. Prearranged or a radio call
 - D. If person offers to double fare if driver takes them
15. A passenger wishes to go from Boston City Hall to their home in East Boston. How would you charge them? *(circle one answer)*
- A. Metered rate plus \$3.00 tunnel fees
 - B. Metered rate no additional fees
 - C. Metered rate plus \$6.00 (tunnel & airport fee)
 - D. Metered rate plus \$1.50 tunnel fees
16. You may refuse to transport a passenger with a dog if it offends your religious beliefs.
- A. True
 - B. False

COPY

17. You should always drive (1) _____
18. You are driving with a passenger in your cab and your cell phone rings. What should you do?
- A. Ask the customer if it is OK to take the call
 - B. Press ignore on your phone and call them back when the trip is over
 - C. Answer the phone
 - D. Pull over before you start talking
19. Which of the following is not appropriate when driving a taxi?
- A. Necktie
 - B. Dress shoes
 - C. Collared shirt
 - D. Gym shorts
20. Passengers are impressed with how fast you can get them to their destination.
- A. True
 - B. False
21. You arrive at the customers destination and the customer gets out his/her credit card to pay, do you
- A. Tell them the machine is broken because you need cash to pay your waybill;
 - B. Say thank you and remind him to take the receipt?
 - C. Tell him you do not take credit cards because it takes longer to get paid.
 - D. Tell him to leave a big tip because the company takes 6%
22. Telling the customer how much money you made tonight is a good conversation starter.
- A. True
 - B. False

COPY

23. The customer gets in the cab at Logan Airport and tells you he wants to go to South Boston and to make sure you take the Sumner Tunnel. You tell the customer that the Ted Williams Tunnel is faster, but he insists, you take the Sumner Tunnel. What do you do?

- A. Get out your map book to show the customer which route is faster
- B. Tell the customer to take another cab because you don't want to risk a complaint about a long route.
- C. Take the Ted Williams because you know that it is faster
- D. Take the Sumner Tunnel even though you know it is longer

24. Women frequently enjoy flirting with the driver on long rides

- A True
- B False

25. Which of the following does not belong?

- A. I don't know how to get there, can you wait one minute while I check my dispatcher?
- B. Don't worry pal, we'll find it
- C. Where would you like to go sir?
- D. Is there a particular route that you would like me to take sir?

COPY



NAME: _____ DATE: _____

D.O.B: _____

GEOGRAPHY

1. In Boston, What Is the Location of The Registry Of Motor Vehicles?
2. What Is the Location of South Station?
3. What Is The Location Of Boston City Hall?
4. What Is The Location Of One Financial Center? (circle one answer)
 - A. Milk Street And Atlantic Avenue
 - B. Summer Street, Atlantic Avenue And Essex
 - C. Columbus Avenue And Stuart Street
 - D. North St And Congress St
5. What Is The Location Of The John F.Kennedy Library?
6. What Building Is Located At One Schroeder Plaza?
7. What Is The Location Of Northeastern University?

COPY

8. **Where Is The Main Entrance Location Of The Franklin Park Zoo? (circle one answer)**
- A. Ruggles Street And Tremont Street
 - B. Blue Hill Avenue And Columbia Road
 - C. American Legion Highway And Morton St
 - D. Columbus Ave And Centre St
9. **What Is The Location Of The Union Oyster House?**
10. **How Would You Go From Andrew Square To The Carney Hospital?**
11. **What Is The Location Of The Old North Church?**
12. **What Is The Location Of St. Elizabeth's Hospital? (circle one answer)**
- A. 736 Cambridge Street, Brighton
 - B. Harrison Avenue And Kneeland Street
 - C. Center Street And Jamaica Way
 - D. Brighton Ave And Commonwealth Ave
13. **What Is The Location Of Faneuil Hall?**
14. **What Is The Location Of The Boston Public Library?**

COPY

15. What Is The Location Of The Federal Reserve Building? (circle one answer)

- A. Summer Street And Atlantic Avenue
- B. Stuart Street And Berkeley Street
- C. Cedar Street And Centre Street
- D. 60 State Street

16. What is the Location Of The Tip O'Neil Federal Building? (circle one answer)

- A. Causeway Street Next to Fleet Center
- B. Blossom Street Next to Holiday Inn
- C. State Street and Washington Street
- D. Cambridge and Stanford St

17. What Is The Location Of Fleet Bank Building? (circle one answer)

- A. 1 Federal Street
- B. 25 State Street
- C. 80 Beacon Street
- D. 100 Cambridge Street

18. What Main Road or Street Would You Take From Mattapan Square To The Boston Medical Center?

19. What is The Location of The State House?

20. What is The Location of Children's Hospital

21. What is The Location of The Bayside Exhibition Center?

COPY

22. What is The Location of The Seaport Hotel?

23 What is the Location of The Children's Museum?

24 What is The Location Of Anthony's Pier 4?

25. How Would You Go From Logan Airport To The Seaport Hotel?

COPY



BostonPolice

DEPARTMENT

HACKNEY RULES AND REGULATIONS

1. When a Hackney Driver changes the Taxi Company he works for or his home address, how soon should he/she notify the Hackney Office? *(circle one answer)*
 - A. 10 days
 - B. 48 hours
 - C. 24 hours
 - D. After the end of his shift
2. What is the speed limit inside residential or business districts? *(circle one answer)*
 - A. 25 mph
 - B. 30 mph
 - C. 35 mph
 - D. 40 mph
3. What is the maximum speed limit in a school zone? *(circle one answer)*
 - A. 20 mph
 - B. 25 mph
 - C. 30 mph
 - D. 35 mph
4. When can a driver allow repairs to be done on his cab while on a taxi stand? *(circle one answer)*
 - A. When his shift is over
 - B. At all times
 - C. When he is on break
 - D. Never
5. A driver shall not speak in a certain way to his passenger. Name that way.

6. When may a taxi driver take a space on a taxi stand? (*circle one answer*)

- A. When he can squeeze in
- B. Never
- C. When there is space available
- D. When he is on break

7. All taxi drivers do not have to take Elderly Coupons (*circle one answer*)

- A. True
- B. False

8. What papers or books are drivers required to have in his/her possession while operating his taxicab? List at least 3 items

9. A driver can charge for lost time while waiting for a passenger to come out of his/her home to the taxi. (*circle one answer*)

- A. True
- B. False
- C. Op

10. A driver does not need to keep a record of all their trips. (*circle one answer*)

- A. True
- B. False
- C. Optional

11. If a driver is stopped by a police officer and spoken to by an officer, how should you speak to the Police Officer?

12. If a hackney officer or a police officer issues a hackney carriage ticket to you, what must the driver do? (*circle one answer*)
- A. Mail It Into Police Headquarters
 - B. Come To Police Headquarters with The Ticket
 - C. Write A Letter to The Hackney Unit
 - D. Call Hackney to make an Appointment
13. What type of fares go into the meter? (*circle one answer*)
- A. Tolls
 - B. Airport fee
 - C. Flat rate
 - D. Short trips
 - E. All of the Above
14. What should a driver do if he finds guns or drugs that were left in his cab? (*circle one answer*)
- A. Turn them into lost and found at headquarters
 - B. Bring them too the nearest police station
 - C. Call the police immediately
 - D. Leave for the next driver to turn in
15. If a taxi driver loses his hackney license he can drive a cab until he obtains a new Hackney License? (*circle one answer*)
- A. True
 - B. False
16. List the exceptions as to when a passenger may be seated in the front seat
17. Under what conditions may a driver pickup a second passenger if the taxi has a passenger inside the cab already?

COPY

18. When can a driver pickup a fare outside Boston?
19. Drivers do not have to take certain passengers. Name them
20. Hackney Carriage Drivers must turn in their Hackney Carriage Driver's License to the Hackney Carriage Unit when they leave the (1) _____
for more than (2) _____ days.
21. No Hackney Carriage Driver Shall pick up any passengers within _____
Of an established public stand when there are Hackney Carriages at the public stand.
- A. 100 feet
 - B. 1/2 mile
 - C. sight
 - D. 500 yards
- 22.. The passenger may drink alcohol in the rear seat as long as it is in a red cup
- A. True
 - C. False
- 23.. What are the taxipools hours of operation?
- A. 5:00 am to 11:00 pm
 - B. 4:00 am to midnight
 - C. 24 hours a day

24. Are drivers allowed to pick up on the departure level after dropping off at Logan Airport?
- A. Yes
 - B. No
25. If you have an issue with an agent at the airport taxi stand, what should you do?
- A. Argue with the Agent
 - B. Return to the taxipool and request to speak to a supervisor
 - C. Call the State Police

COPY

PROFESSIONALISM

1. A person exits a bar and is clearly drunk but friendly, can you take him/her to their home?
2. What information is recorded on a Waybill?
3. You can refuse a blind person with a Seeing Eye dog? *(circle one answer)*
 - A. True
 - B. False
4. You are at the Airport; a woman hires your taxi. You load some heavy luggage, spend an hour in traffic, you are polite and courteous. The customer does not tip you, what do you do?
5. Three people traveling together enter your taxi, and you take them to the Sheraton Boston Hotel. How do you charge for this trip? *(circle one answer)*
 - A. One single metered fare plus tolls/fees covers all three
 - B. Charge each person what is on the meter
 - C. Charge a flat rate
 - D. Metered fare and add in tip
6. Four business travelers at Logan Airport approach your cab. They ask to go to the Four Seasons Hotel. Can one person sit up front with you? *(circle one answer)*
 - A. Yes
 - B. No

7. **How do you charge passenger when emergency conditions are declared? (circle one answer)**
- A. Metered rate for each passenger minus \$2.00 each
 - B. Minus \$2.00
 - C. Minus \$2.00 plus pool fee
 - D. Metered rate for each passenger plus \$2.00 each
8. **How should a cab driver maintain his cab? (circle one answer)**
- A. Clean and sanitary at all times
 - B. Clean from time to time
 - C. As clean as the driver feels necessary
 - D. Each time the cab goes for inspection
9. **A driver picks up two passengers at the Marriott Long Wharf going to their homes in Abington. The second passenger wishes to continue six miles to another location. How would you charge for this fare? (circle one answer)**
- A. Flat rate only, charge last passenger
 - B. One single metered fare
 - C. Flat rate for 1st, then metered on the 2nd passenger
 - D. Metered rate for 1st then flat rate for the 2nd
10. **A passenger is picked up on Congress Street going to East Boston. How would you charge for this fare? (circle one answer)**
- A. Metered fare, no extras
 - B. Metered fare plus tunnel toll
 - C. Flat rate, plus airport fee and tolls
 - D. Flat rate from Congress St to East Boston
11. **You have just dropped a passenger at his destination and he/she requests a meter receipt. How would you supply a receipt for them? (circle one answer)**
- A. Print one from the meter
 - B. Give a flat rate receipt
 - C. Tell passenger you are unable to because there is no paper in the meter
 - D. Give them a business card with the fare on it

COPY

12. A passenger comes rushing out of a hotel and hops into your taxi and says, "I'm really late for my flight, if you can get me to the airport in fifteen minutes, I'll take care of you. What should the driver say or do"? *(circle one answer)*
- A. Ok jump in and I'll race over
 - B. I'll do my best safe and legal
 - C. Find another cab
 - D. If you double the cost I will take you
13. The driver is in route to the passenger's destination when all of a sudden the passenger says, "hey, I think you are taking me the wrong way." What should you do?
14. How much can you charge per hour for waiting time for a passenger? *(circle one answer)*
- A. \$28.00
 - B. \$20.00
 - C. \$24.00
 - D. \$30.00
15. The Bell Captain hails your taxi which is a station wagon or van out of line for a trip that has a lot of luggage. How much extra can you charge? *(circle one answer)*
- A. \$2.50
 - B. \$6.00
 - C. \$10.50
 - D. \$11.00
16. You may refuse to transport a passenger with a dog if it offends your religious beliefs.
- A. True
 - B. False
17. You should always drive (1) _____

- 18. You are driving with a passenger in your cab and your cell phone rings. What should you do?**
- A. Ask the customer if it is OK to take the call
 - B. Press ignore on your phone and call them back when the trip is over
 - C. Answer the phone
 - D. Pull over before you start talking
- 19. Which of the following is not appropriate when driving a taxi?**
- A. Necktie
 - B. Dress shoes
 - C. Collared shirt
 - D. Gym shorts
- 20. Passengers are impressed with how fast you can get them to their destination.**
- A. True
 - B. False
- 21. You arrive at the customers destination and the customer gets out his/her credit card to pay, do you**
- A. Tell them the machine is broken because you need cash to pay your waybill;
 - B. Say thank you and remind him to take the receipt?
 - C. Tell him you do not take credit cards because it takes longer to get paid.
 - D. Tell him to leave a big tip because the company takes 6%
- 22. Telling the customer how much money you made tonight is a good conversation starter.**
- A. True
 - B. False

COPY

23. The customer gets in the cab at Logan Airport and tells you he wants to go to South Boston and to make sure you take the Sumner Tunnel. You tell the customer that the Ted Williams Tunnel is faster, but he insists, you take the Sumner Tunnel. What do you do?

- A. Get out your map book to show the customer which route is faster
- B. Tell the customer to take another cab because you don't want to risk a complaint about a long route.
- C. Take the Ted Williams because you know that it is faster
- D. Take the Sumner Tunnel even though you know it is longer

24. Women frequently enjoy flirting with the driver on long rides

- A True
- B False

COPY

25. Which of the following does not belong?

- A. I don't know how to get there, can you wait one minute while I check my dispatcher?
- B. Don't worry pal, we'll find it
- C. Where would you like to go sir?
- D. Is there a particular route that you would like me to take sir?



NAME: _____ DATE: _____

D.O.B: _____

GEOGRAPHY

1. What Is the Location of St. Elizabeth's Hospital? (*circle one answer*)
 - A. 736 Cambridge St., Brighton
 - B. Harrison Ave And Kneeland St
 - C. Centre Street And Jamaica way
 - D. Commonwealth Ave And Harvard St
2. What Is The Location Of South Station?
3. What Is The Location Of The New England Aquarium?
4. What Is The Location Of Faneuil Hall?
5. What Is The Location Of Franklin Park Zoo? (*circle one answer*)
 - A. Ruggles Street And Tremont St
 - B. Blue Hill Ave And Columbia Road
 - C. American Legion Highway And Morton St
 - D. Blue Hill Ave And Warren St
6. What Is The Location Of The John F. Kennedy Library?

COPY

7. What Is The Location Of The Union Oyster House?
8. If You Were At Andrew Square, How Would You Go To Carney Hospital?
9. What Is The Location Of The Wang Theatre?
10. What Is the Location of Children's Hospital?
11. At The Hynes Auditorium, How Would You Go To The Four Seasons Hotel?
12. What Is the Location of Anthony's Pier 4?
13. What Is The Location Of The Fleet Bank Building? *(circle one answer)*
- A. 1 Federal Street
 - B. 25 State Street
 - C. 80 Beacon Street
 - D. 41 Union Street

COPY

14. What Is The Location Of The Federal Reserve Building? (*circle one answer*)

- A. Summer St And Atlantic Ave
- B. Stuart St And Berkeley St
- C. Cedar Street And Centre Sts
- D. Ruggles St And Huntington Ave

15. What Is The Location Of The Christian Science Church Park? (*circle one answer*)

- A. West NewtonSt and Tremont St
- B. Huntington Ave And Mass Ave
- C. Brookline Ave And Francis St
- D. Columbus Ave And Tremont

COPY

16. What Is The Location Of The Saltonstall Building?

17. What Is The Location Of The Copley Fairmont Plaza Hotel?

18. What Is The Location Of Back Bay Station?

19. What Is The Location Of The Ship U.S.S. Constitution? (*circle one answer*)

- A. Black Falcon Pier
- B. Jamaica Pond, Jamaica Plain
- C. Old Navy Yard, Charlestown
- D. Castle Island, South Boston

20. What Main Street Would You Take To Go From Forest Hill's Station to Cleary Square?
21. What Is The Location Of The John Hancock Tower?
22. What Is the Location of the Children's Museum?
23. What Is The Location Of The Roxbury Community College?
24. What Is The Location Of Northeastern University?
25. What Main Street Would You Take From Forest Hills Station To Go To Roslindale Square?
- COPY**



HACKNEY RULES AND REGULATIONS

COPY

1. What type of fares go into the meter? *(circle one answer)*
 - A. Tolls
 - B. Airport fee
 - C. Flat rate
 - D. Tunnel fee
 - E. All of the Above
2. What does the driver do if he finds guns or drugs that were left in his cab? *(circle one answer)*
 - A. Turn them into lost and found at Headquarters
 - B. Bring them into the nearest police station
 - C. Call the police immediately
 - D. Leave for the next driver to turn in
3. If a Hackney Carriage ticket is issued by a Hackney Officer, what must the driver do? *(circle one answer)*
 - A. Mail it to Police Headquarters
 - B. Come to Police Headquarters with the ticket
 - C. Write a letter to the Hackney Unit
 - D. Leave it for the next driver
4. Can a driver drive a cab if his/her Hackney License is lost / stolen? *(circle one answer)*
 - A. Yes
 - B. No
5. Can a taxi driver do any routine repairs to his/her taxi while on a cabstand? *(circle one answer)*
 - a. Yes
 - b. No

6. If a driver is stopped by a Police Officer and spoken to by the officer how should the driver speak to the Officer?
7. Every driver needs to keep a record of all trips. *(circle one answer)*
- A. True
 - B. False
8. When must a taxi driver sit on the drivers seat while parked at a public taxi stand waiting to be hired? *(circle one answer)*
- A. When working, but not while on break
 - B. According to the weather
 - C. At all times
 - D. When there are a lot of passengers
9. What is the maximum speed in a school zone while school is in session? *(circle one answer)*
- A. 30 mph
 - B. 25 mph
 - C. 20 mph
 - D. 50 mph
10. How much money must a driver is capable of making change for?
- A. \$30.00
 - B. \$20.00
 - C. \$40.00
 - D. \$50.00
11. A driver shall not speak in a certain manner towards his/her passengers. Name that way.

12. When may a taxi driver take a space on a taxi stand? *(circle one answer)*

- A. When he can squeeze in.
- B. When there is space available
- C. When a driver lets him get in front of his car
- D. When the cabs are double parked

13. All drivers must take Elderly Coupons? *(circle one answer)*

- A. True
- B. False

COPY

14. When can a driver pick up a fare outside of Boston?

15. When may the driver pickup a second passenger if the taxi has a passenger inside the cab already? *(circle one answer)*

- A. If there is room in the cab
- B. With the permission of the passenger
- C. If the driver thinks they are going to the same place.
- D. If he is operating a van or station wagon.

16. Can a driver charge for lost time while waiting for a passenger to come out of his/her home to the taxi? *(circle one answer)*

- A. Yes
- B. No

17. Name the certain passengers that drivers do not have to take.

18. What papers or books are drivers required to have in his/her possession while operating his/her taxicab? List at Least 3 Items

19. Can a driver demand more money than what is on the meter?

- A. Yes
B. No

COPY

20. Hackney Carriage Drivers must turn in their Hackney Carriage Driver's License to the Hackney Carriage Unit when they leave the (1) _____
for more than (2) _____ days.

21. No Hackney Carriage Driver Shall pick up any passengers within _____
of an established public stand when there are Hackney Carriages at the public stand.

- A. 100 feet
B. 1/2 mile
C. sight
D. 500 yards

- 22.. The passenger may drink alcohol in the rear seat as long as it is in a red cup

- A. True
A. False

23.. What are the taxipools hours of operation?

- A. 5:00 am to 11:00 pm
- B. 4:00 am to midnight
- C. 24 hours a day

24. Are drivers allowed to pick up on the departure level after dropping off at Logan Airport?

- A. Yes
- B. No

25. If you have an issue with an agent at the airport taxi stand, what should you do?

- A. Argue with the Agent
- B. Return to the taxipool and request to speak to a supervisor
- C. Call the State Police

PROFESSIONALISM

1. A passenger, who is in a folding wheel chair, attempts to get into your cab. How should the driver handle this?
2. The driver is in route to the passengers destination when all of a sudden the passenger says, "Hey I think you are taking me the wrong way". What should the driver do?
3. A passenger comes to your taxi and requests a location you are not familiar with what do you do?
4. If a passenger with a lot of luggage request a van, how much extra can you charge?
5. A driver ends his shift and finds a passenger has left some property in your cab. What do you do?
6. Upon arrival at their destination, a passenger asks you for a receipt. If it is a metered rate, how do you provide them with a receipt?

7. A passenger is picked up at the Boston Harbor Hotel, he tells you he wants to go to Abington and requests you to wait one hour in Abington then return to the hotel. How would you charge for this trip? *(circle one answer)*
- A. Metered rate all the way
 - B. Flat rate to Abington and metered back
 - C. Metered rate to Abington, hour waiting time plus metered rate back
 - D. Flat rate there and flat rate back
8. You pickup four businessmen at Logan Airport and they want to go to the Four Seasons Hotel, can one passenger sit up front with you?
9. What information is recorded on a Waybill?
10. How should a cab driver maintain his cab? *(circle one answer)*
- A. Clean and sanitary at all times
 - B. Clean from time to time
 - C. As clean as the driver feels necessary
 - D. Clean for inspection season
11. How do you charge customers when emergency conditions are declared?
12. A passenger is picked up on Congress Street going to East Boston, How would you charge for this fare? *(circle one answer)*
- A. Meter rate plus \$4.50 tunnel fee
 - B. Meter rate no extra fees
 - C. Meter rate plus \$6.00 airport fee
 - D. Flat rate on \$1.50 for going thru the tunnel to East Boston

- 13 You have picked up two elderly customers and have taken them to their destination. They are attempting to pay for the trip with Boston Elderly Coupons. Can you take the coupons or ask them to pay with cash?
- 14 A passenger comes running out of the Park Plaza Hotel and enters your cab, tells you that they are really late for their flight, and ask if you could get them to the airport in 20 minutes and they will pay you double for the fare on the meter, what should you do or say?
- 15 You are at the airport; a woman with a lot of luggage gets into your cab. You spend an hour in traffic, you are polite and courteous and upon reaching her destination, she does not give you a tip. What should you do?
- 16 You may refuse to transport a passenger with a dog if it offends your religious beliefs.
- A. True
- B. False
- 17 You should always drive (1) _____
- 18 You are driving with a passenger in your cab and your cell phone rings. What should you do?
- A. Ask the customer if it is OK to take the call
- B. Press ignore on your phone and call them back when the trip is over
- C. Answer the phone
- D. Pull over before you start talking

COPY

19. Which of the following is not appropriate when driving a taxi?

- A. Necktie
- B. Dress shoes
- C. Collared shirt
- D. Gym shorts

20. Passengers are impressed with how fast you can get them to their destination.

- A. True
- B. False

21. You arrive at the customers destination and the customer gets out his/her credit card to pay, do you

- A. Tell them the machine is broken because you need cash to pay your waybill;
- B. Say thank you and remind him to take the receipt?
- C. Tell him you do not take credit cards because it takes longer to get paid.
- D. Tell him to leave a big tip because the company takes 6%

22. Telling the customer how much money you made tonight is a good conversation starter.

- A. True
- B. False

23. The customer gets in the cab at Logan Airport and tells you he wants to go to South Boston and to make sure you take the Sumner Tunnel. You tell the customer that the Ted Williams Tunnel is faster, but he insists, you take the Sumner Tunnel. What do you do?

- A. Get out your map book to show the customer which route is faster
- B. Tell the customer to take another cab because you don't want to risk a complaint about a long route.
- C. Take the Ted Williams because you know that it is faster
- D. Take the Sumner Tunnel even though you know it is longer

COPY

24. Women frequently enjoy flirting with the driver on long rides

- A True
- B False

25. Which of the following does not belong?

- A. I don't know how to get there, can you wait one minute while I check my dispatcher?
- B. Don't worry pal, we'll find it
- C. Where would you like to go sir?
- D. Is there a particular route that you would like me to take sir?



NAME: _____ DATE: _____

D.O.B: _____

GEOGRAPHY

1. How Would You Get From Brigham and Women's Hospital to Boston Police Headquarters?
2. What Is The Location Of The Boston Registry Of Motor Vehicles?
3. What Is The Location Of Fenway Park?
4. What Is The Location Of State Street Bank Building? *(circle one answer)*
 - A. 225 Franklin Street
 - B. 109 Cambridge Street
 - C. 1 Fruit Street
 - D. 60 State Street
5. What Is The Location Of The Hard Rock Café?
6. How Would You Go From The Bostonian Hotel To Cheers On Beacon Street?

COPY

- 7. What Is The Location Of The Seaport Hotel?**
- 8. What Is The Location Of The Bayside Exposition Center?**
- 9. What Is The Location Of The No Name Restaurant?**
- 10. How Would You Go From Kenmore Square To The State House?**
- 11. How Would You Go From Andrew Square To The Carney Hospital?**
- 12. What Is The Location Of Symphony Hall?**
- 13. What Main Road Or Street Would You Take From Mattapan Square To Go To The Boston Medical Center?**
- 14. On What Street Is The Main Entrance To The Hynes Auditorium Located?**

COPY

15. What Is The Location Of Baytower Room Restaurant? (circle one answer)

- A. State Street and Surface Road
- B. 60 State Street
- C. Franklin Street and Congress Street
- D. Congress Street and North Street

16. What Is The Location Of The State House?

17. What Is The Location Of Northeastern University?

18. What Is The Location Of The Boston Public Library?

19. What Is The Location Of The Old North Church?

20. What Is The Location Of The Tip O'Neal Federal Building? (circle one answer)

- A. Causeway Street next To The Fleet Center
- B. Blossom Street next To Holiday Inn
- C. State Street and Washington Street
- D. Cambridge and Stanford Sts

21. What Is The Location Of The Schubert Theatre? (circle one answer)

- A. Tremont Street and Kneeland Street
- B. Boylston Street and Berkeley Street
- C. Washington Street and Essex Street
- D. Park St and Beacon St

COPY

22. What Is The Location Of One Financial Center? (circle one answer)

- A. Milk Street And Atlantic Avenue
- B. Summer Street, Atlantic Avenue, And Essex Street
- C. Columbus Avenue and Stuart Street
- D. Atlantic St and Congress St

23. What Is The Location Of Boston City Hall?

COPY

24. What Is The Location Of The New Bus Terminal? (circle one answer)

- A. North Station
- B. South Station
- C. Ashmont Station
- D. Forest Hills Station

25. What Building Is Located At One Schroeder Plaza?



HACKNEY RULES AND REGULATIONS

COPY

1. When must a taxi driver sit on the driver's seat while parked at a public taxi stand?
(circle one answer)
 - A. When working, but not while on break
 - B. At all times
 - C. According to the weather
 - D. When he is talking to the passengers
2. All taxi drivers must take Elderly Coupons. (circle one answer)
 - A. True
 - B. False
3. When may a taxi driver take a space on a taxi stand? (circle one answer)
 - A. When there is space available
 - B. When he can wait until a space opens up
 - C. When he can squeeze in
 - D. When he can double park to wait for a passenger
4. Can a driver charge for lost time while waiting for a passenger to come out of his/her home to the taxi? (circle one answer)
 - A. Yes
 - B. No
5. If a Hackney Officer issues a Hackney Carriage Ticket, what must the driver do?
(circle one answer)
 - A. Write A Letter To The Hackney Unit
 - B. Come To Police Headquarters with the ticket
 - C. Mail It To Police Headquarters
 - D. Leave it for the next driver

6. What papers or books are drivers required to have in his/her possession while operating his taxicab? List at least 3 items

7. Every driver needs to keep a record of all trips - (circle one answer)

- A. True
- B. False
- C. Optional / Recommended

COPY

8. If a driver is stopped by a Police Officer and spoken to by the officer how should the driver speak to the Officer?

9. What type of fares go into the meter? (circle one answer)

- A. Airport Fees
- B. Flat Rates Fees
- C. Tolls Fees
- D. Massport Fees
- E. All of the above

10. Can a driver drive a taxi if his/her Hackney License is lost? (circle one answer)

- A. Yes
- B. No

11. What should a driver do if he finds guns or drugs that were left in his cab? (circle one answer)

- A. Turn them into lost and found at Headquarters
- B. Bring them to the nearest Police Station
- C. Call the police immediately
- D. Leave for the next driver to turn in.

COPY

12. A driver should not solicit or pick up a passenger within how many feet of a taxi stand? *(circle one answer)*
- A. 20 feet
 - B. 100 feet
 - C. 40 feet
 - D. 50 feet
13. Can a taxi driver do any routine repairs to his/her taxi on a cabstand? *(circle one answer)*
- A. Yes
 - B. No
14. When may the driver pickup a second passenger if the taxi has a passenger inside the cab already? *(circle one answer)*
- A. If there is room in the cab
 - B. If driver thinks they are going to the same place
 - C. With the permission of the passenger
 - D. If the person is elderly and has a small child with her
15. What information should be on a WayBill?
16. What should a driver do if a passenger becomes noisy or disorderly while in the taxi after the driver has asked him to stop? *(circle one answer)*
- A. Appeal to any Police Officer
 - B. Get out of the cab and open the passenger's door
 - C. Take him/her on a fast ride
 - D. Sit in the cab and refuse to move

17. When does a driver ask his passenger their destination? *(circle one answer)*

- A. Outside the cab while passenger is standing
- B. As they walk toward the cab
- C. Once they are seated and give directions
- D. As they are getting in the cab

COPY

18. When is reckless or unsafe driving allowed?

19. A driver is not required to take certain passengers, name them

20. Hackney Carriage Drivers must turn in their Hackney Carriage Driver's License to the Hackney Carriage Unit when they leave the (1) _____ for more than (2) _____ days.

