

# *Breathe easy*

at home program

## **TIPS!**

- 1) **Please explain the program to your patients:** Breathe Easy at Home provides home inspections from the City's Inspectional Services Department. Inspectors work with property owners to eliminate asthma-related violations within the home. To make sure they understand this, **have patients repeat the program's purpose back to you before you make the referral.**
- 2) Although we are associated with programs that may provide them, **Breathe Easy does not provide air conditioners or vacuum cleaners.**
- 3) **Breathe Easy at Home may not appeal to patients of yours who own their homes.** Please **ask patients** if they own their homes and if so, provide them with the information in the Summer/Fall 2012 newsletter article about ISD Landlord Meetings or call ISD (617) 635-5300.
- 4) **Breathe Easy referrals need to be made online.**
- 5) **Please provide the parent's name on the referral form** as ISD calls & asks for the person listed on this form. **In the comments section,** please put the name of the child or person with asthma in the home.
- 6) **Please provide correct contact information** for your patients. If the patient does not have a phone, please provide one of another household resident.
- 7) **Please make sure you provide the patients' physical address.** The address recorded in the patient's medical record may be their mailing address, so please **double-check.**
- 8) If you receive a BEAH case update or email asking for a more specific address (sometimes, at no fault of yours, referral addresses appear to ISD as a range (i.e. 32-38 Test St.), **please call the number listed or email [asthma@bphc.org](mailto:asthma@bphc.org) within 7 days with updated information.** The case will be closed thereafter.
- 9) **If you are unsure about your health care facility's registration status or password,** please call the BEAH Coordinator directly at: (617) 534-2485. Please do not re-register your clinic on the BEAH website.

10/17/12

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EXCEPTIONAL CARE. WITHOUT EXCEPTION.

