

CITY OF BOSTON CONSOLIDATED PLAN

Citizen Participation Plan

Pursuant to the requirements of 24 CFR 91.105, the City of Boston hereby issues the following plan to provide for and encourage citizens to participate in the development of the City of Boston's Consolidated Plan, any substantial amendments to the Consolidated Plan, and the performance reports. This plan amends and supersedes the City's existing Citizen Participation Plan, adopted in compliance with Section 104(a)(3) of the Housing and Community Development Act of 1974.

Development of the Consolidated Plan and Action Plan

At least 30-days prior to adopting a Consolidated Plan or an annual Action Plan, the City of Boston will make available to citizens, public agencies, and other interested parties a draft of these documents.

The draft Plan(s) will include information on the amount of assistance the jurisdiction expects to receive from the Community Development Block Grant (CDBG), Section 108 Loan Guarantee, HOME Investment Partnerships Program (HOME), Housing Opportunities for Persons With AIDS (HOPWA) program, Emergency Shelter Grants (ESG) including grant funds and program income. It will also include descriptions of each program that the City plans to undertake with such assistance and the estimated amount of such funds that will benefit low- and moderate-income persons.

The City will afford citizens, public agencies and other interested parties an opportunity to examine and comment on the Draft Consolidated Plan or Draft Action Plan through the following actions:

1. The City will publish a Legal Notice in a daily newspaper of general circulation such as the Boston Globe or Boston Herald, summarizing the draft Consolidated Plan or Action Plan. The summary will describe the contents and purpose of the Consolidated Plan or Action Plan and include the locations where a copy of the draft plans may be obtained. The notice will also specify the deadline and place to which comments should be submitted. Citizens will be provided with a 30-day period to comment on the plans.
2. The City will publish a notice of the opportunity for public comment on the draft Consolidated Plan or Action Plan on the DND web site: www.cityofboston.gov/dnd/ . DND will also post these documents on the web site in a format available for citizens to examine or download. Citizens will be provided with a 30-day period to comment on the plans and will be able to return comments by email at: actionplan.dnd@cityofboston.gov
3. The City will also establish and maintain a Consolidated Plan mailing list and email list of interested citizens, public agencies and other interested parties for the purpose of providing notice of the issuance of such plans or of any public hearings related to the development of the plans. The City will send written notice of any such issuance

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to this mailing list not less than seven days prior to said issuance and not less than two weeks prior to said public hearings.

4. The City will consider any comments or views of citizens received in writing, by email at actionplan.dnd@cityofboston.gov, or orally at the public hearings, in preparing the final Consolidated Plan or Action Plan. A summary of these comments or views, and a summary of any comments or views not accepted and the City's reasons therefore, shall be attached to the Consolidated Plan or Action Plan submitted to HUD.
5. It is anticipated that the draft Consolidated Plan or/ or Action Plan will be issued on or about the second week of April of each year and the plans shall be adopted and submitted to HUD no later than the 15th of May of each year.
6. After HUD approves the Consolidated Plan and/or annual Action Plan, the City will make the document available to the public by posting the final Consolidated Plan or Action Plan on the DND web site: www.cityofboston.gov/dnd/

Substantial Amendments

The City will use the following criteria for determining what changes in the jurisdiction's planned or actual activities constitute a substantial amendment to the Consolidated Plan or Action Plan:

- 1) If the CDBG national objective for a planned program or activity is changed from low-mod benefit to any other category (except in the event of an urgent need pursuant to 570.203c),
- 2) If the total amount of CDBG (including Section 108, EDI or Brownfields EDI), HOME, ESG and HOPWA funds allocated to a program is increased or decreased by an amount that is more than 10% of the aggregate budget for program during that program year with the following exemption:

A budget amendment where the actual dollar amount of the change involved is less than \$25,000 or 1% of the program's funding allocation, whichever is greater. Notice to HUD and the public will be provided on all non-substantial budget amendments but would not require a 30-day public comment period for such small budget amendments.

The City will afford citizens, public agencies and other interested parties an opportunity to examine and comment on any such substantial amendments through the following actions:

1. The City will publish a Legal Notice in a daily newspaper of general circulation such as the Boston Globe or Boston Herald, summarizing the Substantial Amendment. The summary will describe the contents and purpose of the amendment to the Consolidated Plan or Action Plan and include the locations where a copy of the draft

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substantial amendment may be obtained. The notice will also specify the deadline and place to which comments should be submitted. Citizens will be provided with a 30-day period to comment on the plans.

2. The City will send written notice of proposed substantial amendment(s) to the Consolidated Plan mailing list, email list and will publish said notice on the DND web site (www.cityofboston.gov/dnd/) not less than seven days prior to said issuance. The City will also post the proposed substantial amendment(s) on the web site in a format available for citizens to examine or download. Citizens will be able to return comments by email at: actionplan.dnd@cityofboston.gov
3. The City will consider any comments or views of citizens received in writing, or by email in preparing the final substantial amendment to the Consolidated Plan or Action Plan for submission to HUD. A summary of these comments or views, and a summary of any comments or views not accepted and the City's reasons therefore, shall be attached to the amendment to the Consolidated Plan submitted to HUD.
4. After the substantial amendment is approved by HUD, the City will make the document available to the public by posting the final substantial amendments on the DND web site (www.cityofboston.gov/dnd/).