21. An applicant for Hackney Carriage Drivers License must not have any Operating Under the Influence for drugs or alcohol convictions or dispositions under Massachusetts General Law Chapter 90 Section 24D within the past (1) _____ Year or the equivalent in any jurisdiction.

COPY

22. The passenger may drink alcohol in the rear seat as long as it is in a red cup

- A. True
- B. False

23.. What are the taxipools hours of operation?

- A. 5:00 am to 11:00 pm
- B. 4:00 am to midnight
- C. 24 hours a day

24. Are drivers allowed to pick up on the departure level after dropping off at Logan Airport?

- A. Yes
- B. No

25.. If you have an issue with an agent at the Airport taxi stand, what should you do?

- A. Argue with the Agent
- B. Return to the taxipool and request to speak to a supervisor
- C. Call the State Police

PROFESSIONALISM

COPY

1. **A driver ends his shift and finds that there is property left in his cab, what should he do? (circle one answer)**
 - A. Leave it in the cab for the next driver
 - B. Keep it until the passengers calls
 - C. Bring it to Boston Police Headquarters
 - D. Keep the property until your next shift
2. **If you are being robbed, what should you do? (circle one answer)**
 - A. Give it up
 - B. Argue with them
 - C. Go to the nearest police station
 - D. Call the hackney unit
3. **How much can you charge per hour for waiting time for a passenger?**
4. **Who declares emergency conditions at Logan Airport and explains what they are?**
5. **When do pedestrians have the right of way? (circle one answer)**
 - A. When traffic is slow moving
 - B. Always
 - C. When yellow light is flashing
 - D. At school crossings
6. **Three people traveling together get in your taxi, you take them to the Sheraton Hotel. How do you charge for this fare?**

7. When Fire and Police vehicles or ambulances have their lights flashing and they are coming up behind your cab, what should you do?
8. A blind person with a Seeing-Eye dog gets in your cab, can you take them?
9. How much is the flat rate per mile for all cities / towns beyond 20 miles from Boston?
10. A passenger goes from Boston City Hall to their home in East Boston. How much extra would they be charged?
11. When may a cab driver pick up a fare outside of Boston?
12. What information is kept on a Waybill or Trip Sheet?
13. A passenger who is in a folding wheel chair attempts to get into your cab. How should you handle this situation? *(circle one answer)*
- A. Call for a wheelchair van
 - B. Tell passenger to call for a wheelchair van
 - C. Assist passenger and place wheelchair in trunk or vehicle
 - D. Refuse to take a customer
14. A person exits a bar and is clearly intoxicated but friendly, can you take him to his home?

COPY

15. You pick up two elderly passengers, can they pay for their trip with Boston Elderly Coupons or should you tell them they have to pay with cash?
16. You may refuse to transport a passenger with a dog if it offends your religious beliefs.
- A. True
- B. False
17. You should always drive (1) _____
18. You are driving with a passenger in your cab and your cell phone rings. What should you do?
- A. Ask the customer if it is OK to take the call
- B. Press ignore on your phone and call them back when the trip is over
- C. Answer the phone
- D. Pull over before you start talking
19. Which of the following is not appropriate when driving a taxi?
- A. Necktie
- B. Dress shoes
- C. Collared shirt
- D. Gym shorts
20. Passengers are impressed with how fast you can get them to their destination.
- A. True
- B. False

21. You arrive at the customers destination and the customer gets out his/her credit card to pay, do you
- A. Tell them the machine is broken because you need cash to pay your waybill;
 - B. Say thank you and remind him to take the receipt?
 - C. Tell him you do not take credit cards because it takes longer to get paid.
 - D. Tell him to leave a big tip because the company takes 6%
22. Telling the customer how much money you made tonight is a good conversation starter.
- A. True
 - B. False
23. The customer gets in the cab at Logan Airport and tells you he wants to go to South Boston and to make sure you take the Sumner Tunnel. You tell the customer that the Ted Williams Tunnel is faster, but he insists, you take the Sumner Tunnel. What do you do?
- A. Get out your map book to show the customer which route is faster
 - B. Tell the customer to take another cab because you don't want to risk a complaint about a long route.
 - C. Take the Ted Williams because you know that it is faster
 - D. Take the Sumner Tunnel even though you know it is longer

24. Women frequently enjoy flirting with the driver on long rides

- A True
- B False

25. Which of the following does not belong?

- A. I don't know how to get there, can you wait one minute while I check my dispatcher?
- B. Don't worry pal, we'll find it
- C. Where would you like to go sir?
- D. Is there a particular route that you would like me to take sir?

COPY



NAME: _____ DATE: _____

D.O.B: _____

GEOGRAPHY

1. What is the location of the Tip O'Neil Federal Building?
2. What is the location of Roxbury Community College?
3. What is the location of Back Bay Station? *(circle one answer)*
 - A. Dartmouth St. near Columbus Ave.
 - B. Washington St. and Essex Street
 - C. Clarendon St. and St. James St.
 - D. North St. and Blackstone St.
4. What is the location of the Bayside Exposition? *(circle one answer)*
 - A. Northern Ave. Near the World Trade Center
 - B. Commonwealth Ave. and Beacon St.
 - C. Zoo Mt. Vernon St. or Near Morrissey Blvd.
 - D. Seaport Lane or New Northern Ave.
5. What is the location of Mattapan Square? *(circle one answer)*
 - A. Blue Hill Ave. at Columbia Rd
 - B. Blue Hill Ave. at Almont St.
 - C. Blue Hill Ave. at River St.
 - D. Blue Hill Ave. at Morton St.

COPY

COPY

6. What is the location of ST. Elizabeth's Hospital?
7. What Is the Location of the Federal Reserve Building? (*circle one answer*)
 - A. Northern Ave. Near World Trade Center
 - B. Milk St. On Central Wharf
 - C. Summer St. & Atlantic Ave. Or Atlantic Ave. Near South Station
 - D. North St. & Congress Near Tunnel
8. What Is the Location of the Bay Tower Room Restaurant?
9. What Is the Location of Anthony's Pier 4 Restaurant?
10. What Is the Location of the Hancock Tower? (*circle one answer*)
 - A. State St. And Congress St.
 - B. Dartmouth St. & St. James St.
 - C. 200 Clarendon St. & St. James St.
 - D. Beacon St. & Park St.
11. What Is the Location of the John F. Kennedy Library?
12. What Is the Location of North Station?

13. What Is the Location of the Prudential Center?

14. What Is Located At One Schroeder Plaza? *(circle one answer)*

- A. Reggie Lewis Athletic Center
- B. Registry Of Motor Vehicles
- C. Boston Police Department
- D. Washington Park Mall

15. What Is the Location of the Boston Public Library? *(circle one answer)*

- A. Huntington Ave. At Ruggles
- B. Commonwealth Ave. At Beacon St.
- C. Copley Sq. At Boylston St. & Dartmouth St.
- D. 100 Cambridge Street

16. What Is the Location of the Hynes Auditorium?

17. What Is the Location of the Wang Center?

18. What Is the Location of Fenway Park?

19. What Is the Location of the Park Plaza Hotel?

20. What Is the Location of the New England Aquarium? *(circle one answer)*

- A. 140 Northern Ave. Or Northern Ave. Near World Trade Center
- B. Milk St. On Central Wharf
- C. North St. And Congress St.
- D. 1 Seaport Lane Near World Trade Center

21. What Is the Location of the Old North Church?

22. What Is the Location of Symphony Hall?

23. How Would You Go From the Bostonian Hotel If You Were On North St. To Cheers On Beacon Street?

24. What Main Road Or Street Would You Take From Mattapan Square To Go To The Boston Medical Center?

25. How Would You Go From Logan Airport To The Seaport Hotel?

23. The customer gets in the cab at Logan Airport and tells you he wants to go to South

Boston and to make sure you take the Sumner Tunnel. You tell the customer that the Ted

Williams Tunnel is faster, but he insists, you take the Sumner Tunnel. What do you do?

- D. Get out your map book to show the customer which route is faster**
- E. Tell the customer to take another cab because you don't want to risk a complaint about a long route.
- F. Take the Ted Williams because you know that it is faster**
- D. Take the Sumner Tunnel even though you know it is longer

24. Women frequently enjoy flirting with the driver on long rides

- A True
- B False

COPY

25. Which of the following does not belong?

- E. I don't know how to get there, can you wait one minute while I check my dispatcher?
- F. Don't worry pal, we'll find it
- G. Where would you like to go sir?**
- H. Is there a particular route that you would like me to take sir?

RENEWAL Hackney License Application Guidelines

YOU MUST MEET ALL OF THE REQUIREMENTS LISTED BELOW

- Be 21 years of age or older
- Be able to Speak, Read, Write and Understand the English Language
- Have either a Birth Certificate, Alien Card, Asylum Document, US Passport or Naturalization Papers
- If you are not a US citizen but have work authorization you must show written documentation / Work Authorization Card
- Hackney Carriage Driver's License not revoked or suspended in any jurisdiction.
- Have a Valid Massachusetts Driver's License in the United States for at least 2 years.
- Not have been adjudged a Habitual Traffic Offender, as defined by the Commonwealth of Massachusetts Registry of Motor Vehicles standards, or the equivalent in any jurisdiction, within the past 5 years.
- Not have any outstanding or unresolved driving infractions which could result in the applicants Driver's license being suspended or revoked in any jurisdiction.
- Not have had his or her Driver's License suspended for 5 or more surchargeable events, within the past 5 years in any jurisdiction.
- Not have more than four violations/accidents as defined by the Registry of Motor Vehicles or equivalent department in the last 3 years in any jurisdiction. (same day equals one)
- No Operating Under the Influence of drugs or alcohol convictions or dispositions under Massachusetts General Law Chapter 90 section 24D within the past 5 years or the equivalent in any jurisdiction.
- No felony convictions within the last 5 years in any jurisdiction.
- No drug convictions in the last 5 years in any jurisdiction.
- No disposition for an offense in any jurisdiction that admits to such facts or continues such offense without resolution (for any criminal offense that would result in the denial of a license. (See Inspector of Carriages)
- Not required to register as a sex offender in any jurisdiction.
- Not have any outstanding or unresolved criminal court cases in any jurisdiction which could result in the license being denied if the Driver were convicted of the alleged offense.
- The license will expire on your birthday; or the expiration date of your employment authorization card or work card, the renewal fee is thirty-two dollars **(\$32.00).**

**HACKNEY CARRIAGE APPLICATION****July 1st 2013 - June 30th 2014**

Date: _____

BPD Initial: _____

☐"CITY OF BOSTON" - RENEWAL **\$100.00**☐B.T.I.E.P **\$150.00**

MEDALLION NUMBER	PLATE NUMBER	MAKE	YEAR	VEHICLE IDENTIFICATION NUMBER

CORPORATION NAME: _____ PHONE #: _____

BOSTON ADDRESS: _____
street city state zip

RADIO ASSOCIATION: _____

OPERATOR STATUS: (circle one)

LEASED / OWNER OPERATED / MANAGED / SHIFTED

INSURANCE COMPANY: _____

PRINCIPAL OWNER: _____
last name first nameMAILING ADDRESS: _____
street city state zip

SOCIAL SECURITY NUMBER: _____ TELEPHONE #: _____



BostonPolice

DEPARTMENT

3

INSURANCE VERIFICATION FORM

MEDALLION #. _____

PRINCIPAL NAME: _____

NAME OF CORPORATION: _____

INSURANCE CARRIER: _____

INSURANCE AGENT: _____

RATING TERRITORY: _____

Vehicle Year: _____

VIN #: _____

**Insurance Company Stamp
and Signature**

(original stamp)

The undersigned certified that the above insured vehicle is garaged and registered in the City of Boston and further certifies that the insurance is in effect as of this date:

date

signature



RADIO ASSOCIATION AFFILIATION FORM

Medallion Number: _____

Medallion Owners Name: _____
(print)

This member is in good standing and is cleared of all dues and fees. _____
(date)

Please check Association:

- ☐ **Boston Cab Association**
- ☐ **City Cab Association**
- ☐ **Top Cab Association**
- ☐ **Independent Taxi Owners Association (I.T.O.A.)**
- ☐ **Metro Cab Association**
- ☐ **617Taxi Cab Association**

Association Representative Signature

Date

Medallion Owner Signature

Date



LIEN INFORMATION FORM

Medallion #: _____

Corporation Name: _____

Owners Name: _____

List below all outstanding Liens or second party interest on this Medallion:

Are there any Liens, Judgments or Interests, Court Ordered or otherwise on this medallion or the corporation that holds it.

☐

YES

☐

NO

If yes, list below:

Name of Lien Holder

Amount

1. _____

2. _____

3. _____

4. _____

Name of Principal of President: _____
(print)

Signature: _____

Date: _____

SHIFTED

6

DATE: _____

CORPORATION NAME: _____

- Owner CAN NOT Drive this Vehicle!**

OWNERS LAST NAME _____ **FIRST NAME** _____

PHONE NUMBER _____
(Owner or his Agent must be available 24 hours a day at this phone number)

weekly

\$/ shift amount

- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of the Medallion**

PLEASE PRINT NAME: _____
 _____ LAST NAME FIRST NAME

MEDALLION INFORMATION FORM
LEASED

DATE: _____

- *Owner Supplies Medallion*
- *Lessee Supplies Vehicle*

ALL DRIVERS LISTED BELOW MUST HAVE AN ACTIVE HACKNEY DRIVERS LICENSE!

[illegible]

HACKNEY ID # _____

PHONE NUMBER _____

LEASED FROM: _____ **TO:** _____
date date

ONLY 4 ADDITIONAL DRIVERS ARE ALLOWED!

Lease Amount: _____

Tax Amount: _____

Radio Dues: _____

Total Amount: 100

(Per Week)

The Owner of the Medallion or Lessee Must Come in to Add, Change or Delete Drivers

PLEASE LIST ALL OTHER DRIVERS BELOW

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____ circle one: 12 HRS / 24 HRS / Weekly

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____ circle one: 12 HRS / 24 HRS / Weekly

LAST NAME _____ **FIRST NAME** _____ **HACKNEY ID #** _____

SHIFT AMOUNT _____ circle one: 12 HRS / 24 HRS / Weekly

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____ *circle one:* 12 HRS / 24 HRS / Weekly

- **New Lease Agreements Must Comply with 4 Model Year Rule**
- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of Medallion**

OWNERS SIGNATURE: _____
last name first name

DATE: _____

MEDALLION INFORMATION FORM
OWNER OPERATED

6

MEDALLION # _____

DATE: _____

- *Owner of Medallion - and is The Primary Driver of Vehicle*

ALL DRIVERS LISTED BELOW MUST HAVE AN ACTIVE HACKNEY DRIVERS LICENSE!

AVERAGE DAYS/WEEK IN SERVICE _____ AVERAGE HOURS PER DAY IN SERVICE _____

OWNERS LAST NAME _____ FIRST NAME _____

HACKNEY ID # _____

PHONE NUMBER: _____
(must be available at this phone number 24 hours a day)

ONLY 4 ADDITIONAL DRIVERS ARE ALLOWED!

The Owner of the Medallion Must Come in to Add, Change or Delete Drivers

PLEASE LIST ALL OTHER DRIVERS BELOW:

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____

- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of Medallion**

OWNERS SIGNATURE: _____
Last name first name

DATE: _____

PLEASE PRINT NAME: _____
Last name first name

MEDALLION # _____**DATE:** _____

- *Owner Supplies Medallion*
- *Manager Supplies Vehicle and - Shifts Vehicle to Drivers*

" MANAGER" CAN NOT Drive this Vehicle!**Must Provide a Management Agreement****MANAGERS LAST NAME** _____ **FIRST NAME** _____Managers Mailing Address: _____
Street, City, State, Zip**PHONE NUMBER** _____
(Manager or his Agent must be available 24 hours a day at this phone number)**PLEASE FILL OUT ALL AMOUNTS /***What do you charge for each shift?*

12 hr

24 hr

weekly

\$/ shift amount_____
\$/ shift amount_____
\$/ shift amount**Lease Amount:** _____**Tax Amount:** _____**Radio Dues:** _____**Total Amount:** _____

(Per Week)

- **New Management Agreement must comply with 4 Model Year Rule**
- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of Medallion**

OWNERS SIGNATURE: _____
last name first name**DATE:** _____**PLEASE PRINT NAME:** _____



CITY OF BOSTON POLICE DEPARTMENT
LICENSE FOR HACKNEY CARRIAGE
2013 - 2014
870

This certifies that **VICKYS CAB INC**

is duly licensed by the Police Commissioner for the City of Boston to set up and use one Hackney Carriage to be garaged at: **60 KILMARNOCK ST BOSTON MA 02215**
until the last day of June 2014, on the condition that the license shall comply with all existing Hackney Carriage regulation laws, and ordinances relating to Hackney Carriage.

MASS REG #	TA6507	V.I.N. #	4T1BB3EK4BU137660
YEAR: 2011	ASSOCIATION:		BOSTON CAB

SHIFTED

Name: _____ Hackney ID #: _____ Contact #: **6172664700**

TUTUNJIAN **EDWARD**

(copy)

"Set up Card"



BostonPolice

DEPARTMENT

Please make sure you read this entire letter and complete each form.

TO: City of Boston Hackney Carriage Medallion Owners
FROM: Hackney Carriage Unit
DATE: March 28th, 2013
RE: 2013 HACKNEY CARRIAGE MEDALLION RENEWAL

Applications for the renewal of Hackney Carriage Medallions will be accepted at the Hackney Carriage Office on the dates listed below.

Monday, APRIL 22nd, 2013 thru Friday, MAY 17th, 2013
During the hours of 8:30 A.M to 3:00 P.M
Monday through Friday

In order that our office may process your application in the most expeditious manner, it is essential that the owners have the following paperwork in their possession at the time of their renewal. Please remember your paperwork must be complete and in the order which is indicated below when submitting it to the Hackney Office.

We will not accept incomplete packages or provide copies for you.

PAYMENTS: Your medallion number must be on all checks. We only accept Cash, a corporate / business check, or a money order (no credit cards are accepted)

PLEASE SUBMIT ONE CHECK ~
MADE PAYABLE TO " THE CITY OF BOSTON "
for a total of \$290.00.

One Hundred Dollars (\$100.00). The Annual Medallion Renewal Fee
One Hundred and Fifty Dollars (\$150.00) The Elderly Discount Program
Forty Dollars (\$40.00) Meter Seal Annual Fee

***** Just one check is needed for all three payments!**

1. HACKNEY CARRIAGE APPLICATION

2. A COPY OF THE CERTIFICATE OF REGISTRATION: issued by the Massachusetts Registry of Motor Vehicles. Please note that this item must be addressed in accordance with Hackney Rules and Regulations that require that the car be licensed and insured within the City of Boston limits. Failure to comply will result in rejection of renewal Application(s) until such time as the problem is corrected by the Registry of Motor Vehicles.

3. ORIGINAL INSURANCE VERIFICATION FORM: In accordance with Hackney Carriage Rules and Regulations as well as Massachusetts Commercial Auto Insurance laws, all taxicabs licensed to operate in the City of Boston must be garaged and insured within the City of Boston, This form (enclosed) must be stamped by your insurance agent, completed in full, and the ORIGINAL must be submitted at the time of renewal.
(**No Copies**)

MEDALLION INFORMATION GUIDELINES

<p><u>LEASED</u></p> <p>Up to 4 other drivers</p> <p>Must list all drivers on set-up card</p> <p>Must report shift amounts</p> <p>Must have lease on file</p> <p>New primary lessee must have 2005 or newer vehicle*</p> <p>Medallion owner provides medallion, driver provides vehicle</p>	<p><u>MANAGED</u></p> <p>Manager cannot drive</p> <p>Manager's name and telephone number on set-up card</p> <p>Must report shift amounts</p> <p>Must provide 24-hour telephone number to identify driver</p> <p>Must have management agreement on file</p> <p>New management agreement must have 2005 or newer vehicle</p> <p>Medallion owner provides medallion, manager provides vehicle</p>	<p><u>OWNER OPERATED</u></p> <p>Up to 4 other drivers</p> <p>Must list all drivers on set-up card</p> <p>Must report shift amounts</p> <p>Medallion owner provides medallion and vehicle</p> <p>Owner must have hackney license</p>	<p><u>SHIFTED</u></p> <p>Owner cannot drive</p> <p>Owner name and telephone number on set-up card</p> <p>Must provide 24-hour telephone number to identify driver.</p> <p>Medallion owner provides medallion and vehicle</p>
<p><u>Who can Change Setup Card?</u></p> <p>Medallion Owner</p> <p>Primary Lessee</p>	<p><u>Who can Change Setup Card?</u></p> <p>Medallion Owner only</p>	<p><u>Who can Change Setup Card?</u></p> <p>Medallion Owner or Agent</p> <p>Medallion Owner must sign.</p>	
<ul style="list-style-type: none"> • Exception: same car, same driver, changing medallions. • Requires Supervisor approval 	<p><u>Who can Change Setup Card?</u></p> <p>Medallion Owner</p> <p>Manager</p>	<p><u>OWNER OPERATED EXEMPT</u></p> <p>Owner (s) must be only driver</p> <p>1998 settlement agreement only</p>	
	<p><u>Who can Change Setup Card?</u></p> <p>Medallion Owner</p> <p>Requires Supervisor Approval</p>		

Violation of the conditions of the Set-up Card will result in a THREE (3) DAY suspension

**HACKNEY CARRIAGE APPLICATION****July 1st 2013 - June 30th 2014**

Date: _____

BPD Initial: _____

☐"CITY OF BOSTON" - RENEWAL **\$100.00**☐B.T.I.E.P **\$150.00**

MEDALLION NUMBER	PLATE NUMBER	MAKE	YEAR	VEHICLE INDENTIFICATION NUMBER

CORPORATION NAME: _____ PHONE #: _____

BOSTON ADDRESS: _____
street city state zip

RADIO ASSOCIATION: _____

OPERATOR STATUS: (circle one)

LEASED / OWNER OPERATED / MANAGED / SHIFTED

INSURANCE COMPANY: _____

PRINCIPAL OWNER: _____
last name first nameMAILING ADDRESS: _____
street city state zip

SOCIAL SECURITY NUMBER: _____ TELEPHONE #: _____



BostonPolice

DEPARTMENT

INSURANCE VERIFICATION FORM

MEDALLION #. _____

PRINCIPAL NAME: _____

NAME OF CORPORATION: _____

INSURANCE CARRIER: _____

INSURANCE AGENT: _____

RATING TERRITORY: _____

Vehicle Year: _____

VIN #: _____

**Insurance Company Stamp
and Signature**

(original stamp)

The undersigned certified that the above insured vehicle is garaged and registered in the City of Boston and further certifies that the insurance is in effect as of this date:

date

signature



RADIO ASSOCIATION AFFILIATION FORM

Medallion Number: _____

Medallion Owners Name: _____
(print)

This member is in good standing and is cleared of all dues and fees. _____
(date)

Please check Association:

- ☐ **Boston Cab Association**
- ☐ **City Cab Association**
- ☐ **Top Cab Association**
- ☐ **Independent Taxi Owners Association (I.T.O.A.)**
- ☐ **Metro Cab Association**
- ☐ **617Taxi Cab Association**

Association Representative Signature

Date

Medallion Owner Signature

Date



LIEN INFORMATION FORM

Medallion #: _____

Corporation Name: _____

Owners Name: _____

List below all outstanding Liens or second party interest on this Medallion:

Are there any Liens, Judgments or Interests, Court Ordered or otherwise on this medallion or the corporation that holds it.

☐

YES

☐

NO

If yes, list below:

Name of Lien Holder

Amount

1. _____

2. _____

3. _____

4. _____

Name of Principal of President: _____
(print)

Signature: _____

Date: _____

SHIFTED

6

DATE: _____

- *Owner Supplies Medallion and Vehicle*

Owner CAN NOT Drive this Vehicle!

Mailing Address: _____
 Street, City, State, Zip

PLEASE FILL OUT ALL AMOUNTS / *What do you charge for each shift?*

weekly

\$/ shift amount

- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of the Medallion**

PLEASE PRINT NAME: _____
 _____ LAST NAME FIRST NAME

MEDALLION INFORMATION FORM
LEASED

MEDALLION # _____

DATE: _____

- *Owner Supplies Medallion*
- *Lessee Supplies Vehicle*

ALL DRIVERS LISTED BELOW MUST HAVE AN ACTIVE HACKNEY DRIVERS LICENSE!

LEASED TO : _____
LAST NAME **FIRST NAME**

HACKNEY ID # _____

PHONE NUMBER _____

LEASED FROM: _____ **TO:** _____
date date

ONLY 4 ADDITIONAL DRIVERS ARE ALLOWED!

Lease Amount:

Tax Amount:

Radio Dues:

Total Amount: \$ 1,000.00

(Per Week)

The Owner of the Medallion or Lessee Must Come in to Add, Change or Delete Drivers

PLEASE LIST ALL OTHER DRIVERS BELOW

LAST NAME _____ **FIRST NAME** _____ **HACKNEY ID #** _____

SHIFT AMOUNT _____ circle one: 12 HRS / 24 HRS. / Weekly

LAST NAME _____ **FIRST NAME** _____ **HACKNEY ID #** _____

SHIFT AMOUNT _____ *circle one:* 12 HRS / 24 HRS / Weekly

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____ *circle one:* 12 HRS / 24 HRS / Weekly

LAST NAME _____ FIRST NAME _____ HACKNEY ID # _____

SHIFT AMOUNT _____ *circle one:* 12 HRS / 24 HRS / Weekly

- **New Lease Agreements Must Comply with 4 Model Year Rule**
- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of Medallion**

OWNERS SIGNATURE: _____
last name first name

DATE: _____

MEDALLION INFORMATION FORM
OWNER OPERATED

6

MEDALLION # _____

DATE: _____

- *Owner of Medallion - and is The Primary Driver of Vehicle*

ALL DRIVERS LISTED BELOW MUST HAVE AN ACTIVE HACKNEY DRIVERS LICENSE!

AVERAGE DAYS/WEEK IN SERVICE _____ AVERAGE HOURS PER DAY IN SERVICE _____

OWNERS LAST NAME _____ **FIRST NAME** _____

HACKNEY ID # _____

PHONE NUMBER: _____
(must be available at this phone number 24 hours a day)

ONLY 4 ADDITIONAL DRIVERS ARE ALLOWED!

The Owner of the Medallion Must Come in to Add, Change or Delete Drivers

PLEASE LIST ALL OTHER DRIVERS BELOW:

LAST NAME _____ **FIRST NAME** _____ **HACKNEY ID #** _____

SHIFT AMOUNT _____

LAST NAME _____ **FIRST NAME** _____ **HACKNEY ID #** _____

SHIFT AMOUNT _____

LAST NAME _____ **FIRST NAME** _____ **HACKNEY ID #** _____

SHIFT AMOUNT _____

LAST NAME _____ **FIRST NAME** _____ **HACKNEY ID #** _____

SHIFT AMOUNT _____

- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of Medallion**

OWNERS SIGNATURE: _____
Last name first name

DATE: _____

PLEASE PRINT NAME: _____
Last name first name

MEDALLION # _____

DATE: _____

- *Owner Supplies Medallion*
- *Manager Supplies Vehicle and - Shifts Vehicle to Drivers*

" MANAGER" CAN NOT Drive this Vehicle!**Must Provide a Management Agreement**

MANAGERS LAST NAME _____ FIRST NAME _____

Managers Mailing Address: _____
Street, City, State, ZipPHONE NUMBER _____
(Manager or his Agent must be available 24 hours a day at this phone number)**PLEASE FILL OUT ALL AMOUNTS /***What do you charge for each shift?*

12 hr 24 hr weekly

\$/ shift amount \$/ shift amount \$/ shift amount**Lease Amount:** _____
Tax Amount: _____
Radio Dues: _____
Total Amount: _____
(Per Week)

- **New Management Agreement must comply with 4 Model Year Rule**
- **Violation of the Conditions of the Set-Up Card Will Result in a Three (3) Day Suspension of Medallion**

OWNERS SIGNATURE: _____
last name first name

DATE: _____

PLEASE PRINT NAME: _____



CITY OF BOSTON POLICE DEPARTMENT
LICENSE FOR HACKNEY CARRIAGE
2013 - 2014 **870**

This certifies that **VICKYS CAB INC**

is duly licensed by the Police Commissioner for the City of Boston to set up and use one Hackney Carriage to be garaged at: **60 KILMARNOCK ST BOSTON MA 02215**
until the last day of June 2014, on the condition that the license shall comply with all existing Hackney Carriage regulation laws, and ordinances relating to Hackney Carriage.

