

Mayor's Performance Report

Boston Public Health Commission

Quarter 3, Fiscal Year 2009

January 1, 2009 – March 31, 2009



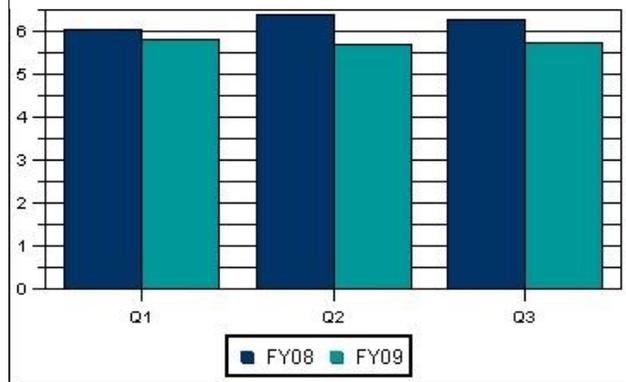
Thomas M. Menino, Mayor

Performance Data

Key Performance Indicators

	FY06	FY07	FY08	FY09		Status
	Jun	Jun	Jun	YTD Result	YTD Target	
% of babies who are low birthweight	--	9.6	9.0	--	9.6	
VIP neighborhood coalition meetings, activities, and youth outreach	--	--	--	63	53	
Youth receiving case management services through YDN	--	--	--	182	150	
Bilingual Boston healthcare workers who complete medical interpreting training	--	--	142	87	94	
Home visits for asthma education and services	--	--	--	125	75	
Compliance rate for youth access regulation among tobacco retailers	92	94	93	--	90	
% of women receiving a mammogram in the last year	--	--	72	--	70	
Individuals served by the Mayor's Health Line (MHL)	4,780	5,475	7,500	7,390	6,000	
Uninsured children and families enrolled in health insurance programs by BPHC	221	565	724	734	750	
Emergency shelter bed nights provided	263,649	273,182	273,477	204,369	198,750	
Homeless clients placed in transitional or permanent housing	--	--	689	445	375	
% of clients provided with HIV services who are people of color	--	--	--	--	59	
% of active Boston TB cases completing recommended treatment course	--	--	100	--	90	
Clients receiving drug-free counseling services	--	--	--	--	250	
Families served in residential and outpatient substance abuse treatment	--	--	--	--	35	
Ambulance transports	66,991	68,943	72,892	56,709	53,250	
Median response time for Priority 1 calls	6.2	6.0	6.2	5.7	6.5	
Median response time for Priority 2 & 3 calls	8.5	8.0	8.3	7.3	8.5	
Boston residents completing emergency preparedness-related training	--	--	--	397	150	

Median Response Time for Priority 1 EMS Calls



Administrative Performance Data

	FY06	FY07	FY08	FY09
	Jun	Jun	Jun	Mar
A.1 PHC FTE	724	741	779	807
A.1 PHC Externally Funded FTE	285	297	285	266
% of PHC workforce-female	--	--	58	58
% of PHC workforce-people of color	--	--	61	59
% of EMS workforce-female	--	--	27	28
% of EMS workforce-people of color	--	--	23	24

Uninsured Youth and Families Enrolled in Health Insurance Through BPHC



Budget Data *

	FY06	FY07	FY08	FY09	Change FY08 - FY09	Pct Change FY08 - FY09
	Actual Expense	Actual Expense	Appropriation	Appropriation	Change FY08 - FY09	Pct Change FY08 - FY09
Total Permanent Employees	0	0	0	0	0	0.00%
Total Emergency Employees	0	0	0	0	0	0.00%
Total Overtime	0	0	0	0	0	0.00%
Utilities	0	0	0	0	0	0.00%
Other Non-Personnel	61,299,999	63,797,647	67,655,226	69,445,774	1,790,548	2.65%
Total Expense	61,299,999	63,797,647	67,655,226	69,445,774	1,790,548	2.65%

* Unlike other city departments the Public Health Commission receives its funding through a special appropriation, resulting in all appropriations displaying in the Other Non-Personnel line.

Mayor's Performance Report

Boston Public Health Commission

Quarter 3, Fiscal Year 2009

January 1, 2009 – March 31, 2009



Thomas M. Menino, Mayor

Measure Notes

- The Boston Public Health Commission substantially revised its city reported performance measures in FY08 and FY09. The measures more closely reflect the breadth of work conducted by BPHC, as well as focusing more on outcome rather than process measures.
- Measures with no FY09 YTD result, as well as no color in the status column, are annual and will have data collected by the end of August.
- In the median response time measures, larger numbers indicate worse performance. The YTD result is an average of monthly data.

Measure Definitions

% of babies who are low birthweight: This measure represents the percentage of babies born with low birthweight.

Violence Intervention and Prevention (VIP) neighborhood coalition meetings, activities, and youth outreach: This measure represents the number of Violence Intervention and Prevention neighborhood activities, including coalition monthly meetings, coalition activities, and out of school time outreach activities.

Youth receiving case management services through Youth Development Network (YDN): This measure represents the number of youth receiving case management services through the Youth Development Network.

Bilingual Boston healthcare workers who complete medical interpreting training: This measure represents the number of bilingual Boston healthcare workers who complete the BPHC course for medical interpreting training.

Home visits for asthma education and services: This measure represents the number of home visits for asthma education and services.

Compliance rate for youth access regulation among tobacco retailers: This measure represents the compliance rate among approx. 1,200 tobacco retailers in limiting access to tobacco for youth.

% of women receiving a mammogram in the last year: This measure represents the percentage of women over 40 in Boston who had a mammogram in the last year. It is taken from survey data called the Boston Behavioral Risk Factor Surveillance Survey.

Individuals served by the Mayor's Health Line (MHL): This measure represents the number of person helped in finding medical insurance, medical services, and health information through the Mayor's Health Line.

Uninsured children and families enrolled in health insurance programs by BPHC: This measure represents the number of uninsured children and families who receive assistance from the Mayor's Health Line for enrolling in available health programs.

Emergency shelter bed nights provided: This measure represents the number of emergency shelter bed nights provided to homeless clients.

Homeless clients placed in transitional or permanent housing: This measure represents the number of homeless clients successfully placed in transitional or permanent housing.

% of clients provided with HIV services who are people of color : This measure represents the percentage of HIV clients served by BPHC funded agencies who are people of color as represented in the City's Epi profile.

% of active Boston TB cases completing recommended treatment course: This measure represents the percentage of active Boston TB cases that complete the recommended course of treatment.

Clients receiving drug-free counseling services: This measure represents the number of clients receiving drug-free counseling services.

Families served in residential and outpatient substance abuse treatment: This measure represents the number of families (women and their children) served in Substance Abuse residential treatment.

Ambulance transports: This measure represents the number of Boston EMS ambulance transports.

Median response time for Priority 1 calls: This measure represents the median response time for Priority 1 calls.

Median response time for Priority 2 & 3 calls: This measure represents the median response time for Priority 2 & 3 calls.

Boston residents completing emergency preparedness-related training: This measure represents the number of Boston residents who have completed emergency preparedness-related training as part of Public Health Preparedness outreach programs.