



Offered by City Councillors Maureen Feeney and Stephen
J. Murphy

CITY OF BOSTON IN CITY COUNCIL

ORDER FOR A HEARING REGARDING TAXI CAB CREDIT CARD PROCESSING MACHINES

- WHEREAS, As of January 1, 2009 all taxicabs in the City of Boston were mandated to be equipped with electronic credit card processing machines which allow passengers to pay their fares by swiping their card in the rear compartment of the taxicab; and
- WHEREAS, Radio associations are allowed to charge taxi drivers up to 6% of the rate of the fare to process transactions, even if the actual card transaction costs are lower; and
- WHEREAS, Drivers are issued bank debit cards to retrieve fare money from credit card transactions, which are not immediately available to the driver for withdrawal; and
- WHEREAS, There are maximum withdrawal requirements as well as withdrawal fees imposed by the banks upon taxicab drivers; and
- WHEREAS, Credit card processing machines sometimes malfunction, or get vandalized by patrons, resulting in lost wages due to downtime for repairs, Therefore
- BE IT ORDERED, That the appropriate committee of the Boston City Council hold a hearing to examine the challenges Boston taxicab drivers face in regards to credit card processing machines; and be it further
- ORDERED, That representatives from the Boston Police Department's Hackney Division, Credit Card System Providers, Radio Associations, Banks, and other interested parties be invited to attend.

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