MASS REG #	<u>TA6507</u>	V.I.N. #	<u>4T1BB3EK4BU137660</u>
YEAR: 2011	ASSOCIATION:		<u>BOSTON CAB</u>

SHIFTED

Name:

Hackney ID #:

Contact #:

TUTUNJIAN

EDWARD

6172664700

(copy)

"Set up card"



BostonPolice

DEPARTMENT

City of Boston / Hackney Carriage

Medallion Management Agreement

Medallion # _____

Date: _____

Lessor

Name: _____

Address: _____

Contact #: _____

Manager / Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Lessor shall rent Medallion No. _____ to the Lessee for the term of:

PLEASE CHECK ONE:

☐

LIFE OF VEHICLE

VIN # _____ Year of Vehicle _____

☐

1 YEAR TERM

OR

☐

2 YEAR TERM

COMMENCING _____ ENDING _____
Month / Day / Year Month / Day / Year

LESSOR INITIALS

MANAGER INITIALS

Rental:	_____
Sales Tax:	_____
Radio Dues:	_____
Total:	_____

TERMINATION

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

WEEKLY PAYMENT

Lessee shall pay the Lessor the sum of \$_____ (not more than \$500) per week rental fee for the use of said Medallion No. _____ in advance each week.

Lessee shall pay the Lessor the sum of \$_____ Mass Sale Tax which the Lessor shall forward to the Massachusetts Department of Revenue as required by law.

The Medallion Owner Must Pay the Radio Dues

Lessee shall pay the Lessor \$_____ in Radio Association dues which the Lessor will forward to the Radio Association as required.

PAYMENT ON SIGNING

The Lessee shall pay the Lessor the sum of \$_____ on the date of the signing of this agreement \$_____ to be applied to the first weeks rental
\$_____ Security Deposit (not to exceed two weeks rental)

LESSOR INITIALS

MANAGER INITIALS

RECEIPTS

The Lessor shall provide the Lessee with a receipt for all transactions. A cancelled check or bank deposit slip shall be an acceptable receipt.

SECURITY DEPOSIT ACCOUNTS

The Lessor shall return the full amount of the security deposit within 30 days of the completion of the lease provided all obligations under this Agreement have been met.

RADIO ASSOCIATION

The Lessee has the sole right to choose which Radio Association he shall belong to and the lease cannot be conditional on membership in a particular Radio Association. The Lessee shall maintain the Medallion and vehicle membership in a Radio Association authorized by the Boston Police Commissioner that the Lessee has chosen freely and voluntarily. The Lessee shall not change to another radio associations without proper notification to the Lessor and the Inspector of Carriages.

INSURANCE

The lessor and the lessee agree that the lessee will pay the lessor an additional, \$_____ per _____ in return for additional automobile insurance coverage not required by law or by an automobile loan lender.

ADVERTISING

Check One:

- ☐ The Lessor and Lessee agree that there shall be NO advertising material attached to the vehicle.
- ☐ The Lessee shall receive all fees from advertising attached to the vehicle.
- ☐ The Lessor and Lessee/Manager shall divide all fees from advertising attached to the vehicle in the following manner:

MOTOR VEHICLE MAINTENANCE COSTS

Lessee shall pay, and be responsible, for all operating costs of the vehicle, including but not limited to fuel, repairs and all periodic maintenance costs, as required, and shall indemnify and hold Lessor harmless from such operating costs.

LESSOR INITIALS

MANAGER INITIALS

AUTHORIZED DRIVERS

The Lessee agrees that only persons authorized by the Lessor in advance and in writing shall operate the vehicle used in connection with this lease. Any violation of this paragraph shall result in this lease being void for cause upon proper notice.

Authorized Drivers:

_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____

The lessee must submit copies of the required shift rental agreement to the Hackney Carriage Unit and to the lessor for each authorized driver prior to allowing operation

NON-ASSIGNABLE COSTS

The Lessor is responsible for all:

Automobile Insurance costs / Local, State, and Federal Taxes (excluding sales tax)
State Registration and renewal Fees and City of Boston Medallion Fees

INSURANCE

The Lessor shall pay the cost of liability and other mandatory insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000/\$5,000. All funds received by the Lessor from an insurance company or other person or corporation in settlement of claims related to the vehicle shall be paid to the Lessee, minus those funds expended by the Lessor for legal expenses or other collection activities connected to that particular settlement.

NOTICE OF TRANSFER OF MEDALLION

Both parties understand that the Medallion Lease Agreement shall remain in effect through its complete term irrespective of the transfer of the Medallion. The agreement shall bind the new owner to the conditions of the agreement upon transfer for the remainder of the terms. The Lessor shall notify the Lessee upon transfer of the Medallion. The Lessor is responsible for ensuring that the new owner is familiar with the terms of this Agreement prior to the transfer.

LESSOR INITIALS

MANAGER INITIALS

INVOLUNTARY TRANSFER

The Lessee understands that in the event of an Involuntary Transfer such as Foreclosure, Seizure, or Court Order this Agreement may be void depending upon the particular circumstances.

REPORTING

The Lessee shall, within 24 hours, report any accidents or related occurrences to appropriate insurance representatives, and the Lessor and shall give full and complete cooperation to investigating and defending against an accident claimed. Any monies received as a result of insurance accident claims or damage for which Lessee has paid shall be paid over to the Lessee, less attorney's fees or other expenses incurred by the lessor in connection with the settlement of the claim

HACKNEY CARRIAGE RULES

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

PRO-RATED PAYMENTS

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessee shall deduct from the next payment the amount of lost time on a pro-rated basis.

LESSOR INITIALS

MANAGER INITIALS

FINES AND VIOLATIONS

Lessee shall be responsible for all and shall promptly pay all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

Independent Contractor

Both parties must initial if they wish to agree to this clause:

☐

Lessor

☐

Lessee

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

LESSOR INITIALS

MANAGER INITIALS

FREEDOM FROM CLAIMS

The Lessor acknowledges that he is the owner of the corporation bearing the Medallion Number set forth above, and further acknowledges that there are no claims, suits or judgments against the corporation arising out of the Lessor's use and operation of said Medallion, prior to the date of this agreement.

PURCHASE OF VEHICLE

At the end of this lease, Lessee shall have the right to purchase the vehicle used in connection with this agreement for the total sum of twenty dollars.

MODIFICATION

This Agreement may be modified or changed only by written agreement.

SEVERABILITY

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

ENTIRE AGREEMENT

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

LESSOR: _____

DATE: _____

MANAGER: _____

DATE: _____

LESSOR INITIALS

MANAGER INITIALS



BostonPolice

DEPARTMENT

City of Boston / Hackney Carriage

Medallion Lease Agreement

Medallion # _____

Date: _____

Lessor

Name: _____

Address: _____

Contact #: _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

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PLEASE CHECK ONE:

☐

LIFE OF VEHICLE

VIN # _____ Year of Vehicle _____

☐

1 YEAR TERM

OR

☐

2 YEAR TERM

COMMENCING _____ ENDING _____

Month / Day / Year

Month / Day / Year

LESSOR INITIALS

LESSEE INITIALS

Rental:	_____
Sales Tax:	_____
Radio Dues:	_____
Total:	_____

TERMINATION

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

WEEKLY PAYMENT

Lessee shall pay the Lessor the sum of \$_____ (not more than \$500) per week rental fee for the use of said Medallion No. _____ in advance each week.

Lessee shall pay the Lessor the sum of \$_____ Mass Sale Tax which the Lessor shall forward to the Massachusetts Department of Revenue as required by law.

The Medallion Owner Must Pay the Radio Dues

Lessee shall pay the Lessor \$_____ in Radio Association dues which the Lessor will forward to the Radio Association as required.

PAYMENT ON SIGNING

The Lessee shall pay the Lessor the sum of \$_____ on the date of the signing of this agreement \$_____ to be applied to the first weeks rental
\$_____ Security Deposit (not to exceed two weeks rental)

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LESSEE INITIALS

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_____	Hackney Lic# _____
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The Lessor is responsible for all:

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INSURANCE

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NOTICE OF TRANSFER OF MEDALLION

Both parties understand that the Medallion Lease Agreement shall remain in effect through its complete term irrespective of the transfer of the Medallion. The agreement shall bind the new owner to the conditions of the agreement upon transfer for the remainder of the terms. The Lessor shall notify the Lessee upon transfer of the Medallion. The Lessor is responsible for ensuring that the new owner is familiar with the terms of this Agreement prior to the transfer.

LESSOR INITIALS

LESSEE INITIALS

INVOLUNTARY TRANSFER

The Lessee understands that in the event of an Involuntary Transfer such as Foreclosure, Seizure, or Court Order this Agreement may be void depending upon the particular circumstances.

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LESSOR INITIALS

LESSEE INITIALS

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Independent Contractor

Both parties must initial if they wish to agree to this clause:

☐

Lessor

☐

Lessee

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LESSOR INITIALS

LESSEE INITIALS

FREEDOM FROM CLAIMS

The Lessor acknowledges that he is the owner of the corporation bearing the Medallion Number set forth above, and further acknowledges that there are no claims, suits or judgments against the corporation arising out of the Lessor's use and operation of said Medallion, prior to the date of this agreement.

PURCHASE OF VEHICLE

At the end of this lease, Lessee shall have the right to purchase the vehicle used in connection with this agreement for the total sum of twenty dollars.

MODIFICATION

This Agreement may be modified or changed only by written agreement.

SEVERABILITY

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

ENTIRE AGREEMENT

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

LESSOR: _____

DATE: _____

LESSEE: _____

DATE: _____

LESSOR INITIALS

LESSEE INITIALS

Inspector of Carriages Notice



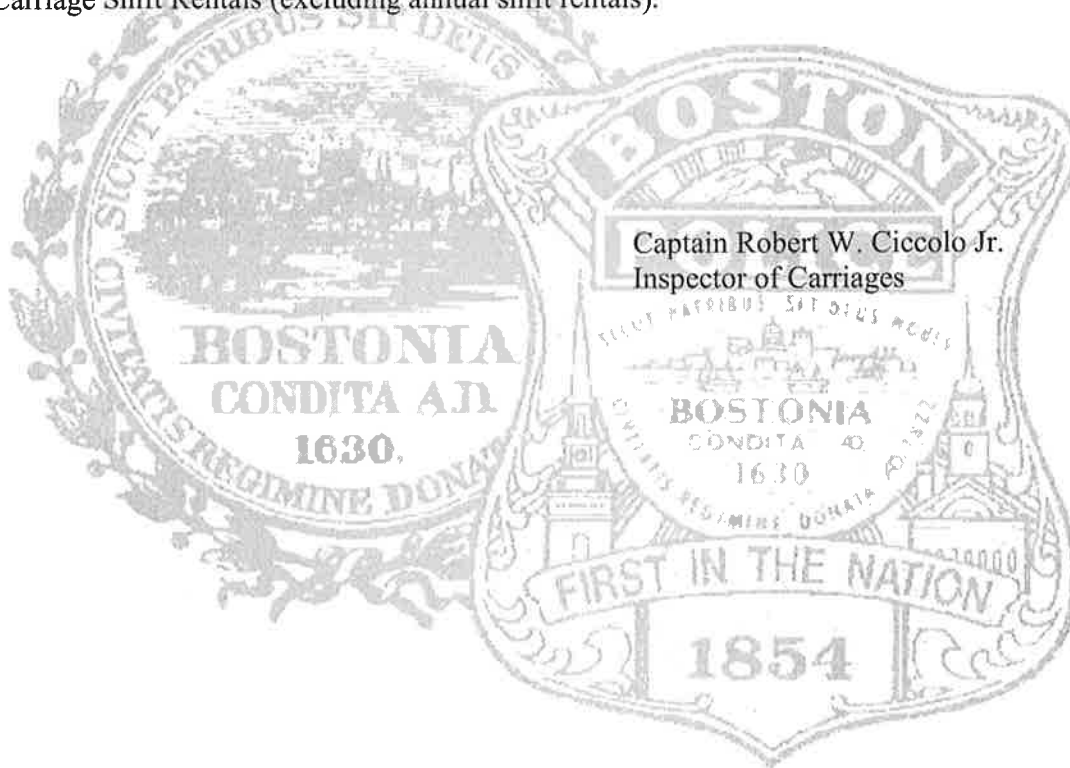
Number: IOC-09-12

Date: December 30, 2009

Post/Mention: Indefinite

SUBJECT: 2010 Standard Shift Rental Agreement

In accordance with Boston Police Department Rule 403, Section 6, the following Shift Rental Agreement shall be the only agreement used for all City of Boston Hackney Carriage Shift Rentals (excluding annual shift rentals).



Captain Robert W. Ciccolo Jr.
Inspector of Carriages

**City of Boston
Hackney Carriage
Shift Lease Agreement
2010 Version**

Agreement made this _____ day of _____, _____ between:

Lessor

Name: _____

Address: _____

Tel: _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessor Initials

Lessee Initials

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Duration

Lessor shall rent said medallion and vehicle to the Lessee for the term of one (1) shift and from shift to shift hereafter; commencing _____, _____. Said lease shall automatically renew unless terminated by either party.

Vehicle Condition

Lessor shall provide a clean, inspection ready City of Boston Hackney Carriage and Medallion at the beginning of each shift.

Maximum Shift Payment

The following chart denotes the Maximum shift payments authorized by the Police Commissioner.

Maximum 12-hour Rental	\$77.00
Maximum 24-hour Rental	\$139.00
Maximum One Driver Weekly Rental	\$700.00
Maximum Two Driver Weekly Rental	\$800.00

In addition to the amounts above, the Lessor may charge a "New Car Premium" for the first 4 model years in the following amounts:

12-hour Shift	\$1830.00
24-hour Shift	\$33.00
Weekly Shift	\$170.00

Failure to Return

Failure to return the vehicle at the end of the specified shift without prior notification and agreement shall be cause for termination without notice, and in any case shall be cause for a Late Fee of \$10.00 per hour.

The Lessee shall compensate the Lessor for any legal fees or other expenses incurred collecting non-payment and/or recovery of an abandoned vehicle. This section shall not apply to vehicles which need to be towed as the result of a mechanical breakdown, provided that the Lessor is notified immediately.

Payment on Signing

The Lessee shall pay the Lessor the sum of \$ _____ as a Security Deposit on the date of the signing of this agreement. The Lessor will maintain all Security Deposits in an account set aside for that purpose and will return to the Lessee the full amount within 30 days upon completion of the lease, provided all obligations under this Agreement have been met.

Lessor Initials

Lessee Initials

Termination

This Agreement may be terminated without cause at any time with 24 hours notice, and may be terminated for cause without prior notice.

Receipts

The Lessor shall provide the Lessee with an itemized receipt identifying all charges within 24 hours for all transactions.

Motor Vehicle Maintenance Costs

Lessor shall pay and be responsible for all maintenance costs of the vehicle, including but not limited to repairs and all periodic maintenance costs, as required, and shall indemnify and save Lessee harmless from such maintenance costs.

Motor Vehicle Operating Costs

Lessee shall pay and be responsible for all operating costs of the vehicle during the shift, including but not limited to, fuel, tolls and airport fees.

Damage to Vehicle

The Lessee shall be responsible for returning the vehicle to the Lessor in the same condition as when delivered to the Lessee less reasonable wear. The Lessee will be responsible for compensating the Lessor for any damage sustained to the vehicle during the shift period. In the event of such damage incurred as the result of a criminal act by a person other than the Lessee, the Lessee shall be responsible for filing a police report and ensuring that the Lessor receives a copy.

Unless,

Check if applicable:

☐

The Lessee may from shift to shift choose to pay to the Lessor the amount per:

\$	12 Hour
\$	24 Hour
\$	Weekly

shift in return, for which the Lessor shall hold the Lessee harmless for all but deliberate damage to the vehicle during that shift.

Lessor Initials

Lessee Initials

The Lessee understands that his acceptance of the damage waiver above is strictly voluntary, and may not be made a condition of the lease now or in the future, and the Lessor may not demand acceptance of this damage waiver as a condition of the Agreement.

Insurance

The Lessor shall pay the cost of liability and other mandatory insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000

Reporting

The Lessee shall within 24 hours report any accidents or related occurrences to appropriate insurance representatives and the Lessor, and shall give full and complete cooperation to investigating and defending against an accident claimed.

Hackney Carriage Rules

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations, which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

Pro-rated Payments

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessor shall provide a refund of the rental fee for the amount of lost time on that shift on a pro-rated basis.

Fines and Violations

Lessee shall be responsible for, and shall promptly pay, all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by the laws of the Commonwealth of Massachusetts or the rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

In the event the Lessee receives a Hackney Carriage Violation, the Lessee shall notify the Lessor within eight (8) hours and shall cooperate in clearing the violation.

Failure to abide by this clause shall be cause for termination of the Agreement without notice.

Lessor Initials

Lessee Initials

Independent Contractor

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

Modification

This Agreement may be modified or changed only by written agreement with the prior approval of the Inspector of Carriages.

Severability

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

Shift Lease Renewal

The Lessor may, at his option, require the Lessee to renew this Agreement by means of a Shift Lease Renewal form or card which shall specify the time out/time in, Medallion Number, Hackney License Number and such other information as the Lessor shall require, provided that the Lessee shall be offered the opportunity at the beginning of each shift to decline or accept the Damage Waiver mentioned above.

Copies of Agreement

There shall be two (2) originals of this document provided by the Lessor and executed this date. The Lessor shall hold one original and the Lessee shall hold one original.

Entire Agreement

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Hackney Carriage and Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

Lessor: _____ Lessee: _____

Lessor Initials

Lessee Initials

Inspector of Carriages Notice



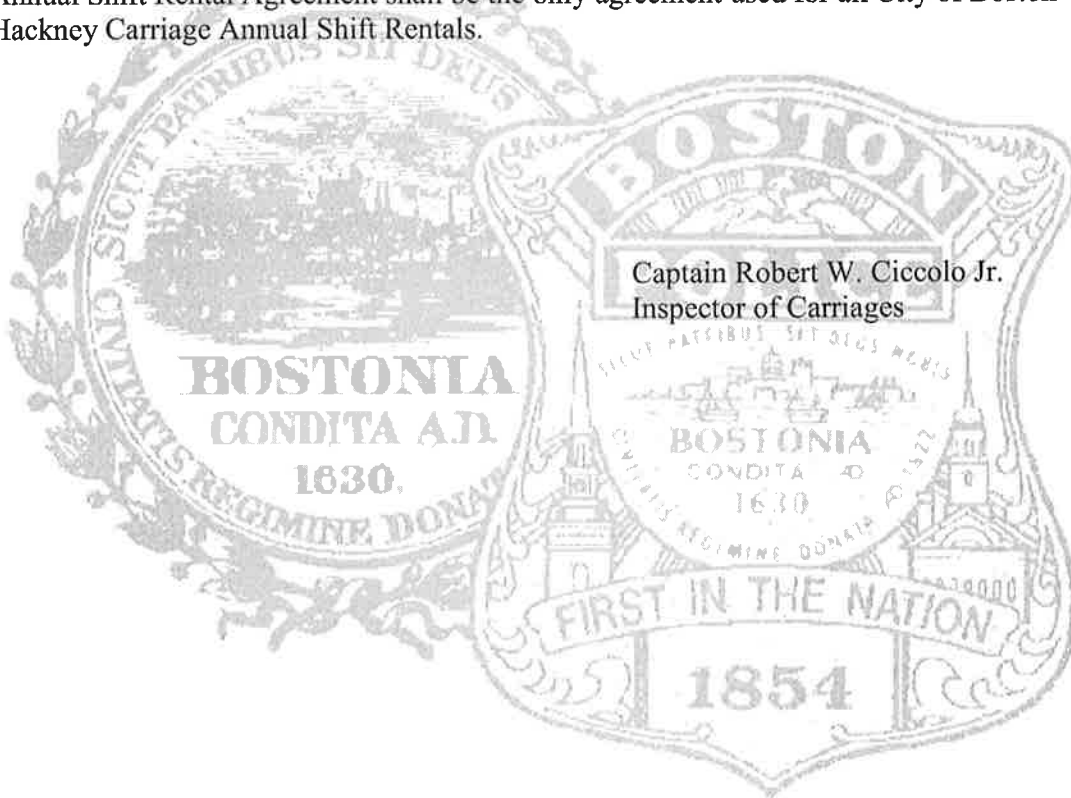
Number: IOC-09-13

Date: December 30, 2009

Post/Mention: Indefinite

SUBJECT: 2010 Annual Shift Rental Agreement

In accordance with Boston Police Department Rule 403, Section 6, the following Annual Shift Rental Agreement shall be the only agreement used for all City of Boston Hackney Carriage Annual Shift Rentals.



Captain Robert W. Ciccolo Jr.
Inspector of Carriages

**City of Boston
Hackney Carriage
Annual Shift Rental Agreement
2010 Version**

Agreement made this _____ day of _____, _____ between:

Lessor

Name: _____

Address: _____

Tel: _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessor Initials

Lessee Initials

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Duration

Lessor shall rent said medallion and vehicle to the Lessee for the term of one year commencing _____, _____.

Vehicle Condition

Lessor shall provide a clean, inspection ready, City of Boston Hackney Carriage and Medallion for the duration of the agreement.

Maximum Shift Payment

The following chart denotes the Maximum shift payments authorized by the Police Commissioner; **parties are free to agree to lesser amounts.** Please check box for which charges are to be utilized.

<input type="checkbox"/>	One Driver Weekly Rental	\$700.00	Actual Charge _____
<input type="checkbox"/>	Two Driver Weekly Rental	\$800.00	Actual Charge _____

In addition to the amounts above, the Lessor may charge the following amounts weekly:

<input type="checkbox"/>	New Car Premium	\$170.00	Actual Charge _____
<input type="checkbox"/>	Annual Shift Rental Premium	\$10.00	Actual Charge _____
<input type="checkbox"/>	Optional Collision Damage Waiver*		Actual Charge _____

*(See Page 5)

TOTAL DUE WEEKLY: _____

Failure to Return

Failure to return the vehicle at the end of the specified term without prior notification and agreement shall be cause for termination without notice, and in any case shall be cause for a Late Fee of \$50.00 per day over and above the weekly payment. The Lessee shall compensate the Lessor for any legal fees or other expenses incurred collecting non-payment and/or recovery of an abandoned vehicle. This section shall not apply to vehicles which need to be towed as the result of a mechanical breakdown, provided that the Lessor is notified immediately.

Payment on Signing

The Lessee shall pay the Lessor the sum of \$ _____ as a Security Deposit on the date of the signing of this agreement. The Lessor will maintain all Security Deposits in an account set aside for that purpose and will return to the Lessee the full amount within 30 days upon completion of the lease, provided all obligations under this Agreement have been met.

Termination

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

Lessor Initials

Lessee Initials

Receipts

The Lessor shall provide the Lessee with an itemized receipt identifying all charges within 24 hours for all transactions.

Motor Vehicle Maintenance

Lessor shall pay and be responsible for all maintenance costs of the vehicle, including but not limited to repairs and all periodic maintenance costs, as required, and shall indemnify and save Lessee harmless from such maintenance costs. The Lessee shall make the vehicle available for such maintenance as required. Provided that if such vehicle is unavailable for use for any period over 24 hours that the Lessor shall provide a refund of the rental fee for the amount of lost time on a pro-rated basis.

Motor Vehicle Operating Costs

Lessee shall pay and be responsible for all operating costs of the vehicle during the shift, including but not limited to, fuel, tolls and airport fees.

Damage to Vehicle

The Lessee shall be responsible for returning the vehicle to the Lessor in the same condition as when delivered to the Lessee less reasonable wear. The Lessee will be responsible for compensating the Lessor for any damage sustained to the vehicle during the shift period. In the event of such damage incurred as the result of a criminal act by a person other than the Lessee, the Lessee shall be responsible for filing a police report and ensuring that the Lessor receives a copy.

Unless,

Check if applicable:

☐

The Lessee may choose to pay to the Lessor the additional amount of: _____ per week, in return for which the Lessor shall hold the Lessee harmless for all but deliberate damage to the vehicle. The Lessee understands that his acceptance of the damage waiver above is strictly voluntary, and may not be made a condition of the lease now or in the future, and the Lessor may not demand acceptance of this damage waiver as a condition of the Agreement.

Insurance

The Lessor shall pay the cost of all liability and other insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000

Reporting

The Lessee shall within 24 hours report any accidents or related occurrences to appropriate insurance representatives and the Lessor, and shall give full and complete cooperation to investigating and defending against an accident claimed.

Hackney Carriage Rules

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations, which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

Lessor Initials

Lessee Initials

Pro-rated Payments

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessor shall provide a refund of the rental fee for the amount of lost time on that shift on a pro-rated basis.

Fines and Violations

Lessee shall be responsible for, and shall promptly pay, all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by the laws of the Commonwealth of Massachusetts or the rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

In the event the Lessee receives a Hackney Carriage Violation, the Lessee shall notify the Lessor within eight (8) hours and shall cooperate in clearing the violation.

Failure to abide by this clause shall be cause for termination of the Agreement without notice.

Independent Contractor

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

Lessor Initials

Lessee Initials

Modification

This Agreement may be modified or changed only by written agreement with the prior approval of the Inspector of Carriages.

Severability

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

Shift Lease Renewal

The Lessor may, at his option, require the Lessee to renew this Agreement by means of a Shift Lease Renewal form or card which shall specify the time out/time in, Medallion Number, Hackney License Number and such other information as the Lessor shall require, provided that the Lessee shall be offered the opportunity at the beginning of each shift to decline or accept the Damage Waiver mentioned above.

Copies of Agreement

There shall be two (2) originals of this document provided by the Lessor and executed this date. The Lessor shall hold one original and the Lessee shall hold one original.

Entire Agreement

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Hackney Carriage and Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

Lessor: _____ Lessee: _____

Lessor Initials

Lessee Initials



BostonPolice DEPARTMENT

City of Boston / Hackney Carriage

Medallion Lease Agreement

Medallion # _____

Date: _____

Lessor

Name: _____

Address: _____

Contact #: _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Lessor shall rent Medallion No. _____ to the Lessee for the term of:

PLEASE CHECK ONE:

☐

LIFE OF VEHICLE

VIN # _____ Year of Vehicle _____

☐

1 YEAR TERM

OR

☐

2 YEAR TERM

COMMENCING _____ ENDING _____
Month / Day / Year Month / Day / Year

LESSOR INITIALS

LESSEE INITIALS

Rental:	_____
Sales Tax:	_____
Radio Dues:	_____
Total:	_____

TERMINATION

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

WEEKLY PAYMENT

Lessee shall pay the Lessor the sum of \$_____ (not more than \$500) per week rental fee for the use of said Medallion No. _____ in advance each week.

Lessee shall pay the Lessor the sum of \$_____ Mass Sale Tax which the Lessor shall forward to the Massachusetts Department of Revenue as required by law.

The Medallion Owner Must Pay the Radio Dues

Lessee shall pay the Lessor \$_____ in Radio Association dues which the Lessor will forward to the Radio Association as required.

PAYMENT ON SIGNING

The Lessee shall pay the Lessor the sum of \$_____ on the date of the signing of this agreement \$_____ to be applied to the first weeks rental
\$_____ Security Deposit (not to exceed two weeks rental)

LESSOR INITIALS

LESSEE INITIALS

RECEIPTS

The Lessor shall provide the Lessee with a receipt for all transactions. A cancelled check or bank deposit slip shall be an acceptable receipt.

SECURITY DEPOSIT ACCOUNTS

The Lessor shall return the full amount of the security deposit within 30 days of the completion of the lease provided all obligations under this Agreement have been met.

RADIO ASSOCIATION

The Lessee has the sole right to choose which Radio Association he shall belong to and the lease cannot be conditional on membership in a particular Radio Association. The Lessee shall maintain the Medallion and vehicle membership in a Radio Association authorized by the Boston Police Commissioner that the Lessee has chosen freely and voluntarily. The Lessee shall not change to another radio associations without proper notification to the Lessor and the Inspector of Carriages.

INSURANCE

The lessor and the lessee agree that the lessee will pay the lessor an additional, \$_____ per _____ in return for additional automobile insurance coverage not required by law or by an automobile loan lender.

ADVERTISING

Check One:

- ☐ The Lessor and Lessee agree that there shall be NO advertising material attached to the vehicle.
- ☐ The Lessee shall receive all fees from advertising attached to the vehicle.
- ☐ The Lessor and Lessee/Manager shall divide all fees from advertising attached to the vehicle in the following manner:

MOTOR VEHICLE MAINTENANCE COSTS

Lessee shall pay, and be responsible, for all operating costs of the vehicle, including but not limited to fuel, repairs and all periodic maintenance costs, as required, and shall indemnify and hold Lessor harmless from such operating costs.

LESSOR INITIALS

LESSEE INITIALS

AUTHORIZED DRIVERS

The Lessee agrees that only persons authorized by the Lessor in advance and in writing shall operate the vehicle used in connection with this lease. Any violation of this paragraph shall result in this lease being void for cause upon proper notice.

Authorized Drivers:

_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____

The lessee must submit copies of the required shift rental agreement to the Hackney Carriage Unit and to the lessor for each authorized driver prior to allowing operation

NON-ASSIGNABLE COSTS

The Lessor is responsible for all:

Automobile Insurance costs / Local, State, and Federal Taxes (excluding sales tax)
State Registration and renewal Fees and City of Boston Medallion Fees

INSURANCE

The Lessor shall pay the cost of liability and other mandatory insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000/\$5,000. All funds received by the Lessor from an insurance company or other person or corporation in settlement of claims related to the vehicle shall be paid to the Lessee, minus those funds expended by the Lessor for legal expenses or other collection activities connected to that particular settlement.

NOTICE OF TRANSFER OF MEDALLION

Both parties understand that the Medallion Lease Agreement shall remain in effect through its complete term irrespective of the transfer of the Medallion. The agreement shall bind the new owner to the conditions of the agreement upon transfer for the remainder of the terms. The Lessor shall notify the Lessee upon transfer of the Medallion. The Lessor is responsible for ensuring that the new owner is familiar with the terms of this Agreement prior to the transfer.