Consolidated Annual Performance and Evaluation Reports (CAPER)

At least 15-days prior to submitting to the U.S. Department of Housing and Urban Development any CAPER on the Consolidated Plan or Action Plan, the City of Boston will make available to citizens, public agencies, and other interested parties a draft CAPER. The City will afford citizens, public agencies and other interested parties an opportunity to examine and comment on the draft CAPER through the following actions:

1. The City will publish a Legal Notice in a daily newspaper of general circulation such as the Boston Globe or Boston Herald, summarizing the draft CAPER. The summary will describe the contents and purpose of the CAPER and include a list of the locations where copies of the entire draft CAPER may be examined. The notice will also specify the deadline and place to which comments should be submitted. Citizens will be provided with a 15-day period to comment on the report.
2. The City will send written notice of any such issuance to the Consolidated Plan mailing list and email list not less than seven days prior to said issuance. The City will send written notice of any such issuance to the Consolidated Plan mailing list and will publish said notice on the DND web site (www.cityofboston.gov/dnd/) not less than seven days prior to said issuance. The City will also post the Performance Report on the web site in a format available for citizens to examine or download. Citizens will be able to return comments by email at: actionplan.dnd@cityofboston.gov

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3. The City will consider any comments or views of citizens received in writing by the specified deadline in preparing the final CAPER. A summary of these comments or views shall be attached to the CAPER submitted to HUD.
4. It is anticipated that the draft CAPER will be issued on or before the 15th of September of each year and the report shall be adopted and submitted to HUD no later than the 30th of September of each year.
5. The City will make the document available to the public after HUD approves the CAPER by posting the CAPER on the department's web site..

Public Hearings

The City will hold at least two formal public hearings each year to obtain citizens' views and to respond to proposals and questions during different stages of the development of the Consolidated Plan or Action Plan. Together, these hearings will address housing and community development needs, development of the proposed activities and review of program performance.

1. The City will hold a first hearing or hearings for the purpose of obtaining citizen views regarding housing and community development needs and priorities for the coming year and to review program performance for the past year. The hearing will be held at least 30 days prior to issuance of the draft Consolidated Plan or Action Plan.
2. The City will hold a second hearing or hearings for the purpose of accepting citizen views regarding the draft Consolidated Plan, or Action Plan. The hearing will be held during the 30-day comment period on the draft plans. The draft plans must be available for review at least at least seven days before the scheduled hearing. The hearings will be advertised through a Legal Notice in a newspaper of general circulation, posting on the DND web site (www.cityofboston.gov/dnd/), and written notice to the Consolidated plan mailing list and email list not less than two weeks before the hearing.
3. The hearings will be held on a weekday evening at a centrally located and handicapped accessible public place such as the Boston Public Library, the Winter Chambers at 26 Court Street, Faneuil Hall or other such location.
4. A Spanish interpreter will be available at all hearings. Interpreter services in other languages and sign interpreters for the hearing impaired will be provided upon advance request of at least ten (10) days prior to the scheduled hearing. The City will seek to accommodate other language interpretation needs to the best of its ability, upon advance request.

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Access to Records

The City will provide citizens, public agencies and other interested parties with reasonable and timely access to information and records relating to the jurisdiction's Consolidated Plan and the jurisdiction use of assistance under programs covered by the Consolidated Plan during the preceding 5 years. Requests for such information must be made in writing to the Compliance Unit, Department of Neighborhood Development, 26 Court Street, 11th floor, Boston, MA, 02108. Where practicable, the City will respond to such requests in writing within 15 working days. Requests for information which is not readily available, or which will require additional research or production of new documents, may take longer. In such cases, the City will respond in writing within 15 days stating whether or not the information is available and the timeline for completing the request.

Technical Assistance

Upon written request, the City will provide access to technical assistance to groups representative of low-and moderate-income residents that request such assistance in developing proposals for funding assistance under any of the programs covered by the Consolidated Plan. The City may choose to provide such assistance with its own staff, with consultants under contract to the City under any of its housing and community development programs or refer the group making the request to any of the organizations funded by the U.S. Department of Housing and Urban Development to provide such assistance. The assistance provided will not include the provision of funds to the groups.

Complaints

The City has adopted the following procedures for handling complaints from citizens related to the Consolidated Plan, amendments and Performance Reports:

1. All such complaints are to be made in writing to the Compliance Unit, Department of Neighborhood Development (Public Facilities Commission), 26 Court Street, 11th floor, Boston, MA, 02108.
2. The Compliance Unit will coordinate the preparation of a substantive written response to every written citizen complaint within 15 working days of receipt of the complaint, if practicable. The response will include the name of a contact person to facilitate any additional follow-up regarding the complaint.