

# THE RIDE

THE RIDE, the MBTA's Paratransit program, provides door-to door transportation to eligible people who cannot use general public transportation all or some of the time, because of a physical, cognitive or mental disability.

THE RIDE is operated in compliance with the federal Americans with Disabilities Act (ADA) and is a shared-ride service, which means you are traveling with other people. Sedans and lift equipped vans are used to serve persons with disabilities, including those who use wheelchairs and scooters. THE RIDE operates 365 days a year from 6AM to 1AM in sixty-two (62) cities and towns, including Boston.

Beginning in 2007, the local one-way fare for each registered passenger is \$2.00. If you are traveling with a Personal Care Assistant, the PCA is not charged a fare. THE RIDE is also available to ADA certified out-of-area and/or out-of-state travelers visiting the area. Some documentation is required. Visitors, please make advanced arrangements by calling the Office for Transportation Access at 10 Park Plaza.

In order to use THE RIDE you must complete and submit an application. Per ADA regulations, 21 days is allowed to process applications upon receipt. Only completed signed original applications, mailed to the address below, will be considered for review. You will receive written notification of eligibility via U.S. mail.

[Download THE RIDE application»](#)

Or contact the Office of Transportation to request an application or more information.

## **MBTA Office for Transportation Access**

10 Park Plaza - Room 5750

Boston, MA 02116

(800) 533-6282 in-state toll free

(617) 222-5123

TTY (617) 222-5415

Visit our website at [www.mbta.com](http://www.mbta.com) Riding the T – Accessible Services –Office for Transportation Access for additional information on our CharlieCard Senior and Disability Pass. These passes allow for reduced fare for those who can use buses, subways and trains. Or call our Office for Transportation Access at Back Bay Station 800-543-8287, 617-222-5438, 617-222-5854 TTY.