LESSOR INITIALS

LESSEE INITIALS

INVOLUNTARY TRANSFER

The Lessee understands that in the event of an Involuntary Transfer such as Foreclosure, Seizure, or Court Order this Agreement may be void depending upon the particular circumstances.

REPORTING

The Lessee shall, within 24 hours, report any accidents or related occurrences to appropriate insurance representatives, and the Lessor and shall give full and complete cooperation to investigating and defending against an accident claimed. Any monies received as a result of insurance accident claims or damage for which Lessee has paid shall be paid over to the Lessee, less attorney's fees or other expenses incurred by the lessor in connection with the settlement of the claim

HACKNEY CARRIAGE RULES

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

PRO-RATED PAYMENTS

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessee shall deduct from the next payment the amount of lost time on a pro-rated basis.

LESSOR INITIALS

LESSEE INITIALS

FINES AND VIOLATIONS

- Lessee shall be responsible for all and shall promptly pay all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

Independent Contractor

Both parties must initial if they wish to agree to this clause:

☐

Lessor

☐

Lessee

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

LESSOR INITIALS

LESSEE INITIALS

FREEDOM FROM CLAIMS

The Lessor acknowledges that he is the owner of the corporation bearing the Medallion Number set forth above, and further acknowledges that there are no claims, suits or judgments against the corporation arising out of the Lessor's use and operation of said Medallion, prior to the date of this agreement.

PURCHASE OF VEHICLE

At the end of this lease, Lessee shall have the right to purchase the vehicle used in connection with this agreement for the total sum of twenty dollars.

MODIFICATION

This Agreement may be modified or changed only by written agreement.

SEVERABILITY

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

ENTIRE AGREEMENT

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

LESSOR: _____

DATE: _____

LESSEE: _____

DATE: _____

LESSOR INITIALS

LESSEE INITIALS

Inspector of Carriages Notice



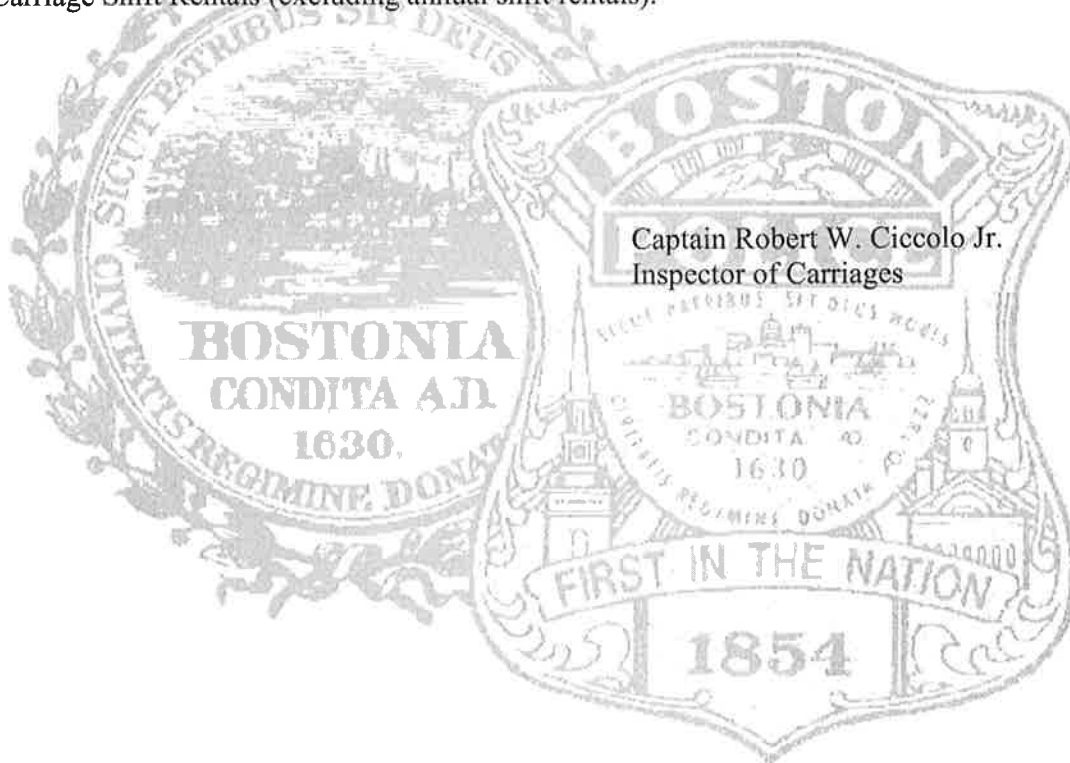
Number: IOC-09-12

Date: December 30, 2009

Post/Mention: Indefinite

SUBJECT: 2010 Standard Shift Rental Agreement

In accordance with Boston Police Department Rule 403, Section 6, the following Shift Rental Agreement shall be the only agreement used for all City of Boston Hackney Carriage Shift Rentals (excluding annual shift rentals).



**City of Boston
Hackney Carriage
Shift Lease Agreement
2010 Version**

Agreement made this _____ day of _____, _____ between:

Lessor

Name: _____

Address: _____

Tel: _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessor Initials

Lessee Initials

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Duration

Lessor shall rent said medallion and vehicle to the Lessee for the term of one (1) shift and from shift to shift hereafter; commencing _____, _____. Said lease shall automatically renew unless terminated by either party.

Vehicle Condition

Lessor shall provide a clean, inspection ready City of Boston Hackney Carriage and Medallion at the beginning of each shift.

Maximum Shift Payment

The following chart denotes the Maximum shift payments authorized by the Police Commissioner.

Maximum 12-hour Rental	\$77.00
Maximum 24-hour Rental	\$139.00
Maximum One Driver Weekly Rental	\$700.00
Maximum Two Driver Weekly Rental	\$800.00

In addition to the amounts above, the Lessor may charge a "New Car Premium" for the first 4 model years in the following amounts:

12-hour Shift	\$180.00
24-hour Shift	\$33.00
Weekly Shift	\$170.00

Failure to Return

Failure to return the vehicle at the end of the specified shift without prior notification and agreement shall be cause for termination without notice, and in any case shall be cause for a Late Fee of \$10.00 per hour.

The Lessee shall compensate the Lessor for any legal fees or other expenses incurred collecting non-payment and/or recovery of an abandoned vehicle. This section shall not apply to vehicles which need to be towed as the result of a mechanical breakdown, provided that the Lessor is notified immediately.

Payment on Signing

The Lessee shall pay the Lessor the sum of \$_____ as a Security Deposit on the date of the signing of this agreement. The Lessor will maintain all Security Deposits in an account set aside for that purpose and will return to the Lessee the full amount within 30 days upon completion of the lease, provided all obligations under this Agreement have been met.

Lessor Initials

Lessee Initials

Termination

This Agreement may be terminated without cause at any time with 24 hours notice, and may be terminated for cause without prior notice.

Receipts

The Lessor shall provide the Lessee with an itemized receipt identifying all charges within 24 hours for all transactions.

Motor Vehicle Maintenance Costs

Lessor shall pay and be responsible for all maintenance costs of the vehicle, including but not limited to repairs and all periodic maintenance costs, as required, and shall indemnify and save Lessee harmless from such maintenance costs.

Motor Vehicle Operating Costs

Lessee shall pay and be responsible for all operating costs of the vehicle during the shift, including but not limited to, fuel, tolls and airport fees.

Damage to Vehicle

The Lessee shall be responsible for returning the vehicle to the Lessor in the same condition as when delivered to the Lessee less reasonable wear. The Lessee will be responsible for compensating the Lessor for any damage sustained to the vehicle during the shift period. In the event of such damage incurred as the result of a criminal act by a person other than the Lessee, the Lessee shall be responsible for filing a police report and ensuring that the Lessor receives a copy.

Unless,

Check if applicable:

☐

The Lessee may from shift to shift choose to pay to the Lessor the amount per:

\$	12 Hour
\$	24 Hour
\$	Weekly

shift in return, for which the Lessor shall hold the Lessee harmless for all but deliberate damage to the vehicle during that shift.

Lessor Initials

Lessee Initials

The Lessee understands that his acceptance of the damage waiver above is strictly voluntary, and may not be made a condition of the lease now or in the future, and the Lessor may not demand acceptance of this damage waiver as a condition of the Agreement.

Insurance

The Lessor shall pay the cost of liability and other mandatory insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000

Reporting

The Lessee shall within 24 hours report any accidents or related occurrences to appropriate insurance representatives and the Lessor, and shall give full and complete cooperation to investigating and defending against an accident claimed.

Hackney Carriage Rules

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations, which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

Pro-rated Payments

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessor shall provide a refund of the rental fee for the amount of lost time on that shift on a pro-rated basis.

Fines and Violations

Lessee shall be responsible for, and shall promptly pay, all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by the laws of the Commonwealth of Massachusetts or the rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

In the event the Lessee receives a Hackney Carriage Violation, the Lessee shall notify the Lessor within eight (8) hours and shall cooperate in clearing the violation.

Failure to abide by this clause shall be cause for termination of the Agreement without notice.

Lessor Initials

Lessee Initials

Independent Contractor

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

Modification

This Agreement may be modified or changed only by written agreement with the prior approval of the Inspector of Carriages.

Severability

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

Shift Lease Renewal

The Lessor may, at his option, require the Lessee to renew this Agreement by means of a Shift Lease Renewal form or card which shall specify the time out/time in, Medallion Number, Hackney License Number and such other information as the Lessor shall require, provided that the Lessee shall be offered the opportunity at the beginning of each shift to decline or accept the Damage Waiver mentioned above.

Copies of Agreement

There shall be two (2) originals of this document provided by the Lessor and executed this date. The Lessor shall hold one original and the Lessee shall hold one original.

Entire Agreement

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Hackney Carriage and Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

Lessor: _____ Lessee: _____

Lessor Initials

Lessee Initials

Inspector of Carriages Notice



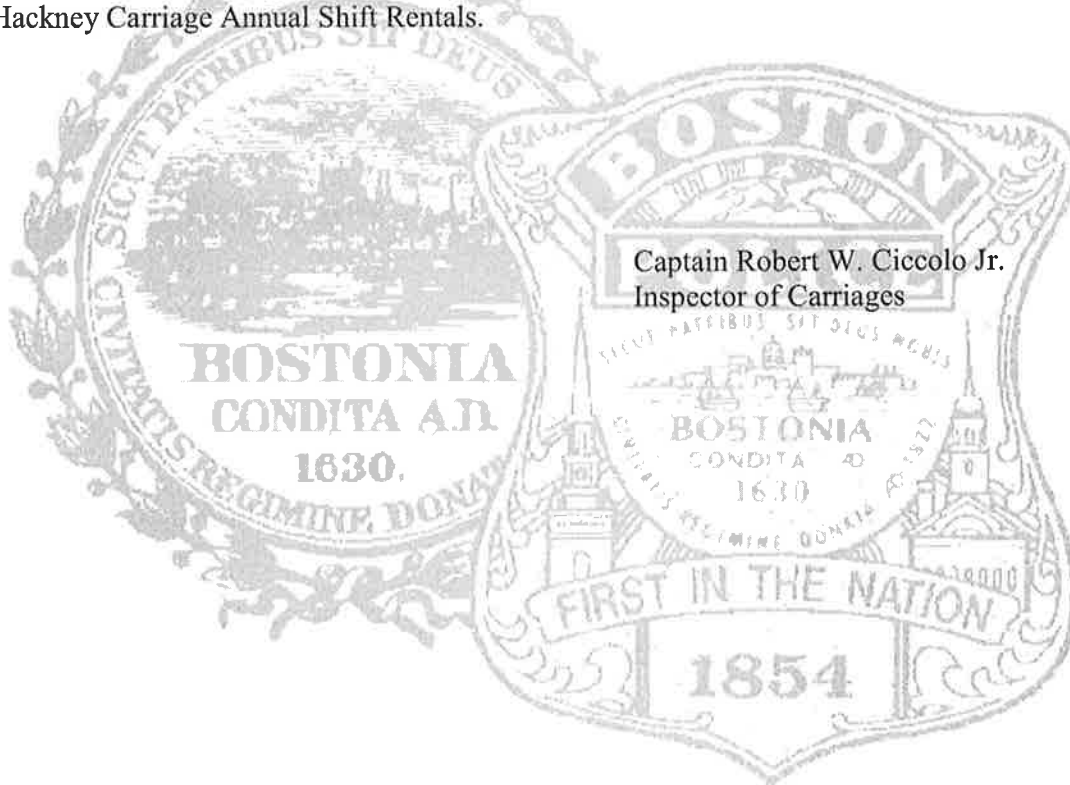
Number: IOC-09-13

Date: December 30, 2009

Post/Mention: Indefinite

SUBJECT: 2010 Annual Shift Rental Agreement

In accordance with Boston Police Department Rule 403, Section 6, the following Annual Shift Rental Agreement shall be the only agreement used for all City of Boston Hackney Carriage Annual Shift Rentals.



Captain Robert W. Ciccolo Jr.
Inspector of Carriages

**City of Boston
Hackney Carriage
Annual Shift Rental Agreement
2010 Version**

Agreement made this _____ day of _____, _____ between:

Lessor

Name: _____

Address: _____

Tel: _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessor Initials

Lessee Initials

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Duration

Lessor shall rent said medallion and vehicle to the Lessee for the term of one year commencing _____, _____.

Vehicle Condition

Lessor shall provide a clean, inspection ready, City of Boston Hackney Carriage and Medallion for the duration of the agreement.

Maximum Shift Payment

The following chart denotes the Maximum shift payments authorized by the Police Commissioner; **parties are free to agree to lesser amounts.** Please check box for which charges are to be utilized.

<input type="checkbox"/>	One Driver Weekly Rental	\$700.00	Actual Charge _____
<input type="checkbox"/>	Two Driver Weekly Rental	\$800.00	Actual Charge _____

In addition to the amounts above, the Lessor may charge the following amounts weekly.

<input type="checkbox"/>	New Car Premium	\$170.00	Actual Charge _____
<input type="checkbox"/>	Annual Shift Rental Premium	\$10.00	Actual Charge _____
<input type="checkbox"/>	Optional Collision Damage Waiver*		Actual Charge _____

*(See Page 5)

TOTAL DUE WEEKLY: _____

Failure to Return

Failure to return the vehicle at the end of the specified term without prior notification and agreement shall be cause for termination without notice, and in any case shall be cause for a Late Fee of \$50.00 per day over and above the weekly payment. The Lessee shall compensate the Lessor for any legal fees or other expenses incurred collecting non-payment and/or recovery of an abandoned vehicle. This section shall not apply to vehicles which need to be towed as the result of a mechanical breakdown, provided that the Lessor is notified immediately.

Payment on Signing

The Lessee shall pay the Lessor the sum of \$_____ as a Security Deposit on the date of the signing of this agreement. The Lessor will maintain all Security Deposits in an account set aside for that purpose and will return to the Lessee the full amount within 30 days upon completion of the lease, provided all obligations under this Agreement have been met.

Termination

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

Lessor Initials

Lessee Initials

Receipts

The Lessor shall provide the Lessee with an itemized receipt identifying all charges within 24 hours for all transactions.

Motor Vehicle Maintenance

Lessor shall pay and be responsible for all maintenance costs of the vehicle, including but not limited to repairs and all periodic maintenance costs, as required, and shall indemnify and save Lessee harmless from such maintenance costs. The Lessee shall make the vehicle available for such maintenance as required. Provided that if such vehicle is unavailable for use for any period over 24 hours that the Lessor shall provide a refund of the rental fee for the amount of lost time on a pro-rated basis.

Motor Vehicle Operating Costs

Lessee shall pay and be responsible for all operating costs of the vehicle during the shift, including but not limited to, fuel, tolls and airport fees.

Damage to Vehicle

The Lessee shall be responsible for returning the vehicle to the Lessor in the same condition as when delivered to the Lessee less reasonable wear. The Lessee will be responsible for compensating the Lessor for any damage sustained to the vehicle during the shift period. In the event of such damage incurred as the result of a criminal act by a person other than the Lessee, the Lessee shall be responsible for filing a police report and ensuring that the Lessor receives a copy.

Unless,

Check if applicable:

☐

The Lessee may choose to pay to the Lessor the additional amount of: _____ per week, in return for which the Lessor shall hold the Lessee harmless for all but deliberate damage to the vehicle. The Lessee understands that his acceptance of the damage waiver above is strictly voluntary, and may not be made a condition of the lease now or in the future, and the Lessor may not demand acceptance of this damage waiver as a condition of the Agreement.

Insurance

The Lessor shall pay the cost of all liability and other insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000

Reporting

The Lessee shall within 24 hours report any accidents or related occurrences to appropriate insurance representatives and the Lessor, and shall give full and complete cooperation to investigating and defending against an accident claimed.

Hackney Carriage Rules

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations, which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

Lessor Initials

Lessee Initials

Pro-rated Payments

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessor shall provide a refund of the rental fee for the amount of lost time on that shift on a pro-rated basis.

Fines and Violations

Lessee shall be responsible for, and shall promptly pay, all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by the laws of the Commonwealth of Massachusetts or the rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

In the event the Lessee receives a Hackney Carriage Violation, the Lessee shall notify the Lessor within eight (8) hours and shall cooperate in clearing the violation.

Failure to abide by this clause shall be cause for termination of the Agreement without notice.

Independent Contractor

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

Lessor Initials

Lessee Initials

Modification

This Agreement may be modified or changed only by written agreement with the prior approval of the Inspector of Carriages.

Severability

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

Shift Lease Renewal

The Lessor may, at his option, require the Lessee to renew this Agreement by means of a Shift Lease Renewal form or card which shall specify the time out/time in, Medallion Number, Hackney License Number and such other information as the Lessor shall require, provided that the Lessee shall be offered the opportunity at the beginning of each shift to decline or accept the Damage Waiver mentioned above.

Copies of Agreement

There shall be two (2) originals of this document provided by the Lessor and executed this date. The Lessor shall hold one original and the Lessee shall hold one original.

Entire Agreement

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Hackney Carriage and Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

Lessor: _____ Lessee: _____

Lessor Initials

Lessee Initials



Inspector of Carriages Notice

Number: IOC-08-04

Date: August 29, 2008

Post/Mention: Indefinite

SUBJECT: Medallion Transfer Procedures

In accordance with Boston Police Department Rule 403 the Inspector of Carriage establishes the following list of required documents for Boston Licensed Hackney Carriage Medallion transfers.

Captain Robert W. Ciccolo Jr.
Inspector of Carriages

STEP II

For "Regular Transfers", "Foreclosure Sales", "Court Order Transfers"

Buyer (New Owner) needs to provide the Hackney Carriage Unit with the following information:

- 1.** Hackney Carriage Unit Application filled out completely
- 2.** Copy of the Registration
- 3.** Insurance Verification Form – Signed and Stamped
- 4.** Radio Association Form
- 5.** Copy of the Title Policy (*signed and approved by a Police Officer*)
- 6.** Copy of the lease (*if leased*)
- 7.** New owner pays \$250.00
\$100 to The City of Boston and
\$150 to Boston Taxi Industry Elderly Program, *B.T.I.E.P*

MEDALLION TRANSFER CHECKLIST

REGULAR TRANSFER

- ☐ Corporation Information Form
- ☐ BOP / Registry Check / KQ - History
- ☐ Cover Letter form Attorney
- ☐ Copy of the Purchase and Sale Agreement
- ☐ Clerk Certificate / Corporate Authority
- ☐ Copy of Articles of Organization / OR (from Seller and Buyer)
Certificate of Legal Existence (Certificate by the Commonwealth of State House)
- ☐ Affidavit Certificate
- ☐ Source of Funds Document
- ☐ Copies of Loan Documents / (bank lender)
- ☐ Lease Agreement Questionnaire / Signed / and filled out by the Seller
- ☐ Sellers Transfer Fee- \$250.00 / Made out to the " City of Boston."
- ☐ Request for Transfer Documents (blue form – 2) *given by Hackney Carriage Unit*
Seller is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Request for Recognition of New Corporation (pink forms – 2) - *given by Hackney Carriage Unit*
Buyer is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Approval Letter Signed by Captain and Mark Cohen

MEDALLION TRANSFER CHECKLIST

STOCK TRANSFER

New Officers / New Stock Holder - not listed currently on Medallion

No Changes to the Corporation

The Purchase and Sale agreement states \$1.00 and other consideration.

- ☐ Corporation Information Form
- ☐ BOP / Registry Check / KQ - History
- ☐ Cover Letter form Attorney
- ☐ Copy of the Purchase and Sale Agreement
- ☐ Clerk Certificate / Corporate Authority
- ☐ Copy of Articles of Organization / OR (from Seller and Buyer)
 - Certificate of Legal Existence (Certificate by the Commonwealth of State House)
- ☐ Affidavit Certificate
- ☐ Source of Funds Document
- ☐ Copies of Loan Documents / (bank lender)
- ☐ Lease Agreement Questionnaire / Signed / and filled out by the Seller
- ☐ Sellers Transfer Fee- \$250.00 / Made out to the " City of Boston."
- ☐ Request for Transfer Documents (blue form – 2) *given by Hackney Carriage Unit*
Seller is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Request for Recognition of New Corporation (pink forms – 2) - *given by Hackney Carriage Unit*
Buyer is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Approval Letter Signed by Captain and Mark Cohen

MEDALLION TRANSFER CHECKLIST

INTERNAL CHANGES

When there are internal corporate changes, i.e.

Adding a Spouse, a Child, Relative or Friend

- ☐ Cover Letter explaining the change
- ☐ BOP / Registry Check / KQ - History
- ☐ The Pink Form (Request for New Corporation / stock change) is created to show a new structure of the corporation.
- ☐ Clerk Certificate
- ☐ Copy of Articles of Organization
- ☐ \$20.00 Fee
- ☐ Approval Letter Signed by Captain and Mark Cohen
- ☐ ***** **One stockholder is removed - NO FEE**

MEDALLION TRANSFER CHECKLIST

TRANSFER – COURT ORDER/ ESTATE SALE

Court Order is substituted for the purchase and sales agreement.

- ☐ Corporation Information Form
- ☐ BOP / Registry Check / KQ - History
- ☐ Cover Letter form Attorney
- ☐ Copies of Court Ordered / Estate / Will Paperwork
- ☐ Copy of the Purchase and Sale Agreement
- ☐ Clerk Certificate / Corporate Authority
- ☐ Copy of Articles of Organization / OR (from Seller and Buyer)
 - Certificate of Legal Existence (Certificate by the Commonwealth of State House)
- ☐ Affidavit Certificate
- ☐ Source of Funds Document
- ☐ Copies of Loan Documents / (bank lender)
- ☐ Lease Agreement Questionnaire / Signed / and filled out by the Seller
- ☐ Sellers Transfer Fee- \$250.00 / Made out to the " City of Boston."
- ☐ Request for Transfer Documents (blue form – 2) *given by Hackney Carriage Unit*
 - Seller is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Request for Recognition of New Corporation (pink forms – 2) - *given by Hackney Carriage Unit*
 - *Buyer* is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Approval Letter Signed by Captain and Mark Cohen

MEDALLION TRANSFER CHECKLIST

FORCLOSURE SALE

Court Order is substituted for the purchase and sales agreement.

- ☐ Corporation Information Form
- ☐ BOP / Registry Check / KQ - History
- ☐ Cover Letter form Attorney
- ☐ Copies of notices of default and Foreclosure
- ☐ Copies of notice of auction sale
- ☐ Auctioneer sales statement
- ☐ Copy of the Purchase and Sale Agreement
- ☐ Clerk Certificate / Corporate Authority
- ☐ Copy of Articles of Organization / OR (from Seller and Buyer)
 - Certificate of Legal Existence (Certificate by the Commonwealth of State House)
- ☐ Affidavit Certificate
- ☐ Source of Funds Document
- ☐ Copies of Loan Documents / (bank lender)
- ☐ Lease Agreement Questionnaire / Signed / and filled out by the Seller
- ☐ Sellers Transfer Fee- \$250.00 / Made out to the " City of Boston."
- ☐ Request for Transfer Documents (blue form – 2) *given by Hackney Carriage Unit*
 - Seller is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Request for Recognition of New Corporation (pink forms – 2) - *given by Hackney Carriage Unit*
 - *Buyer* is to sign these documents as his/her title to the corporation eg. President/ Vice/ etc.
- ☐ Approval Letter Signed by Captain and Mark Cohen



CORPORATION INFORMATION FORM

DATE: _____

MEDALLION #: _____

DATE SOLD: _____

BUYER: _____

D.O.B.: _____

SS #: _____

LICENSE #: _____

ADDRESS: _____

HOME PHONE #: _____

CORPORATION NAME: _____

*PURCHASE PRICE: _____

LIEN HOLDER AT CLOSING: _____

INTEREST RATE: _____

PAYMENT AMOUNT: _____

(MONTHLY, OR WEEKLY)

ATTORNEY SIGNATURE: _____

* The purchase price is NOT to include the price of the vehicle if sold with the medallion.



CITY OF BOSTON POLICE DEPARTMENT

Date: _____ 20____

To the Police Commissioner for the City of Boston

Sir:

The undersigned respectfully requests permission Sell / Transfer a Hackney Carriage

Medallion # _____ Corporation Name: _____

With principle place of business at: _____

TO: _____

Corporation Name: _____

Address: _____

Reason for Transfer:

Signature: _____ Title: _____

☐

Approved:

☐

Disapproved

Inspector of Carriages

Date

☐

Approved:

☐

Disapproved:

Director, Licensing Division

Date



CITY OF BOSTON POLICE DEPARTMENT

Date: _____ 20____

To the Police Commissioner for the City of Boston

The undersigned respectfully requests permission to Form a Taxicab Corporation to be known as

With principle place of business at

Officers, stockholders, and shares of stock held are as follows:

Office	Name	Address	Shares Held
D.O.B.	SS#	DRIVERS LICENSE #	

Office	Name	Address	Shares Held
D.O.B.	SS#	DRIVERS LICENSE #	

Office	Name	Address	Shares Held
D.O.B.	SS#	DRIVERS LICENSE #	

It is my understanding that failure to notify the Police Commissioner, in advance, of any change in the officers or stockholders of the above corporation will be sufficient cause for revocation of the hackney carriage license issued in the name of the corporation.

Signature: _____ Title: _____

<input type="checkbox"/>	Approved:	<input type="checkbox"/>	Disapproved
Inspector of Carriages		Date	
<input type="checkbox"/>	Approved:	<input type="checkbox"/>	Disapproved:
Director, Licensing Division		Date	



Clearance Agreement

The Medallion Seller understands that it is his/her responsibility to provide The Office of the Inspector of Carriage this document, with proper information and authorized signature(s) along with the medallion itself at time of closing in order to complete the transfer process.

Dispatch Association Clearance

The owner of medallion _____ herein referred to as the Medallion Seller has fulfilled all obligations, including payment of any outstanding monies owed and return of any equipment belonging to:

Name of Dispatch Association

Agent Signature

Date

Credit Card System Provider Clearance

The owner of medallion _____ herein referred to as the Medallion Seller has returned all equipment and is relieved of any contractual obligations to:

Name of Credit Card System provider

Agent Signature

Date

B3 Agreements

Inspector of Carriages Notice



Number: IOC-09-04

Date: March 1, 2012

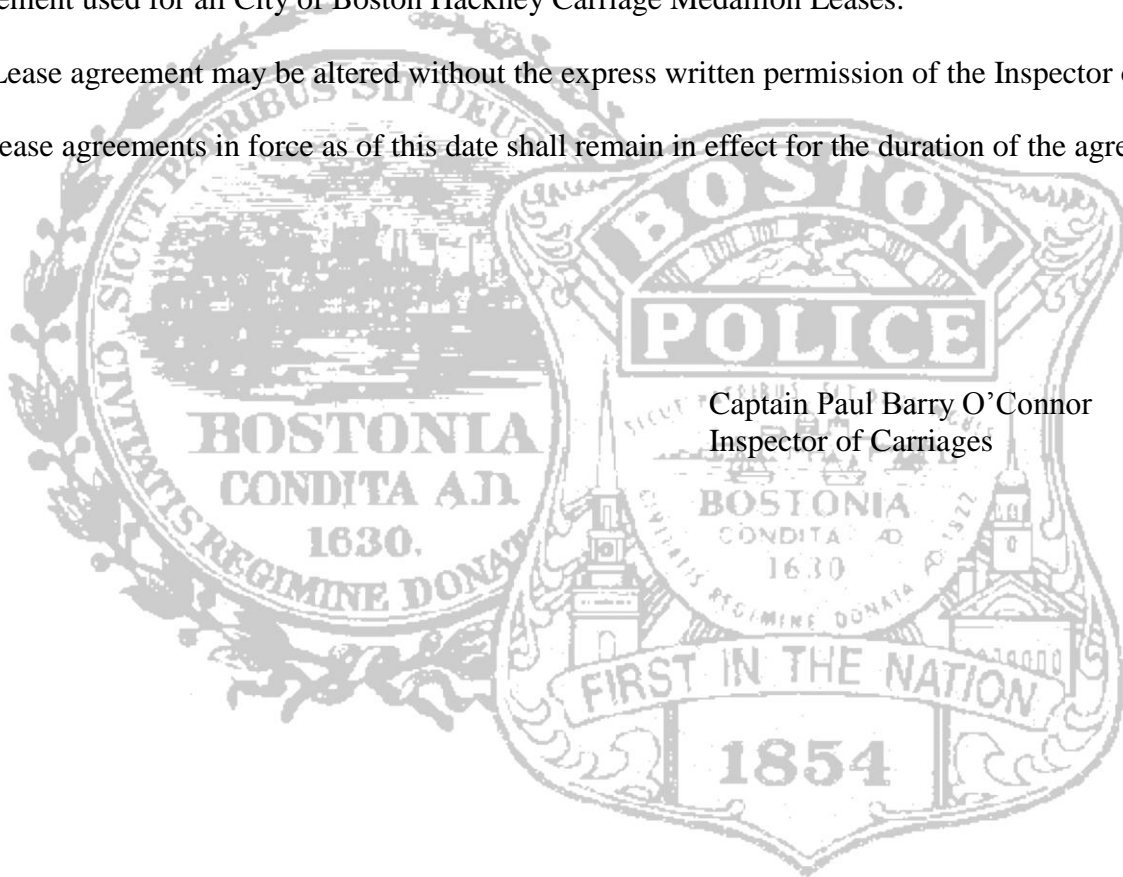
Post/Mention: Indefinite

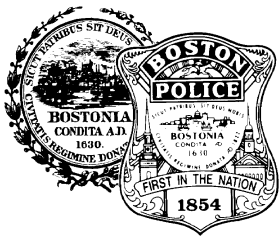
SUBJECT: Medallion Lease Agreement

In accordance with Rule 403, Section 6 the following Medallion Lease Agreement shall be the only agreement used for all City of Boston Hackney Carriage Medallion Leases.

