

Emergency Telephone Numbers

Storm Center 617-635-3050
 Police/Fire/Emergency Medical Service ... 911
 Mayor's 24-Hour Service 617-635-4500
 No Heat Complaints 617-635-5322
 Poison Center 617-232-2120

SENIORS! Don't get blown away by Cold Man
 Winter...for emergency assistance with heating
 repairs, call 617-635-0338.

Utility Companies

NStar Electric 1-800-592-2000
 Keyspan Energy Delivery ... 1-800-532-9600
 NStar Gas 1-800-592-2000
 Boston Water & Sewer 617-989-7000
 Verizon 617-555-1611
 Massachusetts Water
 Resources Authority 617-242-6000

Others

Animal Control 617-635-5348
 Boston Medical Center 617-638-8000
 City of Boston Tow Lot 617-635-3900
 Code Enforcement Police 617-635-4896
 Consumer Affairs & Licensing . 617-635-3834
 Elderly Commission 617-635-4366
 Logan Airport 1-800-23-LOGAN
 MBTA 617-222-3200
 Mass. Dept. of Conservation &
 Recreation Storm Desk 617-727-1680
 Smart Traveler
 (Road and Traffic conditions) . 617-374-1234
 State Police 617-740-7600
 Local Weather Service 617-936-1234
 National Weather Service ... 1-508-828-2672

For storm info via the net, visit

<http://www.cityofboston.gov/snow/>

Basic City Services
 Boston City Hall, Room 811
 Boston, MA 02201-1007



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STORM GUIDE WINTER 2006-2007

*A Guide to Snow Plowing,
 Parking, & Much More*



*This brochure contains important information
 on winter storms, parking regulations
 and household heating.*

Thomas M. Menino, Mayor

Dennis E. Royer, Chief of Public Works and
 Transportation, Commissioner Public Works

Storm Center

The Storm Center will be open during major snowstorms, hurricanes, floods or natural disasters to provide information and service to Boston residents for all storm-related problems, including plow requests, downed trees, and power outages. The Storm Center is staffed by a knowledgeable team of City departments and utility representatives, including: Public Works, Transportation, Inspectional Services, Parks and Recreation, the Mayor's 24-Hour Service, Police, Fire, Emergency Medical Service, NStar, Boston Water & Sewer, and the MBTA.

You can receive snow emergency info by email or phone! Register at <http://www.cityofboston.gov/snow/>, or call 617-635-4500.



Snow Removal Regulations

- * Shovel sidewalks abutting your residence and business. Sidewalks should be passable within three hours after a snowstorm.
- * Don't shovel snow into the street! While shoveling out cars, pile snow behind or in front of the vehicle, or at the edge of the sidewalk.
- * Check on elderly or handicapped neighbors.
- * Avoid shoveling if you are elderly or have a heart condition.
- * Shovel out fire hydrants, catch basins, ramps, corners, and curbs on your street.
- * Avoid driving during a severe winter storm.



Storm Safety Tips

For news about school delays and cancellations, tune in to your radio or TV. Visit www.cityofboston.gov/isd for more info on the Mayor's heating enforcement strategy, and for some money-saving conservation tips.



Parking Regulations

Reminder... Tune in to the radio or television before and during a storm to determine if a snow emergency is declared in Boston.

PARKING REGULATIONS ARE STRICTLY ENFORCED DURING SNOW EMERGENCIES. VIOLATORS ARE SUBJECT TO TICKETING AND TOWING.

- * Don't park within 20 feet of an intersection, or further than one foot from the curb.
- * During a snow emergency, don't park on streets with signs declaring it an "Emergency Snow Artery".
- * For winter 2006-2007, on secondary roads park only on the **EVEN** side of the street during snow emergencies, unless otherwise posted.
- * Disabled cars blocking the roadway must be removed as soon as possible.
- * Cars parked in driveways must not extend to the sidewalk or street.
- * Do not park in crosswalks, or in front of fire hydrants and ramps.



Parking and Traveling Tips

- * During declared snow emergencies, discounted parking is available at several parking lots and garages to cars that display Boston resident parking stickers. Watch your local papers for details or call the Storm Center at 617-635-3050.
- * Resident parking stickers must be visible within 24 hours after the end of a snowstorm.
- * Take extra precaution near school bus stops where children may be waiting without parental supervision.
- * Treat non-working traffic lights as stop signs and proceed cautiously at intersections.



Household Hints

- * In case of a power outage, stock up on batteries, flashlights, and canned goods. Keep refrigerators closed as much as possible, and keep refrigerator temperature at 45° or below. Food will stay fresh between 36-48 hours in a full fridge; 24 hours in a half-filled one.
- * To avoid carbon monoxide poisoning: have a professional clean and inspect your furnace and chimney annually. For automobiles, make sure your exhaust pipe is free of debris.
- * When a storm is predicted, check that you have enough oil to get through the storm.
- * Keep a battery-operated radio, extra medicine, blankets, and bottled water on hand.
- * If power is lost, unplug all appliances except one lamp to prevent power surge damage.
- * Never use your oven for heat, and use extreme caution with space heaters - avoid placing them near curtains or other materials, and turn them off before going to bed.



Stay Warm!

Take advantage of available resources to help keep your home heated this winter. Remember:

- * If you are a tenant, your unit must be heated to a minimum of 68° (day) and 64° (night). Alert your landlord first to correct "no heat" or insufficient heat problems.
- * If your landlord does not respond, contact the Boston Inspectional Services Department at 617-635-5322, or after business hours the Mayor's "no heat" hotline at 617-635-4500.
- * If you have a complaint about your oil dealer's service, call the Mayor's Office of Consumer Affairs and Licensing at 617-635-3834.