

Ex-Offender Resources

Aid to Incarcerated Mothers
32 Rutland Street, Boston
617-536-0058

SPAN
110 Arlington Street, Boston
617-423-0750

Legal Assistance

Greater Boston Legal Services
197 Friend Street, Boston
617-371-1234

Disability Law Center
11 Beacon Street, Boston
617-723-8455
800-872-9992

Mental Health Resources

Mental Health
Boston Emergency Services Team (BEST)
800-981-4357

Homeless Outreach Team
Solomon Carter Fuller Mental Health Center
85 East Newton Street, Boston
617-626-8807

Substance Abuse Resources

MA Drug & Alcohol Help Line
800-327-5050

Institute for Health and Recovery
617-661-3991
For families

Alcoholics Anonymous
617-426-9444

Narcotics Anonymous
617-884-7709

Boston Public Health Commission
Substance Abuse Services
727 Massachusetts Ave., Boston
617-534-5554

Veteran's Services

New England Shelter for Homeless Veterans
17 Court Street, Boston
617-371-1800

City of Boston Veteran's Services
43 Hawkins Street, Boston
617-635-3039

Veteran's Benefits Clearing House
126 Warren Street, Roxbury
617-541-8846

Homeless Women Veteran's Program
Boston VA Medical Center
150 South Huntington Ave., Jamaica Plain
617-232-9500

Elderly Resources

Boston ElderINFO
110 Chauncy Street, Boston
617-292-6211

Boston Elderly Commission
One City Hall Square, Room 271, Boston
617-635-4366

Elders Living at Home
Boston Medical Center
One Boston Medical Center Place, Boston
617-638-6193

Hearth
1640 Washington Street, Boston
617-369-1560

Ethos
555 Armory Street, Jamaica Plain
617-522-6700

Youth Resources

Department of Social Services (DSS)
Child at Risk Hotline
800-792-5200

Boston GLASS Community Center
93 Massachusetts Ave., Boston
617-266-3349
Gay & Lesbian Social Services

Bridge Over Troubled Waters
47 West Street, Boston
617-423-9575

Boston Center for Youth & Families
1481 Tremont Street, Boston
617-635-4920

Emergency Shelter Commission

Boston City Hall
One City Hall Square, Room 716
Boston, Massachusetts 02201

City of Boston
Graphic Arts Department



City of Boston

Thomas M. Menino,
Mayor

Resources for People who are Homeless

Established in 1983 by an Act of the Boston City Council, the Emergency Shelter Commission actively serves Boston's homeless by offering referrals to emergency shelter and other services. The Commission serves as a resource to service providers as well as the community in general by providing information on issues relating to the homeless population.

Mayor's 24-Hour
Constituent Help Line
617-635-4500

Emergency Shelter Commission
Boston City Hall
One City Hall Square, Room 716
Boston, Massachusetts 02201
617-635-4507 FAX 617-635-3450
www.cityofboston.gov/shelter

Housing Resources

Boston Housing Authority
52 Chauncy Street, Boston
617-988-4200

HomeStart
105 Chauncy Street, Boston
617-542-0338
Shelter Referral Required

Metropolitan Boston Housing Partnership
125 Lincoln Street, Boston
617-425-6700

Action for Boston Community Development
178 Tremont Street, Boston
617-348-6398

City of Boston
One City Hall Square
Rental Housing Resource Center
Room 709, 617-635-4200

Fair Housing Commission, Metrolist
Room 966, 617-635-3321

Boston Homelessness Prevention Clearinghouse
617-425-6692

Adult Shelter

Shelter intake processes vary; individuals can call in advance for times of lottery and intake.

MEN ONLY

Pine Street Inn Men's Inn*
444 Harrison Avenue, Boston
617-892-6200

United Homes Shelter
540 Columbia Road, Dorchester
617-265-4515

WOMEN ONLY

Pine Street Inn Women's Inn*
363 Albany Street, Boston
617-892-9306

Rosie's Place*
889 Harrison Avenue, Boston
617-442-9322

Sancta Maria
11 Waltham Street, Boston
617-423-4366

MEN AND WOMEN

Kingston House
39 Kingston Street, Boston
617-482-8819
Men's overflow shelter
Women's transitional housing

Long Island Shelter
Boston Harbor
617-534-7101

Shattuck Shelter*
170 Morton Street, Jamaica Plain
617-971-3229

Woods Mullen Shelter*
784 Massachusetts Ave., Boston
617-534-7101

Family Shelter

To access most family shelters a household must apply with the Massachusetts Department of Transitional Assistance (DTA) by calling or visiting a local office:

DTA Family Housing
2201 Washington Street, Roxbury
617-989-6100

DTA New Market Square
1010 Massachusetts Ave., Boston
617-989-2200

If a family is not eligible for DTA shelter placement they can access shelters with "community rooms".

FAMILY SHELTERS WITH COMMUNITY ROOMS

These shelters have rooms available to families who do not meet DTA guidelines. Families should first apply for shelter through the MA Department of Transitional Assistance.

Casa Nueva Vida
53 Glen Road
Jamaica Plain
617-524-6332

Crittenton Hastings House
10 Perthshire Road
Brighton
617-782-7600

Crossroads
56 Havre Street
East Boston
617-567-5926

Nazareth House
91 Regent Street, Roxbury
617-541-0100
HIV positive Families

Project Hope
45 Magnolia Street
Dorchester
617-442-1880
Adult men not permitted

Queen of Peace
401 Quincy Street
Dorchester
617-288-4182
No male children over 5

Sojourner House
85 Rockland Street
Roxbury
617-442-0590

Traveler's Aid
Family Emergency
Shelter Program
Available after 5:00 PM
through the Mayor's
24 hour Hotline 617-635-4500

Temporary Home for Women and Children
41 New Chardon Street,
Boston
617-720-3611
Adult men not permitted
Case worker referral needed

Food Assistance

Project Bread Food Source Hotline
800-645-8333
Food and food stamp access

Benefits Access

Social Security
10 Causeway Street, Boston
617-565-8903

Department of Transitional Assistance
Access Hotline
800-249-2007

Department of Social Service (DSS)
24 Farnsworth Street, Boston

MA Rehabilitation Commission
59 Temple Place, Boston
617-357-8137
Resources for people with disabilities

Domestic Violence Resources

Safelink
877-785-2020
Statewide 24 hour Domestic Violence Hotline

Boston Public Health Commission Domestic Violence Program
1010 Massachusetts Ave., Boston
617-534-2687

Health Care Access

Boston Health Care for the Homeless Program
729 Massachusetts Ave., Boston
617-414-7779

JRI
25 West Street, Boston
617-457-8142
For persons with HIV / Aids

Boston Public Health Commission Mayor's Health Line
800-847-0710
617-534-5050

MASS Health
888-665-9993

Day Drop In Programs

Cardinal Medieros Center
Holy Trinity Church
140 Shawmut Avenue, Boston
617-451-9331

Individuals age 45 & older
Mon. - Fri. 9 AM- 4 PM

St. Francis House
39 Boylston Street, Boston
617-542-4211
Daily 7 AM - 3PM

Women's Lunch Place
Church of the Covenant
67 Newbury Street, Boston
617-267-0200
Women and Children only
Mon. - Sat. 8 AM - 2PM

Bridge Over Troubled Waters
47 West Street, Boston
617-423-9575
Individuals under age 24

Night Drop In Programs

Boston Night Center
31 Bowker Street, Boston
617-248-1998
Daily, 8:30 PM - 6:30 AM

* Denotes Wheelchair Accessibility 