No Lease agreement may be altered without the express written permission of the Inspector of Carriages.

All lease agreements in force as of this date shall remain in effect for the duration of the agreement.





Medallion Lease Agreement

Medallion # _____

Date: _____

Lessor

Name: _____

Address: _____

Contact #: _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Lessor shall rent Medallion No. _____ to the Lessee for the term of:

PLEASE CHECK ONE:

☐

LIFE OF VEHICLE

VIN # _____

Year of Vehicle _____

☐

1 YEAR TERM

OR

☐

2 YEAR TERM

COMMENCING _____

Month / Day / Year

ENDING _____

Month / Day / Year

LESSOR INITIALS

LESSEE INITIALS

Rental:	_____
Sales Tax:	_____
Radio Dues:	_____
Total:	_____

TERMINATION

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

WEEKLY PAYMENT

Lessee shall pay the Lessor the sum of \$_____ (not more than \$500) per week rental fee for the use of said Medallion No. _____ in advance each week.

Lessee shall pay the Lessor the sum of \$_____ Mass Sale Tax which the Lessor shall forward to the Massachusetts Department of Revenue as required by law.

The Medallion Owner Must Pay the Radio Dues

Lessee shall pay the Lessor \$_____ in Radio Association dues which the Lessor will forward to the Radio Association as required.

PAYMENT ON SIGNING

The Lessee shall pay the Lessor the sum of \$_____ on the date of the signing of this agreement \$_____ to be applied to the first weeks rental
\$_____ Security Deposit (not to exceed two weeks rental)

LESSOR INITIALS

LESSEE INITIALS

RECEIPTS

The Lessor shall provide the Lessee with a receipt for all transactions. A cancelled check or bank deposit slip shall be an acceptable receipt.

SECURITY DEPOSIT ACCOUNTS

The Lessor shall return the full amount of the security deposit within 30 days of the completion of the lease provided all obligations under this Agreement have been met.

RADIO ASSOCIATION

The Lessee has the sole right to choose which Radio Association he shall belong to and the lease cannot be conditional on membership in a particular Radio Association. The Lessee shall maintain the Medallion and vehicle membership in a Radio Association authorized by the Boston Police Commissioner that the Lessee has chosen freely and voluntarily. The Lessee shall not change to another radio associations without proper notification to the Lessor and the Inspector of Carriages.

INSURANCE

The lessor and the lessee agree that the lessee will pay the lessor an additional,
\$_____ per _____ in return for additional automobile insurance coverage not required by law or by an automobile loan lender.

ADVERTISING

Check One:

- ☐ The Lessor and Lessee agree that there shall be NO advertising material attached to the vehicle.
- ☐ The Lessee shall receive all fees from advertising attached to the vehicle.
- ☐ The Lessor and Lessee/Manager shall divide all fees from advertising attached to the vehicle in the following manner:

MOTOR VEHICLE MAINTENANCE COSTS

Lessee shall pay, and be responsible, for all operating costs of the vehicle, including but not limited to fuel, repairs and all periodic maintenance costs, as required, and shall indemnify and hold Lessor harmless from such operating costs.

LESSOR INITIALS

LESSEE INITIALS

AUTHORIZED DRIVERS

The Lessee agrees that only persons authorized by the Lessor in advance and in writing shall operate the vehicle used in connection with this lease. Any violation of this paragraph shall result in this lease being void for cause upon proper notice.

Authorized Drivers:

_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____

The lessee must submit copies of the required shift rental agreement to the Hackney Carriage Unit and to the lessor for each authorized driver prior to allowing operation

NON-ASSIGNABLE COSTS

The Lessor is responsible for all:

Automobile Insurance costs / Local, State, and Federal Taxes (excluding sales tax)
State Registration and renewal Fees and City of Boston Medallion Fees

INSURANCE

The Lessor shall pay the cost of liability and other mandatory insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000/\$5,000. All funds received by the Lessor from an insurance company or other person or corporation in settlement of claims related to the vehicle shall be paid to the Lessee, minus those funds expended by the Lessor for legal expenses or other collection activities connected to that particular settlement.

NOTICE OF TRANSFER OF MEDALLION

Both parties understand that the Medallion Lease Agreement shall remain in effect through its complete term irrespective of the transfer of the Medallion. The agreement shall bind the new owner to the conditions of the agreement upon transfer for the remainder of the terms. The Lessor shall notify the Lessee upon transfer of the Medallion. The Lessor is responsible for ensuring that the new owner is familiar with the terms of this Agreement prior to the transfer.

LESSOR INITIALS

LESSEE INITIALS

INVOLUNTARY TRANSFER

The Lessee understands that in the event of an Involuntary Transfer such as Foreclosure, Seizure, or Court Order this Agreement may be void depending upon the particular circumstances.

REPORTING

The Lessee shall, within 24 hours, report any accidents or related occurrences to appropriate insurance representatives, and the Lessor and shall give full and complete cooperation to investigating and defending against an accident claimed. Any monies received as a result of insurance accident claims or damage for which Lessee has paid shall be paid over to the Lessee, less attorney's fees or other expenses incurred by the lessor in connection with the settlement of the claim

HACKNEY CARRIAGE RULES

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

PRO-RATED PAYMENTS

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessee shall deduct from the next payment the amount of lost time on a pro-rated basis.

LESSOR INITIALS

LESSEE INITIALS

FINES AND VIOLATIONS

Lessee shall be responsible for all and shall promptly pay all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

Independent Contractor

Both parties must initial if they wish to agree to this clause:

☐

Lessor

☐

Lessee

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

LESSOR INITIALS

LESSEE INITIALS

FREEDOM FROM CLAIMS

The Lessor acknowledges that he is the owner of the corporation bearing the Medallion Number set forth above, and further acknowledges that there are no claims, suits or judgments against the corporation arising out of the Lessor's use and operation of said Medallion, prior to the date of this agreement.

PURCHASE OF VEHICLE

At the end of this lease, Lessee shall have the right to purchase the vehicle used in connection with this agreement for the total sum of twenty dollars.

MODIFICATION

This Agreement may be modified or changed only by written agreement.

SEVERABILITY

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

ENTIRE AGREEMENT

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

LESSOR: _____

DATE: _____

LESSEE: _____

DATE: _____

LESSOR INITIALS

LESSEE INITIALS

Inspector of Carriages Notice



Number: IOC-09-04

Date: March 1, 2012

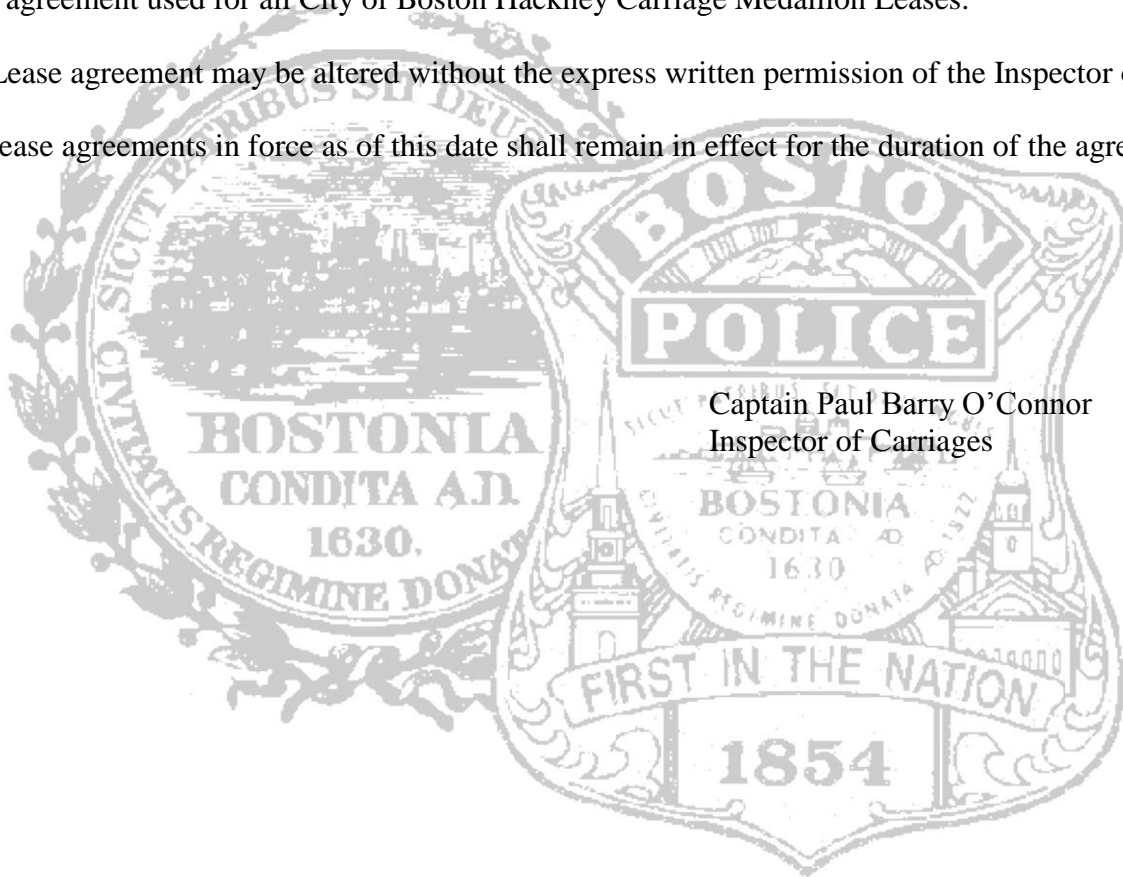
Post/Mention: Indefinite

SUBJECT: Medallion Management Agreement

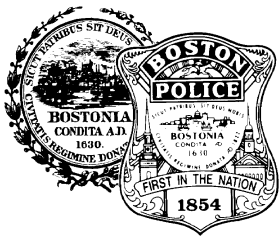
In accordance with Rule 403, Section 6 the following Medallion Management Agreement shall be the only agreement used for all City of Boston Hackney Carriage Medallion Leases.

No Lease agreement may be altered without the express written permission of the Inspector of Carriages.

All lease agreements in force as of this date shall remain in effect for the duration of the agreement.



Captain Paul Barry O'Connor
Inspector of Carriages



Medallion Management Agreement

Medallion # _____

Date: _____

Lessor

Name: _____

Address: _____

Contact #: _____

Manager / Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Contact # _____

Hackney Lic. # _____

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Lessor shall rent Medallion No. _____ to the Lessee for the term of:

PLEASE CHECK ONE:

☐

LIFE OF VEHICLE

VIN # _____

Year of Vehicle _____

☐

1 YEAR TERM

OR

☐

2 YEAR TERM

COMMENCING _____
Month / Day / Year

ENDING _____
Month / Day / Year

LESSOR INITIALS

MANAGER INITIALS

Rental:	_____
Sales Tax:	_____
Radio Dues:	_____
Total:	_____

TERMINATION

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

WEEKLY PAYMENT

Lessee shall pay the Lessor the sum of \$_____ (not more than \$500) per week rental fee for the use of said Medallion No. _____ in advance each week.

Lessee shall pay the Lessor the sum of \$_____ Mass Sale Tax which the Lessor shall forward to the Massachusetts Department of Revenue as required by law.

The Medallion Owner Must Pay the Radio Dues

Lessee shall pay the Lessor \$_____ in Radio Association dues which the Lessor will forward to the Radio Association as required.

PAYMENT ON SIGNING

The Lessee shall pay the Lessor the sum of \$_____ on the date of the signing of this agreement \$_____ to be applied to the first weeks rental
\$_____ Security Deposit (not to exceed two weeks rental)

LESSOR INITIALS

MANAGER INITIALS

RECEIPTS

The Lessor shall provide the Lessee with a receipt for all transactions. A cancelled check or bank deposit slip shall be an acceptable receipt.

SECURITY DEPOSIT ACCOUNTS

The Lessor shall return the full amount of the security deposit within 30 days of the completion of the lease provided all obligations under this Agreement have been met.

RADIO ASSOCIATION

The Lessee has the sole right to choose which Radio Association he shall belong to and the lease cannot be conditional on membership in a particular Radio Association. The Lessee shall maintain the Medallion and vehicle membership in a Radio Association authorized by the Boston Police Commissioner that the Lessee has chosen freely and voluntarily. The Lessee shall not change to another radio associations without proper notification to the Lessor and the Inspector of Carriages.

INSURANCE

The lessor and the lessee agree that the lessee will pay the lessor an additional,
\$_____ per _____ in return for additional automobile insurance coverage not required by law or by an automobile loan lender.

ADVERTISING

Check One:

- ☐ The Lessor and Lessee agree that there shall be NO advertising material attached to the vehicle.
- ☐ The Lessee shall receive all fees from advertising attached to the vehicle.
- ☐ The Lessor and Lessee/Manager shall divide all fees from advertising attached to the vehicle in the following manner:

MOTOR VEHICLE MAINTENANCE COSTS

Lessee shall pay, and be responsible, for all operating costs of the vehicle, including but not limited to fuel, repairs and all periodic maintenance costs, as required, and shall indemnify and hold Lessor harmless from such operating costs.

LESSOR INITIALS

MANAGER INITIALS

AUTHORIZED DRIVERS

The Lessee agrees that only persons authorized by the Lessor in advance and in writing shall operate the vehicle used in connection with this lease. Any violation of this paragraph shall result in this lease being void for cause upon proper notice.

Authorized Drivers:

_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____
_____	Hackney Lic# _____

The lessee must submit copies of the required shift rental agreement to the Hackney Carriage Unit and to the lessor for each authorized driver prior to allowing operation

NON-ASSIGNABLE COSTS

The Lessor is responsible for all:

Automobile Insurance costs / Local, State, and Federal Taxes (excluding sales tax)
State Registration and renewal Fees and City of Boston Medallion Fees

INSURANCE

The Lessor shall pay the cost of liability and other mandatory insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000/\$5,000. All funds received by the Lessor from an insurance company or other person or corporation in settlement of claims related to the vehicle shall be paid to the Lessee, minus those funds expended by the Lessor for legal expenses or other collection activities connected to that particular settlement.

NOTICE OF TRANSFER OF MEDALLION

Both parties understand that the Medallion Lease Agreement shall remain in effect through its complete term irrespective of the transfer of the Medallion. The agreement shall bind the new owner to the conditions of the agreement upon transfer for the remainder of the terms. The Lessor shall notify the Lessee upon transfer of the Medallion. The Lessor is responsible for ensuring that the new owner is familiar with the terms of this Agreement prior to the transfer.

LESSOR INITIALS

MANAGER INITIALS

INVOLUNTARY TRANSFER

The Lessee understands that in the event of an Involuntary Transfer such as Foreclosure, Seizure, or Court Order this Agreement may be void depending upon the particular circumstances.

REPORTING

The Lessee shall, within 24 hours, report any accidents or related occurrences to appropriate insurance representatives, and the Lessor and shall give full and complete cooperation to investigating and defending against an accident claimed. Any monies received as a result of insurance accident claims or damage for which Lessee has paid shall be paid over to the Lessee, less attorney's fees or other expenses incurred by the lessor in connection with the settlement of the claim

HACKNEY CARRIAGE RULES

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

PRO-RATED PAYMENTS

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessee shall deduct from the next payment the amount of lost time on a pro-rated basis.

LESSOR INITIALS

MANAGER INITIALS

FINES AND VIOLATIONS

Lessee shall be responsible for all and shall promptly pay all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

Independent Contractor

Both parties must initial if they wish to agree to this clause:

☐

Lessor

☐

Lessee

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

LESSOR INITIALS

MANAGER INITIALS

FREEDOM FROM CLAIMS

The Lessor acknowledges that he is the owner of the corporation bearing the Medallion Number set forth above, and further acknowledges that there are no claims, suits or judgments against the corporation arising out of the Lessor's use and operation of said Medallion, prior to the date of this agreement.

PURCHASE OF VEHICLE

At the end of this lease, Lessee shall have the right to purchase the vehicle used in connection with this agreement for the total sum of twenty dollars.

MODIFICATION

This Agreement may be modified or changed only by written agreement.

SEVERABILITY

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

ENTIRE AGREEMENT

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

LESSOR: _____

DATE: _____

MANAGER: _____

DATE: _____

LESSOR INITIALS

MANAGER INITIALS

Inspector of Carriages Notice



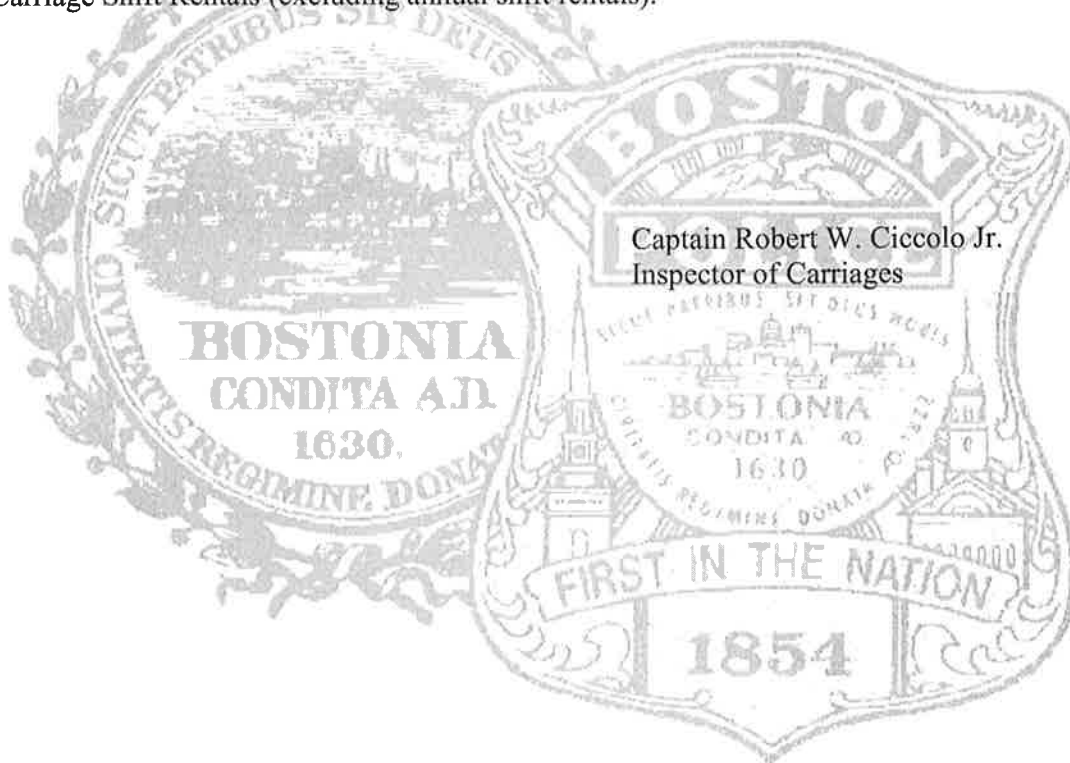
Number: IOC-09-12

Date: December 30, 2009

Post/Mention: Indefinite

SUBJECT: 2010 Standard Shift Rental Agreement

In accordance with Boston Police Department Rule 403, Section 6, the following Shift Rental Agreement shall be the only agreement used for all City of Boston Hackney Carriage Shift Rentals (excluding annual shift rentals).



Captain Robert W. Ciccolo Jr.
Inspector of Carriages

**City of Boston
Hackney Carriage
Shift Lease Agreement
2010 Version**

Agreement made this _____ day of _____, _____ between:

Lessor

Name: _____

Address: _____

Tel: _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessor Initials

Lessee Initials

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Duration

Lessor shall rent said medallion and vehicle to the Lessee for the term of one (1) shift and from shift to shift hereafter; commencing _____, _____. Said lease shall automatically renew unless terminated by either party.

Vehicle Condition

Lessor shall provide a clean, inspection ready City of Boston Hackney Carriage and Medallion at the beginning of each shift.

Maximum Shift Payment

The following chart denotes the Maximum shift payments authorized by the Police Commissioner.

Maximum 12-hour Rental	\$77.00
Maximum 24-hour Rental	\$139.00
Maximum One Driver Weekly Rental	\$700.00
Maximum Two Driver Weekly Rental	\$800.00

In addition to the amounts above, the Lessor may charge a "New Car Premium" for the first 4 model years in the following amounts:

12-hour Shift	\$180.00
24-hour Shift	\$33.00
Weekly Shift	\$170.00

Failure to Return

Failure to return the vehicle at the end of the specified shift without prior notification and agreement shall be cause for termination without notice, and in any case shall be cause for a Late Fee of \$10.00 per hour.

The Lessee shall compensate the Lessor for any legal fees or other expenses incurred collecting non-payment and/or recovery of an abandoned vehicle. This section shall not apply to vehicles which need to be towed as the result of a mechanical breakdown, provided that the Lessor is notified immediately.

Payment on Signing

The Lessee shall pay the Lessor the sum of \$_____ as a Security Deposit on the date of the signing of this agreement. The Lessor will maintain all Security Deposits in an account set aside for that purpose and will return to the Lessee the full amount within 30 days upon completion of the lease, provided all obligations under this Agreement have been met.

Lessor Initials

Lessee Initials

Termination

This Agreement may be terminated without cause at any time with 24 hours notice, and may be terminated for cause without prior notice.

Receipts

The Lessor shall provide the Lessee with an itemized receipt identifying all charges within 24 hours for all transactions.

Motor Vehicle Maintenance Costs

Lessor shall pay and be responsible for all maintenance costs of the vehicle, including but not limited to repairs and all periodic maintenance costs, as required, and shall indemnify and save Lessee harmless from such maintenance costs.

Motor Vehicle Operating Costs

Lessee shall pay and be responsible for all operating costs of the vehicle during the shift, including but not limited to, fuel, tolls and airport fees.

Damage to Vehicle

The Lessee shall be responsible for returning the vehicle to the Lessor in the same condition as when delivered to the Lessee less reasonable wear. The Lessee will be responsible for compensating the Lessor for any damage sustained to the vehicle during the shift period. In the event of such damage incurred as the result of a criminal act by a person other than the Lessee, the Lessee shall be responsible for filing a police report and ensuring that the Lessor receives a copy.

Unless,

Check if applicable:

☐

The Lessee may from shift to shift choose to pay to the Lessor the amount per:

\$	12 Hour
\$	24 Hour
\$	Weekly

shift in return, for which the Lessor shall hold the Lessee harmless for all but deliberate damage to the vehicle during that shift.

Lessor Initials

Lessee Initials

The Lessee understands that his acceptance of the damage waiver above is strictly voluntary, and may not be made a condition of the lease now or in the future, and the Lessor may not demand acceptance of this damage waiver as a condition of the Agreement.

Insurance

The Lessor shall pay the cost of liability and other mandatory insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000

Reporting

The Lessee shall within 24 hours report any accidents or related occurrences to appropriate insurance representatives and the Lessor, and shall give full and complete cooperation to investigating and defending against an accident claimed.

Hackney Carriage Rules

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations, which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

Pro-rated Payments

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessor shall provide a refund of the rental fee for the amount of lost time on that shift on a pro-rated basis.

Fines and Violations

Lessee shall be responsible for, and shall promptly pay, all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by the laws of the Commonwealth of Massachusetts or the rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

In the event the Lessee receives a Hackney Carriage Violation, the Lessee shall notify the Lessor within eight (8) hours and shall cooperate in clearing the violation.

Failure to abide by this clause shall be cause for termination of the Agreement without notice.

Lessor Initials

Lessee Initials

Independent Contractor

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

Modification

This Agreement may be modified or changed only by written agreement with the prior approval of the Inspector of Carriages.

Severability

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

Shift Lease Renewal

The Lessor may, at his option, require the Lessee to renew this Agreement by means of a Shift Lease Renewal form or card which shall specify the time out/time in, Medallion Number, Hackney License Number and such other information as the Lessor shall require, provided that the Lessee shall be offered the opportunity at the beginning of each shift to decline or accept the Damage Waiver mentioned above.

Copies of Agreement

There shall be two (2) originals of this document provided by the Lessor and executed this date. The Lessor shall hold one original and the Lessee shall hold one original.

Entire Agreement

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Hackney Carriage and Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

Lessor: _____ Lessee: _____

Lessor Initials

Lessee Initials

Inspector of Carriages Notice



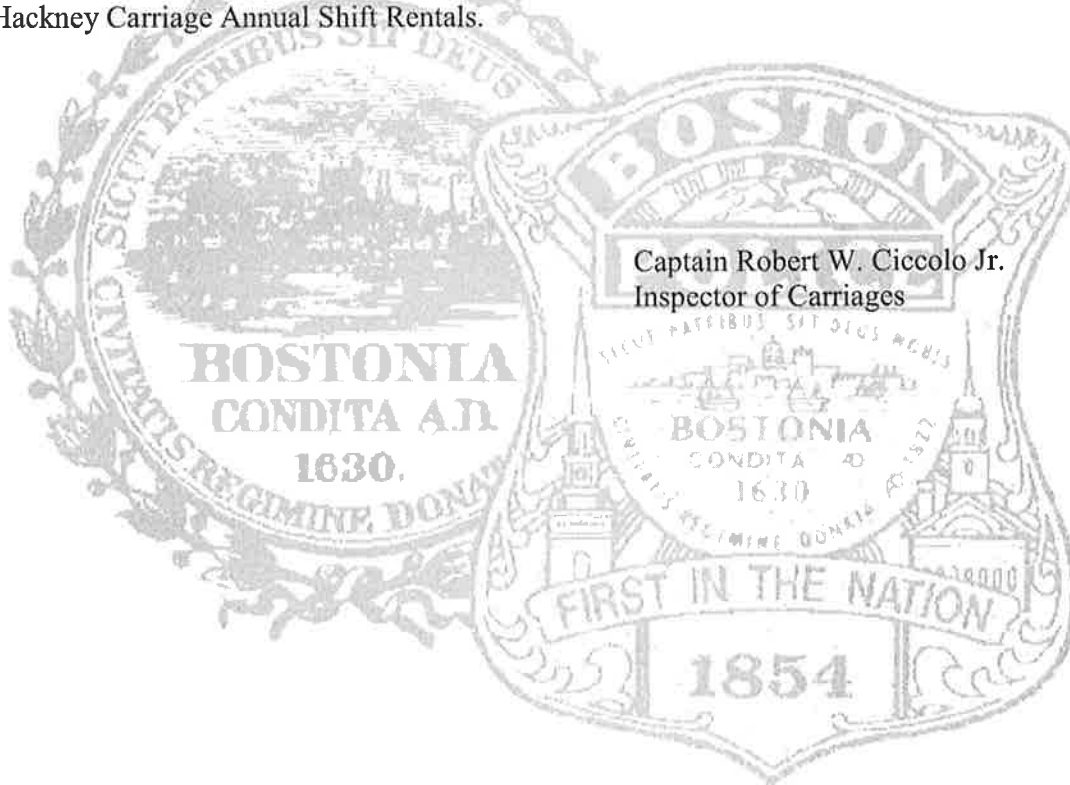
Number: IOC-09-13

Date: December 30, 2009

Post/Mention: Indefinite

SUBJECT: 2010 Annual Shift Rental Agreement

In accordance with Boston Police Department Rule 403, Section 6, the following Annual Shift Rental Agreement shall be the only agreement used for all City of Boston Hackney Carriage Annual Shift Rentals.



**City of Boston
Hackney Carriage
Annual Shift Rental Agreement
2010 Version**

Agreement made this _____ day of _____, _____ between:

Lessor

Name: _____

Address: _____

Tel: _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessee

Name: _____

Address: _____

Tel: _____

Hackney Lic. # _____

Lessor Initials

Lessee Initials

Now therefore, inconsideration of the mutual covenants herein, it is agreed as follows:

Duration

Lessor shall rent said medallion and vehicle to the Lessee for the term of one year commencing _____, _____.

Vehicle Condition

Lessor shall provide a clean, inspection ready, City of Boston Hackney Carriage and Medallion for the duration of the agreement.

