



MAYOR THOMAS M. MENINO

WELCOMES YOU TO BOSTON

Housing Tips

Did You Know?

- Landlords are required to exterminate rodents and insects
- Security deposits cannot exceed the cost of one month's full rent
- In units that are heated by the landlord the heat must be on from September 15th through June 15th the temperature must no less than 68° between 7a.m. and 11p.m. and 64° between 11p.m. and 7a.m.

For more information on rental housing within the City of Boston: **617-635-RENT**

www.cityofboston.gov/rentalhousing

Rental Housing Resource Center

Whether you're renting your first apartment or have questions about your lease, security deposit or a dispute with your landlord, Boston's Rental Housing Resource Center has experts on staff to offer advice and a web page just for students. *For additional information call 617-635-4200 or www.cityofboston.gov/rentalhousing*

Mandatory Rental Inspections- rented apartments or homes must be inspected by city inspectors.

Owners must request an inspection within 45 days of a new tenancy. Inspectors will certify that these units are safe, clean, and legal. ***Owner-occupied 1-6 unit buildings are exempt.*** Please visit our website to verify that your apartment has been inspected, request an inspection or to notify the department if the unit has **NOT** been inspected. *For additional information call 617-635-5322 or www.cityofboston.gov/isd/housing/rental*

Illegal Rooming Houses/ Overcrowded Apartments- is a dwelling used as a lodging house without legal occupancy or a license to do so: 1. Dwelling occupied by 4 or more occupants, 2. Occupants are unrelated, 3. Occupants have individual rental agreements, 4. Entire dwelling unit is not accessible to all occupants.

BED BUG ALERT



Cases of bed bug (*Cimex Lectularius*) infestation are increasing in the U.S. These insects are not known to spread diseases. The following tips will help you avoid or address an infestation:

- **AVOID USED FURNITURE.** If you choose to acquire used furniture inspect them carefully for bedbugs. **INSPECT YOUR NEW APARTMENT** carefully and ensure that your landlord obtains the required inspections from the city when renting apartments.
- **VACATING AN INFESTED UNIT,** notify your landlord and the City of Boston at (617) 635-5322.
- DISCARDING INFESTED FURNITURE NOTIFY, YOUR LANDLORD and** arrange proper

- disposal or notify the City of Boston. **Disfigure and dismantle** the furniture if possible (prevents others from taking it home).
- **IF YOU BELIEVE YOUR APARTMENT IS INFESTED** notify your landlord immediately. If your landlord fails to act notify the City of Boston at **(617) 635-5322**, Monday through Saturday from 8:00 am until 5:45 PM. *For additional information on bedbugs contact the Boston Public Health Commission at 617-534-5611 or www.bphc.org*

TRASH REGULATIONS

- Trash must be stored in containers with tight fitting covers
 - Trash must be placed out for collection in barrels or two ply trash bags
 - Place trash outside after 5p.m. the day before pickup- violators can face up to \$25.00 fine
 - Use of paper bags or retail type bags is prohibited.
 - If your receptacles are inadequate or your storage area is not clean, contact your landlord
- For additional information regarding trash regulations contact the Boston Public works Department at (617) 635-4900 or www.cityofboston.gov/publicworks/recycling*



FRONT YARD PARKING

Parking in the front, side and rear of the property without a permit is illegal. Offenders can face up to \$300 fine. For additional information log onto www.cityofboston.gov/transportation



PLEASE HELP KEEP OUR CITY CLEAN. THESE RULES AND REGULATIONS WILL BE STRICTLY ENFORCED

IMPORTANT NUMBERS

Mayor's 24 Hour Hotline.....	617-635-4500	www.cityofboston.gov/mayor24
Inspectional Services Department (ISD)	617-635-5300	www.cityofboston.gov/ISD
Housing Division (ISD)	617-635-5322	www.cityofboston.gov/isd/housing
Code Enforcement (ISD)	617-635-4896	
Rental Housing Resource Office	617-635-4200	www.cityofboston.gov/isd/housing/rental
BTD parking tickets/stickers.....	617-635-4410	www.cityofboston/transportation
MBTA Information.....	617- 222-3200	www.mbta.com
Trash and Recycling info.....	617-635-4900	www.cityofboston.gov/publicworks/recycling
Nstar (electric).....	1-800-592-2000	www.nstaronline.com
KEYSPAN (GAS).....	1-800-532-9600	www.keyspanenergy.com
Boston Public Health Commission	617-534-5395	www.bphc.org
Boston Public works Department at	(617) 635-4900	www.cityofboston.gov/publicworks
Boston Police Department (Non-Emergency)		
Area A-1 (Beacon Hill)	(617) 343-4240	
Area B-2 (Mission Hill)	(617) 343-4270	
Area D-4 (Fenway)	(617) 343-4250	
Area D-14 (Allston/Brighton)	(617) 343-4260	

HAVE A SAFE AND ENJOYABLE YEAR AND REMEMBER – NOT ALL OF YOUR NEIGHBORS ARE HERE TO ATTEND SCHOOL