Maximum Shift Payment

The following chart denotes the Maximum shift payments authorized by the Police Commissioner; **parties are free to agree to lesser amounts.** Please check box for which charges are to be utilized.

<input type="checkbox"/>	One Driver Weekly Rental	\$700.00	Actual Charge _____
<input type="checkbox"/>	Two Driver Weekly Rental	\$800.00	Actual Charge _____

In addition to the amounts above, the Lessor may charge the following amounts weekly.

<input type="checkbox"/>	New Car Premium	\$170.00	Actual Charge _____
<input type="checkbox"/>	Annual Shift Rental Premium	\$10.00	Actual Charge _____
<input type="checkbox"/>	Optional Collision Damage Waiver*		Actual Charge _____

*(See Page 5)

TOTAL DUE WEEKLY: _____

Failure to Return

Failure to return the vehicle at the end of the specified term without prior notification and agreement shall be cause for termination without notice, and in any case shall be cause for a Late Fee of \$50.00 per day over and above the weekly payment. The Lessee shall compensate the Lessor for any legal fees or other expenses incurred collecting non-payment and/or recovery of an abandoned vehicle. This section shall not apply to vehicles which need to be towed as the result of a mechanical breakdown, provided that the Lessor is notified immediately.

Payment on Signing

The Lessee shall pay the Lessor the sum of \$_____ as a Security Deposit on the date of the signing of this agreement. The Lessor will maintain all Security Deposits in an account set aside for that purpose and will return to the Lessee the full amount within 30 days upon completion of the lease, provided all obligations under this Agreement have been met.

Termination

Termination for cause shall require 30 days written notice except for non-payment. Non-payment shall be defined as more than 7 days late, 3 times within any 12 month period. Termination for non-payment shall require 14 days written notice. The 14 days shall commence upon receipt of certified mail or in-hand delivery. Termination for cause whether for non-payment or otherwise shall require prior written notice and prior approval from the Inspector of Carriages.

Lessor Initials

Lessee Initials

Receipts

The Lessor shall provide the Lessee with an itemized receipt identifying all charges within 24 hours for all transactions.

Motor Vehicle Maintenance

Lessor shall pay and be responsible for all maintenance costs of the vehicle, including but not limited to repairs and all periodic maintenance costs, as required, and shall indemnify and save Lessee harmless from such maintenance costs. The Lessee shall make the vehicle available for such maintenance as required. Provided that if such vehicle is unavailable for use for any period over 24 hours that the Lessor shall provide a refund of the rental fee for the amount of lost time on a pro-rated basis.

Motor Vehicle Operating Costs

Lessee shall pay and be responsible for all operating costs of the vehicle during the shift, including but not limited to, fuel, tolls and airport fees.

Damage to Vehicle

The Lessee shall be responsible for returning the vehicle to the Lessor in the same condition as when delivered to the Lessee less reasonable wear. The Lessee will be responsible for compensating the Lessor for any damage sustained to the vehicle during the shift period. In the event of such damage incurred as the result of a criminal act by a person other than the Lessee, the Lessee shall be responsible for filing a police report and ensuring that the Lessor receives a copy.

Unless,

Check if applicable:

☐

The Lessee may choose to pay to the Lessor the additional amount of: _____ per week, in return for which the Lessor shall hold the Lessee harmless for all but deliberate damage to the vehicle. The Lessee understands that his acceptance of the damage waiver above is strictly voluntary, and may not be made a condition of the lease now or in the future, and the Lessor may not demand acceptance of this damage waiver as a condition of the Agreement.

Insurance

The Lessor shall pay the cost of all liability and other insurance. Said insurance shall be in the minimum coverage of \$20,000/\$40,000

Reporting

The Lessee shall within 24 hours report any accidents or related occurrences to appropriate insurance representatives and the Lessor, and shall give full and complete cooperation to investigating and defending against an accident claimed.

Hackney Carriage Rules

Lessee shall abide by, conform to, and comply with any and all rules and regulations of the Boston Police Commissioner or his designee applied to Licensed Hackney Carriages during the term of this agreement, whether previously or subsequently promulgated, and Lessee shall indemnify Lessor from any and all costs and expenses caused by Lessee's violation of said rules and regulations. In the event the Police Commissioner at any time adopts any rules or regulations, which preclude the Lessor and Lessee from engaging in the taxicab business as contemplated, this Agreement shall automatically terminate without further obligation or liability to either party.

Lessor Initials

Lessee Initials

Pro-rated Payments

In the event any act of commission or omission by the Lessor results in the Medallion being seized by the Inspector of Carriages; or any act of commission or omission by the Lessor results in the Lessee being otherwise unable to conduct the business of operating the designated Hackney Carriage, the Lessor shall provide a refund of the rental fee for the amount of lost time on that shift on a pro-rated basis.

Fines and Violations

Lessee shall be responsible for, and shall promptly pay, all fines, penalties or assessments arising out of the use and operation of the Hackney Carriage during the term of this Agreement, including but not limited to traffic and parking violations and Hackney Violations, and shall indemnify and hold harmless the Lessor from such fines, penalties or assessments. Provided however that the Lessee shall not be responsible for fines, penalties or assessments levied as a result of the Lessors failure to abide by the laws of the Commonwealth of Massachusetts or the rules and regulations of the Boston Police Commissioner or his designee as applied to Licensed Hackney Carriages.

In the event the Lessee receives a Hackney Carriage Violation, the Lessee shall notify the Lessor within eight (8) hours and shall cooperate in clearing the violation.

Failure to abide by this clause shall be cause for termination of the Agreement without notice.

Independent Contractor

The Lessee specifically acknowledges that he is an independent contractor and the Lessor and Lessee are separate entities. This Agreement shall not be construed to form a partnership, limited partnership, general partnership, joint venture, principal agent or employee/employer relationship of any kind whatsoever. Neither the Lessor nor the Lessee shall have any power to obligate or bind the other. Lessee shall at all times be free from control or direction of the Lessor in the manner of operation of the Hackney Carriage. The Lessee shall not be required to accept any radio dispatch call other than those which it may be his volition to accept; and further, Lessee shall not be restricted in any manner as to the area in which he may operate said Hackney Carriage, nor shall he be required to remain in any specific place, as long as he adheres to the laws and ordinances of the municipality in which said vehicle may be operated and the rules and regulations governing Hackney Carriages. Lessee shall not be required to account to the Lessor in any manner for the fares or other amounts received by the Lessee in connection with the operation of said Hackney Carriage, except will turn over to the Lessor at the end of the rental period any records required to be kept by any laws, ordinances or regulations pertaining to the operation of the Hackney Carriage.

The Lessor and Lessee specifically acknowledge that the inclusion of this optional clause in the Agreement does not indicate or imply any endorsement, approval or judgment as to the legal standing of the clause by the City of Boston, the Police Commissioner or the Hackney Unit.

Lessor Initials

Lessee Initials

Modification

This Agreement may be modified or changed only by written agreement with the prior approval of the Inspector of Carriages.

Severability

The various provisions of this Agreement are severable from each other and from the rest of this Agreement, and in the event that any part of this Agreement shall be held to be invalid or unenforceable by a court or an administrative agency of competent jurisdiction, the remainder of this Agreement shall be fully effective, operative and enforceable.

Shift Lease Renewal

The Lessor may, at his option, require the Lessee to renew this Agreement by means of a Shift Lease Renewal form or card which shall specify the time out/time in, Medallion Number, Hackney License Number and such other information as the Lessor shall require, provided that the Lessee shall be offered the opportunity at the beginning of each shift to decline or accept the Damage Waiver mentioned above.

Copies of Agreement

There shall be two (2) originals of this document provided by the Lessor and executed this date. The Lessor shall hold one original and the Lessee shall hold one original.

Entire Agreement

This Agreement constitutes the entire Agreement between the parties with regard to the lease of the above-mentioned Hackney Carriage and Medallion.

IN WITNESS WHEREFORE, the parties hereto have executed this Agreement on the day and year written above.

Lessor: _____ Lessee: _____

Lessor Initials

Lessee Initials

B4 For Drivers

What can the Owner charge me?

Maximum 12-hour Rental	\$77.00
Maximum 24-hour Rental	\$139.00

When a Driver works seven (7) consecutive twenty-four hour shifts he shall be charged the weekly rental rate.

When a Driver works fourteen (14) consecutive twelve hour shifts, he shall be charged the weekly rental rate.

Maximum 1-Driver Weekly Rental	\$700
Maximum 2-Driver Weekly Rental	\$800

Hybrid Premiums:

Maximum 12-hour	\$18.00
Maximum 24-hour	\$33.00
Maximum Weekly	\$170.00

Violation Assessment of 30 cents @ 12-hour shift.

Sales Tax:
(owner choice, but the owner must pay the State)

Collision Damage Waiver: (Driver Choice)

Maximum 12-hour	\$5.00
Maximum 24-hour	\$9.00
Maximum Weekly	\$45.00

Annual Shift Rental \$520

Owners are free to charge LESS than the maximum.

Boston Police Hackney Carriage Unit



1 Schroeder Plaza
Boston, MA 02120
Phone: (617) 343-4475
Fax: (617) 343-5909
Taxi.bpd@cityofboston.gov



I AM A TAXI DRIVER.

WHAT ARE MY RIGHTS VERSUS THE OWNER?



**Inspection Ready
Every Day**

www.cityofboston.gov/police/hackney

Hackney Carriage Rules for the 21st Century

The Vehicle Owner Must:

- **Pay to clean the vehicle**

The exterior of all Taxicabs shall be washed daily.

The interior (Driver's compartment, rear seat area and trunk) shall be vacuumed; the windows and partition washed, and seats wiped daily.

No Shift Driver shall be made to pay for washing or cleaning of the vehicle exterior or interior.

No Shift Driver shall be made to hand wash a vehicle.

- **Give the Driver an IMMEDIATE receipt for every transaction.**

Do not pay the owner unless he gives you an itemized receipt for the full amount.

- **Pay the Radio dues**

Medallion Lessee's must pay the Medallion owner for the radio dues. Then the Medallion Owner pays the Association.

Shift Drivers should never pay radio dues.



What if the Vehicle Owner is breaking the rules?

Drivers should complain to the Hackney Carriage Unit.

The complaint will be investigated and the Medallion suspended if the complaint is sustained.

Won't I lose money if the Medallion I drive is suspended?

NO. If the Medallion is suspended due to Owner misconduct the Driver will be paid for his lost time at the waiting time rate of \$28.00 per hour.

What if the Vehicle Owner retaliates against me for complaining?

No Vehicle Owner may retaliate in any way against a Hackney Carriage Driver for disclosing, reporting, or testifying about any violation of any regulation or law.

Any violation of this section shall result in revocation of the Medallion.

The owner could be forced to sell the Medallion.




Can I make an anonymous complaint against an owner?


YES.


Anyone can make an anonymous complaint by calling,

(617) 536-TAXI or

Email:

0123456789	Total Received \$	Date	For: () 12 Hr. Shift(s) () 24 Hr. Shift(s) () Week(s) () Month(s)	
COMPANY NAME Street Address City, State, Zip Code Telephone	Shift Start Date		Time	am / pm
	Shift End Date		Time	am / pm
	From (Lessee)		Hackney License #	
	Med. #	Plate #	Year	Make
DRIVER: READ HACKNEY RATE INFORMATION SHEET BEFORE MAKING PAYMENT				
AUTHORIZED CHARGES ONLY	DEDUCTIONS FROM AMOUNT DUE			
Radio Dues \$			EXPLANATION OF CHARGES	
Taxi Lease \$	Voucher Value After 8% Fee \$	\$: All Violation charges must include photocopy of document	
New Car Premium \$	Elderly/HP Coupons \$	\$: Purpose of all Deposits must be described in full below.	
Gas \$	Advertising Coupons \$	\$: Other (Describe Specific Charges)	
Parking/E-Z Pass Viol. \$	Previous Credit \$	\$: The 8% Fee is on FARE Portion of Vouchers Only - No Fee on TIPS/TOLLS	
Medallion Lease \$	Car Wash, etc, Receipts \$	\$		
Insurance* (Optional) \$		\$		
8% Voucher Fee \$		\$		
Deposit (describe) \$		\$		
Previous Balance \$		\$		
Other \$		\$		
SUB TOTAL \$	SUB TOTAL \$	\$		
MASS. SALES TAX \$	AMOUNT DUE \$	\$		
TOTAL DUE \$	TOTAL PAID \$	\$		
Received By (print)		Received By (signature)		BPD Form HC/R2013 

0123456789	Total Received \$	Date	For: () 12 Hr. Shift(s) () 24 Hr. Shift(s) () Week(s) () Month(s)	
COMPANY NAME Street Address City, State, Zip Code Telephone	Shift Start Date		Time	am / pm
	Shift End Date		Time	am / pm
	From (Lessee)		Hackney License #	
	Med. #	Plate #	Year	Make
DRIVER: READ HACKNEY RATE INFORMATION SHEET BEFORE MAKING PAYMENT				
AUTHORIZED CHARGES ONLY	DEDUCTIONS FROM AMOUNT DUE			
Radio Dues \$			EXPLANATION OF CHARGES	
Taxi Lease \$	Voucher Value After 8% Fee \$	\$: All Violation charges must include photocopy of document	
New Car Premium \$	Elderly/HP Coupons \$	\$: Purpose of all Deposits must be described in full below.	
Gas \$	Advertising Coupons \$	\$: Other (Describe Specific Charges)	
Parking/E-Z Pass Viol. \$	Previous Credit \$	\$: The 8% Fee is on FARE Portion of Vouchers Only - No Fee on TIPS/TOLLS	
Medallion Lease \$	Car Wash, etc, Receipts \$	\$		
Insurance* (Optional) \$		\$		
8% Voucher Fee \$		\$		
Deposit (describe) \$		\$		
Previous Balance \$		\$		
Other \$		\$		
SUB TOTAL \$	SUB TOTAL \$	\$		
MASS. SALES TAX \$	AMOUNT DUE \$	\$		
TOTAL DUE \$	TOTAL PAID \$	\$		
Received By (print)		Received By (signature)		BPD Form HC/R2013 

0123456789	Total Received \$	Date	For: () 12 Hr. Shift(s) () 24 Hr. Shift(s) () Week(s) () Month(s)	
COMPANY NAME Street Address City, State, Zip Code Telephone	Shift Start Date		Time	am / pm
	Shift End Date		Time	am / pm
	From (Lessee)		Hackney License #	
	Med. #	Plate #	Year	Make
DRIVER: READ HACKNEY RATE INFORMATION SHEET BEFORE MAKING PAYMENT				
AUTHORIZED CHARGES ONLY	DEDUCTIONS FROM AMOUNT DUE			
Radio Dues \$			EXPLANATION OF CHARGES	
Taxi Lease \$	Voucher Value After 8% Fee \$	\$: All Violation charges must include photocopy of document	
New Car Premium \$	Elderly/HP Coupons \$	\$: Purpose of all Deposits must be described in full below.	
Gas \$	Advertising Coupons \$	\$: Other (Describe Specific Charges)	
Parking/E-Z Pass Viol. \$	Previous Credit \$	\$: The 8% Fee is on FARE Portion of Vouchers Only - No Fee on TIPS/TOLLS	
Medallion Lease \$	Car Wash, etc, Receipts \$	\$		
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Deposit (describe) \$		\$		
Previous Balance \$		\$		
Other \$		\$		
SUB TOTAL \$	SUB TOTAL \$	\$		
MASS. SALES TAX \$	AMOUNT DUE \$	\$		
TOTAL DUE \$	TOTAL PAID \$	\$		
Received By (print)		Received By (signature)		BPD Form HC/R2013 

Company Name	Address	Telephone	Serial Number
Date Time Out		Cab Number	Year
Date Time In		Lease Number	
12 24 WK MH		Hackney Number	
Cash		Driver Name	
Credit/Debit Card		Lease	
Check/Money Order		New Car	Premium
Voucher Total do not add to total		Extra Hours	
8% fee on Voucher Fare do not add to total		City of Boston Parking	\$ 0.30
Voucher Fare Less 8%		Mass Tax-6.25%	
Voucher Tips		Insurance \$0 \$5 \$9 \$63	
Voucher Tolls		Previous Balance	
Elderly/ Old Age		EZ Pass/Parking Violations	
Other (describe)		Gas	
Total		Parking	
Print Name		Other (describe)	
Signature		Total	

App Radio Dies
DEPOSIT

Captain McLaughlin,

These will be w/carbon
copies so the exact receipt is
with the owner and driver.

The Pink areas are just information
and do not get added to total on
left. The 2 yellow areas have
to match.

Bret



Inspector of Carriages Notice

Number: IOC-08-02

Date: August 29, 2008

Post/Mention: Indefinite

SUBJECT: Authorized Waybill for Boston Licensed Hackney Carriages

In accordance with Boston Police Department Rule 403 the attached "Waybill" shall be recommended for use in all Boston Licensed Hackney.

Radio Associations may distribute a Waybill produced by them provided it is substantially similar to the attached

Captain Robert W. Ciccolo Jr.
Inspector of Carriages



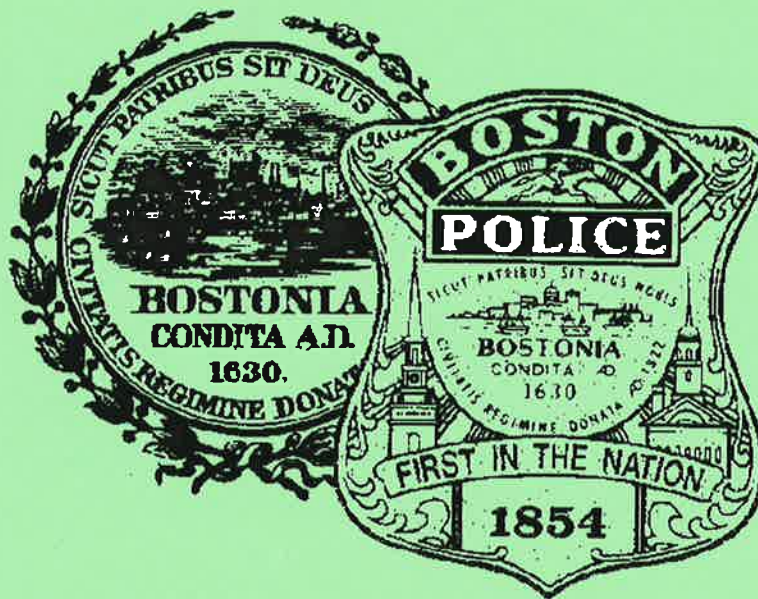
Total Mileage:

Safety Refusals must be entered in correct time-order to be valid.

Driver Signature_____

CITY OF BOSTON

Hackney Carriage Driver Training



Edward F. Davis
Police Commissioner

Thomas M. Menino
Mayor

Directions

- Where would you like to go Sir?
- Do you know the address?
- Is there a particular route you would like me to take?
- I don't know how to get there sir, can you wait one minute while I look it up?
 - C.
- Please wait one minute while I contact my dispatcher.

Guess what? The passenger thinks you have a GPS in your head!

Make sure you know the destination before you start driving.

Make sure you know the route the customer wants to take.

If you do not know how to get there, **ask!**

If the passenger doesn't know, **find out!**

Don't just drive around; the customer will get angry.

Angry customers equal **no tip!**

Speaking Professionally

- Speak Slowly
- Avoid Slang
- Avoid Foul Language
- Please / Thank You
- Sir / Ma'am
- Phrase things as a request!!
 - "Would you mind."
 - "If it is all right with you"

Many customers come from other parts of the country or other parts of the world. Their English may not be the best, so be considerate.

Speak slowly and repeat if necessary.

Even if the customer speaks English well, slang terms are different from region to region. Be careful, you could offend the customer without knowing it.

Example: In England a "fag" is a slang term for a cigarette. In America it is a derogatory term for a homosexual man.

You should never use foul language.

Always say "please" and "thank you."

Use "Sir" or "Ma'am," not "buddy" or "honey."

Always phrase things as a request: "Would you mind if I open the window?" and "If it is alright with you, I will put your luggage in the trunk."

Stay Off the PHONE!



One of the most common customer complaints is about the driver talking on the cell phone.

It is rude! Don't do it!

It practically guarantees no tip.

Keep the Taxi clean.



Would you want to get in this cab?

Customers comment on the cleanliness.

Also, if the customers clothes get dirty, they will not tip, and sometimes even want the driver to pay for cleaning.

Credit Cards Tip Better



Would you like to
leave a tip?



Statistics from other cities show that even after processing expenses, drivers make more on credit card transactions.

When paying in cash, most customers give a 10-15% tip.

The way most machines are set up, the passenger has a choice of 15-20-25%. Most will pick 20%!

Violence in the Workplace

- Taxi drivers are 60 times more likely to be assaulted at work than the average person.

Gender of Driver	Physical attack	Verbal Abuse	Sexual harassment
Female	45%	73%	73%
Male	46%	87%	14%

You have picked a very dangerous profession.

Read and review.

Women and Taxis

- Movie

Taxis and the Elderly

- Movie

Chapter 392 of the Acts of 1930

- Authorizes the Police Commissioner to regulate Hackney Carriages in the City of Boston
- To license "Suitable" persons and vehicles.

Chapter 392 of the Acts of 1930 is the State Law that give the Boston Police Commissioner the authority to regulate the taxi industry in the City.

The law gives the Commissioner very broad powers to make whatever rules he sees fit.



Rule 403

Hackney Carriage Rules for the
21st Century

Rule 403 was issued August 29, 2008 and is the first complete revision of the rules governing Hackney Carriages since 1950.

You should all be very careful when listening to older drivers tell you what the rules are, many of them have changed!

Driver Standards Appeals

- Written Appeal to the Director of Licensing
 - Within 14 days
- Forwarded with a recommendation to PC
 - Within 7 days
- Police Commissioner issues decision
 - Within 30 days

One of the effects of the new rules are an emphasis on the rights of the driver.

Every driver has the right make an appeal directly to the Police Commissioner if he or she feels that they have been unjustly denied a license.

Vehicle Standards

When the public looks at your vehicle, they see **you!** Therefore it is important to make sure your taxi is the best it can be. If you are a medallion owner or lessee it is your responsibility to have the vehicle ready for inspection every day.

The industry is in the process of converting its old fleet of Ford Crown Victoria's to newer, cleaner and more efficient vehicles. In the long run this will mean increased business for all.

Replacement of unfit vehicles

- Vehicles which become permanently unfit for service as a Boston Licensed Hackney Carriage prior to their scheduled replacement date under Rule 403, Section 3:
- A non-Clean Taxi replacement vehicle (i.e.: Ford Crown Victoria) may be placed into service to replace the unfit vehicle.
- The non-Clean Taxi replacement may not be of a model year older than the vehicle being replaced.
- The non-Clean Taxi replacement will be required to be removed from service on the date at which the original vehicle would have been removed from service per the model year rule.

We recognize that new hybrid vehicles take time to order and therefore we have put in place a policy for replacing vehicles which become unfit unexpectedly.

Review and explain.

Inspection

You should inspect your vehicle before every shift and report any damage to the owner.

If anything makes the vehicle unsafe you should refuse to take the vehicle until it is repaired.

Let's look at some things you should be checking.

Nose Piece & Front Bumper



Air Dam



Door Fit

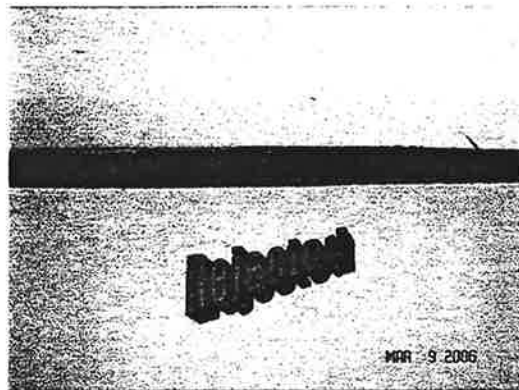


www.4mat.com



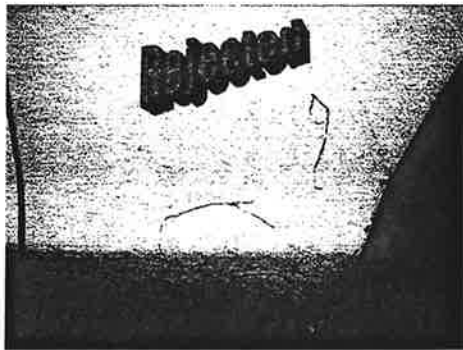
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Hood Fit

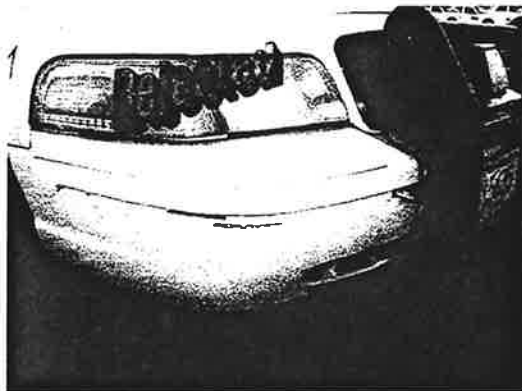


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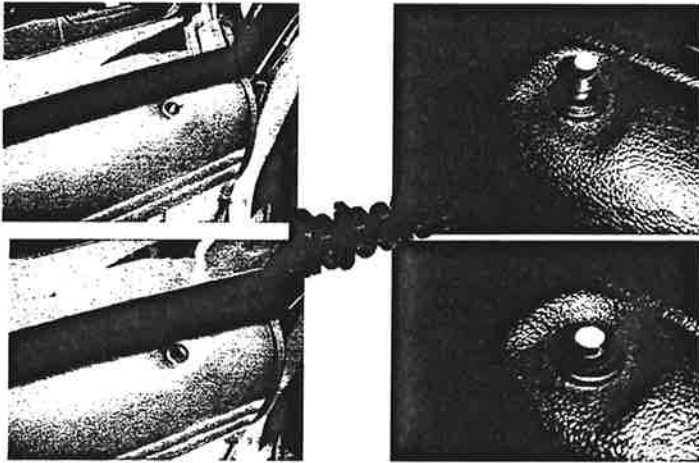
Asphalt Stains



Push Bumpers



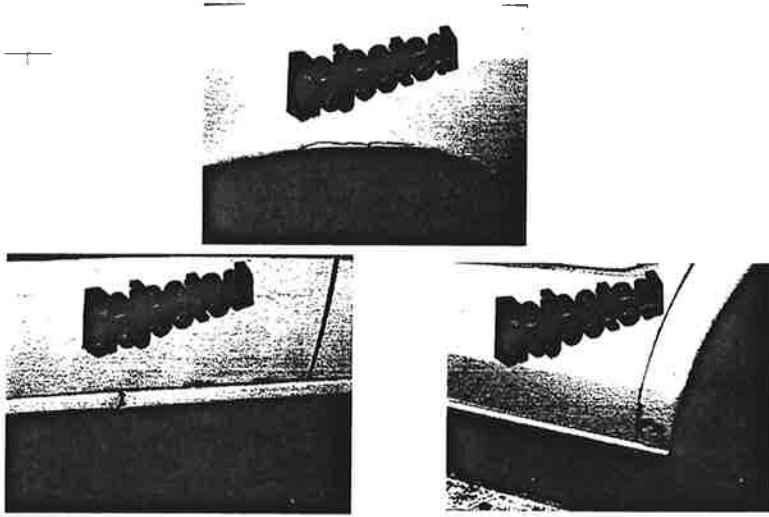
Door Locks



Door Panels



Rot and Rust



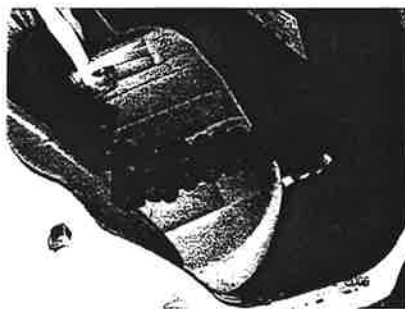
Partition



Inspection Sticker



Seats



Administrative Procedures



Review and explain.

Surrender of a Hackney Carriage License for Lack of Use, Travel or when at Hackney Carriage Unit:



- Hackney Carriage Drivers must surrender their Hackney Driver's License upon demand of any Boston Police Officer.
- All Hackney Carriage Drivers must surrender their Hackney Driver's License to the Hackney Carriage Unit while conducting any business at the Hackney Carriage Unit.
- Hackney Carriage Drivers must surrender their Hackney Carriage Driver's Licenses to the Hackney Carriage Unit immediately when they no longer wish to continue operating as Hackney Drivers.
- Hackney Carriage Drivers must turn in their Hackney Carriage Driver's license to the Hackney Carriage Unit when they leave the country for more than thirty (30) days.

Set-up Card

- SHIFT
- MANAGED
 - No Names
- OR
- OWNER OPERATED
- LEASED
 - MUST LIST DRIVERS NAME
- If your name is not on the Set-up Card then Hackney will take the Medallion for 3-days!

CITY OF BOSTON POLICE DEPARTMENT
LICENSE FOR HACKNEY CARRIAGE 123
 2004 - 2007

This certifies that **JAL CARL INC**
 is duly licensed by the Police Commissioner for the City of Boston to set up and use one Hackney Carriage to be garaged at: **55 BEDFORD STREET, FLYNN BOULEVARD, BOSTON, MA 02118**
 until the last day of June 2007, on the condition that the license shall comply with all existing Hackney Carriage regulations, fees, and ordinances relating to Hackney Carriage.

MASS REG # - **TA-17200** - V.I.N. # **2ZAC7210740050914**
 YEAR: **2003** ASSOCIATION: **METRO-CAB**

OWNER OPERATED		
Driver	Medallion #	Driver
KANEVSKY PETER	2537	
LITVAK ALEXANDER	347	
STAROV ALEXANDER	428	

Discuss types of business structure and how it affects the driver

Leased

Up to 4 other drivers
 Must List Drivers on Set-up
 Must report sub-lease amounts

Managed

Manager cannot drive
 Manager name on Set-up
 Must report sub-lease amounts
 Must provide 24 hr Tel Number to ID driver

Owner Operated

Up to 4 other drivers
 Must List Drivers on Set-up
 Must report shift amounts

Shifted

Owner cannot Drive
 Owner name on Set-up
 Must provide 24 hr Tel Number to ID driver

Driver Conduct

Waybills

- Every Hackney Carriage Driver is strongly encouraged to keep a Waybill of all trips made, together with a list of any articles found in the Hackney Carriage.
 - Defense against refusals
 - Defense against complaints

The next thing you should do is start your waybill.

Go over waybill in manual.

Do you have money for change?

Do you have your mapbook?

Your Street Guide?

Your Flat Rate Book?

Mandatory Meter Receipt

- You must give the passenger a automated, printed meter receipt when they ask for it!
 - NO BLANK RECEIPTS
 - Flat Rates are now printed by the METER!

Review and explain.

Driver Appearance

- Neat and Clean
- No Ripped Clothing
- No Offensive
 - Language
 - Images

These are the minimums.

Review and explain.

Outer Clothing Not Allowed

- T-shirts;
- underwear;
- tank tops;
- body shirts;
- swimwear;
- jogging suits or similar types of attire;
- bathing trunks; or
- jogging shorts.

Review and explain.

No Discrimination

- Race
 - Religion
 - Gender
 - Disability
 - Sexual Orientation
 - National Origin
 - Location of pick-up or drop-off.
-
- Automatic 3-day Suspension (FIRST OFFENSE)

Review and explain.

This means you cannot impose **your** religious beliefs on the passenger.

For example some religions prohibit alcohol, you cannot refuse to carry a passenger because they are carrying **closed** containers of alcoholic beverages.

Some religions have negative opinions of dogs, you cannot impose your beliefs and refuse to carry a guide dog or service dog.

Refusals

- A passenger may NOT be refused merely because they are intoxicated.
- A Refusal Entry on the Waybill shall be an affirmative defense for a refusal complaint
- Driver may ONLY refuse
 - If there is a justifiable fear for his safety.
 - If the passenger has an OPEN container of alcohol
 - If the passenger refuses to stop smoking before entry.



- Automatic 3-day Suspension (FIRST OFFENSE)

This is the Cardinal Sin!

Review and explain.

Review and explain.

Taxi Stands (cont.)

- As soon as any Hackney Carriage leaves a public stand, all other Hackney Carriages shall immediately move up in line so that the only vacant space shall be to the rear of the last Hackney Carriage;
- No Hackney Carriage Driver shall make, or permit anyone else to make, any repairs to his vehicle while on a public stand;
- The Hackney Carriage Driver may solicit passengers from inside the vehicle by motion of the hand; and
- A Driver may perform small cleaning tasks while on a public stand.

Review and explain.

Soliciting

- No Hackney Carriage Driver shall pick-up any passengers within one hundred (100) feet of an established public stand when there are Hackney Carriages at the public stand. This shall not be interpreted so as to prevent a Driver from picking up a passenger that has properly hailed the Driver.
- No individual shall solicit on behalf of a Hackney Carriage while in a public way or place.
- Automatic 3-day Suspension (FIRST OFFENSE)

Seating

- Drivers shall allow passengers to sit in the front passenger seat unless the Driver has a reasonable fear for his / her safety.
- The Driver should document any such reasonable fear in the waybill.
- The driver does not have to accept more passengers than there are seatbelts in the taxi.

Review and explain.

The only have to allow the passenger in the front seat if the back seats are already full.

Found Property

- Check the backseat and trunk after EVERY passenger
- Bring found property to Police Headquarters
- Immediately
- Charging the passenger to return property is a CRIME!



Review and explain.

Discuss Front Desk problems.

You may make arrangements to return the property directly to the passenger and you may accept a tip for that.

You cannot demand money to return the item. If you do you can be charged with extortion.

Review and explain.

Credit Card Processing

- Medallion Owner (or Lessee in a Medallion-only lease) may not charge any fee for that portion of the fare due to tolls, tips, or airport fees.
- Medallion Owner (or Lessee in a Medallion-only lease) may only charge the driver for actual costs of processing and in no event more than 6%

Vouchers

- Effective January 1, 2009 no Boston Licensed Hackney Carriage may belong to a Radio Association or Dispatch Service which charges more than 8% processing fee for vouchers.

What are vouchers? How do they work?

Why 8% instead of 6%? The radio Association worked for this money.

No charge for tolls, tips and fees.

Meter Rates

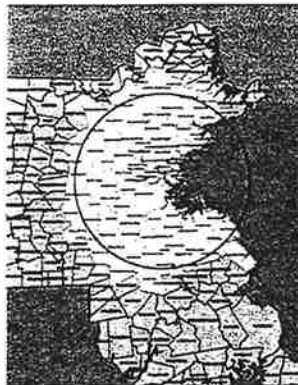
- Flag Drop
 - \$2.60 for the first 1/7 mile
- Mileage rate
 - \$.40 per 1/7 mile thereafter
- Wait Time
 - \$28.00 per hour



Review and explain.

Flat Rate

- Meter Zone
 - 20 miles
- Mileage Charge
 - \$3.20 per mile



Review and explain.

Multiple Loading

Multiple Loading will be permitted, upon determination by Massport, Amtrak, or Convention Center Management that a shortage of taxis exists.

Each separate party shall be charged the fare recorded on the meter, including extras, at the time of arrival at their destination
MINUS \$2.00

The driver cannot decide himself.

Driver decided multiple loading will be disciplined as overcharging.

Each party can be charged the portion of the toll and airport pool fee.

ie: Two parties, they split the toll and fee.

Three parties, three way split.

Drivers Rights and Rates

Review and explain.

Don't get Cheated!!

- Two consecutive 12-hour shifts must be charged at the 24-hour shift rate
- 7 consecutive 24-hour shifts must be charged at the Weekly shift rate
- The owner **MUST** give you an immediate receipt for every transaction

Review and explain.

Working 7 12-hour nights shifts in a row is not consecutive.

Yearly Shift Rental

- \$520 per year Annual Premium
 - Only if 1 year written contract with weekly payments

Review and explain.

Review and explain.

Owner Receipts

Owner must give Driver an IMMEDIATE receipt for every transaction.

Review and explain.

Lost Time 12 & 24 Hour Shifts

- Time lost in excess of one hour on 12 and 24 hour shifts, to maintenance, repair, cleaning, or administration shall be refunded to the Hackney Carriage Driver at the rate of \$8.00 per hour.
- Time lost in excess of one (1) hour on 12 and 24 hour shifts due to Owner, Manager or Lessee misconduct shall be refunded to the Hackney Carriage Driver at the rate of \$28.00 per hour for a maximum of up to sixteen (16) hours per twenty-four (24) hour period.

Retaliation Clause

- No Medallion Owner (or Lessee in a Medallion-only lease) may retaliate in any way against a Hackney Carriage Driver for disclosing, reporting, or testifying about any violation of any regulation or law. Any violation of this section shall result in revocation of the Medallion.

Logan Airport



Review and explain.

Intermediate Appeals

- 5 days to file.
- *De Novo* Hearing within 7 days.
- Right to an Attorney if requested.
- Not Formal.
- Can take place at the same time as violation.
- Rule of Evidence do not apply.
- Written decision within 7 days

Review and explain.

Final Appeal

- 14 days to file with Director of Licensing
 - Forwards within 2 days
- Appeal Board of 3 Police Captains
 - Hearing recommendation within 60 days
- Police Commissioners decision
 - within 7 days

Map Reading

North
Legend
Scale
Using the Index
Localities
Grid
Class Exercises

Open map book to Page 3.

North:

Point out Compass Rose to drivers.

Explain that every map will have this and that it can be used to line up one map from another.

Legend:

Bottom Right Corner
Explain items

Scale:

Explain measuring on map for mileage

Index:

Table of Contents, Page 1
Map Indexes
Localities Index, Page 263

Map Exercise #1

From Logan Airport

To Meadow Glen Mall
3859 Mystic Valley Parkway
Medford, MA

Passenger doesn't know the address; only the name!

Call your dispatcher for the address!

Table of Contents
Find Medford, Page 146

- Use index to locate street grid coordinates: c2-d5
- Use grid coordinates to locate street on map
- Locate closest major route: I-93
- Use Flat Rate Book for directions from Boston
- Go to page 2 and locate Medford along I-93: North of Boston

So, what route would you take?

I-90 /Ted Williams Tunnel to I-93
North to exit 31 to Mystic valley Parkway

Map Exercise #4

From Forest Hill MBTA Station

To Boston Common

- Check Public Transportation Index: Page 264, Jamaica Plain
- Check Index for Jamaica Plain map: Page 14-15
- Look at Rapid Transit Stations index for Boston: Page 23
- Find Forest Hills: Page J6;15 means Page 15 Grid J6
- Rte 203 and Washington St.
- Find Boston Common: Page 12
- What Route number appears near the Common on Page 12 and near Forest Hills on Page 15? Rte 28.

What Route should you take?

Route 28 to Washington St.

Using the Street Guide

Page 11

Boston's Neighborhoods

Colleges and Universities

Hospitals

Hotels and Motels

Museums and Attractions

Theatres and Performance Centers

Know by Heart!!!

Police and Fire Stations

Class Exercises

Know how to look up

Colleges and Universities
Hospitals
Hotels and Motels
Museums and Attractions
Theatres and Performance Centers

Know by Heart !!!!!!!

Boston Police and Fire Stations

Every driver should have memorized the location of every Boston Police and Fire Station.

This is about driver safety!

This is where you can go when you or a passenger need help!

B5 Complaints

How is punishment determined?

Progressive discipline means that progressively stricter disciplinary action shall be taken against persons who persist in violations of the Rules and Procedures. These are ONLY guidelines and shall not prevent Hackney Officers from imposing GREATER OR LESSER discipline if in their judgment the totality of the circumstances warrants it. Offenses do not necessarily have to be of the same type, provided they are sufficiently related to indicate a pattern of behavior. Prior offenses older than 5 years shall not be counted against the driver unless they amount to criminal conduct or demonstrate a continuous pattern of behavior.

These are ONLY Guidelines

The following guidelines will be used when determining what discipline should be imposed for Non-equipment Hackney Violations and Complaints.

1 st offense	Warning
2 nd offense	1-day suspension
3 rd offense	3-day suspension
4 th offense	5-day suspension
5 th offense	30-day suspension
6 th offense	License revocation

Cell phone use with a passenger 1-day
Suspension / First Offense

Except for the following offenses, which are automatic minimum 3-day Suspensions:

Refusal (including credit card refusal)
Soliciting
Racial misconduct or remarks
Sexual misconduct or remarks

Violation of the Vehicle for Hire Ordinance shall be cause for a 1-year license suspension.

Any act of violence or threatened violence committed while operating a Boston Licensed Taxi is cause for an immediate license suspension and a hearing before the Inspector of Carriages for License Revocation.

How are complaints classified?

Sustained: investigation disclosed sufficient evidence to support the allegations

Not Sustained: Investigation failed to prove or disprove the allegations

Exonerated: investigation revealed the action complained of did occur but was proper, legal and reasonable.

Unfounded: the investigation revealed that the conduct did not occur.

Boston Police Hackney Carriage Unit

1 Schroeder Plaza
Boston, MA 02120
Phone: (617) 343-4475
Fax: (617) 343-5909
Taxi.bpd@cityofboston.gov

WHAT ARE MY RIGHTS AT THE HACKNEY CARRIAGE UNIT?



Inspection Ready
Every Day

www.cityofboston.gov/police/hackney

Hackney Carriage Rules for the 21st Century

You have been called in to the Hackney Carriage Unit for a Complaint Hearing.



Do I have to go in right away?

No, Unless the Police Officer tells you otherwise, you may make an appointment for a time that is convenient for both you and the investigating officer within the next 14 days

When can the Officer tell me to come in immediately?

If the Officer believes that the complaint is an emergency you can be ordered to report immediately.

Example #1: The passenger said you are drunk.

Example #2: Your Taxi is unsafe.

Can I bring someone with me?

Yes, you have the right to bring another person with you as an observer. That person may not participate without the investigating police officer's permission.



Do I have the right to an Attorney?

Yes, you have the right to be represented by an attorney at your own expense at any level of hearing. Your attorney may speak and participate fully in the hearing.



Do I have the right to an appeal?

Yes, you may appeal to the Inspector of Carriages personally. Your suspension will be stopped pending the outcome of this appeal. You should know that this is a "De Novo" appeal, which means that the Inspector of Carriages could impose greater or lesser punishment.

Can I appeal after that?

Yes, you can appeal non-equipment violations to a board of three Police Captains.



Does an appeal to the Board stop the suspension?

No, an appeal to a board of three Captains is only to determine if the violation should remain on your record.



HACKNEY CARRIAGE COMPLAINT FORM

Complaint #

INTAKE DATE: _____

Type: 536-TAXI Taxi.bpd Mail Phone Other

Complainant

Name: _____

Address: _____

Tel.#'s _____

E-mail: _____

Incident Date: _____ Incident Time: _____

Driver Name: _____ Driver # _____

Owner Name _____ Medallion # _____

Complaint:

Complaint Taken by PO ID# _____

Complaint Assigned to PO ID# _____



HACKNEY CARRIAGE COMPLAINT CLOSE FORM

Complaint # _____

Disposition: Sustained Not-Sustained Exonerated Unfounded Not Identified

Persons Interviewed:

Name: _____ **Address:** _____

Tel: # _____ **Email:** _____

Name: _____ **Address:** _____

Tel: # _____ **Email:** _____

Name: _____ **Address:** _____

Tel: # _____ **Email:** _____

Other Evidence:

Findings:

Penalty: Warning 1 Day 3 Day 5 Day

Refund, etc?

Sgt. Approval: _____

30 Day Revoked (Must be approved by Captain _____)

B6 Wheelchair Accessible Vehicles (WAVs)



The Americans with Disabilities Act and You:

Frequently Asked Questions on Taxicab Service

*Presented by Easter Seals Project ACTION
and the Taxicab, Limousine & Paratransit Association*

Taxicabs play a critical role in helping to move America. Last year, taxis safely and efficiently delivered **2 billion** passengers to offices, homes, airports, shopping malls, churches, hotels, stadiums and many other community destinations.

As much as 10 percent of the customer base for taxi service consists of people with a disability affecting mobility, hearing, vision, thinking and other physical and mental processes. In fact, 54 million people in America live with disabilities, and they have the same needs and interests as everybody else. They have jobs, families, classes, meetings, travel plans, and other activities to keep them on the move, and they need transportation, including taxicabs, to help them get where they are going.

The rights of people with disabilities to access transportation are guaranteed under federal law, the landmark Americans with Disabilities Act (ADA). With this document, Easter Seals Project ACTION and the Taxicab, Limousine & Paratransit Association seek to answer several important questions about taxi service for customers with disabilities.

What is the ADA and why are taxicabs affected?

On July 26, 1990, the Americans with Disabilities Act became law, paving the way to accessible public and private transportation for people with a variety of disabilities. The ADA protects the civil rights of people with disabilities and ensures their access to employment, public accommodations (such as restaurants, hotels, theaters, doctors' offices, pharmacies, retail stores, museums, libraries, parks, private schools, and day care centers), telecommunications – and public and private transportation.

It is commonly recognized that the law affects public transit systems, such as bus and rail lines. Taxi services must comply with ADA requirements as private companies, primarily engaged in the business of transporting people, that provide demand-responsive transportation.

What is meant by 'demand-responsive transportation'?

With demand-responsive service, the customer takes action to initiate transportation. In the case of using taxi service, the customer must make a telephone call, send an email, fax a request, or make a Web-based reservation to schedule a ride.

In addition, other services that involve calling for a car and a driver, such as limousine or sedan transportation, fall within ADA requirements the same as taxicab services. So too do taxi companies that contract with hotels to provide airport shuttle service.



How does the ADA affect operations?

Under the law, each taxi service shall ensure that personnel are trained to proficiency. Not only does this relate to safe operation of vehicles and equipment, drivers must be able to properly assist and treat customers with disabilities in a respectful and courteous way. As stated in Appendix D to the ADA, training and retraining are just as necessary for the driver of a taxicab, a hotel shuttle, or a tour bus as they are for an operator of a transit bus.

What else does the ADA say about proficiency and training?

Appendix D to the ADA states that every transportation provider who serves people with disabilities must have been trained so that he or she knows how to provide the service in the right way. When it comes to providing service to people with disabilities, ignorance is no excuse for failure. This requirement pertains to taxicab company employees and drivers alike.

An employee or driver who has forgotten what he was told in past training sessions, resulting in a lack of knowledge about what needs to be done to serve people with disabilities, does not meet the standard of being trained to proficiency.

Training must be appropriate to the duties of each employee. A dispatcher must know how to use a TDD¹ and enough about various disabilities to dispatch the appropriate vehicle. A driver must know how to operate lifts and securement devices properly.

The requirements address both technical tasks and interacting with customers. Drivers need to know how to run equipment the right way. Every person who has contact with the public also has to understand the necessity and details of treating people with disabilities courteously and respectfully. This requirement pertains to both company employees and drivers.

One of the best sources of information on how best to train personnel to interact appropriately with individuals with disabilities is the disability community itself. Consequently, the ADA urges public and private transportation providers to consult with disability organizations concerning how to train their personnel. Involving these groups in the process of establishing training programs, in addition to providing useful information, should help to establish or improve long-term working relationships.

Taxi companies and drivers must provide service in a manner that does not discriminate against people with disabilities. Examples of discriminatory service include:

- ▶ the company or the driver denying service to individuals with disabilities who can use taxi vehicles
- ▶ the company or the driver charging higher fares or fees to passengers with disabilities
- ▶ the company or the driver denying a ride to a customer using a service animal. Service animals are discussed in greater detail below.
- ▶ the driver refusing to assist with stowing wheelchairs or other mobility devices

Although state, county and local policy varies, such practices may also violate applicable taxi rules, subjecting the operator to a fine or suspension of operating privileges. Customers who are discriminated against also have the right to file a complaint with the U.S. Department of Justice, Civil Rights Division, Disability Rights Section. Customers have both ADA and local recourse.

¹ A TDD (Telecommunications Display Device), also known as a text telephone or TTY, is a telephone equipped with a keyboard and display to allow people who have hearing and speech disabilities to send and receive typed messages using its keyboard.





“Can you explain non-discriminatory service in more detail?”

A taxi service and driver cannot deny a ride to an individual because of her disability if she is able to use a taxi. If the person is using a wheelchair or other mobility aid that can be stowed in the cab, and the passenger can transfer from a wheelchair to a vehicle seat, the company and the driver must provide service. Neither the company nor the driver can require the passenger to wait for a lift-equipped van.

Drivers also cannot refuse to assist with stowing a wheelchair in the trunk (since taxi drivers routinely assist passengers without disabilities with stowing luggage). Drivers cannot charge a higher fee or fare for serving a person with a disability, nor charge a higher fee for stowing a wheelchair. (Charging the same fee for stowing a wheelchair as for stowing a suitcase would be proper, however.) It may take a particular driver more time and effort to serve a person with a disability, but that is not justification for discriminatory conduct.

“I am aware that some people with disabilities travel with service animals. What exactly is a ‘service animal’?”

Dogs are the most common service animals, but other animals can also be trained to assist customers with disabilities. Service animals are individually trained to assist a customer with a disability and are allowed to ride in the passenger compartment of taxicabs. People with various types of disabilities use service animals.

Certification or identification is not required for the animal. Some, but not all service animals wear identification such as a tag, vest or harness.

“But my company has a ‘no pets’ policy. Are my drivers required to serve passengers traveling with service animals?”

Yes. A service animal is not a pet. The ADA requires a company to modify “no pets” policies to allow the use of a service animal by a person with a disability. This does not mean that a company must abandon its “no pets” policy altogether, but simply that an exception must be made to the general rule to accommodate service animals for people with disabilities. A customer is not required to indicate that he or she will be traveling with a service animal when calling to request a ride.

“What other policies does the ADA require me to modify?”

Overall, all policies should ensure that people with disabilities have the same opportunity to use the service as do customers without disabilities. Consequently, any reasonable request for modification of policy made by a person with a disability who wants to use your service should be considered.

Let’s say that a company has a policy that all luggage be stored in the trunk of the cab. An exception to this policy should be made to accommodate luggage for a passenger using a wheelchair or other mobility aid who needs the trunk space to store their mobility device. In this instance, the luggage could be stored on the floor in the cab or on the seat next to the customer. The customer should not have to choose between traveling with his mobility device and luggage.

What about the amount of fare that can be charged to passengers when taxi companies provide ADA complementary paratransit service to eligible individuals under an agreement with a transit authority?

Fares paid by the passenger for complementary paratransit service are restricted to double the fixed-route bus fare. There is no limit on what the sponsoring agency (e.g., transit authorities) may pay to the taxicab company for providing complementary ADA paratransit service. Companies can’t charge the regular taxi fare to the customer, because the mode through which paratransit is provided does not change the fare calculation. If ADA



complementary paratransit is provided via user-side subsidy taxi service rather than publicly operated dial-a-ride van service, the customer's fare can still be only twice the applicable fixed-route fare. The system operates the same for the passenger regardless of whether the paratransit trip is being provided in place of a bus or a rail trip for a customer who cannot use the fixed-route system. For example, if the applicable fixed-route fare is \$1.00, then the cost to the customer to utilize taxi service cannot exceed \$2.00.

"Are companies required to purchase specially equipped vehicles with lifts and other devices?"

A taxi service is not required to purchase vehicles other than sedan-type automobiles in order to add accessible vehicles to its fleet and it is not required to purchase vehicles other than sedan-type automobiles in order to have a number of accessible vehicles in its fleet. Under the ADA, no private company entity is required to purchase an accessible sedan-type automobile.

"I'm considering purchasing some vans for our fleet. What ADA-related considerations should I keep in mind?"

If a taxi company purchases or leases a new vehicle (other than a sedan-type automobile), such as a van with a seating capacity of fewer than eight persons (including the driver), the acquired vehicle must be accessible, unless the company is already providing "equivalent service" (described below).

According to the ADA's requirements, private companies primarily engaged in the business of transporting people (including taxicab companies) are not required to acquire accessible vehicles when they purchase or lease used vehicles. See Appendix D Section 37.105 of the Regulations for a discussion of this issue.

"What do you mean by accessible? Does this entail special equipment and if so, what?"

Accessible means meeting the requirements for transportation vehicles and service under the ADA.

In terms of size and space, here are some dimensions to keep in mind:

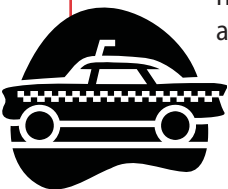
- ▶ For vehicles **in excess of 22 feet in length**, the overhead clearance between the top of the door opening and the raised lift platform, or highest point of a ramp, shall be a minimum of 68 inches.
- ▶ For vehicles of **22 feet in length or less**, the overhead clearance between the top of the door opening and the raised lift platform, or highest point of a ramp, shall be a minimum of 56 inches.

All of the accessibility requirements for vans, including the draft of the updated guidelines for vans, can be found by visiting the United States Access Board's Web site at <http://www.access-board.gov/transit/index.htm>

Public and private transportation providers need to maintain in working condition the vehicle features that make the vehicles and service accessible to and usable by people with disabilities. These features include, but are not limited to, lifts, ramps, securement devices, signage, and systems to facilitate communication with customers with visual and hearing disabilities. These accessibility features must be repaired promptly when they are damaged or out of order. When they are out of order, companies must take reasonable steps to accommodate customers with disabilities who would otherwise use the features.

"What else should I know about accessibility for customers with disabilities?"

There are things companies need to do to make service accessible, regardless of whether the service is provided in a sedan or a van. Companies probably communicate information to the public about policies, fares, telephone numbers and other kinds of customer service details. Such communications and information must be available in accessible ways (meaning for people with disabilities who communicate and gather information in a way other than





reading print, for example, or listening to a telephone recording) **and** in a format that the individual can actually use. Some examples of accessible formats are Braille, large print, audiotapes, TDD devices, email, and accessible Web sites. These and other formats allow people with disabilities to obtain information about transportation services. Customers are the best source of information about the specific formats that they as individuals can use, so please ask. This requirement to provide accessible information applies to both public and private transportation providers.

What is 'equivalent service'?

A demand-responsive system, when viewed in its entirety, shall be deemed to provide equivalent service if the service available to individuals with disabilities, including individuals who use wheelchairs, is provided in the most **integrated setting** appropriate to the needs of the individual. An integrated setting enables individuals with disabilities to interact with people without disabilities to the fullest extent possible.

Elements to address in equivalent service:

- ▶ Response time
- ▶ Fares
- ▶ Geographic area of service
- ▶ Hours and days of service
- ▶ Availability of information
- ▶ Reservations capability
- ▶ Any constraints on capacity or service availability
- ▶ Restrictions priorities based on trip purpose (if the system is demand responsive)

The equivalency requirements do not dictate a particular response time. If the taxi company operates both sedans and vans and gets a sedan to a person without a disability in 30 minutes after a call for service, the system must get an accessible van to a person with a disability in 30 minutes.

"So I have to consider the rules for providing equivalent service when my company purchases a vehicle other than a sedan-type automobile?"

The following question must be asked every time a company purchases or leases a new vehicle other than a sedan-type automobile, such as a van with a seating capacity of fewer than eight persons (including the driver):

Does the present service meet the equivalent service standard, (not counting the vehicle to be purchased) for the next potential customer who needs accessible service?

If the answer is no, a company must acquire an accessible vehicle. If the answer is yes, a company may acquire an accessible or an inaccessible vehicle.

In asking the question, it doesn't matter whether or not requests for accessible service have been received in the past.

Given changes in the mixes of both customers and vehicles, the answer to the question about equivalent service will probably not be the same every time.

Since the ADA motorcoach regulations went into effect in 2000-2002, small fixed-route operators are the only operators who can choose between providing equivalent service to people with disabilities and providing service in an accessible vehicle with 48-hour advance notice.



If a small fixed-route operator chooses not to purchase any new motorcoaches and/or has no accessible motorcoaches in its fleet for service with 48-hour advance notice, the company is required to provide equivalent service.

If a small fixed-route company purchases or leases a new motorcoach after October 2001 for the fixed-route portion of its fleet, the vehicle must be accessible.

Charter/tour companies and large fixed-route companies have different obligations for acquiring accessible vehicles and providing accessible service. Please see Part 37 Subpart H of the ADA transportation regulations for these requirements.

“Can I contract with another company to provide equivalent service?”

The ADA allows contracting with another company to provide equivalent service if the company that is contracted with is actually able to provide the equivalent service.

What kinds of securement equipment must be provided in an accessible vehicle?

ADA regulations require all ADA-compliant vehicles to have a two-part securement system, one to secure the common wheelchair, and a seatbelt and shoulder harness for the customer using a wheelchair. Vehicles over 22 feet in length must have enough securement locations and devices to secure two common wheelchairs, while vehicles 22 feet and under must be able to accommodate at least one common wheelchair.

There must also be enough room inside the vehicle to permit the customer using a mobility aid to reach the securement location. The customer can either wheel themselves into the securement location or ask the driver for assistance.

If the customer asks for assistance in getting to the securement location and/or securing a wheelchair or mobility aid, the driver must provide it.

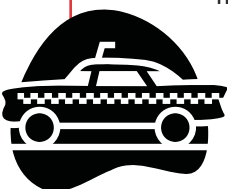
While securement systems vary from manufacturer to manufacturer, most of today’s systems are based on a four-point tie-down – meaning that each of the four corners of the chair are restrained by a belt to a permanently mounted floor bracket. Research continues on improvements for securement systems. When the wheelchair or mobility aid is secured, it should move no more than 2 inches in any direction under normal vehicle operating conditions. All manufacturers provide specific instructions in the form of videotapes, handbooks, brochures, and driver instruction cards. A company should ensure that drivers are always trained to safely use equipment they operate.

What is a ‘common wheelchair’?

A “common wheelchair” is a mobility aid belonging to any class of three- or four-wheeled devices, usable indoors, designed for and used by individuals with mobility impairments, whether operated manually or powered. A “common wheelchair” does not exceed 30 inches in width and 48 inches in length measured 2 inches above the ground, and does not weigh more than 600 pounds when occupied. Power scooters and any other mobility devices that meet the physical specifications of a common wheelchair must be considered a common wheelchair.

Is side door or rear door entry preferred to board accessible vehicles?

Both options have advantages and disadvantages. Some customers using wheelchairs or other mobility aids may prefer a side door entry, since they can sit closer to the driver and can exit the vehicle onto the sidewalk. The





extended ramp from a side entry vehicle may block the path of travel on the sidewalk for other people, including those who have visual disabilities.

Some drivers may prefer side-entry vehicles when there is sufficient space at the back of the vehicle. Others may prefer a rear-door entry vehicle if they find the boarding and de-boarding process is faster than a side-entry door.

How are customers who use wheelchairs supposed to position themselves once on the vehicle?

The U.S. Access Board's standards for accessible transportation vehicles require that in vehicles over 22 feet in length, at least one securement device or system shall secure the wheelchair or mobility aid facing toward the front of the vehicle. In vehicles 22 feet in length or less, the required securement device may secure the wheelchair or mobility aid either facing toward the front of the vehicle or rearward.

Additional securement devices or systems shall secure the wheelchair or mobility aid facing forward or rearward. Where the wheelchair or mobility aid is secured facing the rear of the vehicle, a padded barrier shall be provided. The padded barrier shall extend from a height of 38 inches from the vehicle floor to a height of 56 inches from the vehicle floor with a width of 18 inches, laterally centered immediately in back of the seated individual. Such barriers need not be solid provided equivalent protection is afforded.

Side-facing securement is not permitted under any circumstances in vehicles less than 22 feet in length, based on results of crash tests and sudden stop conditions under which the wheels of a side-facing wheelchair in contact with the vehicle floor experience a force that they are not intended to support. Three-wheeled scooters have a higher center of gravity and will tend to tip under sideward forces.

Side-facing securement subjects the customer to potentially dangerous force, even in normal situations, let alone a panic stop. The smaller the vehicle, the worse the problem is, since the g-forces are greater for a smaller vehicle. If a 40-foot transit bus slams on its brakes, its own mass keeps it moving, decelerating slower, and transfers less of the force to the securement system and the customer. In contrast, if a small van slams on its brakes, it decelerates much more quickly, and transfers higher force to the wheelchair, securement system, and the customer. As a result, the securement requirements in the ADA are greater for small vehicles.

Can a company require that common wheelchairs be secured to the accessible vehicle?

Yes, provided that a company has established such a policy. The ADA regulations allow public and private transportation providers to establish a policy that requires all riders to have their common wheelchairs secured while aboard a vehicle. Therefore, the driver may decline to provide service to a rider who refuses to allow his common wheelchair to be secured. Alternatively, a company may adopt a policy that allows common wheelchairs to ride unsecured. If the rider wishes his wheelchair to be secured, however, the driver must provide the requested assistance.

"What other kinds of assistance must be provided?"

- ✓ A company's policy must require drivers to assist people with disabilities with the use of securement systems, ramps and lifts, when necessary or upon request. If it is necessary for the driver to leave her seat to provide the required assistance, she should do so.
- ✓ A company's policy and drivers must permit individuals with disabilities who do not use wheelchairs, including standees, to use a vehicle's lift or ramp to enter the vehicle.
- ✓ Customers using wheelchairs may have a preference for boarding a vehicle facing forward or backing on the lift or ramp. A company's policy and drivers should respect the passenger's preference.



Can a company or a driver deny boarding to a rider whose common wheelchair is difficult to secure?

No. If a company has a policy that requires securement, or if a rider asks that the wheelchair be secured, the ADA requires drivers to use their best efforts to secure any mobility device, including a scooter that meets the definition of a common wheelchair.

Drivers cannot refuse to accommodate a common wheelchair or mobility aid because the device cannot be secured to the driver's satisfaction. Given the diversity of common wheelchairs, companies and drivers should ask the owner of the wheelchair as well as the manufacturers of securement devices and wheelchairs, to determine the best means of securement.

Three- or four-wheeled power scooters will be more difficult to secure than wheelchairs, since most wheelchair restraint systems are based on the four-point tie-down system.

If drivers have questions about how to secure a customer's wheelchair, scooter, or mobility aid, they should ask the customer. In most cases, customers will appreciate the desire to secure the mobility aid properly. Everyone wants a ride. In some situations, the driver and the customer will need to work together and do their best to come up with a solution.

Does a person using a wheelchair in an accessible vehicle have to use the lap belt and shoulder harness?

Under the broad non-discrimination provisions in Section 37.5 of the U.S. Department of Transportation's ADA regulations, a company or driver cannot require a person using a wheelchair to use seatbelts and shoulder harnesses unless the company's policy requires the use of these devices by all passengers, including those sitting in vehicle seats. For example, if passengers without disabilities are not required to wear shoulder belts then passengers using mobility devices cannot be required to use them.

A company may establish a policy that requires all riders to use the seatbelt and shoulder harness, if they are provided at all seating locations. In some cases, state law could require a company to adopt such a policy.

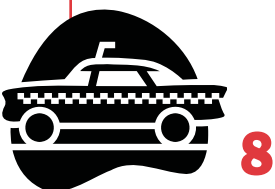
"Where can I get more information about accessible taxi services?"

Taxicab, Limousine & Paratransit Association
3849 Farragut Avenue
Kensington, MD 20895
(301) 946-5700
(301) 946-4641 (Fax)
Web site: www.tlpa.org
Email: info@tlpa.org

Easter Seals Project ACTION
1425 K Street, NW Suite 200
Washington, DC 20005.
(800)659-6428 (toll free)
(202)347-3066
(202)737-7914 (Fax)
Web site: www.projectaction.org
Email: projectaction@easterseals.com

Assistance for Easter Seals Project ACTION is derived through a cooperative agreement with the U.S. Department of Transportation, Federal Transit Administration. The Project is administered by Easter Seals, Inc.

August 2007



WHEELCHAIR ACCESSIBLE VEHICLES

1526	1551	1776	1801
1527	1552	1777	1802
1528	1553	1778	1803
1529	1554	1779	1804
1530	1555	1780	1805
1531	1556	1781	1806
1532	1557	1782	1807
1533	1558	1783	1808
1534	1559	1784	1809
1535	1560	1785	1810
1536	1561	1786	1811
1537	1562	1787	1812
1538	1563	1788	1813
1539	1564	1789	1814
1540	1565	1790	1815
1541	1566	1791	1816
1542	1567	1792	1817
1543	1568	1793	1818
1544	1569	1794	1819
1545	1570	1795	1820
1546	1571	1796	1821
1547	1572	1797	1822
1548	1573	1798	1823
1549	1574	1799	1824
1550	1724	1800	1825

BOSTON POLICE DEPARTMENT



Captain Steven McLaughlin
Commander, Hackney Carriage Unit

RADIO DISPATCH OBLIGATION

- All taxi radio dispatch services operating in Boston are obligated to create procedures within the operation of their services as may be necessary to provide for the timely and dependable dispatch of wheelchair accessible taxi cabs for patrons who use wheelchairs.
- The obligation to provide such dispatch services shall specifically include and require all radio dispatchers to contact other firms and dispatch services to make available taxi service from any available wheelchair accessible vehicle, whether or not in his specific fleet or radio company, if the need arises.

**Boston Police Department
Hackney Carriage Rules
Rule 403/ Section 5**

cc. Passengers requiring WAV vehicles: All available operators of Hackney Carriages shall follow the special procedure set forth herein in order to ensure timely service to any and all patrons using a wheelchair.

- i. If a Hackney Carriage Driver is not carrying a passenger and is not on call, he shall stop and inquire of the patron using a wheel chair whether the patron wishes to ride in that Hackney Carriage or would prefer to have a wheelchair-accessible taxi radio dispatched. If the latter, the hackney Carriage Driver shall immediately notify the dispatcher.
- ii. If a Hackney carriage Driver has a passenger, or is on a radio call to pick up a passenger, the hackney Carriage Driver shall immediately notify his dispatcher of time, location, and identity of the handicapped passenger.
- iii. Upon notification by any Hackney Carriage Driver, a radio dispatcher shall forthwith dispatch a WAV taxi to the handicapped passenger on a priority basis. If a dispatcher has no available WAV taxi for immediate dispatch, he shall forthwith inquire of other taxi companies and other radio dispatch services to find an available WAV taxi for dispatch. The dispatcher shall be obligated to continue such inquiries until a WAV taxi is dispatched.
- iv. Notwithstanding any provision in this order, every licensed Hackney Carriage Driver, upon becoming aware of a request for service from a person using a wheelchair, shall be under an ***affirmative obligation*** to use any available means of communication to assure that a WAV taxi is dispatched to such person as soon as possible.

Remember: Operating a taxi cab within the City of Boston is a privilege, not a right. Your constituency has these rights. You have this responsibility.

"Do the right thing."



Radio Dispatch Obligation:

All taxi radio dispatch services operating in Boston are obligated to create procedures within the operation of their services as may be necessary to provide for the timely and dependable dispatch of wheelchair accessible taxi cabs for patrons who use wheelchairs.

The obligation to provide such dispatch services shall specifically include and require all radio dispatchers to contact other firms and dispatch services to make available taxi service from any available wheelchair accessible vehicle, whether or not in his specific fleet or radio company, if the need arises.

"Do the right thing."





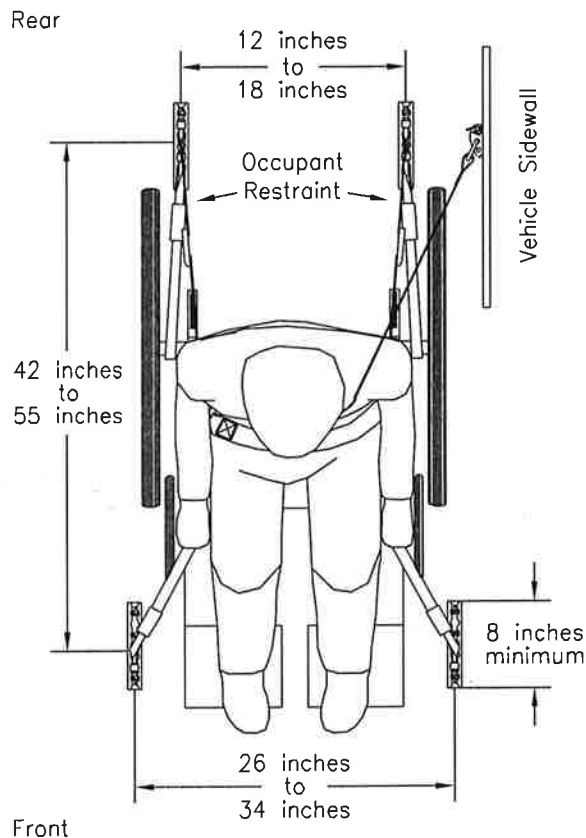
In the event that you feel that you have been denied service because of your disability, please contact the **Hackney Carriage Unit** at **617-343-4475** and ask to speak to **Officer Steven Howard**.

Should Officer Howard not be available, please ask for assistance from any Officer assigned to the Hackney Carriage Unit. Your inquiry should be addressed forthwith.

The Hackney Carriage Unit also utilizes a website should you wish to forward information in this manner. The website is **cityofboston.gov/police/hackney**.

Please address any issues to this website to Officer Steven Howard.





L Track Lengthwise Orientation

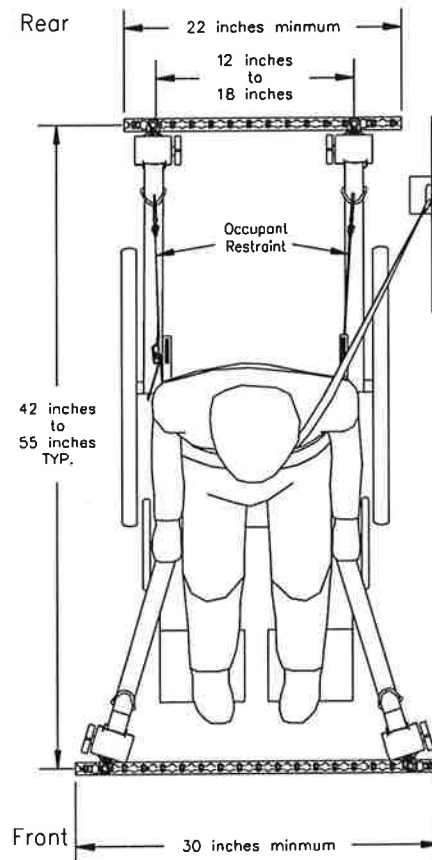
Recommended Installation:

For lengthwise installation, use a minimum of four fasteners or fasteners at 4" intervals, whichever provides the greater number of fasteners.

Use socket head cap screws per ASTM F835 or equivalent. Minimum size is 1/4" with 82° flathead.

The FE200762 and FE200765 mount with 3/8" grade 5 hexhead bolts on 8" centers. When properly mounted lengthwise in vehicle, these comply with 30mph/20g requirements.

Use appropriate back-up washers as needed to comply with local and/or Federal requirements.



L Track Widthwise Orientation

Recommended Installation:

For widthwise installation, use a minimum of four fasteners or fasteners at 2" intervals, whichever provides the greater number of fasteners.

Use socket head cap screws per ASTM F835 or equivalent. Minimum size is 1/4" with 82° flathead.

The FE200762 and FE200765 mounted widthwise are suitable for ADA rated installations only. Use grade 5 hexhead bolts on 8" centers.

Use appropriate back-up washers as needed to comply with local and/or Federal requirements.

NOTE: The recommended installation, except as noted, when properly done, will comply with 49 CFR Part 571.222 (FMVSS 222) for School Bus Passenger Seating and Crash Protection and 30mph/20g requirements. These recommendations are not all inclusive and may not cover every system installation. Each Wheelchair Tie-Down and Occupant Restraint System shall be carefully reviewed and tested by the installer to provide maximum protection for the end user. Refer to applicable ADA, CSA, FMVSS, ISO, SAE and vehicle manufacturers standards for additional information.

NOTE: The use of stainless steel fasteners to secure L Track is not recommended due to galvanic corrosion potential, which is set up by the use of dissimilar metals.



781-286-0601

WAV
fax it -

Top Cab Association

Total F. 0.1

13:17 15-2013

APR 13 09:45:17 2025

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12



WAV VEHICLE REPORTS

WAV'S

MED #	# OF CALLS	DATE	TIME OF CALL	JOB ACCEPTED YES / NO	HACKNEY #	DRIVER NAME	REASON FOR DECLINE	# OF ATTEMPTS
		5/18/13	5:50pm	1573 NO / 1795 NO	1536 YES			
		5/17/13	6:44	1536 YES				
		5/17/13	7:40pm	1527 NO	1567			
1		5/20/13	9:22am	YES!	1567	Moges Wold		
		5/31/13	7:57pm	NO	1527	Stefan	No Reason	2
		5/31/13	8:01pm	NO	1573	Ramadan	No Reason	2
		5/31/13	8:02pm	NO	1564	ERLE	No Reason	1
		5/31/13	8:09pm	NO	1800	Salah	No Reason	1
		5/31/13	8:13pm	NO	1807	David	No Reason	1
		5/31/13	8:23	YES	1527	Stefan		3
<p>TOPCAB Inc 281 Lee Burbank Hwy Revere, MA 02151 RT1 North Near Sunoco 6172664800</p>								

TOTAL 9.02

MAY-15-2013 12:17

BPD - LICENSING DIV

0100000000

7.02



May 2013
WAV VEHICLE REPORT

Page 1

MED #	# OF CALLS ACCEPTED	DATE	TIME OF CALL	JOB ACCEPTED (YES/NO)	HACKNEY #	DRIVER NAME
1809		05/12/2013	12.15 pm	Yes	993	Aishir
		5/12/13	10:15 PM			
1797		05/13/2013	1:53 AM	NO	14286	Elmi
1534		05/13/2013	20 2:07 AM	NO	9584	COURTIER
1814		05/13/2013	2:07 AM	YES	7249	Ahmed
1555		5/15/2013	6:06 pm	NO	15990	Kamran-Rad
1813		5/15/2013	6:06 pm	NO	14036	Tovirto
1806		5/16/2013	14:35 PM	YES	6940	LOPERA
1777		5/16/2013	3:36 pm	YES	2066	Borodiansky
1549		5/16/2013	7:36 pm	NO	3762	Figaro
1787		5/16/2013	7:36 pm	Yes	4202	Roussell
1824		5/16/2013	6:24 pm	NO	9889	ABI
1549		05-18-2013	06:36 am	YES NO	3762	
1797		05-18-2013	00:36 am	Yes	14286	Elmi
1789		05-18-2013	8:40 am	Yes	10734	Moharam
1777		5-18-2013	10:15 am	Yes	2066	Borodiansky
1530		5-19-2013	4:28 AM	NO	7838	MAANUEL
1811		5-19-2013	4:2	YES	10830	YUSUF
1805		5-19-2013	1:30 pm	Yes	1603	Kamel
1777		5-22-2013	8:20	YES	2066	Borodiansky



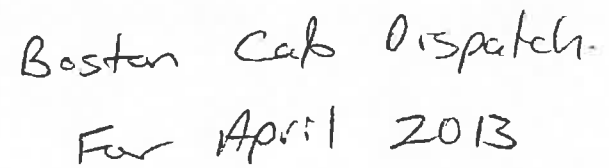
may 2013

Page 2

[illegible]

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van)
(Never call back)
(Not making any
money)
(Says he was going
home to sleep,
shift over)

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Taxi Service for People with Disabilities In the City of Boston

Accessibility Report

*Kristen McCosh, Disability Commissioner
June 24, 2013*

Need for Taxi Service

Taxis provide an essential transportation service in the City of Boston. Together with MBTA buses, subways, and commuter rail, taxis transport residents, commuters, and visitors in and around the City every day. There are approximately 80,000 Boston residents with physical disabilities, and an estimated half million annual visitors to the City who have mobility limitations. Additionally, nearly 30,000 people commute into Boston for work on a daily basis, approximately 25% of whom are physically disabled.

Legal Requirements

The Americans with Disabilities Act (ADA) is a federal law that prohibits discrimination against persons with disabilities. The ADA was passed into law in 1990, and its governing regulations were implemented in 1993.

The ADA is comprised of five Titles covering different areas, which are: I. Employment; II. Local Government; III. Public accommodations; IV. Transportation; V. Communication. Title IV of the ADA, which covers Transportation, specifically does not include Taxi Service. However, the City of Boston's obligation to provide equal access to taxis for persons with disabilities falls under Title II of the ADA as a local government entity that regulates taxi services. As such, the City has the following obligations:

Requirements for Taxi "Vehicles":

The ADA does not expressly require municipalities to provide accessible taxi vehicles. However, if a municipality does provide or regulate taxi service, then 5% of the vehicles it owns, operates or regulates must comply with the Americans with Disabilities Accessibility Guidelines (ADAAG) specifications. These specific vehicles are called WAVs (Wheelchair Accessible Vehicles).

Requirements for Taxi "Services":

Title III of the ADA requires all taxis (including non-WAV vehicles) to provide service for people with disabilities because taxis serve the general public. This requirement specifically states that taxis who are not presently on a radio call must stop for anyone hailing a cab who can be obviously identified as disabled (wheelchair, crutches, blind / white cane, service animal, etc.). Drivers are required to pick up all such passengers, and must treat mobility devices in the same manner as luggage: they must stow wheelchairs, crutches, canes, etc. in the rear / trunk of their vehicle and may not charge passengers for stowage. Drivers are not required to lift or assist passengers in any way, but they cannot refuse to take any disabled passengers who can get in and out of the taxi independently. For passengers who cannot independently get into a non-WAV taxi, drivers are required to call radio dispatch and notify them of the location of the street hail passenger needing WAV service.

The City of Boston's BPD Hackney Carriage Unit has been obligated to provide accessible taxis since 1993. BPD adopted the ADAAG specifications for WAV taxis in 1993 to meet its obligation of having 5% of the City's taxis accessible to persons with disabilities (see attachment for ADAAG / BPD Hackney specs).

Current Status

The City of Boston currently has a total of 1825 taxi medallions. In 1993, the City issued 100 new taxi medallions, designated specifically for WAVs, to meet the requirement of having 5% of its taxi vehicles accessible for people with disabilities. WAV taxis are regulated and inspected by the Boston Police Department Hackney Carriage Unit, and can be dispatched by radio or hailed on-street.

These 100 WAV taxis have been operating in the City for 20 years; however people with disabilities have consistently expressed frustration over not being able to use taxis in Boston. Complaints have come in from residents, commuters, and tourists to the Mayor's Commission for Persons with Disabilities, as well as from disability service agencies and advocacy groups. I have identified the following barriers from complaints I've received, my personal lived experience, and interactions with disability organizations.

Barriers to Using Taxis for People with Disabilities

1. **Accessible Vehicles** – the majority of WAV vehicles are not large enough to accommodate most types of wheelchairs, except for small, manual chairs, and do not meet compliance in regards to entrance height, seating height, seating depth, ramp slope, and seat-belts
2. **Radio Dispatch** – The process of getting WAVs to pick up a disabled passenger through radio dispatch has been extremely difficult. Radio operators are often impatient, tell passengers WAVs are unavailable, and usually do not fill passenger requests for WAVs
3. **Street Hails** – WAVs and / or regular taxi sedans often avoid stopping for street-hails when the passengers are in wheelchairs or have guide dogs
4. **Enforcing Violations** – Enforcing violations of radio dispatchers and taxi drivers for not picking up disabled passengers has been difficult for the BPD Hackney Unit because there is no easy, set way to “catch” drivers who do not comply with the law, or Radio Dispatchers who do not follow the required procedures to connect disabled passengers to WAV taxis
5. **Dispersed Locations** – WAV taxis often situate themselves at the airport in order to acquire a longer, more profitable fare, so they are typically unavailable when disabled passengers request one. Often times, WAVs take much longer to arrive than regular sedans, and many WAV drivers find ways to ignore calls from Radio Dispatch altogether
6. **Driver Training** – WAV Drivers are required by BPD to be certified to drive WAV taxis by attending a specific class on passengers with disabilities, which is not very comprehensive. Drivers of typical sedan taxis receive little training on the requirements for serving people with disabilities
7. **Sensory Access** – WAV taxis and regular sedans have failed to provide technology for mapping trips or paying fares for people with visual disabilities, such as audio components for people who are blind
8. **Overall Experience** – General availability, reliability, affordability, and ease of use in taking cabs by people with disabilities is consistently rated as extremely poor

Research

The Mayor's Commission for Persons with Disabilities has been working with the BPD Hackney Unit for the past two years to improve taxi service for people with disabilities in the City. The Hackney Division has been responsive and interested in working with the disability community. Together, our departments have completed the following research regarding accessible taxis in Boston:

1. **Inspections** – BPD has allowed the Disability Commissioner to inspect all 100 WAV vehicles licensed by BPD to measure vehicle specs for compliance. Out of the 100 WAV taxis, a total of 98 taxis were inspected in June, 2013
2. **Surveys** – Completed 75 surveys of WAV taxi drivers to find out what works and what doesn't work for them as WAV drivers in terms of equipment, procedures, finances, and interactions with disabled passengers
3. **Modifications** – We have identified the two automotive shops / garages that complete modifications of 99% of Boston's WAV vehicles
4. **Training** – Allowed the Disability Commissioner to attend a WAV Driver training to assess the content and curriculum of the training program
5. **New Vehicles** – Assessed new vehicles for potential use in the City's taxi fleet, including the MV-1 and the Nissan purpose-built vehicle being proposed for implementation in NYC's taxi fleet
6. **Consumer Input** – Had interactions with the disability community, including holding focus groups to test communication technology in taxis
7. **Agency Collaboration** – Met with staff from MBTA and other City departments to look at transportation options for people with disabilities
8. **Investigated National Models** – Had conversations with Disability Commissioners from across the country about WAV service

Results

The results of this two-year research culminated this month with the inspection of 98 (out of a possible 100) WAV taxis. These inspections were completed personally by the Disability Commissioner and Architectural Access Specialist from the Mayor's Commission for Persons with Disabilities. The results were dismal, and combined with the results from the other areas of research, show that the City of Boston's WAV program needs a to make significant changes in its policies and practices moving forward. Some of the research results are as follows:

- Only 1 WAV taxi vehicle out of 98 WAVs that were examined was compliant with BPD Hackney / ADAAG Regulations
- Variations in the measurements of WAV taxis were extreme and random, with some specs being off by over one foot
- Accessibility of WAVs varied from close to compliance (approximately 10) to completely unusable (approximately 10) to somewhere in the middle (approximately 80)
- There are two automotive shops who are doing 99% of the WAV modifications, and they have not been using correct specs – also, their modifications are not consistent from one vehicle to the next, as exemplified by two vehicles of the same make/model/year, modified in the same month, having completely different measurements (both of which were non-compliant)
- No one has been inspecting any WAV vehicles for compliance with BPD / ADAAG specs after they are modified by the automotive garages (allowing 96 out of 100 vehicles to be put into service while being out of compliance with BPD / ADAAG specs)
- WAV driver training is not comprehensive and contains inaccurate information – also, WAV drivers are not required to be recertified at any point
- Driver training for non-WAV taxis does not include sufficient information on service to passengers with disabilities
-

Outcomes

The BPD Hackney Unit has made several immediate improvements to the WAV taxi service that were easily achievable and able to be completed quickly. These improvements include:

- Mandated and implemented basic safety improvements during inspections of 100 WAV vehicles by requiring seatbelts be installed and ramp surfaces be in compliance with having a smooth surface
- Installed audible payment systems in 75% of Boston taxis so people with visual disabilities can independently track their route and pay for their trip
- Partnered with Hail-O, a company who developed an app for calling taxis, which has the potential to significantly improve the likelihood of people with disabilities getting responses from WAV taxis

Longer-term solutions have also been discussed, including:

- Adding more Hackney medallions for WAV taxis only
- Choosing limited, authorized automotive shops / garages to do WAV vehicle modifications
- Possibility of offering financial incentives to encourage drivers to pick up disabled passengers (possible subsidy that would pay for loading/unloading time)
- Begin doing more outreach to distribute Taxi Coupons and improve interdepartmental collaboration (such as collaborating with the City's Senior Shuttle for trips to hospitals and supermarkets)

Assessment

Currently, the City is not in compliance with its obligation to provide accessible taxis under the ADA, or its own stated requirements in the BPD Hackney Regulations. The City is vulnerable to a class action law suit such as the one that was recently launched by advocates in NYC (advocates initially won the lawsuit, but the decision was reversed on appeal). As troubling as this is, just as troubling is the fact that taxi service is basically unusable by people with disabilities in the City of Boston. This has the potential to affect our reputation as a national leader in accessibility and creates unnecessary limitations in commuting options for people with disabilities,

I am currently in the process of writing up recommendations for a 5-year transition plan to bring Boston taxi service into compliance with regulations and become usable by people with disabilities.

B7 Vehicle Inspections

VEHICLE STANDARDS FOR INSPECTION

MEDALLION #: _____

DOCUMENTATION

Owners must possess the following documents at time of inspection:

- ☐ Valid Massachusetts Registration
- ☐ Valid Massachusetts Inspection Sticker
- ☐ Set- Up Card

BODY

- ☐ Clean and Waxed
- ☐ Factory White Paint
- ☐ No Damage and/ or Rust
- ☐ Paint In Good Condition
- ☐ Medallion Number To Appear On Trunk and Front Fenders, Both Left And Right / (3" HIGH BLOCK LETTERS)
- ☐ Boston Licensed Taxi Decal
- ☐ Molding And Bumpers Properly Attached and In Good Condition

LIGHTS

(No bulbs out, broken lenses and/ or tape)

- ☐ Headlights, Both High And Low Beams
- ☐ Directional/ Both Front And Rear
- ☐ Brake And Back Up Lights
- ☐ Trouble Lights (amber flashing)
- ☐ Massachusetts License Plates (two plates)
- ☐ Dome Light (secure and functional)
- ☐ Taxi Top Light (damage free and functional)

VEHICLE EXTERIOR

GLASS

- ☐ No Cracked Or Broken Windows
- ☐ Clean Both Inside And Out
- ☐ Free Of All Decals/ Stickers
- ☐ No Tinted Glass

VEHICLE INTERIOR

TAXIMETER

- ☐ Receipt Dispensing Meter
- ☐ Sealed (valid year)
- ☐ Well Lit (able to be viewed from rear seat)

CREDIT CARD MACHINE

- ☐ Secure
- ☐ In working order

MISCELLANEOUS

- ☐ Horn (in working condition)
- ☐ Mirrors (rear view and left side)
- ☐ Windshield Wiper Motor
- ☐ Windshield Wiper Blades (in good condition)
- ☐ Emergency Brake
- ☐ No Loose Item(S) On Dash and/ or Rear Shelf
- ☐ Floor Black Automotive Vinyl
- ☐ Door And Window Handles, Locks And Interior Door Panels In Working Order
(No Automatic Locks To Prevent Passenger Exit)
- ☐ Passenger Compartment Light In Working Order
- ☐ Interior Passenger and Driver Compartments Thoroughly Cleaned.
- ☐ Tires Must Be Either All Blackwall Or Whitewall, No Mixed Tires Allowed
- ☐ Trunk – Clean / Free of Debris
- ☐ Rims- Chrome or Glossy Black
- ☐ Matching Wheel Covers

PARTITION

**Boston Police Department approved Lexan / Marguard
(All other types will be rejected)**

- ☐ Clean And Clear Of All Decal Or Stickers
- ☐ Secured And Braced With No Gaps
- ☐ Money Changer With Spring In Place
Boston Police Department /approved Lexan/ Marguard

SEATS

- ☐ All Upholstery Must Be The Same Color
- ☐ Leather or Vinyl
- ☐ No Torn, Stained Or Soiled Upholstery
- ☐ No Protruding Spring Or Wires
- ☐ Seat Belts
(Appropriate number, clean and in working order)
- ☐ No Debris Under Seats

Police Officer Signature:

Date:
